HP Engage Go 10 Mobile System

Thrives in today's evolving environments

Built to deliver across today's demanding business landscape, the HP Engage Go 10" easily transitions from an all-in-one system to mobile tablet. It's durable and secure, ideally sized and integrates essential accessories[1] so you can seamlessly conduct business where and how you need to.

*Product image may differ from actual product

Incredible versatility to delight your customers

- Engage customers wherever they are with a device that seamlessly goes from countertop system to sleek and light tablet (starts at just 1.6 lbs[2]), and embeds key accessories directly into the tablet—barcode scanner, finger print reader, and more[1].

Industry-leading security for your device and data

- HP Wolf Security for Business[3] creates a hardware-enforced, always-on, resilient defense. Customize unlock procedures, track devices and manage permissions with HP Smart Dock software[4]. Lock-up while charging with optional docks and mounts[1].

Powerful performance, operational simplicity

- Power through shifts with up to an Intel® Core™ i5 CPU[5], 256GB[6] SSD, 16GB RAM, up to 9 hours[7] of battery life, and HP Fast Charge[8] (50% charge in 30 minutes). And with a 10" diagonal screen and familiar OS options, it runs many standard, non-mobile apps.

Built to last

- Rest easy with a system that undergoes MIL-STD[9], resists dust and liquid intrusion (IP54 rated)[10], and withstand frequent disinfecting[11]. Made of Corning® Gorilla® Glass touch display to stand up to daily use.

- Run demanding software solutions and get your customers quickly on their way with an 11th generation Intel® Core™ processor[5] that delivers powerful performance and productivity.

- Built with sustainability in mind with ocean-bound and recycled plastics, ENERGY STAR® 8.0 certification, and recycle-friendly metals.[12]

- Go ahead and plan for the future with a five-year manufacturing lifecycle, delivering the consistency you need for staggered roll-outs.

- HP's Wolf Security for Business features[3] come standard with automatic updates and security checks, including HP Sure Start[4], HP Sure Run, HP Sure Click, and more.[1]

- Reduce opportunities for theft, while enabling secure and highly accurate employee log-in through Tile™, IR camera facial recognition, NFC or fingerprint reader. [13]

- Take the checkout to your customer with an optional integrated card reader that accepts all card-based payments[14] including EMV, chip insert, swipe, tap and mobile pay.

- Add protection with the HP Engage Go 10 Case or Rugged Case [13,17] which include a wrist and shoulder strap for easy carrying. Charge 4 tablets at once with the Engage Go 10 Multi-Charger.[13]

- Built-in Tile™ integration helps you keep track of your device. [16]

- Enables quick and easy transitions from countertop system to mobile tablet with HP Smart Dock.[4]

- Provides up to 60 mm of height adjustability and 210° of swivel rotation. The tablet attaches to the pole[15] with the Tilt Mount[15], enables tilting of your device—up to 60° up or 53° down.

- Installs on a wall or to a swing arm through the VESA 75 or 100 pattern on the back[15] and enables quick attach and detach of the tablet with HP Smart Dock.[4]

- HP Easy Clean[18] provides the ability to disinfect the entire device without having to put it to sleep or power it off. It temporarily disables input such as the keyboard, touchscreen, and click pad to avoid inadvertent input while wiping it down.

HP Engage Go 10 Mobile System Specifications Table

*Product image may differ from actual product

Available Operating Systems	Windows 11 Pro[26] Windows 10 Pro[1,2] Windows 10 IoT Enterprise 2019 LTSC[2] Android™ 11[14,16] FreeDOS SUSE Linux® Enterprise Desktop 12
Processor family[4]	11th Generation Intel® Core™ i3 processor; 11th Generation Intel® Core™ i5 processor
Available Processors[3,4,12,19,20,21]	Intel® Core™ i3-1110G4 with Intel® UHD Graphics (up to 3.9 GHz with Intel® Turbo Boost Technology, 6 MB L3 cache, 2 cores, 4 threads); Intel® Core™ i5-1140G7 with Intel® Iris® Xe Graphics (up to 4.20 GHz with Intel® Turbo Boost Technology, 8 MB L3 cache, 4 cores, 8 threads), supports Intel® vPro® Technology
Product colour	Ebony black or ceramic white
Maximum memory	16 GB LPDDR4X-4266 MHz RAM (onboard) [5,15]
Internal storage	128 GB PCIe® NVMe™; 256 GB PCIe® NVMe™[6]
Display	10" diagonal, WUXGA+ (1800 x 1200), touch, IPS, Corning® Gorilla® Glass 5, 400 nits, 45% NTSC 25.4 cm (10") diagonal, WUXGA+ (1800 x 1200), touch, IPS, Corning® Gorilla® Glass 5, 400 nits, 45% NTSC [25]
Available Graphics	Intel® Iris® Xᵉ Graphics[17]
Audio	HD audio with Audio Solution Codec ALC3247, single speaker
Expansion slots	1 M.2
Ports and Connectors	1 nano SIM port; 1 microphone; 2 SuperSpeed USB Type-C® 5Gbps signaling rate
Communications	Intel® XMM™ 7360 LTE-Advanced Cat 9; Intel® Wi-Fi 6 AX201 (2x2) and Bluetooth® 5 combo, vPro®; Intel® Wi-Fi 6 AX201 (2x2) and Bluetooth® 5 combo, non-vPro® [7,22]; Near Field Communication (NFC) module
Camera	8 MP camera (rear-facing); 2 MP camera with LED indicator (front-facing)
Software	HP Credential Guard; HP BIOS Config Utility; HP Manageability Integration Kit; HP BIOSphere with Sure Start Gen 7; [2,9]
Security management	Credential Guard and password protection; Trusted Platform Module TPM 2.0 Embedded Security Chip; HP Smart Dock; HP Engage One Keyed Cable Lock from Connectivity Base; HP Client Security Manager; HP Multi-Factor Authenticate; HP Sure Click; HP Sure Sense; HP Sure Admin; HP MIK (SCCM Integration); HP Image Assistant; HP BIOSphere with SureStart Gen 7; HP Sure Run Gen 4; Tile™ Application; HP Device Guard; HP Sure Recover Gen 4;[2,9,18,24]
Security Software Licenses	HP Wolf Pro Security Edition (select models)[56]
Fingerprint reader	Fingerprint reader (select models)
Power	65 W USB Type-C® adapter
Battery type	HP Long Life 2-cell, 38 Wh Li-ion polymer[23]
Battery life	Up to 9 hours[13]
Dimensions	9.43 x 6.92 x 0.4 in (flat option); 9.43 x 6.92 x 0.88 in (bump option); 11.18 x 6.37 x 10.78 in (tablet plus dock); 23.95 x 17.6 x 1 cm (flat option); 23.95 x 17.6 x 2.24 cm (bump option); 28.4 x 16.2 x 27.4 cm (tablet plus dock)
Weight	1.6 lb (tablet only); 5.47 lbs (HP Engage Go Dock); 0.7 kg (tablet only); 2.48 kg (HP Engage Go Dock); (Weight will vary by configuration.)
Ecolabels	ENERGY STAR® certified and EPEAT® registered configurations available[10]
Sustainable impact specifications	Low Halogen[11]
Barcode reader	Newland CEM60D-HP

HP Engage Go 10 Mobile System

Accessories and services (not included)

HP Engage Go 10 Mobile System HP
Engage Go 10 Convertible System

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Messaging Footnotes

[1] Accessories sold separately.
[2] Starting at weight. Weight will vary with configuration.
[3] HP Wolf Security for Business requires Windows 10, includes various HP security features and is available on HP Pro, Elite, RPOS and Workstation products. See product details for included security features and OS requirement.
[4] HP Sure Click, Sure Run, Sure Recover & Sure Sense is supported on Win 10 Pro & Win 10 IoT Enterprise 2019 LTSC.
[5] Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
[6] For hard drives and solid state drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 36 GB (for Windows 10) of system disk is reserved for the system recovery software.
[7] Windows 10 MM18 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See www.bapco.com for additional details.
[8] Recharges the battery up to 50% within 30 minutes when the system is off or in standby mode. Power adapter with a minimum capacity of 65 watts is required. After charging has reached 50% capacity, charging will return to normal. Charging time may vary +/-10% due to System tolerance.
[9] MIL-STD-810H testing is not intended to demonstrate fitness of U.S. Department of Defense (DoD) contract requirements or for military use. Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.
[10] IP54: Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack. HP Engage Go 10 Mobile System is IP54 rated. If unit has optional payment device IP rating goes down to IP40.
[11] HP Total Test Process test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack. Select third party wipes can be safely used to clean the HP Engage Go 10 up to 10,000 wipes: See wipe manufacturer's instructions for disinfecting and the HP cleaning guide for HP tested wipe solutions at How to Sanitize Your HP Device Whitepaper. https://h20195.www2.hp.com/v2/GetDocument.aspx?docname=4AA7-7610ENW
[12] 5% ocean bound plastics in speaker enclosure. 50% of the plastics in the product are made from recycled plastics. 100% of the Aluminum in the product is recyclable.
[13] Optional feature sold separately or as an add-on feature.
[14] The Moby/5500M for HP Engage Go 10 is available for United States only and excludes integrated battery. No payment, integrated payment and payment ready available. Non-Ingenico One Gateways require Ingenico firmware updates.
[15] HP Engage Go Tilt Mount, HP Engage Go Fixed Mount and HP Engage Go Height Adjustable Pole sold separately.
[16] Tile™ requires Windows 10. Some features require optional subscription to Tile Premium. Ring feature not available on HP Elite G8 Laptops. Tile application for Windows 10 available for download from the Windows Store. Mobile phone app available for download from App Store and Google Play. Requires iOS 11 and greater or Android 6.0 and greater see https://support.thetileapp.com/hc/en-us/articles/200424778 for more information. HP Tile will function as long as the PC has battery power.
[17] Up to 6 foot drop protection and IP65 rating; IP65 rating on HP Engage Go 10 Mobile System with case and optional payment is void. Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.
[18] HP Easy Clean disables computer touchscreen for a set amount of time to allow cleaning all surfaces of the device.

Technical Specifications Footnotes

[1] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com .
[2] Microsoft Device Guard and Credential Guard are available with Windows 10 IoT Enterprise delivered from HP or to customers with a volume license to use Windows 10 Enterprise. Microsoft Device Guard and Credential Guard are not available with Windows 10 Pro. The installation of Windows 10 Enterprise and Microsoft Device Guard and Credential Guard are available through HP Configuration & Deployment Services.
[3] Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
[4] For full Intel® vPro® functionality, Windows 10 Pro 64 bit, a vPro supported processor, vPro enabled chipset, vPro enabled wired LAN and/or WLAN card and TPM 2.0 are required. Some functionality requires additional 3rd party software in order to run. See http://intel.com/vpro
[5] For systems configured with more than 3 GB of memory and a 32-bit operating system, all memory may not be available due to system resource requirements. Addressing memory above 4 GB requires a 64-bit operating system. Actual data rate is determined by the system's configured processor. See processor specifications for supported memory data rate.
[6] For hard drives and solid state drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 36 GB (for Windows 10) of system disk is reserved for the system recovery software.
[7] Wireless access point and Internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 (802.11ax) is backwards compatible with prior 802.11 specs. The specifications for Wi-Fi 6 are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other 802.11ax WLAN devices. Only available in countries where 802.11ax is supported.
[8] Configuration limitations: up to Core i3 processor, 4GB LPDDR4 memory, and 128GB SSD storage.
[9] HP Sure Start Gen7 is available on the HP Engage Go Convertible equipped with 11th generation Intel® processors.
[10] Based on US EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information
[11] External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.
[12] Intel® Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability. Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See www.intel.com/technology/turboboost for more information.
[13] Battery life not including payment. Windows 10 MM18 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See www.bapco.com for additional details.
[14] Android is a trademark of Google LLC.
[15] The memory is soldered down.
[16] Configuration limitations: up to Core i3 processor, 4GB LPDDR4 memory, and 128GB SSD storage.
[17] Intel® Iris® Xe Graphics capabilities require system to be configured with Intel® Core™ i5 or i7 processors and dual channel memory. Intel® Iris® Xe Graphics with Intel® Core™ i5 or 7 processors and single channel memory will only function as UHD graphics.
[18] HP Sure Run, Sure Recover is supported on Win 10 Pro & Win 10 IoT Enterprise 2019 LTSC.
[19] vPro support requires an Intel Core i5 processor.
[20] vPro support also requires a vPro WLAN Card for these products.
[21] vPro enablement is a separate option on some products.
[22] WWAN is an optional feature, requires factory configuration and separately purchased service contract. Check with service provider for coverage and availability in your area. 4G LTE not available on all products, in all regions.
[23] Actual battery Watt-hours (Wh) will vary from design capacity. Battery capacity will naturally decrease with shelf life, time, usage, environment, temperature, system configuration, loaded apps, features, power management settings and other factors.
[24] Tile™ requires Windows 10. Some features require optional subscription to Tile Premium. Ring feature not available on HP Elite G8 Laptops. Tile application for Windows 10 available for download from the Windows Store. Mobile phone app available for download from App Store and Google Play. Requires iOS 11 and greater or Android 6.0 and greater see https://support.thetileapp.com/hc/en-us/articles/200424778 for more information. HP Tile will function as long as the PC has battery power.
[25] Actual brightness will be lower with touch screen.
[26] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com .
[56] HP Wolf Pro Security Edition (including HP Sure Click Pro and HP Sure Sense Pro) is available preloaded on select SKUs and, depending on the HP product purchased, includes a paid 1-year or 3-year license. The HP Wolf Pro Security Edition software is licensed under the license terms of the HP Wolf Security Software - End-User license Agreement (EULA) that can be found at: https://support.hp.com/us-en/document/ish_3875769-3873014-16 as that EULA is modified by the following: "7. Term. Unless otherwise terminated earlier pursuant to the terms contained in this EULA, the license for the HP Wolf Pro Security Edition (HP Sure Sense Pro and HP Sure Click Pro) is effective upon activation and will continue for either a twelve (12) month or thirty-six (36) month license term ("Initial Term"). At the end of the Initial Term you may either (a) purchase a renewal license for the HP Wolf Pro Security Edition from HP.com, HP Sales or an HP Channel Partner, or (b) continue using the standard versions of HP Sure Click and HP Sure Sense at no additional cost with no future software updates or HP Support."

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