# hp

High productivity performance
Comprehensive
Versatile



# HP LaserJet 3390/3392 All-in-One

laser print/PC fax/fax, colour scan and digital copy via network

**hp** ®

i n v e n t

# Discover the integrated laser solution designed for your business

High productivity performance
Comprehensive
Versatile

## Print

**22** | **21**
ppm (letter) | ppm (A4)

## Copy

**22** | **21**
cpm (letter) | cpm (A4)

20-sheet electric stapler

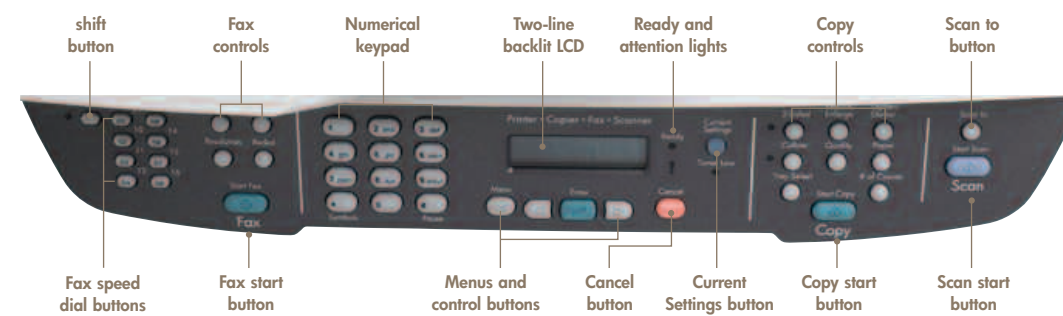Hi-Speed USB 2.0 and Ethernet port for easy connectivity

Increase productivity with additional input tray

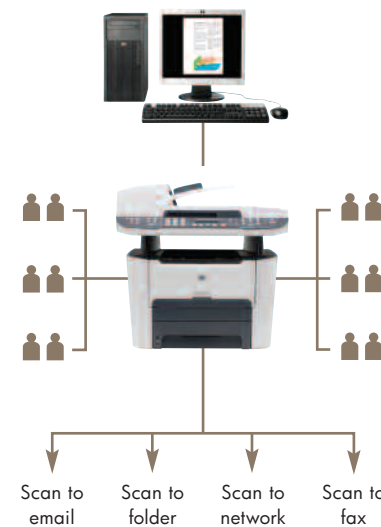Use the control panel's **Scan to** button to share information

Front door access for hassle-free maintanance

Unattended copy made easy with Automatic Document Feeder

### HP LaserJet 3390/3392 All-in-One

laser print/PC fax/fax, colour scan and digital copy via network

## High performance. Professional quality.

- Under 8.5 seconds first page out with Instant-on Technology
- Up to 22 ppm[1] (letter) and 21 ppm[1] (A4)
- 264 MHz & up to 128 MB RAM (expandable to 192 MB[2]) to handle complex print job
- Robust duty cycle of 10,000 pages per month
- Superior print quality with true 1200 x 1200 dpi resolution
- Multi-task capabilities – scan or copy while printing or receiving fax

## Comprehensive features to meet business needs.

- Standard built-in 10/100 Base-T Ethernet network
- Easy connection with Hi-Speed USB 2.0 port
- Standard automatic 2-sided printing and copying[3]
- 20-sheet electric convenience stapler[2]
- Improve productivity with 250-sheet input tray 2 and optional 250-sheet tray 3[2] for up to 500-sheet input capacity
- Comprehensive printer language support for HP PCL5e, HP PCL 6 and HP postscript level 3 emulation
- HP ToolboxFX provides easy management of printer configuration, status and support for every feature

| shift button | Fax controls | Numerical keypad | Two-line backlit LCD | Ready and attention lights | Copy controls | Scan to button |
| --- | --- | --- | --- | --- | --- | --- |

| Fax speed dial buttons | Fax start button | Menus and control buttons | Cancel button | Current Settings button | Copy start button | Scan start button |
| --- | --- | --- | --- | --- | --- | --- |

**Digital workflow**

Scan to email

Scan to folder

Scan to network

Scan to fax

## Versatile. Flexible features.

- Print, scan, copy and fax in a single space-saving device
- Flatbed design scan and copy books, bound documents or 3D objects easily
- Unattended faxing, scanning and copying with 50-sheet Automatic Document Feeder (ADF)
- Walk-up scanning convenience with intuitive control panel
- Scan to email or folder via network or USB
- Scan resolution of up to 19,200 enhanced dpi and 24-bit colour scanning
- Convert printed images and texts into digital formats using Readiris PRO Text Recognition Software
- Maintain optimal print quality with the easy-to-replace HP LaserJet print cartridge
- Economode for draft printing extends life of the HP LaserJet print cartridge
- Convenient online ordering with HP Smart printing technology[4] and HP SureSupply™[5]

## Easy and efficient faxing

- PC fax software allows sending and receiving faxes from PC[6] via network directly
- Walk-up faxing convenience with intuitive control panel
- Fast 33.6 kbps V.34 fax modem, 120 speed dials and 119 group dials
- Digital storage of up to 250 pages in memory with 4 MB dedicated fax memory
- 2 RJ-11 ports for fax and telephone connectivity
- Superior fax management – view, sort print faxes and fax logs. Set up phone book and import from existing phone book

## Legendary HP reliability.

- Clinched top spot for 14 consecutive years from PC Magazine's 18th Annual Reader Satisfaction Survey
- Comes with one-year limited warranty backed by free telephone support from the award-winning HP Customer Care.

**READER'S CHOICE**

**OVERALL PRINTERS**
Hewlett-Packard Company

1 Approximate figures. Exact speed will vary depending on the system of configuration, software program and document complexity. Print and copy speeds may vary according to the complexity of the document and type of output.
2 Standard for HP LaserJet 3392 All-in-One.
3 Double-sided copying via the Automatic Document Feeder (ADF).
4 Using genuine HP supplies ensures availability of all HP printing features.
5 Program features and availability may vary by country. For more information, visit www.hp.com/go/SureSupply.
6 Fax to PC available with Microsoft® Windows®.

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# HP LaserJet 3390/3392 All-in-One
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+hp



1. 50-sheet ADF scanner quickly processes documents
2. Easy-to-use control panel with 10 key number pad and 2 line by 16-character display provides effortless interaction with each of the All-in-One's functions
3. 20-sheet electric stapler for easy reports or handouts
4. Flatbed scanner for 3D objects or bound books or documents up to A4/letter size
5. Automatic two-sided printing and copying[3]
6. Single-sheet priority slot
7. Two adjustable 250 sheet input trays

8. Hi-Speed USB 2.0 port
9. 10/100 Base-T wired Ethernet network port
10. 4 MB fax memory stores up to 250 pages
11. 128 MB device memory and a 264 MHz processor quickly and easily handle complex print jobs
12. RJ-11 fax port
13. RJ-11 line-out telephone port

## Series at a glance

### HP LaserJet 3390 AiO
- Single-sheet priority slot
- 250-sheet input tray 2
- 64 MB total device memory

### HP LaserJet 3392 AiO
Base model, plus:
- 250-sheet input tray 3 for a 500-sheet total input capacity
- Additional 64 MB DIMM for 192 MB total device memory
- 20-sheet electric stapler

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For more information, call your local Hewlett-Packard sales office or your nearest HP authorised dealer or visit us at www.hp.com

### HP customer information centre (for product information)
| | |
|---|---|
| Australia | 13 23 47 |
| China | 800 820 2255 |
| Hong Kong | 800-938-833 |
| India | 3030 4499 |
| Indonesia | 0800 1111 222 |
| Korea | 080 703 0700 |
| Malaysia | 1800 88 4848 |
| New Zealand | 0800 733 547 |
| Philippines | 1800 1441 6688 |
| Singapore | 1800 278 8100 |
| Taiwan | 0800 236 686 |
| Thailand | +66 2 353 9000 |
| Vietnam | +84-8 823 6215 |

For the following countries, please fax your queries to: +65 6275 6707
Bangladesh, Bhutan, Brunei, Cambodia, Maldives, Nepal, Pakistan and Sri Lanka

### HP customer care centre (for post-sales service)
| | |
|---|---|
| Australia | 13 10 47 |
| China | 800 810 5959 |
| Hong Kong | +852 3002 8555 |
| India | 1600 112 267 |
| Indonesia | +62 21 350 3408 |
| Korea | +82 2 3270 0700 |
| Malaysia | 1800 80 5405 |
| New Zealand | 0800 449 553 |
| Philippines | +63 2 867 3551 |
| Singapore | +65 6 272 5300 |
| Taiwan | +886 2 8722 8000 |
| Thailand | +662 353 9000 |
| Vietnam | +848 823 4530 |

### Ordering information

| Product | Number |
|---|---|
| HP LaserJet 3390 All-in-One | Q6500A |
| HP LaserJet 3392 All-in-One | Q6501A |

**Supplies[12]**

| | |
|---|---|
| HP LaserJet Black Print Cartridge with Smart Printing Technology Average cartridge yield 2,500 standard pages | Q5949A |
| HP LaserJet Black Print Cartridge with Smart Printing Technology Average cartridge yield 6,000 standard pages | Q5949X |
| Staple cartridge pack (2 cartridges at 1,500 staples each) | Q7432A |

**Memory**

| | |
|---|---|
| 64 MB 100-Pin DDR DIMM | Q2625A |
| 128 MB 100-Pin DDR DIMM | Q2626A |

**Paper-handling accessories**

| | |
|---|---|
| 250-sheet input tray 3 | Q7556A |

**Service and support**

| | |
|---|---|
| 2 year, return hardware service | UD909E |
| 2 year, next business day exchange, hardware service | UD910E |
| 2 year, next business day hardware support | UD911E |
| 3 year, return service | H2646E |
| 3 year, next business day exchange service | H5471E |
| 3 year, next business day hardware support | H5478E |
| Hardware installation service | H4513E |
| Networked hardware installation service | H3110E |
| 1 year, post warranty, next business day exchange service | H5739PE |
| 1 year, post warranty, next business day hardware support | H2649PE |

**Paper**

| | |
|---|---|
| HP Laser Paper, soft gloss, A4, 200-sheet | Q6542A |
| HP LaserJet Monochrome Transparency, A4, 50-sheet | 92296U |
| HP Laser Photo Paper, matt, A4, 100-sheet | Q6550A |
| HP Laser Photo Paper, glossy, A4, 200-sheet | Q6547A |
| HP Photo Laser Paper 220 glossy, A4, 200-sheet | Q6614A |
| HP Superior Laser Paper 160 glossy, A4, 150-sheet | Q6616A |

**Third-party solutions**
www.hp.com/go/gsc

[12] All print cartridge page yields are at five percent page coverage.

For more information visit our website at www.hp.com/smartoffice

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Mac | USB | ENERGY STAR | BLUE ANGEL TECHNOLOGIES

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# HP LaserJet 3390/3392 All-in-One
laser print/PC fax/fax, colour scan and digital copy via network

| Technical specifications | HP LaserJet 3390 All-in-One (Q6500A) | HP LaserJet 3392 All-in-One (Q6501A) |
|---|---|---|
| Print speed[7] | Up to 22 ppm letter (up to 21 ppm A4) | |
| Copy speed[7] | Up to 22 ppm letter (up to 21 ppm A4) | |
| First page out | Printing: less than 8.5 seconds letter/A4; copying: less than 10.6 seconds letter (less than 10.7 seconds A4) | |
| Print resolution | True 1200 x 1200 dpi | |
| Copying | Resolution: up to 600 x 600 dpi, 24 bit depth; 1 or auto 2-sided; settings: contrast (lighter/darker), resolution copy quality (draft, text, mixed, film photo, and picture), reduce/enlarge 25 to 400%, copy collation, number of copies, paper size | |
| Faxing | V.34 fax modem: 3 seconds per page[8], fax speed: up to 33.6 kbps; resolution best mode: 300 x 300 dpi; 4 MB fax memory for storage of up to 250 pages, fax forwarding, delayed sending, ring detection, fax polling, broadcasting to up to 119 locations, speed-dial to up to 120 numbers (119 group dials), auto fax reduction, junk barrier, PC interface, and auto redialing supported | |
| Scanning | Resolution: up to 1,200 x 1,200 dpi 24 bit (up to 19,200 dpi enhanced); interfaces: Walk-up scanning via front control panel with Scan-to button (software preconfiguration required), remote scanning via HP LaserJet Scan, and TWAIN- or WIA-compliant software; supported file types: JPEG, TIF, BMP, GIF, PDF, PNG | |
| Processor | 264 MHz | |
| Memory, standard | 64 MB device memory, 4 MB fax memory | 128 MB device memory, 4 MB fax memory |
| Memory, maximum | Device memory expandable to 192 MB through one available 100-pin DIMM slot | |
| Duty cycle | 10,000 pages per month | |
| **Paper handling** | | |
| Input | Single-sheet priority slot, 250-sheet tray 2; optional 250-sheet tray 3, 50-sheet ADF, standard automatic two-sided printing | Single-sheet priority slot, 250-sheet tray 2, 250-sheet tray 3; 50-sheet ADF, standard automatic two-sided printing, 20-sheet electric stapler |
| Output | 125-sheet face-down output bin | |
| Sizes | Priority slot, 250-sheet tray: 76 x 127 mm (3 x 5 in) to 216 x 356 mm (8.5 x 14 in); letter, legal, envelopes (No. 5 1/2 Baronial through No. 11), index cards, postcards; A4, A5, ISO B5, ISO C5, ISO C5/6, ISO C6, ISO DL, 16K; ADF: 127 x 127 mm (5.5 x 5.5 in) to 215.9 x 381 mm (8.5 x 15 in); letter, legal; A4, A5; Automatic two-sided printing unit: letter, legal; A4 | |
| Weights | Priority slot, 250-sheet tray: 60 to 163 g/m² (16 to 43 lb); ADF: 60 to 90 g/m² (16 to 24 lb); automatic two-sided printing unit: 60 to 105 g/m² (16 to 28 lb) | |
| Types | Paper (plain, preprinted, prepunched, bond, color, glossy, letterhead, light, heavy, recycled, rough), envelopes, transparencies, labels, cardstock | |
| **Connectivity** | | |
| Interfaces | Hi-Speed USB 2.0 port, 10/100 Base-T wired Ethernet network port, RJ-11 fax port, RJ-11 line-out telephone port | |
| Languages | HP PCL6, HP PCL5e, HP postscript level 3 emulation, PostScript® Printer Description (PPD) | |
| Fonts | 45 scalable TrueType, 35 PostScript | |
| Client operating systems | Windows® 2000, XP® Home, XP Professional, Mac OS X v 10.3 and higher (full solution) Windows 98, 98 SE, ME, Server 2003 (print and scan only via USB port, print only via network) | |
| Network operating systems[9] | Via built-in 10/100 Ethernet connection: Windows 98, Me, NT 4.0, 2000, XP, XP 64-Bit, Server 2003; Novell NetWare NDPS services via TCP/IP only on 3.2, 4.2, 5.x, 6.x; HP Gateway (TCP/IP raw only) and Novell LPD gateway; Apple Mac OS 10.3 and later; Bonjour discovery supported; Red Hat Linux® 6.x and later; SuSE Linux 6.x and later; HP UX 10.20, 11.x; Solaris 2.5x, 2.6, 7, 8, 9, 10 (SPARC systems only); IBM AIX 3.2.5 and later; MPE-iX; Citrix MetaFrame; Windows Terminal Services | |
| Network protocols[9] | Via built-in 10/100 Ethernet connection: TCP/IP: IP Direct Mode, LPD, SLP, Bonjour, BOOTP/ DHCP/ AutoIP, WINS, SNMP v 1, and HTTP | |
| Dimensions (w x d x h) | 495 x 400 x 470 mm (19.5 x 15.7 x 18.5 in) | 495 x 400 x 560 mm (19.5 x 15.7 x 22.0 in) |
| Weight with print cartridge | 17.8 kg (39.1 lb) | 21.8 kg (46.5 lb) |
| **What's in the box** | HP LaserJet 3390 AiO, power cord(s), HP LaserJet Q5949A Black Print Cartridge with Smart Printing Technology, Getting Started Guide, support flyer, software and documentation CDs, control panel faceplate, Readiris PRO Text Recognition Software, ADF input support, phone cord(s) | HP LaserJet 3392 AiO, power cord(s), HP LaserJet Q5949A Black Print Cartridge with Smart Printing Technology, Getting Started Guide, support flyer, software and documentation CDs, control panel faceplate, Readiris PRO Text Recognition Software, ADF input support, phone cord(s), 250-sheet input tray 3, built-in 20 sheet electric stapler |
| **Environmental ranges** | | |
| Temperature | Maximum operating: 59 to 90.5 degrees F (15 to 32.5 degrees C) | |
| | Storage: -4 to 104 degrees F (-20 to 40 degrees C) | |
| Relative humidity | Non-operating: 0 to 95%; Operating: 10 to 80% | |
| Altitude | 0 to 10,000 ft (0 to 3,040 m) | |
| Acoustics[10] | Power: active (copying): 6.9 B(A); Ready: Inaudible | |
| | Pressure (bystander): active (copying): 54 dB(A), Ready: Inaudible | |
| **Power requirements[11]** | | |
| Input voltage | 110 to 127 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz), 4.5 amp | |
| | 220 to 240 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz), 2.6 amp | |
| **Power consumption[11]** | Energy Star®, Blue Angel compliant | |
| Active | 355 watts | |
| Active copy | 340 watts | |
| Ready | 15 watts | |
| PowerSave | 11 watts | |
| Off | 0.02 watts | |
| **Certifications** | | |
| EMC | CISPR 22: 1993 +A1+A2/EN 55022:1994+A1+A2 - Class B; EN 61000-3-2: 1995/A14:2000; EN 61000-3-3: 1995+A1; EN 55024: 1998+A1+A2; FCC Title 47 CFR, Part 15 Class B 2/ICES-003, Issue 3; GB9254-1998 | |
| Safety | IEC 60950-1: 2001/EN 60950-1: 2001+A11; IEC 60825-1: 1993 + A1:1997 + A2: 2001/EN 60825-1: 1994 + A1: 2002 + A2: 2001 (Class 1 Laser/LED Product); GB4943-1995 | |
| Telecom | TBR21: 1998; EG 201 121: 1998, FCC Part 68, Industry Canada CS03, NOM-151-SCTI-1999 (Mexico), PTC-200 (New Zealand), AS/ACIF S002: 2001 (Australia), IDA PSTN1 (Singapore), TPS002-01 (Malaysia), IG 0005-11 (Taiwan), HKTA 2011 (Hong Kong SAR), YD514, YD/T589, YD703, GB3382 (China) | |
| Warranty | One-year limited warranty | |

[7] Exact speed varies depending on the system configuration, software application, driver, and document complexity.
[8] Based on standard ITU-T test image #1 at standard resolution. More complicated pages or higher resolution will increase the transmission time.
[9] Not all protocol and operating system combinations are supported. For more information, go to: www.hp.com/support/net_printing.
[10] Values subject to change. See www.hp.com/support for current information. Configuration tested: base model, simplex printing, A4-size at average print speed of 22 ppm.
[11] Values subject to change. See www.hp.com/support for current information. Power reported is the highest value measured using all standard voltages.