# ЛОС

## LCD Monitor User Manual

**E962Vw**N



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## Safety

## **National Conventions**

The following subsections describe notational conventions used in this document.

#### Notes, Cautions, and Warnings

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold type or in italic type. These blocks are notes, cautions, and warnings, and they are used as follows:



NOTE: A NOTE indicates important information that helps you make better use of your computer system.



**CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



**WARNING:** A WARNING indicates the potential for bodily harm and tells you how to avoid the problem. Some warnings may appear in alternate formats and may be unaccompanied by an icon. In such cases, the specific presentation of the warning is mandated by regulatory authority.

### Power

The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.

The monitor is equipped with a three-pronged grounded plug, a plug with a third (grounding) pin. This plug will fit only into a grounded power outlet as a safety feature. If your outlet does not accommodate the three-wire plug, have an electrician install the correct outlet, or use an adapter to ground the appliance safely. Do not defeat the safety purpose of the grounded plug.

Unplug the unit during a lightning storm or when it will not be used for long periods of time. This will protect the monitor from damage due to power surges.

L Do not overload power strips and extension cords. Overloading can result in fire or electric shock.

To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100 - 240V ~, Min. 5A

A The wall socket shall be installed near the equipment and shall be easily accessible.

For use only with the attached power adapter (Output 12Vdc) which have CE,UL,CSA listed license (Only for monitors with power adapter).

Manufacturers:

1) TPV ELECTRONICS(FUJIAN) CO., LTD model : ADPC1236

## Installation

Do not place the monitor on an unstable cart, stand, tripod, bracket, or table. If the monitor falls, it can injure a person and cause serious damage to this product. Use only a cart, stand, tripod, bracket, or table recommended by the manufacturer or sold with this product. Follow the manufacturer's instructions when installing the product and use mounting accessories recommended by the manufacturer. A product and cart combination should be moved with care.

Never push any object into the slot on the monitor cabinet. It could damage circuit parts causing a fire or electric shock. Never spill liquids on the monitor.

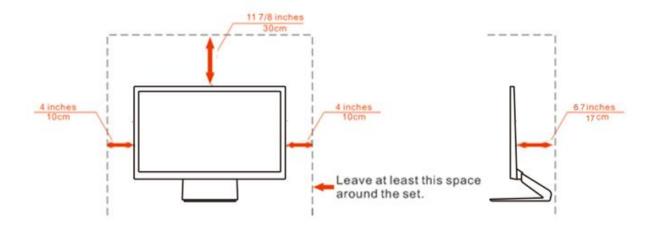
Do not place the front of the product on the floor.

If you mount the monitor on a wall or shelf, use a mounting kit approved by the manufacturer and follow the kit instructions.

Leave some space around the monitor as shown below. Otherwise, air-circulation may be inadequate hence overheating may cause a fire or damage to the monitor.

See below the recommended ventilation areas around the monitor when the monitor is installed on the stand:

## Installed with stand

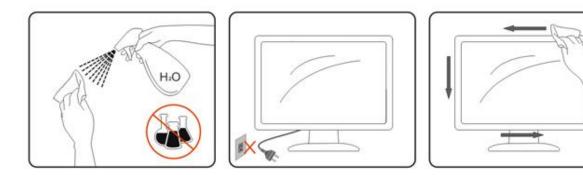


## Cleaning

Clean the cabinet regularly with cloth. You can use soft-detergent to wipe out the stain, instead of strong-detergent which will cauterize the product cabinet.

When cleaning, make sure no detergent is leaked into the product. The cleaning cloth should not be too rough as it will scratch the screen surface.

Please disconnect the power cord before cleaning the product.



### Other

If the product is emitting a strange smell, sound or smoke, disconnect the power plug IMMEDIATELY and contact a Service Center.

All Make sure that the ventilating openings are not blocked by a table or curtain.

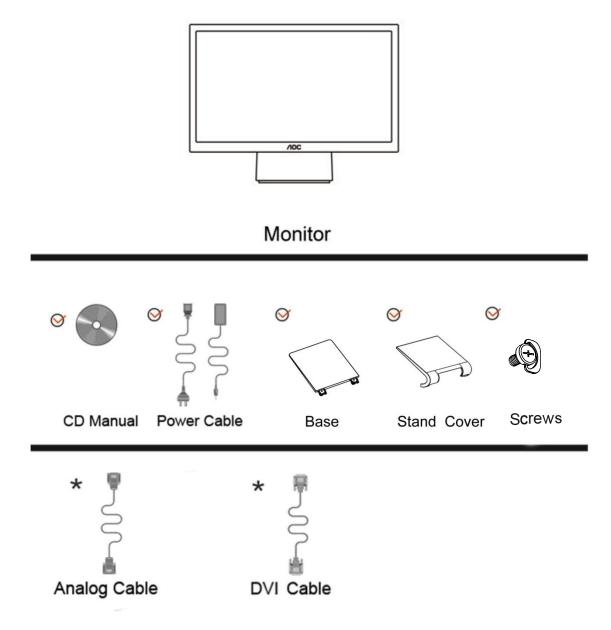
ADo not engage the LCD monitor in severe vibration or high impact conditions during operation.

L Do not knock or drop the monitor during operation or transportation.

For display with glossy bezel the user should consider the placement of the display as the bezel may cause disturbing reflections from surrounding light and bright surfaces.

## Setup

## **Contents in Box**

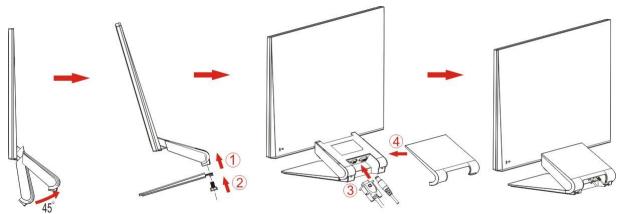


\*Not all signal cables (Analog, DVI cables) will be provided for all countries and regions. Please check with the local dealer or AOC branch office for confirmation.

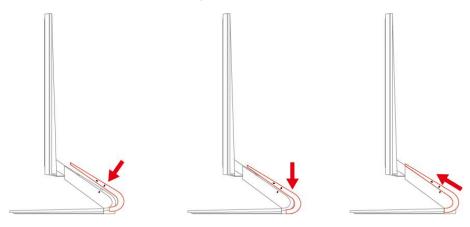
## Setup Base & Stand Cover

#### Setup:

Please setup the base following the steps as below.



Please setup the stand cover following the steps below.

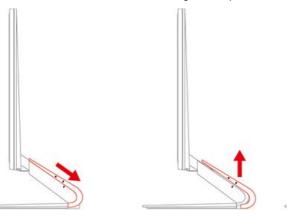


- 1. Align the arrowheads on the stand and the stand cover.
- 2. Insert the stand cover.
- 3. Push the stand cover upward untill the locking mechanism locks into place.

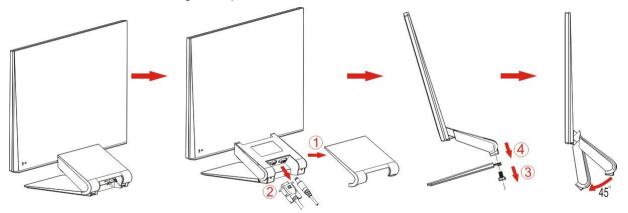
## **Remove Base & Stand Cover**

#### Remove

Please remove the stand cover following the steps as below.



Please Remove the base following the steps as below.

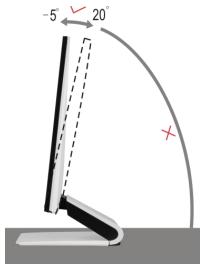


## **Adjusting Viewing Angle**

For optimal viewing it is recommended to look at the full face of the monitor, then adjust the monitor's angle to your own preference.

Hold the stand so you will not topple the monitor when you change the monitor's angle.

You are able to adjust the monitor's angle from -5° to 20°.



## 

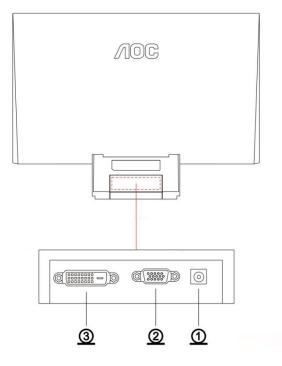
Do not touch the LCD screen when you change the angle. It may cause damage or break the LCD screen. Do not adjust the viewing angle over 20 degrees in order to avoid damage.

Do not put your hand close to the gap between the monitor and the base to avoid the injury when adjusting the viewing angle.



## **Connecting the Monitor**

Cable Connections In Back of Monitor and Computer:



- 1. DC port
- 2. Analog (DB-15 VGA cable)
- 3. DVI

To protect equipment, always turn off the PC and LCD monitor before connecting.

- 1. Connect the power cable to the DC port on the back of the monitor.
- 2. Connect one end of the 15-pin D-Sub cable to the back of the monitor and connect the other end to the computer's D-Sub port.
- Optional –( Requires a video card with DVI port) Connect one end of the DVI cable to the back of the monitor and connect the other end to the computer's DVI port.
- 4. Turn on your monitor and computer.

If your monitor displays an image, installation is complete. If it does not display an image, please refer Troubleshooting.

## Adjusting

## **Setting Optimal Resolution**

#### Windows Vista

For Windows Vista:

- 1 Click START.
- 2 Click CONTROL PANEL.



#### 3 Click Appearance and Personalization.



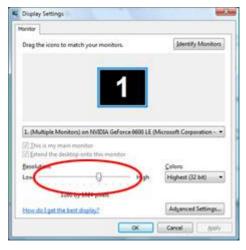
#### 4 Click Personalization



#### 5 Click **Display Settings.**



6 Set the resolution SLIDE-BAR to Optimal preset resolution



#### Windows XP

For Windows XP:

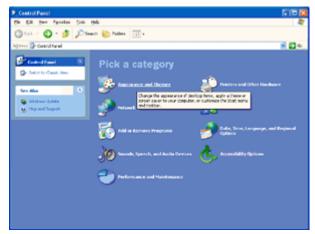
#### 1 Click START.



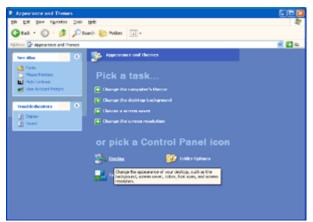
#### 2 Click SETTINGS.

3 Click CONTROL PANEL.

4 Click Appearance and Themes.

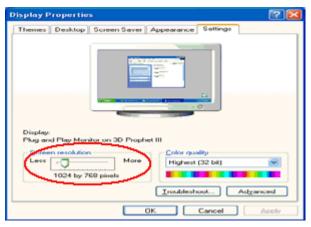


5 Double click **DISPLAY.** 



#### 6 Click **SETTINGS**.

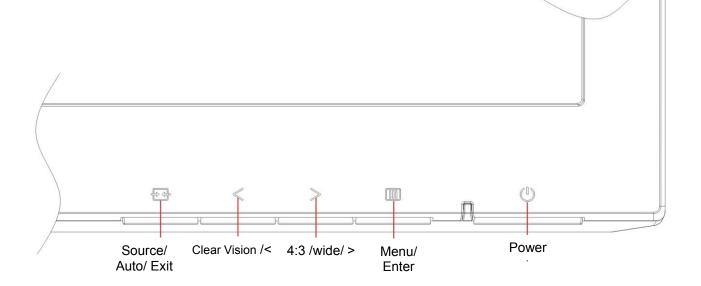
7 Set the resolution SLIDE-BAR to Optimal preset resolution



#### Windows ME/2000

- For Windows ME/2000:
- 1 Click START.
- 2 Click SETTINGS.
- 3 Click CONTROL PANEL.
- 4 Double click **DISPLAY.**
- 5 Click SETTINGS.
- 6 Set the resolution SLIDE-BAR to Optimal preset resolution

## Hotkeys



#### Power

Press the Power button to turn on/off the monitor.

#### 4:3 or Wide / >

When there is no OSD, press > to change 4:3 or wide image ratio. (If the product screen size is 4:3 or input signal resolution is wide format, the hot key is disable to adjust.)

When there is no OSD and the monitor connect with D-Sub cable, press > to change 4:3 or wide image ratio. (If the product screen size is 4:3 or input signal resolution is wide format, the hot key is disable to adjust.)

#### Auto / Exit

When there is no OSD, press Auto / Exit button continuously about 3 second to do auto configure.

#### Source hot key

When the OSD is closed, press Source button will be Source hot key function. Press Source button to select the input source showed in the message bar, press Menu/Enter button to change to the source selected.

#### **Clear Vision**

- 1. When there is no OSD, Press the "<" button to activate Clear Vision.
- Use the "<" or ">" buttons to select between weak, medium, strong, or off settings. Default setting is always "off".

Clear Vision	•	Off	٠	

3. Press and hold "<" button for 5 seconds to activate the Clear Vision Demo, and a message of "Clear Vision Demo: on" will be display on the screen for a duration of 5 seconds. Press Menu or Exit button, the message will disappear. Press and hold "<" button for 5 seconds again, Clear Vision Demo will be off.</p>



Clear Vision function provides the best image viewing experience by converting low resolution and blurry images into clear and vivid images.

## **OSD Setting**

Basic and simple instruction on the control keys.

Luminance	Image Se		Color Setup	Pictur	e Boost	CSD Setup	X Extra	Exit
Contrast	_	50	Gamma		Gamma 1			
Brightness	_		DCR		Off			
Eco mode	<ul> <li>Standard</li> </ul>							

- 1. Press the **MENU-button** to activate the OSD window.
- Press < or > to navigate through the functions. Once the desired function is highlighted, press the MENU-button to activate. Press < or > to navigate through the sub-menu. Once the desired function is highlighted, press MENU-button to activate.
- Press < or > to change the settings of the selected function. Press AUTO to exit. If you want to adjust any other function, repeat steps 2-3.
- 4. OSD Lock Function: To lock the OSD, press and hold the **MENU-button** while the monitor is off and then press **power-button** to turn the monitor on. To un-lock the OSD, press and hold the **MENU-button** while the monitor is off and then press **power-button** to turn the monitor on.

#### Notes:

- 1. If the product has only one signal input, the item of "Input Select" is disabled.
- 2. If the product screen size is 4:3 or input signal resolution is wide format, the item of "Image Ratio" is disabled.
- 3. One of Clear vision, DCR, Color Boost, and Picture Boost functions is activated; the other three functions are turned off accordingly.

#### Luminance

< to state the state of the sta		T:- Image Setu	ıp	Color Setup	e Boost	CSD Setup	兴 Extra	Exit
Contrast					Gamma 1			
Brightness				DCR	Off			
Eco mode	•	Standard	۲					

1 Press MENU (Menu) to display menu.

2 Press < or > to select (Luminance), and press MENU to enter.

3 Press < or > to select submenu, and press MENU to enter.

4 Press < or > to adjust.

	Brightness	0-100		Backlight Adjustment.
	Contrast	0-100		Contrast from Digital-register.
		Standard	>	Standard Mode.
		Text	T	Text Mode.
	Eco mode	Internet	E	Internet Mode.
		Game	نغني ا	Game Mode.
*		Movie	Ø	Movie Mode.
N.		Sports	R	Sports Mode.
		Gamma1		Adjust to Gamma 1.
	Gamma	Gamma2		Adjust to Gamma 2.
		Gamma3		Adjust to Gamma 3.
		Off		Disable dynamic contrast ratio.
	DCR	On		Enable dynamic contrast ratio.

### Image Setup

Image Setup	Color Setup	Picture Boost	OSD Setup	× Extra	Exit	Luminance
Clock	50	H. Position				
Phase	50	V. Position				
Sharpness	50					

1 Press MENU (Menu) to display menu.

2 Press < or > to select (Image Setup), and press MENU to enter.

3 Press < or > to select submenu, and press MENU to enter.

4 Press < or > to adjust.

Clock	0-100	Adjust picture Clock to reduce Vertical-Line noise.
Phase	0-100	Adjust Picture Phase to reduce Horizontal-Line noise.
Sharpness	0-100	Adjust picture sharpness.
 H.Position	0-100	Adjust the horizontal position of the picture.
V.Position	0-100	Adjust the vertical position of the picture.

### **Color Setup**

Color Satup	Picture B	oost	C, OSD Setup	兴 Extra	Exit	Luminance	Tata Image Setup
Color Temp.			Red	M	100		
DCB Mode	Off		Green		100		
DCB Demo	Off		Eluo	1	100		

1 Press MENU (Menu) to display menu.

2 Press < or > to select (Color Setup), and press MENU to enter.

3 Press < or > to select submenu, and press MENU to enter.

4 Press < or > to adjust.

		Warm		Recall Warm Color Temperature from EEPROM.
		Normal		Recall Normal Color Temperature from EEPROM.
		Cool		Recall Cool Color Temperature from EEPROM.
	Color setup.	sRGB		Recall SRGB Color Temperature from EEPROM.
			Red	Red Gain from Digital-register.
		User	Green	Green Gain Digital-register.
			Blue	Blue Gain from Digital-register.
		Full Enhance	on or off	Disable or Enable Full Enhance Mode.
		Nature Skin	on or off	Disable or Enable Nature Skin Mode.
	DCB Mode	Green Field	on or off	Disable or Enable Green Field Mode.
		Sky-blue	on or off	Disable or Enable Sky-blue Mode.
		AutoDetect	on or off	Disable or Enable AutoDetect Mode.
	DCB Demo		on or off	Disable or Enable Demo.

#### **Picture Boost**

Victure Boost	OSD Setup	X Extra	Exit	Luminance	Zi. Image Setup	Color Setup
Bright Frame <b>4</b> Frame Size	Off ►	Brightness Contrast		] <b>50</b> ] <b>50</b>	H. Position	0 0

1 Press MENU (Menu) to display menu.

2 Press < or > to select (Picture Boost), and press MENU to enter.

3 Press < or > to select submenu, and press MENU to enter.

4 Press < or > to adjust.

	Frame Size	14-100	Adjust Frame Size.
	Brightness	0-100	Adjust Frame Brightness.
	Contrast	0-100	Adjust Frame Contrast.
	H. position	0-100	Adjust Frame horizontal position.
	V. position	0-100	Adjust Frame vertical position.
	Bright Frame	on or off	Disable or Enable Bright Frame.

#### **OSD Setup**

Language     English     H. Position     50     Transparence     25       Timeout     10     V. Position     0	OSD Setup		Ж Extra	Exit	Lum	<b>k</b> inance	T. Image Setup	Color Se	tup	Picture Boost
		•	English				_	Transparence		25

1 Press **MENU** (Menu) to display menu.

2 Press < or > to select (OSD Setup), and press MENU to enter.

3 Press < or > to select submenu, and press MENU to enter.

4 Press < or > to adjust.

	H. Position	0-100	Adjust the horizontal position of OSD.	
	V. Position	0-100	Adjust the vertical position of OSD.	
	Timeout	5-120	Adjust the OSD Timeout.	
	Transparence	0-100	Adjust the transparence of OSD.	
	Language		Select the OSD language.	

#### Extra

×X×	1	Exit	Lum	ф- linance Ima	age Sei	tup	Color Setup	Picture Boost	©, OSD Setup
Input Select				Image Ratio				Resolution: 1024(H)	(768 (V)
Auto Config.				DDC/CI				H. Frequency: 60KHz	
Off Timer				Reset				V. Frequency: 60Hz	

1 Press MENU (Menu) to display menu.

2 Press < or > to select X (Extra), and press MENU to enter.

3 Press < or > to select submenu, and press MENU to enter.

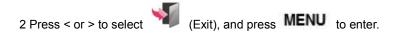
4 Press < or > to adjust.

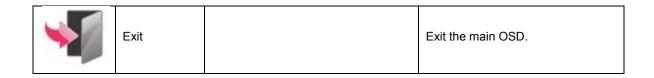
	Input Select	Auto / Analog / DVI	Select input signal source.
21	Auto Config	yes or no	Auto adjust the picture to default.
X	Off timer	0-24hrs	Select DC off time.
	Image Ratio	wide or 4:3	Select wide or 4:3 format for display.
	DDC-CI	yes or no	Turn ON/OFF DDC-CI Support.
	Reset	yes or no	Reset the menu to default.
	Information		Show the information of the main image and sub-image source.

### Exit

<	Luminance	Image Setup	Color Setup	Picture Boost	CSD Setup	) Extra
MEN						

1 Press MENU (Menu) to display menu.





## **LED Indicator**

Status	LED Color
Full Power Mode	Green
Active-off Mode	Orange

## Driver

## **Monitor Driver**

#### Windows 7

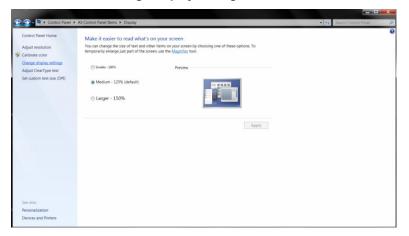
- 1. Start Windows® 7
- 2. Click on the 'Start' button and then click on 'Control Panel'.



3. Click on the 'Display' icon.

- 🥪 • Control Panel • All Control	rol Panel Items 🕨			Search Control Panel	
Adjust your computer's settings				View by: Small icons •	
Action Center	n Administrative Tools	AutoPlay	Backup and Restore		
Color Management	Credential Manager	💕 Date and Time	🕐 Default Programs		
Desktop Gadgets	Jevice Manager	and Devices and Printers	💐 Display		
Ease of Access Center	Folder Options	Fonts	Getting Started		
& HomeGroup	Ja- Indexing Options	C Internet Options	<ul> <li>Keyboard</li> </ul>		
Location and Other Sensors	J Mouse	Stewark and Sharing Center	Notification Area Icons		
NVIDIA Control Panel	🚳 NVIDIA PhysX	Rarental Controls	/ Pen and Touch		
Performance Information and Tools	Personalization	S Phone and Modern	Power Options		
Programs and Features	Realtek HD Audio Manager	Kecovery			
RemoteApp and Desktop Connections	Sound	Ø Speech Recognition	Sync Center		
System	Tablet PC Settings	Taskbar and Start Menu	Troubleshooting		
User Accounts	Sundows Anytime Upgrade	Windows CardSpace	Windows Defender		
Windows Firewall	a Windows Update				

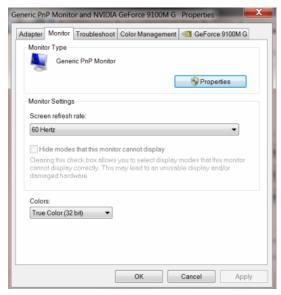
4. Click on the "Change display settings" button.



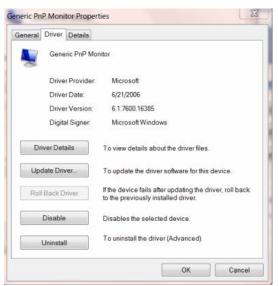
5. Click the "Advanced Settings" button.

🚱 💬 = 📮 + Control Panel + All Control Panel Items + Display I	Screen Resolution	Search Control Panel P
Change the	appearance of your display	
	Detect Identity	
Display: Resolution:	1. Nvidia Default Flat Panel • 1920 × 1080 (recommended) •	
Orientation	Landscape   Advanced settings	
	other Items larger or smaller ettings should I choose?	
	OK Cancel Apply	

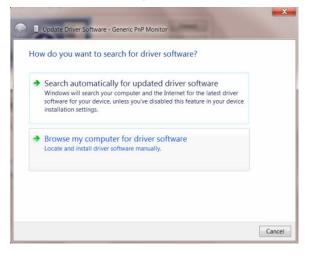
6. Click the **"Monitor"** tab and then click the **"Properties"** button.



7. Click the "Driver" tab.



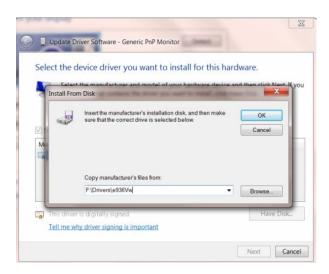
8. Open the "Update Driver Software-Generic PnP Monitor" window by clicking on "Update Driver... " and then click the "Browse my computer for driver software" button.



9. Select "Let me pick from a list of device drivers on my computer".



 Click the "Have Disk" button. Click on the "Browse" button and navigate to the following directory: X:\Driver\module name (where X is the drive letter designator for the CD-ROM drive).



- 11. Select the "xxx.inf" file and click the "Open" button. Click the "OK" button.
- 12. Select your monitor model and click the "**Next**" button. The files will be copied from the CD to your hard disk drive.
- 13. Close all open windows and remove the CD.
- 14. Restart the system. The system will automatically select the maximum refresh rate and corresponding Color Matching Profiles.

#### Windows Vista

1. Click "Start" and "Control Panel". Then, double-click on "Appearance and Personalization".



2. Click "Personalization" and then "Display Settings".

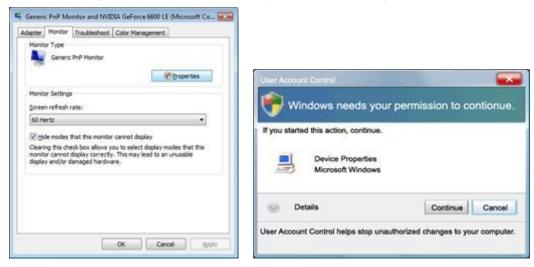


3. Click "Advanced Settings...".



4. Click "Properties" in the "Monitor" tab. If the "Properties" button is deactivated, it means the configuration for your monitor is completed. The monitor can be used as is.

If the message "Windows needs..." is displayed, as shown in the figure below, click "Continue".



5. Click "Update Driver..." in the "Driver" tab.

Generic PnP Monitor Properties	Generic PnP Monitor Properties
General Driver, Details	General Driver Details
Genetic PriP Montor	Generic PhP Monitor
Device type: Monitors Manufacture: (Standard monitor types)	Driver Provider: Microsoft Driver Date: 6/21/2006
Location: on NVIDIA GeForce 6600 LE (Microsoft Corpo	Driver Version: 6.0 6000.16386
Device status	Digital Signer: microsoft windows
This device is working properly.	Driver Details To view details about the driver files.
	Update Driver To update the driver software for this device.
	Boll Back Driver of the device fails after updating the driver, roll back to the previously installed driver.
	Qeable Deables the selected device.
	Universital To universital the driver (Advanced).
OK Genoel	OK Genoel

6. Check the "Browse my computer for driver software" checkbox and click "Let me pick from a list of device drivers on my computer".



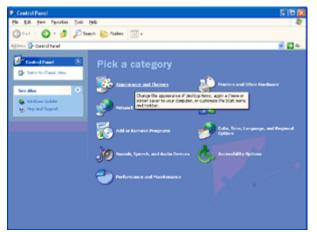
- Click on the 'Have disk...' button, then click on the 'Browse...' button and then select the appropriate drive F:\Driver (CD-ROM Drive).
- 8. Select your monitor model and click on the 'Next' button.
- 9. Click "Close" → "Close" → "OK" → "OK" on the following screens displayed in sequence.

#### Windows XP

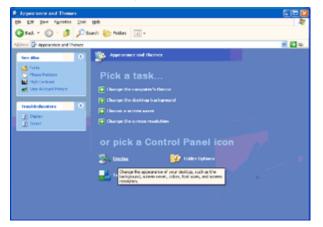
- 1. Start Windows® XP
- 2. Click on the 'Start' button and then click on 'Control Panel'.



3. Select and click on the category 'Appearance and Themes'



4. Click on the 'Display' Item.



5. Select the 'Settings' tab then click on the 'Advanced' button.

isplay Propertie	>	20
Themes Desktop	Screen Saver Appearance Settings	· ]
Display: Plug and Play Mor	itor on 3D Prophet III	
Less 1024 by 7	More Highest (32 bit)	
	Iroubleshoot	Adganced
	OK Cancel	Apply

- 6. Select 'Monitor' tab
  - If the 'Properties' button is inactive, it means your monitor is properly configured. Please stop installation.
  - If the 'Properties' button is active, click on 'Properties' button.

Please follow the steps below.

ig and Play Monito	r and 3D Prophet II	I Properties	7
GeForce3 General Adapter	Device Selection Monitor Troublesh	Color Con oot Color Mani	
Monitor type Plug and Pla	p Monitor	Properties	
Monitor settings			
Screen refresh rate:			
60 Hertz		1	~
	ox allows you to select dis y correctly. This may lead hware.		
	ОК	Cancel	Apply

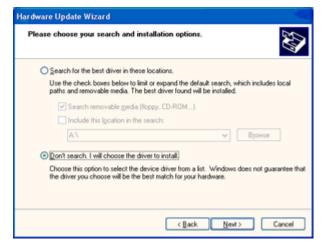
7. Click on the 'Driver' tab and then click on 'Update Driver...' button.

Plug and Play Monitor Properties	2 🔀		
General Driver		Plug and Play Monitor Properties	x
Plug and Play Monitor		General Driver	-
Device type: Monitors		Plug and Play Monitor	
Manufacturer: (Standard monitor types)		Driver Provider: Microsoft	
Location: on 3D Prophet III		Driver Date: 6/6/2001	
Device status		Driver Version: 5.1.2001.0	
This device is working property. If you are having problems with this device, click Troubleshoot to start the troubleshooter.	<u> </u>	Digital Signer: Microsoft Windows XP Publisher           Driver Details         To view details about the driver files.	
I roubleshoot		Ugdate Driver To update the driver for this device. Boll Back Driver If the device fails after updating the driver, roll	
Device usage: Use this device (enable)	-	Uninatal         To uninstall the driver (Advanced).	
ОК	Cancel	OK. Cancel	5

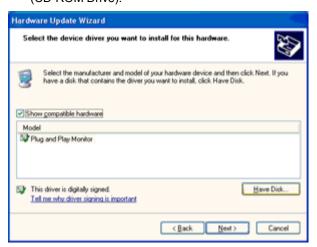
8. Select the 'Install from a list or specific location [advanced]' radio button and then click on the 'Next' button.



9. Select the 'Don't Search. I will choose the driver to install' radio button. Then click on the 'Next' button.



10. Click on the 'Have disk...' button, then click on the 'Browse...' button and then select the appropriate drive F: (CD-ROM Drive).



- 11. Click on the 'Open' button, then click the 'OK' button.
- 12. Select your monitor model and click on the 'Next' button.
  - If you can see the 'has not passed Windows® Logo testing to verify its compatibility with Windows® XP' message, please click on the 'Continue Anyway' button.
- 13. Click on the 'Finish' button then the 'Close' button.
- 14. Click on the 'OK' button and then the 'OK' button again to close the Display Properties dialog box.

### Windows 2000

- 1. Start Windows® 2000
- 2. Click on the 'Start' button, point to 'Settings', and then click on 'Control Panel'.
- 3. Double click on the 'Display' Icon.
- 4. Select the 'Settings' tab then click on 'Advanced...'.
- 5. Select 'Monitor'
  - If the 'Properties' button is inactive, it means your monitor is properly configured. Please stop installation.
  - If the 'Properties' button is active. Click on 'Properties' button. Please follow the steps given below.
- 6. Click on 'Driver' and then click on 'Update Driver...' then click on the 'Next' button.
- 7. Select 'Display a list of the known drivers for this device so that I can choose a specific driver', then click on 'Next' and then click on 'Have disk...'.
- 8. Click on the 'Browse...' button then select the appropriate drive F: ( CD-ROM Drive).
- 9. Click on the 'Open' button, then click on the 'OK' button.
- 10. Select your monitor model and click on the 'Next' button.
- 11. Click on the 'Finish' button then the 'Close' button.

If you can see the 'Digital Signature Not Found' window, click on the 'Yes' button.

#### Windows ME

- 1. Start Windows® Me
- 2. Click on the 'Start' button, point to 'Settings', and then click on 'Control Panel'.
- 3. Double click on the 'Display' Icon.
- 4. Select the 'Settings' tab then click on 'Advanced...'.
- 5. Select the 'Monitor' button, then click on 'Change...' button.
- 6. Select 'Specify the location of the driver(Advanced)' and click on the 'Next' button.
- 7. Select 'Display a list of all the drivers in a specific location, so you can choose the driver you want', then click on 'Next' and then click on 'Have Disk...'.
- 8. Click on the 'Browse...' button, select the appropriate drive F: ( CD-ROM Drive) then click on the 'OK' button.
- 9. Click on the 'OK' button, select your monitor model and click on the 'Next' button.
- 10. Click on 'Finish' button then the 'Close' button.

## i-Menu



Welcome to "i-Menu" software by AOC. i-Menu makes it easy to adjust your monitor display setting by using on screen menus instead of the OSD button on the monitor. To complete installation, please follow the installation guide.

i-Menu	Lumi	nance	98
		×	
Ontrast	<u> </u>	🔆 Brightness	
γ Gamma	d Gamma 1 ▶	🔯 Eco Mode	4 🗹 🕨
📑 DCR			
			\$
0	<u></u>	DC	

### e-Saver



Welcome to use AOC e-Saver monitor power management software! The AOC e-Saver features Smart Shutdown functions for your monitors, allows your monitor to timely shutdown when PC unit is at any status (On, Off, Sleep or Screen Saver); the actual shutdown time depends on your preferences (see example below). Please click on "driver/e-Saver/setup.exe" to start installing the e-Saver software, follow the install wizard to complete software installation.

Under each of the four PC status, you may choose from the pull-down menu the desired time (in minutes)you're your monitor to automatically shutdown. The example above illustrated:

- 1. The monitor will never shutdown when the PC is powered on.
- 2. The monitor will automatically shutdown 5 minutes after the PC is powered off.
- 3. The monitor will automatically shutdown 10 minutes after the PC is in sleep/stand-by mode.
- 4. The monitor will automatically shutdown 20 minutes after the screen saver appears.



You can click "RESET" to set the e-Saver to its default settings like below.



### Screen+



Welcome to "Screen+" software by AOC. Screen+ software is a desktop screen splitting tool; it splits the desktop into different panels, and each panel displays a different window. You only need to drag the window to a corresponding pane, when you want to access it. It supports multiple monitor display to make your task easier. Please follow the installation software to install it.



# Troubleshoot

Problem & Question	Possible Solutions	
Power LED Is Not ON	Make sure the power button is ON and the Power Cord is properly connected to a grounded power outlet and to the monitor.	
No images on the screen	<ul> <li>Is the power cord connected properly?</li> <li>Check the power cord connection and power supply.</li> <li>Is the cable connected correctly?</li> <li>(Connected using the D-sub cable)</li> <li>Check the DB-15 cable connection.</li> <li>(Connected using the DVI cable)</li> <li>Check the DVI cable connection.</li> <li>* DVI input is not available on every model.</li> <li>(Connected using the HDMI cable)</li> <li>Check the HDMI cable connection.</li> <li>* DVI input is not available on every model.</li> <li>(Connected using the HDMI cable)</li> <li>Check the HDMI cable connection.</li> <li>* HDMI input is not available on every model.</li> <li>If the power is on, reboot the computer to see the initial screen (the login screen), which can be seen.</li> <li>If the initial screen (the login screen) appears, boot the computer in the applicable mode (the safe mode for Windows ME/XP/2000) and then change the frequency of the video card.</li> <li>(Refer to the Setting the Optimal Resolution)</li> <li>If the initial screen (the login screen) does not appear, contact the Service Center or your dealer.</li> <li>Can you see "Input Not Supported" on the screen?</li> <li>You can see this message when the signal from the video card exceeds the maximum resolution and frequency that the monitor can handle properly.</li> <li>Make sure the AOC Monitor Drivers are installed.</li> </ul>	
Picture Is Fuzzy & Has Ghosting Shadowing Problem	Adjust the Contrast and Brightness Controls. Press for auto adjust. Make sure you are not using an extension cable or switch box. We recommend plugging the monitor directly to the video card output connector on the back.	

Picture Bounces, Flickers Or Wave Pattern Appears In The PictureMove electrical devices that may cause electrical interference from the monitor as possible. Use the maximum refresh rate your monitor is capable of at the you are using.	
Monitor Is Stuck In Active Off-Mode''	The Computer Power Switch should be in the ON position. The Computer Video Card should be snugly fitted in its slot. Make sure the monitor's video cable is properly connected to the computer. Inspect the monitor's video cable and make sure no pin is bent. Make sure your computer is operational by hitting the CAPS LOCK key on the keyboard while observing the CAPS LOCK LED. The LED should either turn ON or OFF after hitting the CAPS LOCK key.
Missing one of the primary colors (RED, GREEN, or BLUE)	Inspect the monitor's video cable and make sure that no pin is damaged. Make sure the monitor's video cable is properly connected to the computer.
Screen image is not centered or sized properly	Adjust H-Position and V-Position or press hot-key (AUTO).
Picture has color defects       Adjust RGB color or select desired color temperature.         (white does not look white)       Adjust RGB color or select desired color temperature.	
Horizontal or vertical disturbances on the screen	Use Windows 95/98/2000/ME/XP shut-down mode Adjust CLOCK and FOCUS. Press to auto-adjust.

# **Specification**

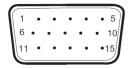
## **General Specification**

Model name         E962/vm.           Driving system         TFT Color LCD           Viewable Image Size         47.0cm diagonal           Separate Sync.         H/V TTL           Display Color         16.7M Colors           Dato Cock         90MHz           Voertical scan range         30 kHz - 60 kHz           Horizontal scan Size(Maximu)         409.8mm           Vertical scan Size(Maximu)         200.4mm           Optimal preset resolution         1568×768@60Hz           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V., 50/60Hz           Power Consumption         Active <20W (typical)           Signal Cable Type         Optimal preseture:           Off timer         0/24 hrs           Characteristick         Signal Cable Type           Operating			F000)/
Panel         Viewable Image Size         47.0cm diagonal           Pixel pitch         0.10(H)mm x 0.30(V)mm           Video         R, G, B Analog Interface & Digital Interface           Separate Sync.         H/V TTL           Display Color         16.7M Colors           Dot Clock         90MHz           Horizontal scan range         30 kHz - 60 kHz           Horizontal scan range         50 Hz - 76 Hz           Vertical scan range         50 Hz - 76 Hz           Vertical scan size(Maximum)         230.4mm           Optimal preset resolution         1366×768@60Hz           Plug & Play         VESA DDC2B/Cl           Input Connector         VGA/DVI           Input Ornector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V-, 50/60Hz           Power Consumption         Standby < 0.5 W			
Panel         Pixel pitch         0.10(H)mm x 0.30(V)mm           Yideo         R, G, B Analog Interface & Digital Interface           Separate Sync.         H/V TTL           Display Color         16.7M Colors           Dot Clock         90MHz           Vertical scan range         30 kHz - 60 kHz           Horizontal scan Size(Maximum)         409.8mm           Vertical scan size(Maximum)         230.4mm           Optimal preset resolution         1366×768@60Hz           Yertical scan Size(Maximum)         230.4mm           Optimal preset resolution         1366×768@60Hz           Plug & Play         YESA DDC2B/CI           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Consumption         424 krs           Off timer         0-24 hrs           Characteristo         Signal Cable Type           Physical         Connector Type           Mon-Operating         0° to 40°           Non-Operating         0° to 40°           Non-Operating         0° to 40°           Non-Operating         5% to 93% (non-condensing)           Non-Operating         5% to 93% (non-condensing)           Non-Operating         5% to 93%			
Panel         Video         R, G, B Analog Interface & Digital Interface           Separate Sync.         H/V TTL           Disply Color         16.7M Colors           Dot Clock         90MHz           Kortal scan range         30 kHz - 60 kHz           Horizontal scan size(Maximum)         409.8mm           Vertical scan size(Maximum)         230.4mm           Vertical scan size(Maximum)         230.4mm           Optimal preset resolution         1366×768@60Hz           Plug & Play         VESA DDC2B/CI           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V~,50/60Hz           Off timer         0-24 hrs           Physical         Connector Type           Off timer         0-24 hrs           Physical         Signal Cable Type           Power Consumption         VGA/DVI           Signal Cable Type         Detachable           InnorOperating         0° to 40°           Non-Operating         0° to 40°           Non-Operating         10% to 85% (non-condensing)           Non-Operating         5% to 93% (non-condensing)           Non-Operating         5% to 93% (non-condensing)		-	
Video         R, G, B Analog interface & Digital interface           Separate Sync.         H/V TTL           Display Color         16.7M Colors           Dot Clock         90MHz           Horizontal scan range         30 kHz - 60 kHz           Horizontal scan Size(Maximu)         409.8mm           Vertical scan Size(Maximu)         230.4mm           Vertical scan Size(Maximu)         230.4mm           Optimal preset resolution         1366×768@60Hz           Plug & Play         VESA DDC2B/CI           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V-, 50/60Hz           Power Consumption         VGA/DVI           Power Consumption         VGA/DVI           Power Consumption         VGA/DVI           Power Consumption         VGA/DVI           Porticaterististis         Signal Cable Type           Potachable         Immediate           Immediate         Operating           Poresting         0° to 40°           Non-Operating         -25° to 55°           Humidity:         Immediate           Immediate         Operating           Non-Operating         5% to 93%		Pixel pitch	0.10(H)mm x 0.30(V)mm
Display Color         16.7M Colors           Dot Clock         90MHz           Antizential scan range         30 kHz - 60 kHz           Horizontal scan size(Maximum)         409.8mm           Vertical scan range         50 Hz - 76 Hz           Vertical scan size(Maximum)         230.4mm           Optimal preset resolution         1366×768@60Hz           Plug & Play         VESA DDC2B/CI           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V~, 50/60Hz           Power Consumption         Active <20W (typical)	Panel	Video	R, G, B Analog Interface & Digital Interface
Dot Clock         90MHz           Horizontal scan range         30 kHz - 60 kHz           Horizontal scan size(Maximum)         409.8mm           Vertical scan range         50 Hz - 76 Hz           Vertical scan Size(Maximum)         230.4mm           Optimal preset resolution         1366×768@60Hz           Plug & Play         VESA DDC2B/Cl           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V~, 50/60Hz           Power Consumption         Active <20W (typical)		Separate Sync.	H/V TTL
Horizontal scan range         30 kHz - 60 kHz           Horizontal scan Size(Maximum)         409.8mm           Vertical scan size(Maximum)         230.4mm           Vertical scan Size(Maximum)         230.4mm           Optimal preset resolution         1366×768@60Hz           Plug & Play         VESA DDC2B/CI           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V~, 50/60Hz           Power Consumption         Active <20W (typical)		Display Color	16.7M Colors
Horizontal scan Size(Maximum)         409.8mm           Vertical scan nage         50 Hz - 76 Hz           Vertical scan Size(Maximum)         230.4mm           Optimal preset resolution         1366×768@60Hz           Plug & Play         VESA DDC2B/CI           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V., 50/60Hz           Power Consumption         Active <20W (typical)		Dot Clock	90MHz
Vertical scan range         50 Hz - 76 Hz           Vertical scan Size(Maximum)         230.4mm           Optimal preset resolution         1366×768@60Hz           Plug & Play         VESA DDC2B/CI           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V50/60Hz           Power Consumption         Active <20W (typical)		Horizontal scan range	30 kHz - 60 kHz
Vertical scan Size(Maximum)         230.4mm           Optimal preset resolution         1366×768@60Hz           Plug & Play         VESA DDC2B/CI           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V~,50/60Hz           Power Consumption         Active <20W (typical)		Horizontal scan Size(Maximum)	409.8mm
Physical         Optimal preset resolution         1366×768@60Hz           Plug & Play         VESA DDC2B/CI           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V~,50/60Hz           Power Consumption         Active <20W (typical)		Vertical scan range	50 Hz - 76 Hz
Plug & Play         VESA DDC2B/CI           Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V-, 50/60Hz           Power Consumption         Active <20 W (typical)		Vertical scan Size(Maximum)	230.4mm
Resolution         Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V~, 50/60Hz           Power Consumption         Active <20W (typical)		Optimal preset resolution	1366×768@60Hz
Input Connector         VGA/DVI           Input Video Signal         Analog: 0.7Vp-p(standard), 75 OHM, DVI           Power Source         100-240V~,50/60Hz           Power Consumption         Active <20W (typical)		Plug & Play	VESA DDC2B/CI
Power Source         100-240V~,50/60Hz           Power Consumption         Active <20 W (typical)	Resolution	Input Connector	VGA/DVI
Power Consumption         Active <20 W (typical)           Standby < 0.5 W		Input Video Signal	Analog: 0.7Vp-p(standard), 75 OHM, DVI
Power Consumption         Standby < 0.5 W           Off timer         0-24 hrs           Physical Characteristics         Connector Type         VGA/DVI           Signal Cable Type         Detachable           Temperature:         Operating         0° to 40°           Non-Operating         -25° to 55°           Humidity:            Operating         10% to 85% (non-condensing)           Non-Operating         5% to 93% (non-condensing)           Altitude:            Operating         0~ 2000m (0~ 6562ft )		Power Source	100-240V <sub>~,</sub> 50/60Hz
Standby < 0.5 W           Off timer         0-24 hrs           Physical Characteristics         Connector Type         VGA/DVI           Signal Cable Type         Detachable           Temperature:         0° to 40°           Operating         0° to 40°           Humidity:         10% to 85% (non-condensing)           Non-Operating         5% to 93% (non-condensing)           Altitude:         0           Operating         0~ 2000m (0~ 6562ft )		Power Consumption	Active <20W (typical)
Physical CharacteristicsConnector TypeVGA/DVISignal Cable TypeDetachableTemperature:0° to 40°Operating0° to 40°Non-Operating-25° to 55°Humidity:10% to 85% (non-condensing)Operating5% to 93% (non-condensing)Altitude:0° 2000m (0~ 6562ft )			Standby < 0.5 W
Privation       Image: Characteristics         Signal Cable Type       Detachable         Temperature:       Operating         Operating       0° to 40°         Non-Operating       -25° to 55°         Humidity:       Image: Characteristics         Operating       10% to 85% (non-condensing)         Non-Operating       5% to 93% (non-condensing)         Altitude:       Operating         Operating       0~ 2000m (0~ 6562ft )		Off timer	0-24 hrs
Signal Cable TypeDetachableTemperature:Operating0° to 40°Non-Operating-25° to 55°Humidity:Operating10% to 85% (non-condensing)Non-Operating5% to 93% (non-condensing)Altitude:Operating0~ 2000m (0~ 6562ft )	Physical	Connector Type	VGA/DVI
Operating       0° to 40°         Non-Operating       -25° to 55°         Humidity:       -25° to 55°         Operating       10% to 85% (non-condensing)         Non-Operating       5% to 93% (non-condensing)         Altitude:       -25° to 55°         Operating       0° to 40°	Characteristics	Signal Cable Type	Detachable
Non-Operating       -25° to 55°         Humidity:       -25° to 55°         Humidity:       -25° to 55°         Non-Operating       10% to 85% (non-condensing)         Non-Operating       5% to 93% (non-condensing)         Altitude:       -25° to 55°         Operating       0~ 2000m (0~ 6562ft )		Temperature:	
Environmental       Humidity:         Operating       10% to 85% (non-condensing)         Non-Operating       5% to 93% (non-condensing)         Altitude:       Operating         Operating       0~ 2000m (0~ 6562ft )		Operating	0° to 40°
Environmental       Operating       10% to 85% (non-condensing)         Non-Operating       5% to 93% (non-condensing)         Altitude:       Operating         Operating       0~ 2000m (0~ 6562ft )		Non-Operating	-25° to 55°
Non-Operating5% to 93% (non-condensing)Altitude:Operating0~ 2000m (0~ 6562ft )	Environmental	Humidity:	
Altitude:         0~ 2000m (0~ 6562ft )		Operating	10% to 85% (non-condensing)
Operating         0~ 2000m (0~ 6562ft )		Non-Operating	5% to 93% (non-condensing)
		Altitude:	
Non-Operating 0~ 12192m (0~ 40000 ft )		Operating	0~ 2000m (0~ 6562ft )
		Non-Operating	0~ 12192m (0~ 40000 ft )

## Preset Display Modes

	RESOLUTION	HORIZONTAL	VERTICAL
STANDARD	RESOLUTION	FREQUENCY(kHZ)	FREQUENCY(Hz)
VGA	640x480@60Hz	31.469	59.94
VGA	640x480@72Hz	37.861	72.809
VGA	640x480@75Hz	37.5	75
SVGA	800x600@56Hz	35.156	56.25
SVGA	800x600@60Hz	37.879	60.317
SVGA	800x600@72Hz	48.077	72.188
SVGA	800x600@75Hz	46.875	75
XGA	1024x768@60Hz	48.363	60.004
XGA	1024x768@70Hz	56.476	70.069
XGA	1024x768@75Hz	60.023	75.029
DOS	720x400@70Hz	31.469	70.087
MAC MODE VGA	640x480@67Hz	35.000	66.667
MAC MODE SVGA	832x624@75Hz	49.725	74.551
MAC MODE XGA	1024x768@75Hz	60.241	74.927

## Pin Assignments



Pin Number	15-Pin Side of the Signal Cable	Pin Number	15-Pin Side of the Signal Cable
1	Video-Red	9	+5V
2	Video-Green	10	Ground
3	Video-Blue	11	N.C.
4	N.C.	12	DDC-Serial data
5	Detect Cable	13	H-sync
6	GND-R	14	V-sync
7	GND-G	15	DDC-Serial clock
8	GND-B		

$\begin{array}{c}1\\9\\17\\17\\17\\17\\17\\12\\17\\12\\17\\12\\12\\12\\12\\12\\12\\12\\12\\12\\12\\12\\12\\12\\$	
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Pin Number	24-Pin Color Display Signal Cable	Pin Number	24-Pin Color Display Signal Cable
1	TMDS data 2-	13	TMDS data 3+
2	TMDS data 2+	14	+5V Power
3	TMDS data 2/4 Shield	15	Ground (for+5V)
4	TMDS data 4-	16	Hot Plug Detect
5	TMDS data 4+	17	TMDS data 0—
6	DDC Clock	18	TMDS data 0+
7	DDC Data	19	TMDS data 0/5 Shield
8	N.C.	20	TMDS data 5-
9	TMDS data 1-	21	TMDS data 5+
10	TMDS data 1+	22	TMDS Clock Shield
11	TMDS data 1/3 Shield	23	TMDS Clock +
12	TMDS data 3-	24	TMDS Clock —

## **Plug and Play**

#### Plug & Play DDC2B Feature

This monitor is equipped with VESA DDC2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities.

The DDC2B is a bi-directional data channel based on the I2C protocol. The host can request EDID information over the DDC2B channel.

# Regulation

## **FCC Notice**

#### FCC Class B Radio Frequency Interference Statement WARNING: (FOR FCC CERTIFIED MODELS)

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

#### NOTICE:

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference. It is the responsibility of the user to correct such interference.

### **WEEE Declaration**

Disposal of Waste Equipment by Users in Private Household in the European Union.



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

### **WEEE Declaration for India**



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

For more information about where you can drop off your waste equipment for recycling in India please visit the below web link.

www.aocindia.com/ewaste.php.

### **EPA Energy Star**



ENERGY STAR® is a U.S. registered mark. As an ENERGY STAR® Partner, AOC International (Europe) BV and Envision Peripherals, Inc. have determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

# Service

#### EU WARRANTY FOR AOC MONITORS

#### LIMITED THREE-YEAR WARRANTY\*

For AOC LCD Monitors sold within Europe, AOC International (Europe) B.V. warrants this product to be free from defects in material and workmanship for a period of Three (3) years after the original date of consumer purchase. During this period, AOC International (Europe) B.V. will, at its option, either repair the defective product with new or rebuilt parts, or replace it with a new or rebuilt product at no charge except as \*stated below. In the absent of the proof of purchase, the warranty will start 3 months after the date of manufacturing indicated on the product.

If the product appears to be defective, please contact your local dealer or refer to the service and support section on <u>www.aoc.com/eu</u> for warranty instructions. Deliver the product freight pre-paid, along with the dated proof of purchase, to the AOC Certified or Authorized Service Center under the following condition:

- Make sure the LCD Monitor is packed in a proper carton box (AOC prefers the original carton box to protects your monitor well enough during transport).
- Put the RMA number on the address label
- Put the RMA number on the shipping carton

AOC International (Europe) B.V. is not responsible for any damaged during transport due to improper packing. AOC International (Europe) B.V. will pay the return shipping charges within one of the countries specified within this warranty statement. AOC International (Europe) B.V. is not responsible for any costs associated with the transportation of product across international borders. This includes the international border within the European Union. If the LCD Monitor is not available for collection when the currier attends, you will be charged a collection fee.

#### \* This limited warranty does not cover any losses or damages that occur as a result of:

- Improper installation or maintenance
- Misuse
- Neglect
- Any cause other than ordinary commercial or industrial application
- Adjustment by non-authorized source
- Repair, modification, or installation of options or parts by anyone other than an AOC Certified or Authorized Service Center
- Improper environments like humidity and dusts
- Damaged by violence
- Excessive or inadequate heating or air conditioning or electrical powers failures, surges, or other irregularities

All AOC LCD Monitors are produced according to the ISO 9241-307 Class 1pixel policy standards.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT (INCLUDING THE WARRANTIES OF

MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO A PERIOD OF THREE (3) YEARS FOR PARTS AND LABOR FROM THE ORIGINAL DATE OF CONSUMER PURCHASE. NO WARRANTIES (EITHER EXPRESSED OR IMPLIED) APPLY AFTER THIS PERIOD. AOC INTERNATIONAL (EUROPE) B.V. OBLIGATIONS AND YOUR REMEDIES HEREUNDER ARE SOLELY AND EXCULSIVELY AS STATED HERE. AOC INTERNATIONAL (EUROPE) B.V. LIABILITY, WHETHER BASED ON CONTRACT, TORT, WARRANTY, STRICT LIABILITY, OR OTHER THEORY, SHALL NOT EXCEED THE PRICE OF THE INDIVIDUAL UNIT WHOSE DEFECT OR DAMAGE IS THE BASIS OF THE CLAIM. IN NO EVENT SHALL AOC INTERNATIONAL (EUROPE) B.V. BE LIABLE FOR ANY LOSS OF PROFITS, LOSS OF USE OR FACILITIES OR EQUIPMENT, OR OTHER INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY HAVE OTHER RIGHTS, WHICH MAY VARY FROM COUNTRY TO COUNTRY. THIS LIMITED WARRANTY IS ONLY VALID FOR PRODUCTS PURCHASED IN THE MEMBER COUNTRIES OF THE EUROPEAN UNION.

### Warranty Statement for North & South America (excluding Brazil)

WARRANTY STATEMENT

for AOC Color Monitors Including those Sold within North America as Specified

Envision Peripherals, Inc. warrants this product to be free from defects in material and workmanship for a period of three (3) years for parts & labor and one (1) year for CRT Tube or LCD Panel after the original date of consumer purchase. During this period, EPI ( EPI is the abbreviation of Envision Peripherals, Inc. ) will, at its option, either repair the defective product with new or rebuilt parts, or replace it with a new or rebuilt product at no charge except as \*stated below. The parts or product that are replaced become the property of EPI.

In the USA to obtain service under this limited warranty, call EPI for the name of the Authorized Service Center closest to your area. Deliver the product freight pre-paid, along with the dated proof of purchase, to the EPI Authorized Service Center. If you cannot deliver the product in person:

- Pack it in its original shipping container (or equivalent)
- Put the RMA number on the address label
- Put the RMA number on the shipping carton
- Insure it (or assume the risk of loss/damage during shipment)
- Pay all shipping charges

EPI is not responsible for damage to inbound product that was not properly packaged.

EPI will pay the return shipment charges within one of the countries specified within this warranty statement. EPI is not responsible for any costs associated with the transportation of product across international borders. This includes the international borders of the countries within this warranty statement.

In the United States and Canada contact your Dealer or EPI Customer Service, RMA Department at the toll free number (888) 662-9888. Or you can request an RMA Number online at www.aoc.com/na-warranty.

\* This limited warranty does not cover any losses or damages that occur as a result of:

- Shipping or improper installation or maintenance
- Misuse
- Neglect
- Any cause other than ordinary commercial or industrial application
- Adjustment by non-authorized source
- Repair, modification, or installation of options or parts by anyone other than an EPI Authorized Service Center
- Improper environment
- \* Excessive or inadequate heating or air conditioning or electrical power failures, surges, or other irregularities

This three-year limited warranty does not cover any of the product's firmware or hardware that you or any third party have modified or altered; you bear the sole responsibility and liability for any such modification or alteration.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO A PERIOD OF THREE (3) YEARS FOR PARTS AND LABOR AND ONE (1) YEAR FOR CRT TUBE OR LCD PANEL FROM THE ORIGINAL DATE OF CONSUMER PURCHASE. NO WARRANTIES (EITHER EXPRESSED OR IMPLIED) APPLY AFTER THIS PERIOD. IN THE UNITED STATES OF AMERICA, SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

EPI OBLIGATIONS AND YOUR REMEDIES HEREUNDER ARE SOLELY AND EXCLUSIVELY AS STATED HERE. EPI' LIABILITY, WHETHER BASED ON CONTRACT, TORT. WARRANTY, STRICT LIABILITY, OR OTHER THEORY, SHALL NOT EXCEED THE PRICE OF THE INDIVIDUAL UNIT WHOSE DEFECT OR DAMAGE IS THE BASIS OF THE CLAIM. IN NO EVENT SHALL ENVISION PERIPHERALS, INC. BE LIABLE FOR ANY LOSS OF PROFITS, LOSS OF USE OR FACILITIES OR EQUIPMENT OR OTHER INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGE. IN THE UNITED STATES OF AMERICA, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

In the United States of America, this limited warranty is only valid for Products purchased in the Continental United States, Alaska, and Hawaii.

Outside the United States of America, this limited warranty is only valid for Products purchased in Canada.

Information in this document is subject to change without notice. For more details, please visit:

USA: http://us.aoc.com/support/warranty

ARGENTINA: http://ar.aoc.com/support/warranty\_\_\_\_ BOLIVIA: http://bo.aoc.com/support/warranty\_\_\_\_ CHILE: http://cl.aoc.com/support/warranty COLOMBIA: http://co.aoc.com/warranty COSTA RICA: http://cr.aoc.com/support/warranty DOMINICAN REPUBLIC: http://do.aoc.com/support/warranty ECUADOR: http://ec.aoc.com/support/warranty EL SALVADOR: http://sv.aoc.com/support/warranty GUATEMALA: <u>http://gt.aoc.com/support/warranty</u> HONDURAS: http://hn.aoc.com/support/warranty NICARAGUA: http://ni.aoc.com/support/warranty PANAMA: http://pa.aoc.com/support/warranty PARAGUAY: http://py.aoc.com/support/warranty\_\_\_\_ PERU: http://pe.aoc.com/support/warranty URUGUAY: http://pe.aoc.com/warranty VENEZUELA: http://ve.aoc.com/support/warranty IF COUNTRY NOT LISTED: http://latin.aoc.com/warranty