

SOFTWARE PRODUCT LIST FOR COLLABORATIVE SUPPORT AND COLLABORATIVE ASSISTANCE

HPE COLLABORATIVE SUPPORT AND COLLABORATIVE ASSISTANCE FOR SELECTED NON-HPE SOFTWARE

As part of HPE Pointnext Tech Care, Hewlett Packard Enterprise provides Collaborative Support and Collaborative Assistance for the following selected non-HPE software products running on HPE products supported by HPE. For more information, refer to the [HPE Pointnext Tech Care data sheet](#).

SOFTWARE PROVIDERS

HPE Collaborative Support and Collaborative Assistance supports current revisions of software as defined by the software provider. Please refer to the software vendor's website for information about current versions.

Collaborative Support and Collaborative Assistance

Software provider	Product name
Microsoft	Exchange
	Hyper-V
	SharePoint
	SQL Server
	Windows
Red Hat®	Red Hat Linux®*
SUSE®	SUSE Linux®*
VMware®	VMware Horizon®
	vSphere® ESXi™

* Includes integrated KVM solutions

Support matrix

Collaborative Assistance

Software provider	Product name
Canonical Ubuntu®	Ubuntu Server Linux OS*
Citrix®	Hypervisor
	VDI
Commvault®	Backup
IBM®	IBM Db2
Micro Focus®	Backup
Oracle®	Oracle DB
	Oracle Linux*
	Oracle VM
Veeam®	Backup
Veritas®	Backup

* Includes integrated KVM solutions

Note

This list consolidates all software covered by Hewlett Packard Enterprise for HPE products supported under HPE Pointnext Tech Care and is subject to change without notice. Availability of Collaborative Support and Collaborative Assistance may vary by country, software version, and HPE product platform on which the software resides.

Contact your Hewlett Packard Enterprise sales representative for more information.

FOR MORE INFORMATION

Visit the [HPE Pointnext Tech Care data sheet](#) for more details on Collaborative Support and Collaborative Assistance.

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