

QUICK START GUIDE



ATTENTION!

For Returns or Support you MUST contact **DefenderCameras.com/Support**



TABLE OF CONTENTS

WHAT'S INCLUDED	4
WHAT YOU'LL NEED	5
REGULATORY INFORMATION	5
PRODUCT DETAILS	б
LET'S GET STARTED	7
SETTING UP YOUR CAMERA	8
CAMERA MOUNTING OPTIONS	11
USING THE APP	11
FREQUENTLY ASKED QUESTIONS	12

ACTIVATE YOUR WARRANTY



PROTECT

Covered for the unexpected



SIIPPORT

Receive videos, tips & updates for your product



VALUE

Exclusive access to special offers



Open your camera & scan this QR code, or visit: **DefenderCameras.com/Warranty**

EXTEND YOUR WARRANTY

Don't forget to protect your purchase and ease your mind by extending your included 1 year manufacturer warranty to 2 or 3 years. If something goes wrong, our team of Security Experts will get you back up and running fast!

Extended Warranties can be purchased up to 60 days after your product's purchase.



2 YEAR WARRANTY

Extend your peace of mind to two years

- ♦ Product Defects
- ♦ Advanced Replacements
 - ♦ Free Return Shipping



3 YEAR WARRANTY

Extend your peace of mind to three years

- **♦ Product Defects**
- ♦ Advanced Replacements
 - ♦ Free Return Shipping



Open your camera & scan this QR code, or visit: **DefenderCameras.com/pages/extended-warranties**

WHAT'S INCLUDED

3K Guard Pro PTZ Dual-Lens Camera Camera Power Supply (10ft) Camera Power Extension Cable (25ft) Camera Mounting Hardware Camera Mounting Template Camera Ethernet Waterproof Cable Shield

Window Warning Sticker Ouick Start Guide

Free Lifetime Customer Support

WHAT YOU'LL NEED

Wi-Fi Internet Connection Drill and/or a Phillips #2 screwdriver 3/32" drill bit for pilot holes 7/32" drill bit for wall anchors 7/8" long drill bit

A compatible Android or iOS phone

IMPORTANT: The Camera Power Supply is NOT waterproof.

REGULATORY INFORMATION

The regulatory information herein might vary according to the model you purchased. Some information is only applicable for the country or region where the product is sold.

FCC Information

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Conditions:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- · This device may not cause harmful interference.
- · This device must accept any interference received, including interference that may cause undesired operation.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

FCC Compliance:

This equipment has been tested and found to comply with the limits for a digital device, pursuant to part 15 of the FCC Rules. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication.

- For class A device, these limits are designed to provide reasonable protection against harmful interference in a commercial
 environment. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user
 will be required to correct the interference at his own expense.
- For class B device, these limits are designed to provide reasonable protection against harmful interference in a residential
 installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does
 cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on,
 the user is encouraged to try to correct the interference by one or more of the following measures:

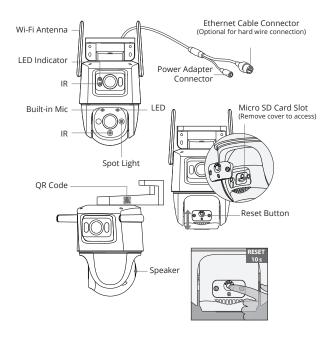
Reorient or relocate the receiving antenna.

- · Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.

Privacy Protection Notice

As the device user or data controller, you might collect personal data of others such as face, fingerprints, car plate number, Email address, phone number, GPS and so on. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures include but not limited to: providing clear and visible identification to inform data subject the existence of surveillance area and providing related contact.

PRODUCT DETAILS



LET'S GET STARTED

IMPORTANT: Screenshots and some steps may vary based on the device used to step up the App.

1: Download the App

Download the Defender Guard app and follow the steps to create an account. An email account is required for verification.







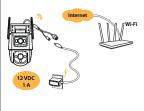




2. Plug-In Your Camera to Power On

Before connecting your camera to the App, wait 60 seconds for the LED indicator light to flash green.

LED Status		Device Status
Green	Flashing	Ready to set up the device
	Solid	Working properly
Red	Flashing	Network disconnected
		Failed to set up the device
	Solid	Booting
		Device malfunction
Green & Red	Alternating	Updating firmware
Off	/	Power off
		LED turned off



SETTING UP YOUR CAMERA

Step 1: Connect to Wi-Fi and Pair Your Camera

IMPORTANT: Before pairing, ensure your phone is connected to a 2.4 GHz Wi-Fi network

1. Tap + to add your camera, then tap Scan QR code.



Ensure Bluetooth is turned on your phone and tap Next.



 Wait for the camera LED to flash green slowly. Tap "Next" to proceed.



4. To ensure connection, please keep your phone, device and router close to each other.



 Select the Wi-Fi network you want to connect your camera with. Only available 2.4 GHz Wi-Fi networks show here. Enter your Wi-Fi Network password then tap "Next".

Note: If your Wi-Fi network is not listed here, please refresh the page.



Please wait while the device

6

Note: Make sure your phone is connected to the same network.



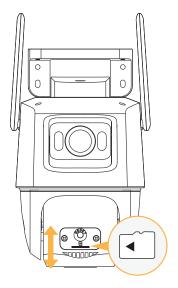
 Name your device. We recommend naming your camera if you are connecting more than one camera. Tap "Done". Your device has now been added successfully.



Note: Please repeat these steps for each additional camera you want to connect.

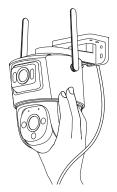
Step 2: Insert A Micro Sd Card

Recordings can be locally stored on a Micro SD card, to insert or swap out your Micro SD card please follow the steps below. The maximum size Micro SD card is 256GB.



- 1. Remove the lower cover by unscrewing the Philips screws to access the SD card.
- 2. If swapping out a current Micro SD card, gently press on the card, it will pop out.
- 3. When inserting your Micro SD push it in until you hear a click sound.

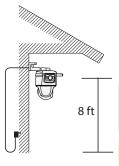
Step 3: Position and Install Your Camera



IMPORTANT: Before mounting your camera, use the app to test your Wi-Fi strength and video feed. Plug the camera in the area you'll be monitoring and view your footage to ensure you have a clear, uninterrupted view.

To check your network signal strength, tap > Tools > Wi-Fi Detection Tool > Wi-Fi Detection

Note: Cement walls, exterior finishes, and thick insulation can significantly affect Wi-Fi signal strength.

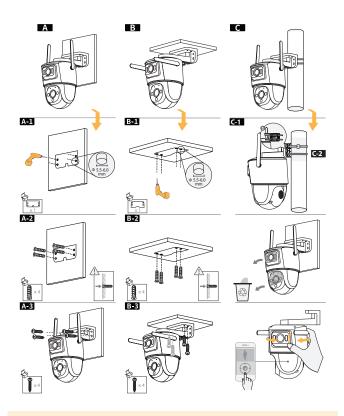


Using the recommended tools, install your camera in a preferred place, at a height where you can clearly see faces. Make sure there is a nearby power outlet.

TIP: Your Guard Pro Camera comes with a 25ft. extension cable, giving you 35ft. to mount your camera from the power outlet.

IMPORTANT: The Camera Power Supply is NOT waterproof.

CAMERA MOUNTING OPTIONS



USING THE APP

The Defender Guard App allows you to remotely view live video or playback recorded footage, save and share recordings, share App access and more. Scan the QR Code!



FREQUENTLY ASKED QUESTIONS

HOW MANY CAMERAS CAN I CONNECT TO THE DEFENDER GUARD APP?

You can connect a total of 16 cameras to the Defender Guard App and view up to 4 cameras at once. We recommend no more than 6 Guard/Guard Pro/Guard Pro PTZ/ 4K Guard Pro cameras be connected in the same home/building to avoid interference issues.

CAN I ALLOW OTHER PEOPLE TO VIEW MY CAMERA(S) REMOTELY?

You may share the Defender Guard App access with up to 5 additional users. Each user will need to download the Defender Guard App and create their own account before sharing access.

IS 3K GUARD PRO DUAL-LENS COMPATIBLE WITH ANY DEFENDER CAMERA SYSTEM?

3K Guard Pro Dual-lens is only compatible with the Defender Guard, Guard Pro, Guard Pro PTZ & Guard Pro Dual-lens camera. It cannot be used with any other Defender Camera system. Guard/Guard Pro/Guard Pro PTZ cameras use the Defender Guard App.

CAN I VIEW MY LIVE OR RECORDED FOOTAGE FROM A WEB BROWSER?

We do not offer web viewing. You can view the footage from the free Defender Guard app with compatible IOS/Android smart phones/tablets. Alternatively, you may export the footage from the SD card onto a personal computer using a compatible SD card reader.

Need Help? Visit: **DefenderCameras.com/Support**

IP10MDCB-QSG

8 42751 00830 6

REV02 07032024-EN

DEFENDER® does not endorse any DEFENDER® products for illegal activities. DEFENDER® is not responsible or liable in any way for any damage, vandalism, theft or any other action that may occur while a DEFENDER® product is in use by the purchaser. We reserve the right to change models, configuration, or specifications without notice or liability. Product may not be exactly as shown.

©2024 DEFENDER®. All rights reserved. DEFENDER®, the DEFENDER® logo and other DEFENDER® marks may be registered. All other Trademarks are the property of their respective owners.