

# GO BEYOND

WITH PROSUPPORT PLUS FOR PCS

Your customers expect world-class support. Level up your help desk by remotely managing the health, application experience, and security of their fleet of Dell PCs with ProSupport Suite for PCs.

## WHAT'S NEW FOR PARTNERS?

**01**

**Fleet-wide device management** at your fingertips for multiple customers<sup>1</sup>

**02**

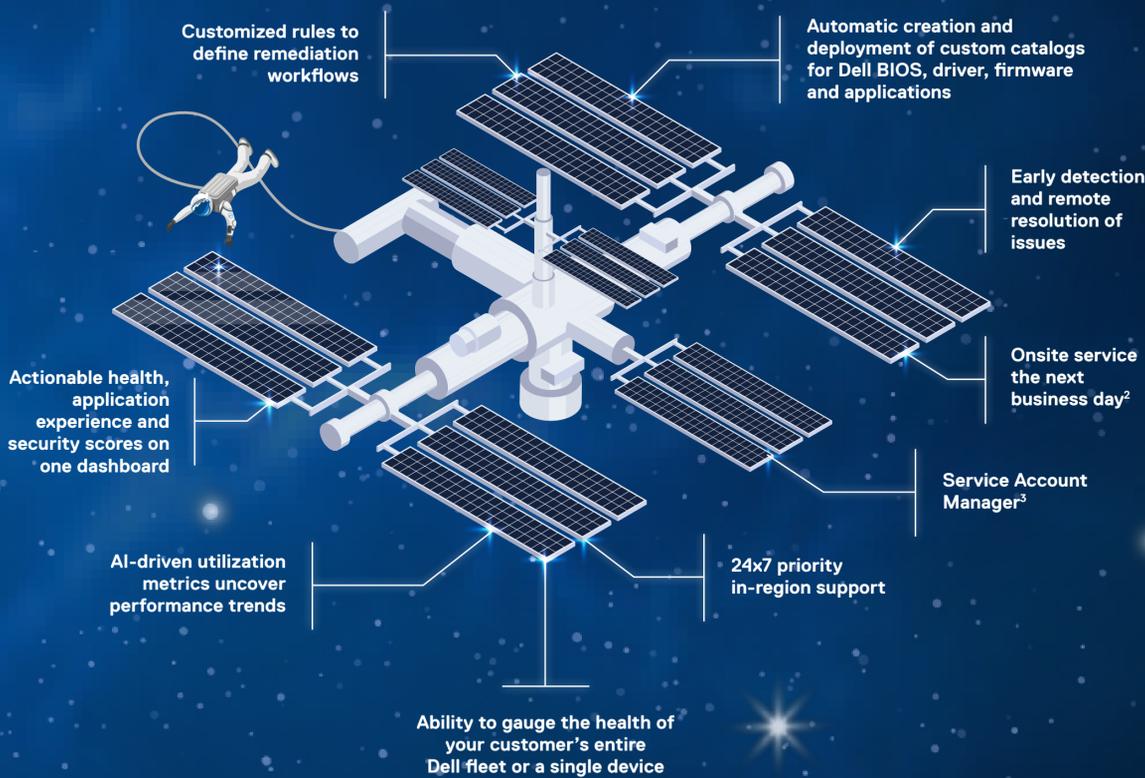
**Access to tailored views, by customer,** to anticipate future service and hardware opportunities<sup>1</sup>

**03**

**Tools to resolve customer issues remotely** with smart, actionable recommendations

## KEEP YOUR CUSTOMERS PRODUCTIVE

by keeping a constant pulse on their entire fleet with modern support technology.



## THREE GAME-CHANGING DIFFERENTIATORS

- 1** **The only support service** to provide and include actionable health, application experience and security scores on one dashboard, giving you a holistic view of your fleet.
- 2** **The only support service** to provide and include automated custom update catalog management and deployment.
- 3** **The only support service** to provide and include automated remote remediation.



## GROW YOUR BUSINESS WITH PROSUPPORT PLUS

Earn rebates and tier attainment

Anticipate resell opportunities

Save time with a designated Service Account Manager<sup>2</sup>

**DISCOVER MORE**  
About ProSupport Plus for PCs

- Additional Resources:**
- [DellTechnologies.com/partner/services](https://DellTechnologies.com/partner/services)
  - [DellTechnologies.com/SupportAssist](https://DellTechnologies.com/SupportAssist)
  - [DellTechnologies.com/Support](https://DellTechnologies.com/Support)
  - [TechDirect.com](https://TechDirect.com)

**#GoBeyond**



1. Requires deployment of SupportAssist, the technology included with ProSupport Suite for PCs. The customer must authorize the partner to manage their fleet.  
2. Available for ProSupport Plus customers with 500 or more ProSupport Plus systems

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