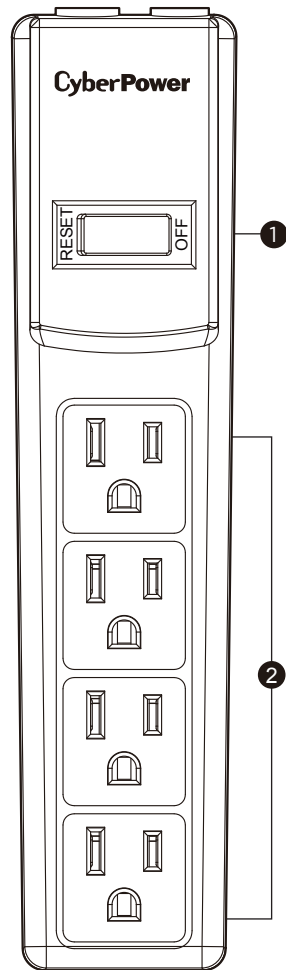




## 4-Outlet Surge Protector CSB404



### USER MANUAL

#### CONGRATULATIONS ON YOUR PURCHASE

Thank you for selecting the CyberPower CSB404 Surge Protector. This manual explains the features and operation of the CSB404. Please take a few moments to read this manual.

#### FEATURES

1. ON/OFF Reset Control Switch and Circuit Breaker  
Controls power to all outlets. The switch is also a 15 A breaker. When an overload occurs, it will automatically switch off. To resume operation, ensure the overload condition is removed and reset the surge protector by switching the unit ON.
2. Standard Grounded Outlets (4)

#### SPECIFICATIONS

- Model Number: CSB404
- Outlets: 4 Standard Grounded Outlets
- Surge Protection: 450 Joules
- Electrical Rating: 125 V/15 A/1875 W
- UL Clamping Voltage: UL 1449 4th/500 V (H-N, H-G, N-G)
- Maximum Peak Current: 22,500 A
- 3 AC Lines Protected: H-N: 7,500 A, H-G: 7,500 A, N-G: 7,500 A (The maximum surge possible on household wiring is 6,000 volts)
- Response Time: Less than 1 nanosecond
- Attenuation: Up to 43 dB
- EMI/RFI Filtration: 150 kHz to 100 MHz
- Circuit Breaker: Resettable 15 Amp

#### CAUTION

**TO REDUCE THE RISK OF ELECTRIC SHOCK** - Use only in dry locations and only indoors. **DO NOT** plug into another relocatable power tap. **DO NOT** “daisy chain” surge protectors. **DO NOT** use with any aquarium equipment. **DO NOT** use if properly grounded outlets are not available. **DO NOT** install this device if there is less than 10 meters (30 feet) or more of wire between the electrical outlet and electrical service panel. **DO NOT** use for medical or life support equipment. This device features an internal protection that will disconnect the surge protective component at the end of its useful life, but it will maintain unprotected power to the load.

#### TROUBLESHOOTING

- If the ON/OFF is switched OFF, the 15 Amp circuit breaker may have tripped. Examine your connected equipment and remove the device that is overloading the circuit. Then, turn the ON/OFF switch back to RESET.

#### TECHNICAL SUPPORT

Please contact our Tech Support Department with installation, troubleshooting, or general product questions.

- Phone: 1-877-297-6937
- Email: tech@cpsww.com
- Hours of Operation:  
Monday – Friday 7:00am – 6:00pm CST

## LIMITED LIFETIME WARRANTY AND CONNECTED EQUIPMENT GUARANTEE

Read the following terms and conditions carefully before using the CyberPower CSB404 (the “product”). By using the product, you consent to be bound by the terms and conditions of this limited lifetime warranty and connected equipment guarantee (together referred to as this “warranty”). IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS WARRANTY, YOU SHOULD RETURN THE PRODUCT FOR A FULL REFUND PRIOR TO USING IT.

### Who is providing this warranty, and what does it cover?

Cyber Power Systems (USA), Inc. (“CyberPower”) provides this limited lifetime warranty. It only covers the original purchaser and ends if you no longer own the product. This warranty covers defects in materials and workmanship in the product under normal use and conditions. It also covers equipment connected to the product and damaged because of the failure of the product. This warranty covers the product and connected equipment for as long as you own the product.

### How do you open a connected equipment claim?

1. Call us at (877) 297-6937, or write to us at:  
Cyber Power Systems (USA), Inc.  
4241 12th Avenue East, Suite 400  
Shakopee, MN 55379,  
or send us an email at [claims@cpsww.com](mailto:claims@cpsww.com) within 10 days of the occurrence for instructions.
2. When you contact CyberPower, identify the product, the purchase date, and the item(s) of connected equipment. Have information on all applicable insurance or other resources of recovery/payment that are available to the initial customer, and request a claim number.
3. You must provide a dated purchase receipt (or other proof of the original purchase) for the CyberPower unit and connected equipment. You also need to provide a description of the damage to your connected equipment.
4. Pack and ship the product to CyberPower and the item(s) of connected equipment, a repair cost estimate for the damage to the connected equipment, and all claim forms that CyberPower provides to you. Show the claim number on the shipping label, or include it with the product. You must prepay all shipping costs. You are responsible for packaging and shipment, and you must pay the cost of the repair estimate.

### What will CyberPower do to correct problems?

CyberPower will inspect and examine the product. If the product is defective in material or workmanship, CyberPower will replace it at CyberPower’s expense, or CyberPower will refund the full purchase price you paid for the product (purchase receipt showing price paid is required). If the product failed to protect any equipment plugged into it, we will also send you forms for making your claim for the connected equipment. We will repair or replace the equipment that was damaged because of the failure of the product or pay you the **fair market value (NOT REPLACEMENT COST)**, of the equipment at of the time of the damage. We will use Orion Blue Book, another third-party valuation guide, eBay, Craigslist, or other source to establish that amount. Our maximum liability is limited to \$25,000 for the CSB404.

### Who pays for shipping?

We pay shipping when we send items to you; you pay when you send items to us.

### What are some things this Warranty does not cover?

1. THIS WARRANTY DOES NOT COVER: ANY SOFTWARE THAT WAS DAMAGED, SOFTWARE THAT NEEDS TO BE REPLACED DUE TO THE FAILURE OF THE PRODUCT, OR ANY DATA THAT IS LOST AS A RESULT OF THE FAILURE. THIS WARRANTY DOES NOT COVER THE RESTORATION OF DATA OR RECORDS, OR THE REINSTALLATION OF SOFTWARE.
2. This warranty does not cover: misuse, modification, operation or storage outside of the environmental limits of the product or the equipment connected to it. It does not cover damage while in transit or in storage; if there has been improper operation or maintenance, or use with items not designed or intended for use with the product, such as laser printers, appliances, aquariums, medical, or life support devices, etc.

### What are the other limitations?

The sole and exclusive remedies of the initial customer are those provided by this warranty.

1. This warranty does not apply unless the product and the connected equipment were connected to properly wired and grounded outlets (including compliance with electrical and safety codes of the most current electrical code), without the use of any adapters or other connectors.
2. The product must have been plugged directly into the power source. The equipment connected to the product must be directly connected in the product, not “daisy chained” together in serial fashion with any extension cords, another product, or device similar to the product, surge suppressor, or power tap. Any such installation voids the warranty.
3. The product and connected equipment must have been used properly in a suitable environment, in conformance with any applicable license, instruction manual, or warnings.
4. The product must have been used at all times within the limitations on the product’s maximum rated wattage.

### Where can I get more information?

Contact us at:  
Cyber Power Systems (USA), Inc.  
4241 12th Avenue East, Suite 400  
Shakopee, MN 55379;  
Call us at (877) 297-6937;  
Send us an email message at [claims@cpsww.com](mailto:claims@cpsww.com).


### PRODUCT REGISTRATION

Prompt product registration assures coverage under the limited lifetime warranty, and also allows the opportunity of notifications for product enhancements, upgrades, and other announcements.

Registration is quick and easy. Go to the Product Registration Page at [CyberPowerSystems.com/registration](http://CyberPowerSystems.com/registration).

## CONTACT INFORMATION

Cyber Power Systems (USA), Inc.  
4241 12th Avenue East, Suite 400  
Shakopee, MN 55379  
Toll-free: 1-877-297-6937 | [CyberPowerSystems.com](http://CyberPowerSystems.com)

 **WARNING:** This product can expose you to chemicals including bisphenol A (BPA) and styrene (ABS), which is known to the State of California to cause reproductive harm and cancer.  
For more information, go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).



Please join CyberPower in caring for the environment by recycling.



This device is manufactured using environmentally-safe procedures in compliance with the Restriction of Hazardous Substances (RoHS) directive.



UL Listed to U.S. and Canadian Safety Standards UL 1449. This product is listed to applicable U.S. and Canadian safety standards by Underwriters Laboratories Inc.

© 2019 Cyber Power Systems (USA), Inc. All rights reserved.  
All other trademarks are the property of their respective owners.

[CyberPowerSystems.com](http://CyberPowerSystems.com)