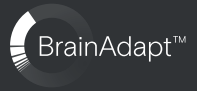


EPDS



# IMPACT 500 Series

Designed for modern communication, IMPACT 500 delivers clarity and comfort all day. Certified for Microsoft Teams Open Office with a future software release that will add support for Teams over native Bluetooth® - For a dongle free calling experience.



 Certified for  
Microsoft Teams

**zoom**

 Google Meet

# Key Features

## Protects from listening fatigue

EPOS BrainAdapt™ technology protects your brain from fatigue caused by poor audio and noise, boosting your focus and productivity.

## Stay in control of your environment with hybrid ANC

Effectively reduce background noise during calls and when you need to focus, ensuring you remain productive in any work environment.

## Clear, natural voice with EPOS industry-leading voice pick-up

EPOS AI™ and expertly tuned microphones remove unwanted noise, making remote conversations feel as real as being there in person.

## Professional performance all day long

Communicate with confidence all day with over 35 hours of talk time, talk-through mode and intuitive boom arm call control.

## Seamless Microsoft Teams certified calls

Microsoft Teams certified with a future software release that will add support for Teams over native Bluetooth® - For dongle free calls.

# What's in the Box



Quick Guide, Safety Guide  
& Compliance Sheet

Carry Pouch



IMPACT 500

BTD 900c dongle



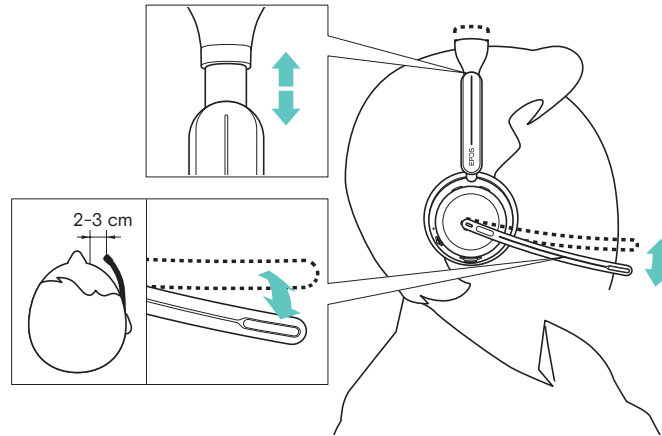
BTD C to A Adapter\*

USB-C to USB-C Cable

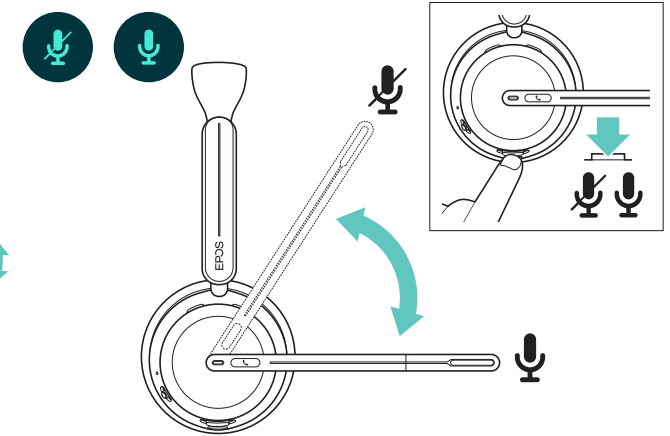


# How to Use the IMPACT 500

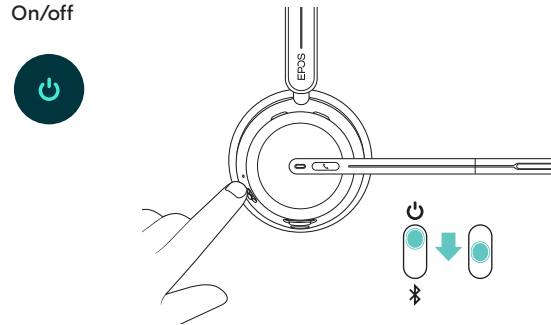
## Adjusting and wearing the headset



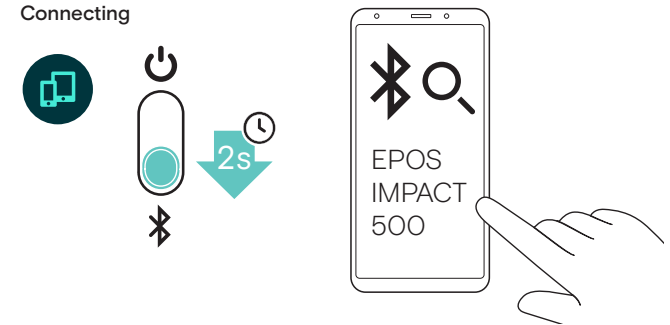
## Mute/unmute



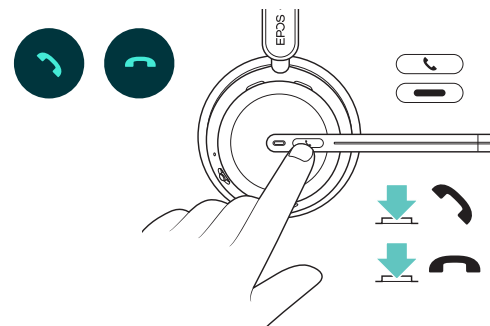
## On/off



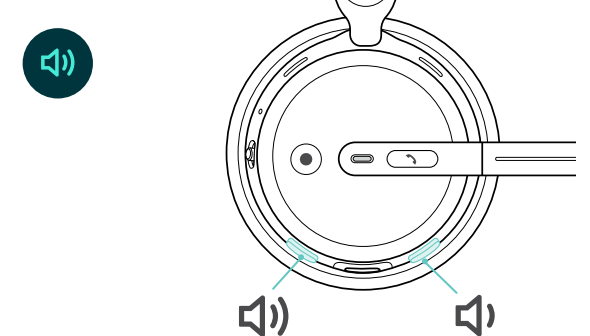
## Connecting



## Accept/end a call



## Adjusting the volume



# Additional benefits & features

**Microsoft Teams Open Office certified**

Meets Microsoft's Open Office requirements for noise suppression and voice pick-up.

**Single-sided busy light**

Signals availability at a glance, reducing interruptions to help you stay focused.

**Intuitive boom arm call control**

Lets you manage calls with a simple gesture—lift to mute and move down to answer.

**Hook button for music control**

Play and pause directly from your headset—no need to reach for your device.

**Comfort for every call**

Breathable leatherette earpads and a super-soft padded headband.

**Microsoft Swift Pair**

Instantly pair your IMPACT 500 with Windows devices for a faster, smoother setup (When using native Bluetooth®).

**Talk Through mode**

Makes quick conversations with colleagues effortless without removing your headset.

**Stay in control with EPOS Manager**

Free software for asset management, remote updates and adhering to company policy.

**Sustainable FSC packaging**

Plastic free packaging and materials from responsibly managed forests.

# Product features

1/3

## Connectivity

|                         |                                                                                                                                                               |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Laptop, phone, tablet   | Up to 30m/98 ft wireless range to a computer using the included BTD 900c dongle.                                                                              |
| Native Bluetooth®       | Connect to a computer without the use of a dongle, reducing port consumption.<br>A future software release will add support for Teams over native Bluetooth®. |
| Dongle                  | Comes with pre-paired BTD 900c dongle including BTD USB-C to USB-A adapter                                                                                    |
| Multi-point             | Connect to two Bluetooth devices at the same time, including a mobile device and computer.                                                                    |
| Multiple device pairing | Pair with up to 8 devices.                                                                                                                                    |

## Audio

|                                 |                                                                                                                                                                           |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Active noise cancellation (ANC) | Hybrid ANC tuned to suppress surrounding noise to support focus in open offices and working environments with distractions.                                               |
| Talk Through                    | Makes brief conversations with people next to the user possible without needing to remove the headset.                                                                    |
| EPOS ActiveGard™                | Protects users against acoustic injury caused by sudden bursts on the line.                                                                                               |
| EPOS EU Noise at Work Limiter®  | Enhanced audio protection that reduces the risk and severity of acoustic shock, average 85 dB over a work day                                                             |
| Australia G616 Acoustic Safety  | Enhanced audio protection that reduces the risk and severity of acoustic shock, not exceeding 102 dB SPL                                                                  |
| EPOS BrainAdapt™                | Proven to reduce users listening effort, improve speech recognition and improve memory recall by reducing the cognitive load on the brain caused by noise or poor audio.* |

\*Read more about EPOS BrainAdapt™ [here](#)

# Product features

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## Ease of use

|                      |                                                                                                                                                                                             |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Mute LED on boom arm | If the user speaks while muted, the LED on the boom arm will flash to indicate that the microphone is muted.                                                                                |
| Call control         | Call control on the headset lets users manage calls directly, improving efficiency and reducing interruptions.                                                                              |
| Busy light           | A single-sided busy light indicates to colleagues when the user is in a call.                                                                                                               |
| Boom arm features    | Flexible boom arm allows for precise placement and 270 degrees rotation enables left or right wearing. Easily answer and mute calls by moving the boom arm to the down or upright position. |
| Microsoft Swift Pair | Enables faster, seamless Bluetooth pairing, reducing setup time and improving user productivity with professional headsets.                                                                 |

## Certifications

|                                                                                        |                                                                                                            |
|----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| Microsoft Teams Open Office, Microsoft Teams over native Bluetooth®, Zoom, Google Meet | Ensure optimal audio quality and seamless integration with your preferred unified communications platform. |
|----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|

## Durability

|          |         |
|----------|---------|
| Warranty | 2 years |
|----------|---------|

## Software

|                               |                                                                                                                                                                                                                          |
|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| EPOS Connect desktop app      | EPOS Connect freeware for Windows and Mac. Conduct firmware updates and configure headsets for personal audio preferences: <a href="https://eposaudio.com/software-epos-connect">eposaudio.com/software-epos-connect</a> |
| EPOS Connect mobile app       | Compatible with most iOS and Android systems and available in 7 languages including English, French, German, Spanish, Japanese, Korean and Simplified Chinese.                                                           |
| EPOS Connect for thin clients | Conduct firmware updates, supported by DellWyse, Linux, IGEL, eLux                                                                                                                                                       |
| EPOS Connect for web          | A web-based solution to conduct firmware updates and configure headsets for personal audio preferences                                                                                                                   |
| EPOS Manager                  | Manage, update and configure EPOS audio devices from any location. For both cloud and on-premises solutions: <a href="https://eposaudio.com/software-epos-manager">eposaudio.com/software-epos-manager</a>               |

A future software release will add support for Microsoft Teams over native Bluetooth®.

# Product features

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| Product variants                                    | What's in the box                                                                                          | EAN code         | UPC code        |
|-----------------------------------------------------|------------------------------------------------------------------------------------------------------------|------------------|-----------------|
| IMPACT 500 MS UC ANC WL USB-C+A<br>Art. no. 1001490 | IMPACT 500 headset, BTD 900c dongle & BTD C to A adapter, USB-C to USB-C cable, carry pouch, documentation | 57 14708 01311 2 | 8 40064 41290 2 |
| IMPACT 500 MS UC ANC WL<br>Art. no. 1001375         | IMPACT 500 headset, USB-C to A adapter, USB-C to USB-C cable, carry pouch, documentation                   | 57 14708 01205 4 | 8 40064 41185 1 |

# Spare parts

| Product                                                    | Description                                                                                              | EAN code         | UPC code        |
|------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|------------------|-----------------|
| BTD 900c<br>Art. no. 1001149                               | The BTD 900c dongle provides connection to compatible Bluetooth® devices in the ADAPT and IMPACT Series. | 57 14708 00951 1 | 8 40064 40951 3 |
| Replacement cable USB-C to USB-C 1.2m<br>Art. no. 1001489  | Replacement cable USB-C to USB-C 1.2m                                                                    | 57 14708 01310 5 | 8 40064 41289 6 |
| Replacement ear pads IMPACT 500<br>Art. no. 1001552        | Set of two Leatherette ear pads                                                                          | 57 14708 01379 2 | 8 40064 41353 4 |
| Headset Pouch 01<br>Art. no. 1001239                       | Headset Pouch Grey RPET Felt Material                                                                    | 57 14708 01046 3 | 8 40064 41046 5 |
| Replacement BTD USB-C to USB-A Adapter<br>Art. no. 1001589 | Converts USB-C dongles to USB-A ports . Variant dependent.                                               | 57 14708 01416 4 | 8 40064 41390 9 |
| Replacement USB-C to USB-A Adapter<br>Art. no. 1001474     | Converts USB-C cables to connect to USB-A ports. Variant dependent.                                      | 57 14708 01295 5 | 8 40064 41274 2 |
| Spare battery 07<br>Art. no. 1001546                       | Spare battery for IMPACT 500                                                                             | 57 14708 01371 6 | 8 40064 41347 3 |