

HP Poly Focus 620 Headset + Wireless Charge Stand Customer Special 1



*Product image may differ from actual product

Comfort and focus, wherever work happens

Stay focused and in control wherever you work. With clear calls, enhanced noise reduction¹, and a slim design that's easy to wear all day, this headset helps you stay productive—whether you're on back-to-backs, heads-down, or just listening in.

Designed to move with you

A slim headset with a hideaway boom, soft cushions, and an ergonomic headband - made to move easily between meetings.

Create a focus zone

Enjoy clear calls and music anywhere with four noise-cancelling mics, enhanced noise reduction¹, Hybrid Active Noise Cancellation (ANC), and rich, immersive audio.

Take on the day. Uninterrupted.

Move freely through your day with long battery life², wireless freedom, and smart controls that keep you connected without effort.

Sustainability in action

TCO Certified, generation 10

The HP Poly Focus 620 headset is certified according to TCO Certified³. This product meets a wide scope of sustainability criteria, covering both environmental and social responsibility in the supply chain and throughout the product life cycle.

Featuring

Comfort with an ergonomic fit

Natural ear shape cushions and ergonomic headband with pressure-relief gap for better pressure point distribution.

Advanced Voice Noise Control

Four noise-cancelling mics featuring Acoustic Fence 2.0 technology with enhanced noise reduction¹.

Clear calls and audio

Hybrid active noise canceling uses internal and external mics to reduce background noise while Transparency mode keeps you aware of your surroundings.

Spatial audio

Spatial audio places sound in front of, behind, above, and beside you, delivering a true 3D listening experience.

Intuitive headset controls

Intuitive jog wheel and smart sensors for simple control.

Durable design

Lightweight and low-profile design for a more comfortable fit. Replaceable batteries and ear cushions sold separately.



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Specifications

Compatibility

Compatible operating systems: Windows 11; Windows 10; macOS; Chrome OS™; iPadOS; Android™; iOS

Appearance

Product colour: Black

Ear cushions: Artificial leather (surface material); Foam (padding material)

Headphone type: On-ear (stereo)

Cable length: 1.2 m

Connectivity and communications

Wireless range: Up to 50 m

Paired devices: Up to 10

Multipoint technology: Yes, connects to two devices at the same time

Bluetooth version: Bluetooth® (qualified against Bluetooth® Core 6.0)

Supported bluetooth profiles: AVDTP 1.3; AVRCP 1.6; HFP 1.8; HSP 1.2; A2DP 1.3.2

Connection type: Wireless: Bluetooth®, USB Type-C® BT700, USB Type-C®/A adapter

Base lights: Battery charging

Voice assistant: Siri; Google

Voice commands: Answer; Ignore

User interface features

Button user controls: Mute; Volume +/-; Microsoft Teams; Call answer/ignore/end; Play/pause/track forward/back; Power on/off/pairing; Voice Assistant; ANC/Transparency mode; Call hold/resume

Indicator light: On call; Do not disturb

Voice alerts: Volume maximum; Volume minimum; Mute on; Mute off; Muted; Connection status; Battery low; Battery medium; Battery high

Boom mic rotation: 135°

Rotate mic boom to mute: Yes

Audio

Audio features:

Hybrid Active noise cancellation (ANC)

Transparency mode

Microsoft Teams Open Office certified

Acoustic Fence 2.0 with enhanced noise reduction

Acoustic protection technology: SoundGuard Digital¹

Microphone type: Digital MEMS

Number of microphones: 6 (2 TX, 2 TX/ANC, 2 ANC)

Boom mic length: 70 mm

Microphone bandwidth: 35 Hz to 21 kHz

Speaker bandwidth: 20 Hz to 20 kHz

Speaker size: 32 mm

Nominal sound pressure level: 72 dB SPL

Signal-to-noise ratio: > 68.5 dB

Frequency response (microphone): 100 Hz to 6.7 kHz

Sensitivity (microphone): -37 dB +/- 3 dB

Sensitivity (speaker): 132 dB SPL

Other features

Special features: Smart sensor technology; Replaceable battery; Swappable ear cushions; Wireless charging; AI voice commands

Power specifications

Battery life: Up to 25 hours (talk time, ANC and online indicator on); Up to 30 hours (talk time, ANC and online indicator off); Up to 42 hours (listen time, ANC on and online indicator off); Up to 52 hours (listen time, ANC and online indicator off)

Battery description: Rechargeable Li-ion

Charge time: Approximately 1 hour (wired); Approximately 3 hours (wireless)

Battery recharge time: Approximately 10 minutes of wired charge delivers up to 4 hours (talk time, ANC and online indicator off); Approximately 10 minutes of wired charge delivers up to 6 hours (listen time, ANC and online indicator off)

Battery capacity: 630 mAh

Charging type: USB Type-C® to USB Type-C®

Impedance: 33 ohms

Certifications

Certified collaboration software: Microsoft Teams certified; Google Meet certified; Zoom Workplace Headset certified; Zoom Workplace Contact Center certified; Microsoft Teams Native Bluetooth® certified

TCO certified: TCO Certified, generation 10²

Environmental

Sustainable impact specifications: Plastic-free packaging



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Specifications

Management software

HP Poly Studio App

Weight and dimensions

Weight: 208 g (headset); 368 g (charging stand)

Product dimensions: 180 x 150 x 50 mm (headset); 116 x 106 x 253 mm (charging stand)

Package weight: 910 g

Package dimensions: 231.5 x 207 x 80 mm

Logistic information

Master carton quantity: 5

Master carton dimension: 430 x 228 x 259 mm

Master carton weight: 5.7 kg

Cartons per layer: 10

Layers per pallet: 5 (air); 7 (ocean/ground)

Cartons per pallet: 50 (air); 70 (ocean/ground)

Products per layer: 50 (air); 50 (ocean/ground)

Products per pallet: 250 (air); 350 (ocean/ground)

Pallet weight: 291 kg (air); 422 kg (ocean/ground)

Pallet dimensions: 120 x 100 x 144 cm (air); 120 x 100 x 195.8 cm (ocean/ground)

Additional information

UPC number: 199485858074

Product number: C56XYAA

Product name: HP Poly Focus 620 Headset + Wireless Charge Stand Customer Special 1

Warranty

HP Poly standard two-year limited warranty

Country of origin

Vietnam(AC3)

What is in the box

Wireless headset

Charging stand

Travel pouch

BT700 Bluetooth® Type-C® adapter

USB Type-C® charging cable

USB Type-C® to USB Type-A adapter

Quick start guide

Warranty card



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Footnotes

Messaging Footnotes

¹ Acoustic Fence 2.0 with enhanced noise reduction builds on previous implementations of Acoustic Fence technology to further reduce nearby distracting sounds, making background noise less perceptible to the far end.

² Up to 25 hours of talk time with Active Noise Cancellation (ANC) and Online Indicator turned on. Up to 30 hours of talk time with Active Noise Cancellation (ANC) and Online Indicator turned off.

³ TCO Certified is a ISO 14024 Type 1 sustainability label for IT products. Compliance with all criteria is independently verified.

⁴ HP Poly Focus Wireless Charge Stand available as an accessory, sold separately, or bundled with HP Poly Focus 620/625 headsets. HP Poly Focus Multi-Device Premium Charge Stand available as an accessory only and sold separately.

Technical Specifications Footnotes

¹ HP Poly SoundGuard Digital includes G616 anti-startle protection which limits the noise level to below 102 dB SPL and is compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; HP Poly owned proprietary Advanced Audio Limiter, compliant to ACIF G616; and Average Daily Noise Exposure that measures and controls sound to prevent the Average Daily Noise Exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA). HP Poly Studio App is required to enable SoundGuard Digital features. HP Poly SoundGuard protects against Acoustic Shock by limiting sounds to below 118 dBA. This feature is enabled by default and is not a user configurable feature.

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