SERVICE PART NUMBER: **TL9SW3Y-18000BC**

3-Year Extended Warranty 3001-18000 VA SU External Battery Modules (EBMs)

Extended Warranty (Depot Exchange) recommended for UPSs below 5 kVA or non-hardwired units - return to factory for exchange. Customer notifies Eaton about a defective unit, Eaton ships a replacement unit overnight. Upon receipt of the new UPS, customer returns the defective unit to Eaton via ground shipment. The freight for both units is paid by Eaton.

FEATURES & BENEFITS

Eaton pays for freight both ways and ships replacement unit overnight.

- Expedited parts coverage for 5 years
- Parts, electronics and UPS batteries coverage
- Next business day shipping
- Technical support

Questions about this Extended Warranty?

Call Us
+1 (773) 869-1776

Email a Service Specialist
techsupport2@eaton.com

SERVICE SPECIFICATIONS

Service Type	Extended Warranty
Service Details	Upgrades Standard Factory Warranty
Agreement Duration	3-Year
Product Coverage	Single-Phase UPS
Product Coverage Details	SU 3001-18000 VA UPS Systems
Geographic Coverage	US (Lower 48 States)
Return for Repair	Yes
On-Site Repair	No
Preventative Maintenance	No
Travel Included	No
Labor Included	No
Parts Coverage	No
Parts Coverage Details	UPS Parts and Batteries
Battery Replacement Included	No

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.
https://tripplite.eaton.com/support/services-3phase-ups

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