Overview

CTERA

The rise of cybercrime and ransomware attacks poses a major challenge for organizations, with data exfiltration, intellectual property theft, and ransom-driven data encryption topping the risks. These challenges intensify in distributed organizations with numerous remote sites and users, as they present a larger attack surface, rendering them more vulnerable. Traditional perimeter security falls short against these evolving threats, and modern cybersecurity policies demand a more comprehensive and adaptive approach to protect digital assets effectively. HPE Solutions with CTERA employs a zero trust architecture to adeptly respond to cyber threats, featuring write once read many (WORM) data immutability, file version controls, and a state-of-the-art artificial intelligence (AI)-driven ransomware defense mechanism to identify and block suspicious file activity. This comprehensive solution incorporates end-to-end encryption, role-based access control, and extensive auditing to help ensure robust defense against internal and external threats. HPE Solutions with CTERA offerings including CTERA Portal, CTERA Edge Filer, and CTERA Drive allowing you to seamlessly and safely share your files across your business.

HPE Solutions with CTERA present industry's leading distributed cloud file storage platform with built-in ransomware protection. CTERA is fully integrated with HPE infrastructure and services, and available on HPE Complete and HPE GreenLake. As the top Leader of the GigaOm Radar for distributed cloud file storage for three consecutive years, CTERA provides the industry's most comprehensive global file system boasting ultrafast performance that scales to thousands of sites and tens of thousands of users in a single namespace. CTERA has a proven track record of providing solutions to global Fortune 500 organizations and government agencies, leveraging the CTERA platform to modernize edge-NAS infrastructure, facilitate global file collaboration, and automate unstructured data workflows across private, public, or hybrid clouds.

What's New

- Private Capacity-Based Subscriptions, enabling organizations to easily acquire additional capacity, thus deploying any desired number of CTERA Edge Filers.
- Antivirus part numbers, enabling on-access malware protection for CTERA Edge Filers.
- HPE SimpliVity hardware configurations are now available for CTERA Portal
- HPE Alletra dHCI and HPE ProLiant DL360 & DL380 configurations are now available for CTERA Edge Filers.

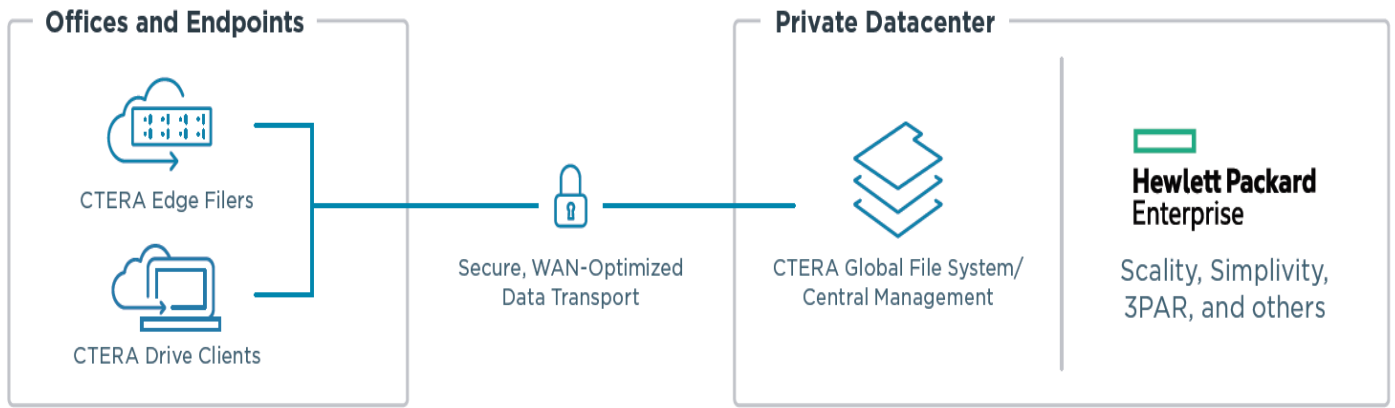### HPE Complete - Resell of Third-Party Branded Products

HPE Complete is a resource enabling the purchase of best-in-class third party branded products with the added reliability of the Hewlett Packard Enterprise interop assurance for a complete validated solution, all via one HPE purchase order.

Benefits

- One Stop Shop - Purchase complete solutions from Hewlett Packard Enterprise that include best in class third-party branded products, all on a single HPE purchase order.
- Validated solution - Confidence of The HPE interop assurance validation for third-party branded products that complement HPE Storage & Server solutions
- Customer Experience - Hewlett Packard Enterprise ensures complete customer satisfaction, by troubleshooting the solution and facilitating third party expertise for the installation, support and warranty of their products.
- Unique Value – Minimize risk, complexity and cost when deploying multi-vendor products and technologies into the HPE ecosystem.

For more information please refer **HPE Complete** on HPE.com

Overview

Typical Architecture of CTERA

CTERA is available on HPE Catalog via the HPE Complete program.

CTERA Software

CTERA Capacity Based Subscriptions

Description	SKU
CTERA Private Capacity 50TB 1-year Subscription and Support E-LTU	S1D87AAE
CTERA Private Capacity 50TB 3-year Subscription and Support E-LTU	S1D88AAE

Antivirus

CTERA Premium Edge Filer Embedded Antivirus 10-pack 1-year Subscription E-LTU	S3Z45AAE
CTERA Premium Edge Filer Embedded Antivirus 10-pack 3-year Subscription E-LTU	S3Z46AAE

CTERA Edge Filers

CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 1-year E-LTU	R7Q38AAE
CTERA Premium EV256 Virtual Gateway 256TB Storage 128GB RAM 1-year E-LTU	S2E31AAE
CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 3-year E-LTU	R7Q39AAE
CTERA Premium EV256 Virtual Gateway 256TB Storage 128GB RAM 3-year E-LTU	S2E32AAE

CTERA Drive Connect

CTERA Premium Drive Connect 1-year E-LTU	R7Q22AAE
CTERA Premium Drive Connect Access User 3-year E-LTU	R7Q29AAE
CTERA Premium Drive Share EFSS and Caching User 1-year E-LTU	R7Q27AAE
CTERA Premium Drive Share EFSS and Caching User 3-year E-LTU	R7Q32AAE

CTERA Drive Protect

CTERA Premium Drive Protect Workstation Endpoint Backup 1-year E-LTU	R7Q25AAE
CTERA Premium Drive Server Windows Server and Linux Backup 1-year E-LTU	R7Q26AAE
CTERA Premium Drive Protect Workstation Endpoint Backup 3-year E-LTU	R7Q30AAE
CTERA Premium Drive Server Windows Server and Linux Backup 3-year E-LTU	R7Q31AAE

Overview

CTERA Cloud Service Subscription (Hosted)

Description	SKU
CTERA Cloud Service Edge Filer 10TB 1-year E-LTU	R7Q40AAE

CTERA Professional Services

CTERA Enterprise 1-year Support	R7Q18AAE
CTERA Enterprise 3-year Support	R7Q43AAE
CTERA Portal Remote Installation Service	R7Q19AAE
CTERA Gateway Onsite Installation Service	R7Q20AAE
CTERA 1-day Professional Service	R7Q21AAE

Additional CTERA SKUs

Notes: The SKUs listed below are recommended for renewals only

CTERA Premium EV8 Virtual Gateway 8TB 1-100 Users 1-year E-LTU	R7Q14AAE
CTERA Premium EV16 Virtual Gateway 16TB 1-500 Users 1-year E-LTU	R7Q15AAE
CTERA Premium EV32 Virtual Gateway 32TB 1-1000 Users 1-year E-LTU	R7Q16AAE
CTERA Premium EV64 Virtual Gateway 64TB 1-1000 Users 1-year E-LTU	R7Q23AAE
CTERA Premium EV8 Virtual Gateway 8TB Storage 4GB RAM 3-year E-LTU	R7Q36AAE
CTERA Premium EV16 Virtual Gateway 16TB Storage 8GB RAM 3-year E-LTU	R7Q33AAE
CTERA Premium EV32 Virtual Gateway 32TB Storage 16GB RAM 3-year E-LTU	R7Q34AAE
CTERA Premium EV64 Virtual Gateway 64TB Storage 32GB RAM 3-year E-LTU	R7Q35AAE
CTERA Premium Portal per Customer 1-year E-LTU	R7Q17AAE
CTERA Premium Private Portal 50TB Stackable 3-year E-LTU	R7Q37AAE
CTERA Premium Private Portal Plus 50TB Stackable 1-year E-LTU	S0V13AAE
CTERA Premium Private Portal Plus 50TB Stackable 3-year E-LTU	S0V57AAE
CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 1-year E-LTU	R7Q24AAE
CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 3-year E-LTU	R7Q28AAE
CTERA Hosted Insight Service 10TB 1-year E-LTU	R9N67AAE

Custom Agreement SKU

Notes: S3Z47AAE is a Custom Agreement SKU. This SKU can be used to transact a software or service that is not covered by the CTERA SKU(s) currently offered via HPE. A customized detail of the software to be fulfilled or a customized statement-of-work for the service to be delivered is required from CTERA. Please contact ctera_fan_override@hpe.com for quoting/ordering support and other requirements associated with processing this SKU.

HPE Custom Agreement for CTERA	S3Z47AAE

Standard Features

Product Specification

Software Options
- CTERA Portal installs on VMware, KVM, Hyper-V, AWS, Azure, OpenStack
- CTERA Portal+ includes Advanced Security API, Content Services API, and Military Certifications
- CTERA Insight is an add-on that installs on the CTERA Portal
- CTERA Drive Connect, Drive Share, and Drive Protect install on Windows, Mac and Linux desktops/workstations
- CTERA Drive Mobile app installs on iOS, Android and Windows devices
- CTERA Virtual Edge Filers (EV) install on VMware and KVM servers
- CTERA Cloud Service installs on HPE SimpliVIty Edge Filer
- CTERA Cloud Capacity Bundle includes CTERA Portal, CTERA Virtual Edge Filers, CTERA Drive Connect, and CTERA Drive Mobile app.
- CTERA Private Capacity Bundle includes CTERA Portal+, CTERA Virtual Edge Filers, CTERA Drive Connect, and CTERA Drive Mobile app.

Key Features and Benefits

Remote Workforce Collaboration and File Sharing
- CTERA and HPE extend your corporate file system to users working anyplace and empowers them to be highly productive through familiar SMB/CIFS protocols.
- Maintain your existing security model. Keep your firewall and protect data moving from edge to cloud.
- CTERA's edge filers and endpoint software clients, mobile apps, and web browsers connect any number of remote sites and users to a globally connected file system powered by your existing storage infrastructure.
- Ensure distributed users stay connected through CTERA's highly optimized data transfer protocol.
- Help users overcome the last stage of connectivity, reducing WAN traffic to make work from home users feel as though they were in the office.

Cyber Resiliency, Ransomware Protection, and Compliance
- CTERA Ransom Protect, a state-of-the-art AI ransomware protection mechanism, identifies and halts ransomware attacks in real time. Furthermore, should a ransomware attack occur, organizations have the ability to instantly recover the 'locked' data from immutable snapshots.
- CTERA Vault provides WORM (Write Once Read Many) protection that allows data to be written to a storage system once, preventing modifications and/or deletions required for regulatory and compliance needs.

Backup and Recovery of Endpoints and Servers
- CTERA Drive Protect offers granular, file-level backup for endpoint devices.
- CTERA Drive delivers smart endpoint clients that back up data directly to HPE private cloud or object infrastructure, while remote office desktops leverage CTERA's edge filers in a hybrid backup model to help minimize WAN latency.
- The solution covers multiple platforms and use cases, avoiding the complexity and cost of traditional IT backup.

The Ultimate in Data Privacy and Security
- The CTERA Enterprise File Services platform is built for organizations with high priorities for unstructured data management and security across both on-premises and cloud.
- The solution allows customers to migrate file storage, collaboration, and data protection to the cloud on their terms, delivering in-firewall deployments, end-to-end military-grade encryption, and advanced authentication methods.
- CTERA Portal+ includes an advanced security API that provides connectors for Portal antivirus, Varonis, and KMIP, a content services API that provides a connector for CTERA Insight, and Military Security Certifications.

Standard Features

Automation and Orchestration
Designed for cloud service providers and IT-as-a-Service organizations, the platform features full-service delivery automation tools and APIs for provisioning, chargeback and more. This enables enterprises to scale to thousands of locations and hundreds of thousands of users.

Ransom Protect
A state-of-the-art AI ransomware protection mechanism that identifies and halts ransomware attacks in real time. Furthermore, should a ransomware attack occur, organizations have the ability to instantly recover the 'locked' data from immutable snapshots.

Centralized Governance providing IT-as-a-Service
From endpoints to remote offices to multiple clouds, the CTERA platform uniquely provides comprehensive insight and control over organizational data from one central system. The API-driven platform integrates with modern service catalogs and provides a series of self-service productivity apps to enable IT organizations to transform into enterprise, on-demand app stores.

Lower TCO
With support for cost-effective cloud infrastructure, global deduplication, service automation and many use cases from one platform, the CTERA platform saves organizations up to 80% on administration and capacity.

CTERA Vault
WORM (Write Once Read Many) protection that allows data to be written to a storage system once, preventing modifications and/or deletions.

Multi-Cloud
Retain full control over data residency, security and costs by deploying CTERA file services 100% within your datacenter or cloud infrastructure.

CTERA Migrate
Built-in data migration engine that provides data discovery and automated import of files shares from legacy NAS systems.

Data Services
The CTERA data services framework allows organizations to integrate with 3rd party applications to provide greater control, security and visibility over their data.

Trends Driving Adoption Of (CTERA) Use Cases:
- Massive Unstructured Data Growth: Traditional IT file services solutions, including file servers, NAS, collaboration tools, and backup appliances, are being overwhelmed by the amount and the size of files created every day at the edge.
- Edge to Cloud Challenges: Cloud-based solutions are inherently limited by challenges of latency, data privacy, uptime, and bandwidth. Enterprises require file services solutions that bridge edge and cloud and ensure data security and performance are maintained.
- Heightened Enterprise Security Centricity: hacks of shared SaaS and public cloud storage services underscore the need for pure-private file management and collaboration solutions.
- IT Consolidation: Gartner's push for Data Infrastructure Modernization focuses on enabling organizations to simplify the IT stack by consolidating File and Backup management into one integrated system, making both the user and admin experience simpler and more cost effective.
- Object Storage: Many organizations are looking for new use cases to drive the adoption of object storage as part of a strategy to reduce data center cost. CTERA addresses user files, backups and virtual desktop infrastructure – a Swiss Army knife of use cases to drive object storage adoption.

Standard Features

- Current world health crises creates a unique challenge for enterprise IT organizations that are required to rapidly accelerate their remote workforce productivity & extend fast and secure access to corporate data to all users, wherever they are.
- HPE & CTERA are partnering to deliver turn-key file services capabilities for SimpliVity, available to all existing and new HPE customers, allowing them to easily connect their remote workforce to critical corporate data with maximum security and performance.
- HPE SimpliVity users can download of a CTERA Edge Filer virtual machine that enables local CIFS/NFS file services on their HCI system, with optional services that extend local NAS capabilities with advanced cloud caching and multi-site collaboration.

Service and Support

Service and Support for CTERA products are provided directly by CTERA. For any support and generic queries please email to **support@ctera.com** . The CTERA service delivery organization will be responsible for responding with a call, assigning a severity level to the call, and determining the service Severity Level acceptable to Hewlett Packard Enterprise customer. The support request will be processed by CTERA in accordance with the Severity Level agreed upon.

Software Warranty
For a period of ninety (90) days from the Start Date, CTERA warrants (a) that the media on which the software is delivered will be free of defects in material and workmanship, and (b) the software will operate substantially as set forth in the applicable CTERA specifications when used in accordance with the terms of the CTERA software license. End User's exclusive remedy and the entire liability of CTERA and its suppliers under this limited warranty will be replacement of the software media. Except for the foregoing, the software is provided AS IS.

This limited warranty extends only to the End User as the original licensee. See other Warranty Limitations and Restrictions below.

Restrictions
CTERA warranties as set forth herein ("Warranty") are contingent on proper use of the CTERA branded hardware and software ("Products") and do not apply if (a) the Products have been modified without the written approval of CTERA, (b) the Products' serial number label is removed, (c) the Product has been damaged or subjected to abnormal physical or electrical stress, abnormal environmental conditions, misuse, negligence, or accident, or (d) the Product is licensed for beta, evaluation, testing or demonstration purposes. In order to ensure proper operation of CTERA products, it is required that all CTERA systems utilize only CTERA supplied optical transceiver components. CTERA reserves the right to void warranty and service support offerings if optical transceiver components other than those supplied by CTERA are used in the operation of CTERA products. The terms of the Warranty are limited to the remedies as set forth in this Warranty. This warranty is provided in lieu of all other rights, conditions and warranties. CTERA makes no other express or implied warranty with respect to the software, hardware, products, documentation or CTERA support, including, without limitation, any warranty of merchantability, fitness for a particular purpose and non-infringement of third-party rights. CTERA does not warrant that any products will be error-free, or that any defects that may exist in its products can be corrected. In no event shall CTERA be liable for cost of procurement of substitute goods, lost profits or any other special, indirect, consequential or incidental damages (including but not limited to lost data), however caused whether or not CTERA has been advised of the possibility of such damages. Some jurisdictions do not allow limitation or exclusion of liability for consequential or incidental damages, so that limitation or exclusion may not apply.

Return Policy for Resellers
Stocking of CTERA products is not recommended. Please purchase accurate quantity required to fulfil the customer order.

Get the most from your HPE Products. Get the expertise you need at every step of your IT journey with **HPE Services**. We help you lower your risks and overall costs using automation and methodologies that have been tested and refined by HPE experts through thousands of deployments globally. HPE **Advisory Services**, focus on your business outcomes and goals, partnering with you to design your transformation and build a roadmap tuned to your unique challenges. Our **Professional** and **Operational Services** can be leveraged to speed up time-to-production, boost performance and accelerate your business. HPE Servicesspecializes in flawless and on-time implementation, on-budget execution, and creative configurations that get the most out of software and hardware alike.

Consume IT on your terms
HPE GreenLake brings the cloud experience directly to your apps and data wherever they are—the edge, colocations, or your data center. It delivers cloud services for on-premises IT infrastructure specifically tailored to your most demanding workloads. With a pay-per-use, scalable, point-and-click self-service experience that is managed for you, HPE GreenLake accelerates digital transformation in a distributed, edge-to-cloud world.
- Get faster time to market
- Save on TCO, align costs to business
- Scale quickly, meet unpredictable demand
- Simplify IT operations across your data centers and clouds

Service and Support

Managed services to run your IT operations
HPE GreenLake Management Services provides services that monitor, operate, and optimize your infrastructure and applications, delivered consistently and globally to give you unified control and let you focus on innovation.

Free up resources with Operational Services from HPE Services
HPE delivers services for IT by using proven best practices as well as automation and methodologies that have been tested and refined by HPE experts and artificial intelligence through thousands of deployments globally. Choose from the recommended services for customers purchasing from Hewlett Packard Enterprise or an authorized reseller. Services are quoted using Hewlett Packard Enterprise order configuration tools.

Recommended Services

HPE Tech Care*.
Notes: *Minimum required level of support is 3yr Tech Care Basic
HPE Tech Care is the new operational service experience for HPE products. Tech Care goes beyond traditional support by providing access to product specific experts, an AI driven digital experience, and general technical guidance to not only reduce risk but constantly search for ways to do things better. HPE Tech Care has been reimagined from the ground up to support a customer-centric, AI driven, and digitally enabled customer experience to move your business forward. HPE Tech Care is available in three response levels. Basic, which provides 9x5 business hour availability and a 2 hour response time. Essential which provides a 15 minute response time 24x7 for most enterprise level customers, and Critical which includes a 6 hour repair commitment where available and outage management response for severity 1 incidents.

https://www.hpe.com/services/techcare

HPE Complete Care
HPE Complete Care is a modular, edge-to-cloud IT environment service that provides a holistic approach to optimizing your entire IT environment and achieving agreed upon IT outcomes and business goals through a personalized and customer-centric experience. All delivered by an assigned team of HPE Services experts. HPE Complete Care provides:
- A complete coverage approach -- edge to cloud
- An assigned HPE team
- Modular and fully personalized engagement
- Enhanced Incident Management experience with priority access
- Digitally enabled and AI driven customer experience

https://www.hpe.com/services/completecare

Discover, plan, and design
Choose from a rich portfolio of services to make the most of CTERA on HPE infrastructure, so you can efficiently and affordably consolidate, manage, and extract value from unstructured data. Hewlett Packard Enterprise Services can help you discover needs and create a plan for simplifying the environment, reducing risk, and maximizing your storage investments.

HPE Backup Recovery Impact Analysis - Focus placed on service requirements and design as the key to success for gaining a clear understanding of the role of increasingly diverse data protection strategies.

HPE Storage Cloud Design Service - Build a scalable, low-cost enterprise storage environment with inherent cloud benefits to meet big data needs.

Operate and support
Choose the right support to maximize uptime, free up your resources, and achieve improved value-as you get the most out of the existing IT assets while accelerating time-to-revenue.

Service and Support

HPE Education Services
Keep your IT staff trained making sure they have the right skills to deliver on your business outcomes. Book on a class today and learn how to get the most from your technology investment. **http://www.hpe.com/ww/learn**

Parts and Materials
Hewlett Packard Enterprise will provide HPE-supported replacement parts and materials necessary to maintain the covered hardware product in operating condition, including parts and materials for available and recommended engineering improvements.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product QuickSpecs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

The defective media retention service feature option applies only to Disk or eligible SSD/Flash Drives replaced by Hewlett Packard Enterprise due to malfunction.

Configuration Information

The CTERA software configuration are as follows:

Step-1 Select License

Description	SKU

CTERA Drive Connect and CTERA Drive Share

CTERA Premium Enterprise File Sync and Share 1-5 Devices per User 1-year Lite E-LTU — R7Q22AAE

Notes: CTERA Premium Enterprise File Sync and Share 1-5 Devices per User 1yr Lite E-LTU

CTERA Premium Drive Share EFSS and Caching User 1-year E-LTU — R7Q27AAE

Notes: This SKU is designed for 1-Year CTERA Premium Drive Share, EFSS and Caching User. This SKU must be ordered in packs of 10.

CTERA Premium Drive Share EFSS and Caching User 3-year E-LTU — R7Q32AAE

Notes: This SKU is designed for 3-Year CTERA Premium Drive Share, EFSS and Caching User. This SKU must be ordered in packs of 10.

CTERA Drive Connect and CTERA Drive Share

CTERA Premium Drive Protect Workstation Endpoint Backup 1-year E-LTU — R7Q25AAE

Notes: This SKU is designed for 1-Year CTERA Premium Drive Protect, Workstation Endpoint Backup. This SKU must be ordered in packs of 10.

CTERA Premium Drive Server Windows Server and Linux Backup 1-year E-LTU — R7Q26AAE

Notes: This SKU is designed for 1-Year CTERA Premium Drive Server, Windows Server and Linux Backup.

CTERA Premium Drive Protect Workstation Endpoint Backup 3-year E-LTU — R7Q30AAE

Notes: This SKU is designed for 3-Year CTERA Premium Drive Protect, Workstation Endpoint Backup. This SKU must be ordered in packs of 10.

CTERA Premium Drive Server Windows Server and Linux Backup 3-year E-LTU — R7Q31AAE

Notes: This SKU is designed for 3-Year CTERA Premium Drive Server, Windows Server and Linux Backup.

CTERA Virtual Filer (24x7 Support, 1YR)

CTERA Premium EV8 Virtual Gateway 8TB 1-100 Users 1-year E-LTU — R7Q14AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV8 Virtual Gateway, 8TB usable, Recommended up to 100 Users

CTERA Premium EV16 Virtual Gateway 16TB 1-500 Users 1-year E-LTU — R7Q15AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV16 Virtual Gateway, 16TB usable, recommended up to 500 Users

CTERA Premium EV32 Virtual Gateway 32TB 1-1000 Users 1-year E-LTU — R7Q16AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV32 Virtual Gateway, 32TB usable, recommended up to 1,000 Users

CTERA Premium EV64 Virtual Gateway 64TB 1-1000 Users 1-year E-LTU — R7Q23AAE

Notes: CTERA Premium EV64 Virtual Gateway, 64TB usable, recommended for 1-1000 Users.

CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 1-year E-LTU — R7Q38AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV128, Up to 128TB and 64GB RAM.

CTERA Premium EV256 Virtual Gateway 256TB Storage 128GB RAM 1-year E-LTU — S2E31AAE

Notes: This SKU is designed for 1-Year CTERA Premium EV256, Up to 256TB and 128GB RAM.

CTERA Virtual Edge Filers (24x7 Support, 3YR)

CTERA Premium EV8 Virtual Gateway 8TB Storage 4GB RAM 3-year E-LTU — R7Q36AAE

Notes: This SKU is designed for 3-Year CTERA Premium EV8, Up to 8TB and 4GB RAM.

CTERA Premium EV16 Virtual Gateway 16TB Storage 8GB RAM 3-year E-LTU — R7Q33AAE

Notes: This SKU is designed for 3-Year CTERA Premium EV16, Up to 16TB and 8GB RAM.

Configuration Information

Description	SKU
CTERA Premium EV32 Virtual Gateway 32TB Storage 16GB RAM 3-year E-LTU	R7Q34AAE
Notes: This SKU is designed for 3-Year CTERA Premium EV32, Up to 32TB and 16GB RAM.	

CTERA Virtual Edge Filers (24x7 Support, 3YR)

Description	SKU
CTERA Premium EV64 Virtual Gateway 64TB Storage 32GB RAM 3-year E-LTU	R7Q35AAE
Notes: This SKU is designed for 3-Year CTERA Premium EV64, Up to 64TB and 32GB RAM.	
CTERA Premium EV128 Virtual Gateway 128TB Storage 64GB RAM 3-year E-LTU	R7Q39AAE
Notes: This SKU is designed for 3-Year CTERA Premium EV128, Up to 128TB and 64GB RAM	
CTERA Premium EV256 Virtual Gateway 256TB Storage 128GB RAM 3-year E-LTU	S2E32AAE
Notes: This SKU is designed for 3-Year CTERA Premium EV256, Up to 256TB and 128GB RAM	

CTERA Portal

Description	SKU
CTERA Premium Portal per Customer 1-year E-LTU	R7Q17AAE
Notes: This SKU is designed for 1-Year CTERA Premium Portal, license per Customer Private Cloud.	
CTERA Premium Private Portal 50TB Stackable 3-year E-LTU	R7Q37AAE
Notes: This SKU is designed for 3-Year CTERA Premium Private Portal per 50TB (stackable).	
CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 1-year E-LTU	R7Q24AAE
Notes: This SKU is designed for 1-Year CTERA Portal Security Pack Add-on (API's for AVI, DLP, FIPS), for PEPORTAL customers only. If this SKU is ordered, then at least one of the following SKUs is required. (R7Q17AAE or R7Q37AAE).	
CTERA Portal Security Pack Add-on (APIs for AVI/DLP/FIPS) for PEPORTAL Customers Only 3-year E-LTU	R7Q28AAE
Notes: This SKU is designed for 3-Year CTERA Portal Security Pack Add-on (API's for AVI, DLP, FIPS), for PEPORTAL customers only. If this SKU is ordered, then at least one of the following SKUs is required. (R7Q17AAE or R7Q37AAE).	
CTERA Premium Drive Connect Access User 3-year E-LTU	R7Q29AAE
Notes: This SKU is designed for 3-Year CTERA Premium Drive Connect, Access User. This SKU must be ordered in packs of 10.	

CTERA Insight

Description	SKU
CTERA Hosted Insight Service 10TB 1-year E-LTU	R9N67AAE
Notes: This SKU is designed for 1-Year CTERA Insight, license per Customer Private Cloud.	

CTERA Capacity Bundles

Description	SKU
CTERA Private Capacity 50TB 1-year Subscription and Support E-LTU	S1D87AAE
Notes: Capacity Pricing Bundles: Software license bundles for Portal+, Edge Filers, Drive Connect & App based on total managed capacity by the CTERA Global File System (GFS). This SKU can be stacked in 50TB increments based on the total managed capacity of the customer's CTERA Global File System. Ex: Total Capacity of 2.5PB would require quantity 50 of this SKU.	
CTERA Private Capacity 50TB 3-year Subscription and Support E-LTU	S1D88AAE
Notes: Capacity Pricing Bundles: Software license bundles for Portal+, Edge Filers, Drive Connect & App based on total managed capacity by the CTERA Global File System (GFS). This SKU can be stacked in 50TB increments based on the total managed capacity of the customer's CTERA Global File System. Ex: Total Capacity of 2.5PB would require quantity 50 of this SKU.	

CTERA Hosted Cloud Service for HPE SimpliVity

Description	SKU
CTERA Cloud Service Edge Filer 10TB 1-year E-LTU	R7Q40AAE
Notes: Adds cloud caching for up to 10TB capacity for 1 year.	

Configuration Information

Antivirus

Description	SKU
CTERA Premium Edge Filer Embedded Antivirus 10-pack 1-year Subscription E-LTU	S3Z45AAE

Notes: Grants use of the antivirus feature for up to 10 Edge Filers. These SKUs are stackable to support any number of Edge Filers.

CTERA Premium Edge Filer Embedded Antivirus 10-pack 3-year Subscription E-LTU	S3Z46AAE

Notes: Grants use of the antivirus feature for up to 10 Edge Filers. These SKUs are stackable to support any number of Edge Filers.

Step 2 - Select Service

CTERA Professional Services

CTERA Enterprise 1-year Support R7Q18AAE

Notes: This SKU is designed for 1-Year CTERA Enterprise Support, dedicated Technical Account Manager, Priority Queuing

CTERA Enterprise 3-year Support R7Q43AAE

Notes: This SKU is designed for 3-Year CTERA Enterprise Support, dedicated Technical Account Manager, Priority Queuing

CTERA Portal Remote Installation Service R7Q19AAE

Notes: This SKU is designed for CTERA Portal Remote Installation Service

CTERA Gateway Onsite Installation Service R7Q20AAE

Notes: This SKU is designed for CTERA Gateway Onsite Installation Service

CTERA 1-day Professional Service R7Q21AAE

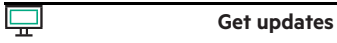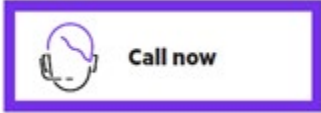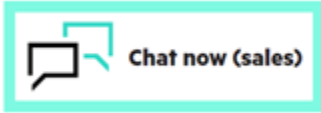**Notes:** This SKU is designed for 1-Day Professional Services by CTERA Engineer

Summary of Changes

Date	Version History	Action	Description of Change
01-Jul-2024	Version 12	Changed	Overview, Standard Features and Configuration Information sections were updated. Updated overview and list of SKUs
06-Nov-2023	Version 11	Changed	Overview, Standard Features, Service and Support and Configuration Information sections were updated. Updated Key Features and Benefits and Standard Features sections New EV256 SKUs added
16-Jan-2023	Version 10	Changed	Overview and Configuration Information sections were updated. Obsolete SKU was removed
10-Jan-2023	Version 9	Changed	Overview, Standard Features, Service and Support and Configuration Information sections were updated. General content update Add new CTERA Portal Plus SKUs Add new CTERA Capacity Bundle SKUs
19-Sep-2022	Version 8	Changed	Overview, Service and Support, Models and Configuration Information sections were updated Removed HPE ProLiant bundled SKUs Obsolete SKU was removed
01-Jun-2020	Version 7	Changed	Overview, Models and Configuration Information sections were updated.
06-Apr-2020	Version 6	Changed	QuickSpecs layout was updated
05-Aug-2019	Version 5	Changed	Models updated
01-Jul-2019	Version 4	Changed	Overview, Models and Configuration Information were updated.
04-Dec-2017	Version 3	Changed	Updated Figure and SKUs
24-Feb-2017	Version 2	Changed	Cosmetic change
13-Feb-2017	Version 1	Created	New QuickSpecs

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