Quick Start Guide and Terms & Conditions

Read this document before operating the product

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the "Product") and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

SAMSUNG
Galaxy A15 5G

Printed in Korea
GH68-55753N

Your device

SIM/microSD card tray
Camera
Volume button
Side button
On/Off
Lock/Unlock
Headset jack
Camera
USB/Charging port

USB Type-C 3A cable included. For more information about charging, visit **https://www.samsung.com/us/support/answer/ANS00078994/**

Use only Samsung approved charging devices and accessories. Damage caused by use of accessories which are not approved may not be covered by warranty.
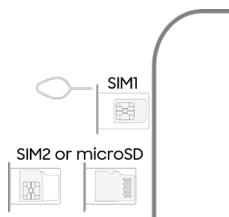
Get started

This device supports up to two physical SIM cards, or one SIM card and an optional microSD™ card (not included). If a SIM card is included with your device, you can use it, or move the SIM card from your old device to the new one.

For more information about SIMs, visit **samsung.com/us/support/answer/ANS00079039/**

Insert a SIM/microSD card

Use the SIM tool to open the tray, and then insert the SIM card and a microSD™ card (not included).

SIM1
SIM2 or microSD

Charge your device

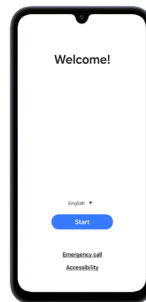Use the included USB cable and a USB Type-C adapter (sold separately).

Turn the device on

Press and hold the Side button for a few seconds.

Set up your device

Start using your new device

Follow the prompts.

Welcome!

English ▾

Start

Emergency call
Accessibility

Scan the code

Use your old device for more information on how to switch.

or visit
kaywa.me/switchtogalaxy

Do more

Register your device

Explore the benefits of Galaxy.

Scan the code or visit
samsung.com/us/support/register-product/

Samsung Care+

Protect your Galaxy life.
samsung.com/us/support/samsung-care-plus

Need help?

samsung.com/us/support
youtube.com/samsungcare
samsung.com/us/support/simulators

Find the user manual

⚙ Settings ▸ User manual

5G

Not all devices, signals, or uses are compatible; check device specs. Check with your carrier for your 5G coverage area, access, & network management details.

Approved firmware versions

This device will only operate with firmware versions that have been approved for use by your wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device it might not function properly.

Safeguarding devices

We encourage customers to take appropriate measures to secure their devices and invite them to take advantage of the features available on this device to help secure it from theft and/or other unauthorized access and use. This device has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several devices. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

Terms & Conditions

Important Legal information

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the "Product") and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

You can obtain a copy of the complete Terms and Conditions and Samsung Standard One-year Limited Warranty by contacting Samsung at the address or phone number provided in this document.

Dispute Resolution Agreement - This Product is subject to a binding Dispute Resolution Agreement, which includes arbitration terms, between you and SAMSUNG ELECTRONICS AMERICA, INC. ("Samsung"). You can opt out within 30 calendar days of purchase: email optout@sea.samsung.com or call 1-800-SAMSUNG (726-7864) and providing the applicable information.

The Dispute Resolution Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and additional Health, Safety and Device care information, including:

- Device Temperature
- Samsung Knox security platform
- Maintaining Dust and Water Resistance (IP rating)
- Location, Navigation, GPS and AGPS
- Wireless Emergency Alerts (WEA)
- Hearing Aid Compatibility (HAC)

are available at:

English:
www.samsung.com/us/support/legal/mobile
Spanish:
www.samsung.com/us/support/legal/mobile-sp

This information is also on the device:

Settings > About phone or About device or About watch or About tablet > Legal information > Samsung legal or, search for "Legal"

You can view the Federal Communications Commission (FCC) certification, if applicable, by opening Settings > About phone or About device or About watch or About tablet > Status or Status information

Diagnostic software

This device may be equipped with diagnostic software reporting usage and performance information used to assess, deliver and improve network quality and the overall device experience to wireless customers. Please refer to your service provider's terms and conditions or privacy policy for more information.

Specific Absorption Rate (SAR) certification information

For information visit:

- www.fcc.gov/general/radio-frequency-safety-0
- www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones
- www.samsung.com/sar

Exposure to Radio Frequency (RF) signals

For information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > Radio Frequency (RF) signals

Safe Handling & Recycling of Batteries

WARNING! Never dispose of batteries in a fire because they may explode. Do not disassemble, crush, puncture, heat, burn or reuse batteries.

For more information, visit call2recycle.org or call 1-800-822-8837. Alternatively, visit: www.samsung.com/recycling or call 1-800-SAMSUNG.

FCC Part 15 Information and Notices

This device complies with part 15 of the FCC Rules. Operation is subject to conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Operate devices that support wireless power sharing at least 8 inches/20 cm away from your body.

FCC Hearing Aid Compatibility (HAC) regulations for wireless devices

The FCC established requirements for devices to be compatible with hearing aids and other hearing devices. For more information, visit www.fcc.gov/consumers/guides/hearing-aid-compatibility-wireline-and-wireless-telephones

HAC for newer technologies

This phone has been tested and certified for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

ANSI standard for HAC

This device was tested for compliance to the ANSI C63.19-2019 standard for HAC. Devices tested to this version of the standard, unlike previous versions, do not receive a HAC performance rating level; they are either HAC-compliant or not. In addition, in this version of the standard, the conversational gain of the device is tested, both with and without hearing aids. The conversational gain listed on the device box represents the lowest conversational gain found across all tested conditions.

Emergency calls

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers. If certain features are in use (e.g. call blocking) you may first need to deactivate those features before you can make an emergency call.

Smart practices while driving

Samsung is committed to both promoting responsible driving and giving drivers tools to address distractions. For more information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > Smart practices while driving

Responsible listening

CAUTION! Avoid potential hearing loss by not exposing yourself to loud sounds for a prolonged period of time. For more information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > Responsible listening

Pacemaker and implantable medical devices

CAUTION! Persons who have implantable medical devices should consult their health care provider before using mobile electronic devices. For more information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > FCC Part 15 Information and Notices

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