

# HP Chromebook 14-db0020nr



**Work hard. Play hard. Power up.  
Work all day. Power left to play.**

This entertaining Chromebook provides a seamless Chrome experience and easy access to Android apps via Google Play. Enjoy all the power you need, and exciting entertainment features to do more.

## Product overview

- **Immersive entertainment:** The perfect PC for your daily dose of entertainment. Includes dual speakers and Audio by B&O.
- **Work or play. Powers your day.** Delivers plenty of power to take on your day, thanks to the latest AMD processor. Get great connectivity, up to 32 GB of storage, and up to 9 hours and 15 minutes of battery life.<sup>(71)</sup>
- **The best of Chrome OS:** Enjoy access to all your favorite Android apps, and a secure online experience with Chrome OS.<sup>(93)</sup>

## Key specifications

- **Operating system:** Chrome
- **Processor:** AMD Dual-Core A4-9120<sup>(2a)</sup>
- **Display:** 14.0-inch diagonal HD<sup>(93)</sup> SVA anti-glare WLED-backlit (1366 x 768)
- **Memory:** 4 GB DDR4-1866 SDRAM (onboard)
- **Internal storage:** 32 GB eMMC<sup>(6d)</sup>
- **Graphics:** AMD Radeon™ R3 Graphics<sup>(14)</sup>
- **Sound:** B&O with dual speakers
- **Battery life:** Up to 9 hours and 15 minutes (mixed usage)<sup>(71)</sup>
- **Wireless:** Qualcomm® Atheros QCA6174A-5 802.11a/b/g/ac<sup>(19a)</sup> 2x2 Wi-Fi and Bluetooth®<sup>(26)</sup> 4.2 Combo (MU-MIMO supported)
- **Camera:** Front-facing HP TrueVision HD Webcam with integrated dual array digital microphones<sup>(69)</sup>
- **Product weight:** 3.40 lb<sup>(76)</sup>

## Product features

- **Chrome:** Experience an easy-to-use operating system designed for security and speed.
- **Liberating battery life:** Take on your day without worrying about recharging.
- **A truly powerful audio experience:** HP speakers, custom-tuned in collaboration with experts at B&O, deliver rich, authentic sound.
- **Sleek design:** Easily take this thin and light PC from room to room or on the road.
- **180° hinge. Share with ease.** Enjoy thousands of Android apps and easily share your screen with the flexibility of a hinge that allows up to 180° rotation.
- **High-definition display:** Enjoy your entertainment with the great quality and high-definition detail of 1 million pixels.<sup>(53)</sup>
- **Rock-solid connections:** With the latest 802.11 a/c (2x2) Wi-Fi adapter and Bluetooth® 4.2, all your connections are rock solid and up to 6 times faster than 802.11n 1x1.<sup>(18)(19a)(26)</sup>
- **MU-MIMO supported:** Pair with a MU-MIMO router for a smoother online experience in multi-device homes.
- **Micro SD card reader:** Simply insert a Micro SD card and increase your device's storage for more movies, photos, and music, or easily access any content you have stored on an existing card.
- **32 GB eMMC storage:** An embedded multimedia card provides reliable flash-based storage.
- **AMD Radeon™ R3 graphics:** Whether it's games or movies, experience high performance for all your entertainment.
- **HP TrueVision HD Camera:** Video chat with vibrant clarity, even in low light.<sup>(69)</sup>
- **Google Drive:** Your own virtual hard drive is available anywhere the Internet is accessible. Conveniently store up to 100 GB of content for 2-years with Google Drive access.<sup>(87)</sup>
- **Google Play Store:** Access millions of Android apps for entertainment and productivity.<sup>(86)</sup>

## Environmentally conscious

HP is committed to sustainability. When you use your HP Chromebook x360 you do the environment and your pocket a favor.

- Low Halogen<sup>(61)</sup>
- Mercury-free display backlights
- Arsenic-free display glass

## Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support for Software & initial set-up:** Complimentary Limited Technical Support, including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

### Support Options:

- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.<sup>(9)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Forum at [hp.com/go/supportforum](http://hp.com/go/supportforum), on Twitter at [twitter.com/HPSupport](https://twitter.com/HPSupport), and Facebook at [facebook.com/HPSupport](https://facebook.com/HPSupport).<sup>(9)</sup>

### Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit [www.hp.com/go/smartfriend](http://www.hp.com/go/smartfriend) to learn more or call toll-free 1.844.814.1800 to get started.<sup>(95)</sup>
- **Care Packs:** Extend protection beyond the standard limited warranty. For more info, visit [www.hp.com/go/cpc](http://www.hp.com/go/cpc) or call toll-free at 1.877.232.8009.<sup>(83)</sup>



## Specifications

<b>Operating system</b>	• Chrome
<b>Processor</b>	• AMD Dual-Core A4-9120 <sup>(2a)</sup>
<b>Processor speed</b>	• 2.2 GHz base frequency, up to 2.5 GHz burst frequency <sup>(2c)</sup>
<b>Processor cache</b>	• 1 MB cache
<b>Memory</b>	• 4 GB DDR4-1866 SDRAM (onboard)
<b>Accessible memory slots</b>	• Memory slot not user accessible
<b>Video graphics</b>	• AMD Radeon™ R3 Graphics <sup>(14)</sup>
<b>Internal storage</b>	• 32 GB eMMC <sup>(4d)</sup>
<b>Finish and features</b>	• HP textured finish in chalkboard gray
<b>Camera</b>	• Front-facing HP TrueVision HD Webcam with integrated dual array digital microphones <sup>(89)</sup>
<b>Display</b>	• 14.0-inch diagonal HD <sup>(33)</sup> SVA anti-glare WLED-backlit (1366 x 768)
<b>Wireless connectivity</b>	• Qualcomm® Atheros QCA6174A-5 802.11a/b/g/ac <sup>(19a)</sup> 2x2 Wi-Fi and Bluetooth® <sup>(26)</sup> 4.2 Combo (MU-MIMO supported)
<b>Digital media</b>	• Micro SD media card reader
<b>Sound</b>	• B&O with dual speakers
<b>Keyboard</b>	• Full-size island-style keyboard
<b>Pointing device</b>	• Touchpad supporting multi-touch gestures without on/off button
<b>External notebook ports</b>	• 2 USB 3.1 Gen 1 Type-C™ (Charging, power delivery, video, data) <sup>(42)</sup> • 2 USB 2.0 • 1 Headphone-out/microphone-in combo jack
<b>Dimensions</b>	• <b>Unpackaged:</b> 13.27 in (W) x 8.93 in (D) x 0.72 in (H) • <b>Packaged:</b> 9.02 in (L) x 2.72 in (W) x 12.00 in (H)
<b>Weight</b>	• <b>Unpackaged:</b> 3.40 lb <sup>(76)</sup> • <b>Packaged:</b> 4.79 lb
<b>Security</b>	• H1 Secure Microcontroller • Kensington Mini Security Slot™ <sup>(28)</sup>
<b>Power</b>	• 2-cell 47.36 Wh lithium-ion battery • 45W AC adapter
<b>Battery life</b>	• Up to 9 hours and 15 minutes (mixed usage) <sup>(71)</sup>

## Learn more at [hp.com](http://hp.com)

<sup>(2a)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. AMD's numbering is not a measurement of clock speed. AMD and Radeon are trademarks of Advanced Micro Devices, Inc. <sup>(2b)</sup> Burst frequency performance varies depending on hardware, software and overall system configuration. <sup>(4d)</sup> For storage drives, GB = 1 billion bytes. Actual formatted capacity is less. Up to 5.1GB of disk is reserved for system recovery software. <sup>(9)</sup> Internet access required and not included. Availability of public wireless access points limited. <sup>(14)</sup> Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. <sup>(18)</sup> Based on HP internal testing with MP4 playing, clamshell mode, 3 meter distance from wireless access point. Actual results may vary. <sup>(19a)</sup> Wireless access point and Internet service required. Availability of public wireless access points limited. The specifications for the 802.11ac Wi-Fi are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the PC to communicate with other 802.11ac Wi-Fi devices. <sup>(26)</sup> Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. <sup>(28)</sup> Lock sold separately. <sup>(30)</sup> ©2018 Google Inc. All rights reserved. Google and the Google Logo are registered trademarks of Google Inc. <sup>(33)</sup> High-definition (HD) content is required to view high definition images. <sup>(42)</sup> USB Type-C™ and USB-C™ are trademarks of USB Implementers Forum. <sup>(53)</sup> Call 1.800.474.6836 or [www.support.hp.com](http://www.support.hp.com) for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. <sup>(61)</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. <sup>(71)</sup> Testing conducted by HP using Google Chrome OS power LoadTest. Battery life will vary and the maximum capacity of the battery will naturally decrease with time and usage. See <http://www.chromium.org/chromium-os/testing/power-testing> for test details. <sup>(76)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances. <sup>(89)</sup> Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services). <sup>(86)</sup> Access to the Google Play Store and related apps are available at time of purchase. Google Play store apps are not preinstalled and are available through the App Store. Selected apps may not be compatible on all Chrome devices. For more information go to [www.google.com](http://www.google.com). <sup>(87)</sup> Google Drive trial offer must be used within first 60 days of purchase, tied to this device and is non-transferable. This offer is tied to your Google Account (limited to one offer per account). If this device is returned, the extra storage will be revoked. In order to redeem this offer, you will need to be on Chrome OS 23 or later. Internet access is required and not included. Additional information about storage plan refunds, renewals, cancellations and expiration is available at the Google website: <https://support.google.com/chromebook/answer/2703646?hl=en> <sup>(89)</sup> Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. <sup>(93)</sup> Android apps sold separately and not included. Android name, logo, and other trademarks are property of Google Inc. Android is a trademark of Google Inc. Features vary by product. Please refer to specific product presentations for full information. <sup>(95)</sup> HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown. © Copyright 2018 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. 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## Warranty and support

- 1-year limited hardware warranty. Additional information available at [www.support.hp.com](http://www.support.hp.com)<sup>(9)</sup>
- 90 days limited technical support for software and initial setup (from date of purchase)<sup>(53)</sup>

## Software

### Productivity and tools

- **Google Drive:** Your own virtual hard drive is available anywhere the Internet is accessible. Conveniently store up to 100GB of content for 2-years with Google Drive access.<sup>(30)(87)</sup>
- **Google Play Store:** Access millions of apps, from entertainment to productivity, designed to bring the best of your mobile Android experience straight to your Chromebook.<sup>(9)(86)</sup>

## Additional Information

<b>Product number</b>	• 5VD64UA#ABA
<b>Ad embargo date</b>	• 01/27/2019
<b>UPC Code</b>	• 193424688586
<b>Country of origin</b>	• China
<b>Tariff number</b>	• 8471300000
<b>Pallet information</b>	• <b>Dimensions:</b> 47.24 in (L) x 39.37 in (W) x 46.0 in (H) • <b>Total weight:</b> 522.60 lb • <b>Layers:</b> 3 • <b>Products per layer:</b> 34
<b>Battery regulatory data</b>	• <b>Transportation or storage regulations:</b> Y • <b>UN# and proper shipping name:</b> UN3481 - Lithium ion batteries packed with equipment • <b>Number of batteries:</b> 1 • <b>Primary battery regulated material:</b> 187g • <b>Primary battery watt hours:</b> 37.36 • <b>Applicable CPSC regulations:</b> N

