

# Poly VVX 350 6-Line IP Phone and PoE-enabled with Power Supply

## Sound your best

Welcome to the big leagues with this high-quality, color, six-line business IP phone that gets the job done. For high-volume call environments that demand reliability, the Poly VVX 350 desk phone won't let you down.



\*Product image may differ from actual product

**Conversations stay on track**  
Hear every nuance on the VVX 350 with Poly HD Voice technology. And reduce distracting background noise with Poly Acoustic Fence technology.

**Deploy easily and quickly**  
IT will appreciate zero-touch provisioning and web-based management capabilities that take the headache out of telephony deployment and support.

**Integrated protection<sup>1</sup>**  
Your phones stay cleaner for longer with integrated Microban® antimicrobial product protection<sup>1</sup> actively reducing the growth of bacteria 24/7.

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## Specifications



### Display

- Native resolution: 320 x 240
- Panel technology: Color LCD
- Display size (diagonal): 3.5"
- Display size (diagonal, metric): 8.9 cm (3.5")

### Connectivity and communications

- External I/O ports:
  - 2 USB 2.0 Type-A (for media, storage applications, headset, optional Wi-Fi adapter)
  - 2 RJ-45 (10/100/1000BASE-TX Mbps)

### Battery

- Power features:
  - Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 0)
  - 13 W (maximum)<sup>3</sup>

### User interface features

- Languages:
  - Arabic; Chinese; Czech; Danish; Dutch; English; French; German; Hungarian; Italian; Japanese; Korean; Norwegian; Polish; Portuguese; Romanian; Russian; Slovenian; Spanish; Swedish

### Audio

- Audio features:
  - Poly HD Voice
  - Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression
  - Poly Acoustic Fence technology eliminates background noise when using a handset or wired headset
  - Poly Computer Audio Connector app installed on your PC (Windows only) enables selecting your phone for PC audio in/out to use the phones handset, optional headset and handsfree speakerphone with PC applications
  - Individual volume settings with visual feedback for each audio path
  - Voice activity detection
  - Comfort noise generation
  - DTMF tone generation (RFC 2833 and in-band)
  - Low delay audio packet transmission
  - Adaptive jitter buffers
- Frequency response (microphone): 150 Hz to 7 kHz
- Audio codecs:
  - G.711 (A-law and  $\mu$ -law)
  - G.722
  - G.729AB
  - iLBC
  - OPUS

### Environmental

- Certifications and compliances: AS/NZS 60950-1; Australia RCM; Brazil ANATEL; CAN/CSA C22.2 No. 62368-114EN 60950-1; CE Mark; CISPR22 Class B; EN 60950-1 & EN 62368-1; EN55024; EN55032 Class B; EN61000-3-2, EN61000-3-3; FCC Part 15 (CFR 47) Class B; ICES-003 Class B; IEC 60950-1 & IEC 62368-1; NZ Telepermit; ROHS compliant; So. Korea KC; Saudi Arabia CITC; So. Africa ICASA; UAE TRA; UL 60950-1 and UL 62368-1; VCCI Class B; Indonesia SDPPi; Mexico NOM ANCE; Russia CU Mexico NOM ANCE; Russia CU; TAA
- Operating humidity range: 5 to 95%
- Operating Temperature Range (Celsius) / Operating Temperature Range (Fahrenheit): 0 to 40°C / 32 to 104°F
- Storage temperature range (Celsius) / Storage temperature range (Fahrenheit): -40 to 70°C / -40 to 158 °F
- Energy star certified: ENERGY STAR® certified

### Certifications

- Special features:
  - Adjustable desk stand (2 positions)
  - Unicode UTF-8 character support<sup>2</sup>

### Applications supported

- Management software:
  - Poly Lens
  - Poly Zero Touch Provisioning
  - Polycm Device Management Service for Service Providers (PDMS-SP) Cloud Management
  - SDP

### Display features

- Digital picture frame

### Security

- Security management:
  - 802.1X Authentication and EAPOL Media encryption via SRTP
  - Digest authentication
  - Encrypted configuration files
  - HTTPS secure provisioning
  - Password login
  - Support for signed software executables
  - Support for URL syntax with password
  - Transport Layer Security (TLS)
  - SRTP media encryption using AES 256 bits

### Network

- Supported network protocols:
  - 10/100/1000 Base-TX across LAN and PC ports
  - Conforms to IEEE802.3-2005 (Clause 40) for physical media attachment
  - Conforms to IEEE802.3-2002 (Clause 28) for link partner auto-negotiation
  - Manual or dynamic host configuration protocol (DHCP) network setup
- VoIP features:
  - 24 lines (SIP registrations)

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## Specifications



### Headset and handset compatibility

**Headset ports:**  
1 RJ-9  
1 Electronic Hook Switch (EHS) port for optional adapter

**Headset and handset compatibility:**  
Compatible with commercially available TTY adapter equipment  
Compliant with ADA Section 508 Subpart B 1194.23 (all)  
Hearing aid compatibility to ITU-T P.370 and TIA 504A standards  
Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids

### Telephony and call handling features

**Telephony and call handling features:**  
Bundled with Polycom UC Software: Corporate Directory Access using LDAP  
Busy Lamp Field (BLF)  
Call timer and call waiting  
Call transfer, hold, divert (forward), park, pickup  
Called, calling, connected party information  
Calling Party Identification (RFC8225 classifications – Trusted, Unknown, SPAM)  
Distinctive incoming call treatment/call waiting  
Do not disturb function  
Electronic hook switch capable  
Enhanced Feature Keys make powerful feature shortcuts online key appearances or soft keys  
Local three-way audio conferencing  
Local configurable digit map/dial plan  
One-touch speed dial, redial  
Remote missed call notification  
Reverse number lookup via LDAP  
Shared call/bridged line appearance  
Supports Polycom Apps SDK and API for third-party business and personal application  
Visual Conference Management  
Key system emulation  
STIR/SHAKEN Caller ID validation  
Voice Quality Monitoring (VQMon)  
6 line keys supporting up to 24 line key assignments for lines, contacts, and features supported with pagination  
Flexible line appearance (one or more line keys can be assigned for each line extension)  
WebKit-enabled full browser that supports HTML5, CSS, SSL security, and JavaScript<sup>1</sup>

### Weight and dimensions

**Product Primary Color:** Black  
**Package dimensions (imperial):** 9.25 x 10.25 x 3 in  
**Package dimensions (metric):** 26 x 23.5 x 7.5 cm  
**Package weight (imperial):** 2.65 lb  
**Package Weight (metric):** 1200 g  
**UPC number:** 196188445396  
**Product number:** 89B69AA

### Country of origin

**Country of origin:** Made in China

### Warranty

Poly standard one-year limited warranty

### What is in the box

Console  
Desk stand/wall mount hardware  
Handset with handset cord  
Network (LAN) cable-CAT-5E  
Setup sheet

### Key Selling Points Footnotes

<sup>1</sup> Microban antimicrobial product protection is a built-in active ingredient that enables products to resist the growth of microbes such as bacteria, mold, and mildew. Microban protection helps products stay cleaner, fresher, and last longer than products with untreated surfaces.

### Technical Specifications Footnotes

<sup>1</sup> Most software-enabled features must be supported by the service provider platform. Please contact your IP PBX/softswitch vendor or service provider for a list of supported features. <sup>2</sup> Optional wall mount kit can be ordered separately. <sup>3</sup> External universal AC/DC adapter, 5 VDC, 3 A, 15 W (sold separately).