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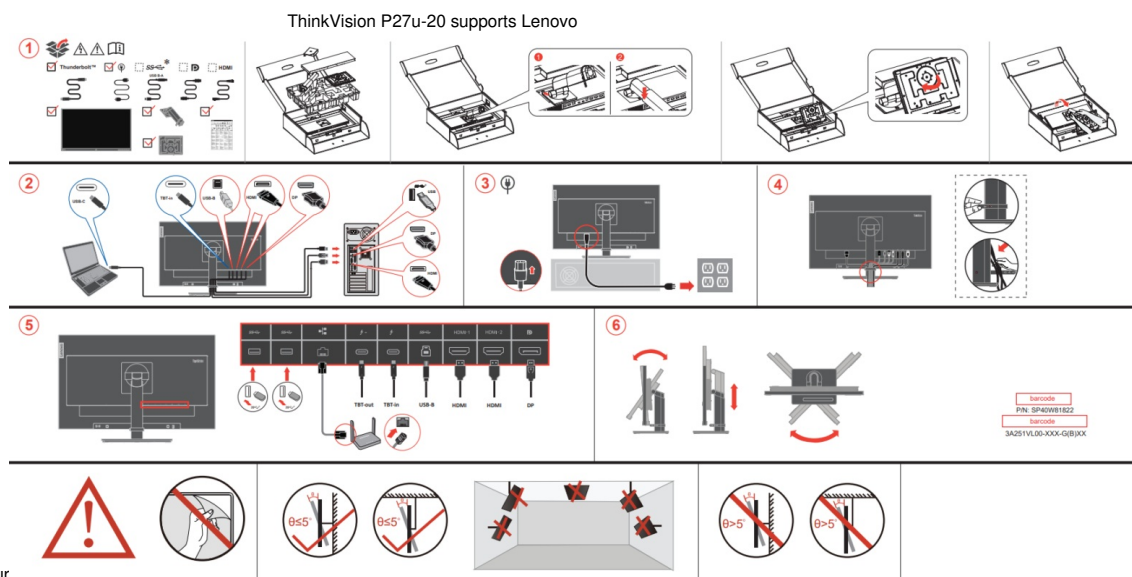


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The drivers and files for this monitor can be downloaded from https://pcsupport.lenovo.com/solutions/p27u_20 or scan QR code



Display Control Center – ThinkColour.



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Safety information



DANGER

To avoid a shock hazard:

- Do not remove the covers.
- Do not operate this product unless they stand is attached.
- Do not connect or disconnect this product during an electrical storm. The power cord plug must be connected to a properly wired and grounded power outlet.
- Any equipment to which this product will be attached must also be connected to properly wired and grounded power outlets.
- To isolate the monitor from the electrical supply, you must remove the plug from the power outlet. The power outlet should be easily accessible.

Handling:

- If your monitor weighs more than 18kg(39.68 lb), it is recommended that it be moved or lifted by two people.

Troubleshooting information

If you have a problem setting up or using your monitor, you might be able to solve It yourself. Before calling your dealer or Lenovo, try the suggested actions that are appropriate to your problem.

Table 24. Troubleshooting

The power indicate(is not lit and there is no image	- v The monitor's power switch is not switched on - v The power cord is loose or disconnected. - v There is no power at the outlet.	- v Be sure the power cord is connected properly. - v Be sure the outlet has power. - v Power on the monitor. - v Try using another power cord. - v Try using another electrical outlet.
The power indicator is green, but there is no image.	The video signal cable is loose or disconnected from the system or monitor.	Be sure the video signal is connected to the system properly.
	The monitor brightness and contrast levels are at the lowest setting.	Adjust the brightness and contrast setting on the OSD (On Screen Display) menu.
The image quality is unacceptable.	The video signal cable is not connected with the monitor or system completely.	Be sure the signal cable is firmly plugged into the system and monitor.
	The color settings may be incorrect.	Select another color setting from the C6D menu.
There is a screen message that reads "Out of range" or "HZ?". There is no image and the power-on indicator is flashing green.	The automatic image setup function was not performed (LCD monitor).	Perform automatic image setup (LCD monitor).
	The system Is to a display mode which Is not supported by this monitor.	- v If you are replacing an old monitor, reconnect it and adjust the display mode to within the specified range for your new monitor. - v If using a Windows system, restart the system in safe mode, then select a supported display mode for your monitor. - v If these options do not work, contact the Support Center.

For additional troubleshooting information, please refer to the User's Guide.

Lenovo Limited Warranty – Customer Notice Please read the Lenovo Limited Warranty (LLW). The LLW is available in 30 languages and can be viewed by visiting [hap://unvw.lenovacom/warranty](http://unvw.lenovacom/warranty). If you cannot view the LLW, contact your local Lenovo office or reseller to obtain a printed version of the LLW. Warranty Information applicable to your Machine:

1. Warranty Period: 3 years
2. Type of Warranty Service: Customer Replaceable Unit CCRU") and Customer Carry-In or Mail-In Service
3. Lenovo Limited Warranty Version: L505-0010-022011/08

For warranty service consult the telephone list at www.lenovo.com/support/ phone. Phone numbers are subject to change without notice.



EPREL registration number: 701048

WARNING: This equipment is not suitable for use in locations where children are likely to be present, avoid hurting your child when the machine falls down.

Manufactured by: Lenovo Centro Tecnológico S. de R.L. de C.V. Apodaca Technology Park Boulevard Escobedo #316 Apodaca, Nuevo Leon, Mexico C.P. 66601 Marketing by: Lenovo Mexico S. de R.L. de C.V. AV. Santa Fe 505, Piso 15 Col. Cruz Manca Cuajimalpa, D.E. Mexico C.P. 05349 Tel. (55) 5000 8500



Important Battery Recycling and WEEE information
Don't dispose of your product or battery with your household waste.

Refer to the Compliance Guide that came with your product for further information.
or go to <https://www.lenovo.com/recycling>

Documents / Resources



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