

HPE COMPOSABLE FABRIC FAST START SERVICE

Advisory and Professional Services from HPE Pointnext Services

SERVICE OVERVIEW

HPE Composable Fabric Fast Start Service is delivered remotely and is designed to provide initial deployment and integration of HPE Composable Fabric modules and HPE Composable Fabric Manager software. It also helps you prepare the HPE Composable Fabric solution for operation on your network.

Table 1 provides information on the service features available under Advisory and Professional Services from [HPE Pointnext Services](#).

SERVICE BENEFITS

- Complements your IT team with globally available Advisory and Professional Services assistance from HPE Pointnext Services
- Provides access to HPE Composable Fabric technology expertise to help expedite initial HPE Composable Fabric deployment and integration
- Applies HPE deployment and integration best practices intended to help you simplify and reduce implementation time that can help mitigate costly installation and configuration errors
- Verifies prior to deployment and integration that the service prerequisites are met
- Validates your HPE Composable Fabric as fully commissioned and operational

SERVICE FEATURE HIGHLIGHTS

- Service planning
- HPE Composable Fabric network configuration and integration

SPECIFICATIONS

TABLE 1. Service features

Feature	Delivery specifications
Service planning	Service planning is delivered remotely and is designed to provide the Customer with a detailed plan and schedule for the delivery of the HPE Composable Fabric Fast Start Service for a single deployment location. During service planning, HPE conducts meetings with the Customer's designated stakeholders to communicate the list of service activities and confirm that the pre-deployment prerequisites have been addressed. During these meetings, HPE: • Works with the Customer to review the service details and deliverables • Introduces the service prerequisite checklist and estimated delivery timelines • Reviews Customer-provided documents, which include but are not limited to the prerequisite network readiness checklist, current network architecture, principles, and security requirements to effectively scope and plan for the services • Identifies any additional changes to the existing network required to prepare for the integration of new HPE Composable Fabric products and documents them in the delivery plan and schedule • Details any product licensing and network prerequisites that must be fulfilled for HPE to perform the services • Identifies any additional information required to allow HPE to deploy resources and begin service delivery • Ascertains possible dates for deployment and integration completion • Creates mutually agreeable project plan and schedule
HPE Composable Fabric network configuration and integration	While delivering this service remotely, an HPE network specialist assists the Customer with their final verification of network integration readiness prior to the advanced configuration and integration of the new HPE Composable Fabric solution. During delivery, HPE works with the Customer to: • Validate that the Customer has met the prerequisite network readiness and predefined design and integration requirements • Deploy and integrate predefined HPE Composable Fabric module configurations for two fabric modules (with HPE SimpliVity option, if selected) • Deploy and integrate HPE Composable Fabric Manager • Test and verify the HPE Composable Fabric integration within the Customer environment

COVERAGE

This service is available on regular HPE workdays (excluding weekend days and HPE holidays) during country-specific HPE standard business hours.

Each order of this service will only cover one instant of Composable Fabric Manager (CFM) deployment (on **one** per-agreed management IP).

Change of management IP on the CFM after the instant is deployed is not covered by this service. Such change will be considered as a separate deployment request and will require another order of this service.

CUSTOMER RESPONSIBILITIES

The Customer will:

- Assign a primary stakeholder to participate in the service planning meeting and follow-on service activity.
- Ensure that a primary stakeholder or designated staff person is assigned and who, on behalf of the Customer, will grant all approvals, provide information, and confirm that the hardware, firmware, and software needed to deliver this service are available. They will also make sure that software products are properly licensed and otherwise be available to assist HPE in facilitating the delivery of this service. The designated primary contact will be:
 - Responsible for all the Customer aspects of the assigned work efforts
 - Authorized to make all decisions relative to the project, including identification and assignment of Customer resources
 - Available and able to interface with the HPE assigned resources on day-to-day issues throughout the project
 - Able to coordinate all work efforts and meeting schedules



- Make sure that all service prerequisites—including, but not limited to, those identified during service planning—have been met prior to delivery of remote deployment and integration services.
- Ensure that all products associated with the tasks to be performed by HPE are ordered and available on-site prior to the start of the services.
- Be responsible for all current-state and future-state network architectures, designs, and integration projects, within the network environment.
- Provide suitable virtual private network (VPN) or other suitable connectivity as required for the delivery of remotely delivered services.
- Provide access to applicable Customer management system(s) to host the HPE Composable Fabric controller.
- Give access to network service such as NTP, DNS, default gateways, routes, and remediation, if needed.
- Make modifications to the existing network including validation of connectivity to all endpoints that are required and identified during the planning stages of this service, prior to HPE performing configuration and integration tasks.
- Provide to HPE, on request, any information that HPE may reasonably request about the execution of the service.
- Coordinate all required internal/third-party participation and cooperation.
- Assign or make available experienced subject-matter and technical experts, upon request or as needed.
- Purchase or provide all hardware, software, licenses, staff, current maintenance contracts, and environments necessary for HPE to deliver the service.
- Be responsible for developing (with HPE's assistance) and applying any configurations to third-party network equipment that are required to integrate with HPE Composable Fabric.
- Ensure all existing and new cabling are available.
- Be responsible for any notifications to network operations and any change control documentation that must be completed.
- Take responsibility for formal cutover with HPE's assistance.

SERVICE LIMITATIONS

- Service assistance is provided at one physical location in the country where the service is sold. The Customer should check with their local HPE authorized representative to find out whether a specific location is eligible for this service.
- HPE does not modify any configurations of any equipment that is not part of HPE Composable Fabric services.
- HPE Composable Fabric Fast Start Services accommodates deployment and integration of up to two fabric modules.
- HPE Composable Fabric Control High Availability services are not included in HPE Composable Fabric Fast Start Services. If HPE Composable Fabric Control High Availability services are needed, Customers should contact their local HPE sales representative.
- Customer acknowledges and agrees that HPE may use resources outside the country of purchase for delivery of these services.

GENERAL PROVISIONS/OTHER EXCLUSIONS

- To the extent HPE processes personal data on the Customer's behalf in the course of providing services, the HPE Data Privacy and Security Agreement Schedule—HPE Support and Professional Services found at hpe.com/info/customer-privacy.html shall apply.
- HPE Composable Fabric Fast Start Services are governed by HPE standard terms for Professional Services.
- HPE's ability to deliver this service is dependent upon the Customer's full and timely cooperation with HPE, as well as the accuracy and completeness of any information and data the Customer provides to HPE.
- Upon receipt of an acceptable order, HPE will contact the Customer within seven business days to organize a service delivery date. Service delivery dates are subject to resource availability and may be scheduled up to 30 days from the order acceptance date. The service eligibility expires at the end of 120 days from the date of purchase if not used. Under no circumstances shall the Customer be entitled to a credit or refund of any unused services.
- HPE assumes that all information provided by the Customer is accurate. HPE will collaborate with the Customer to determine acceptable estimates for any information that is not available.



ORDERING INFORMATION

Availability of service features may vary and may be restricted to eligible products and geographic locations. To obtain further information or to order HPE Composable Fabric Fast Start Services, contact a local HPE sales representative and reference the following product number(s):

- SKU—HF2Z9A1#015 for Deployment and integration of QTY = 2 HPE Composable Fabric Modules
- SKU—HF2Z9A1#016 for Deployment and integration of QTY = 2 HPE Composable Fabric Modules with HPE SimpliVity

Depending on the point of purchase and the requested service options, other product part numbers may apply. Consult a local HPE representative or HPE reseller regarding the product number that best meets your specific needs.

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hpe.com/pointnext

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in the language of your choice.



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