

Optix Series LCD Monitor

Optix G271CP (3CC3) Optix G271CQR (3CC3)

User Guide

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Revision

V1.0, 2022/04

Getting Started

This chapter provides you with the information on hardware setup procedures. While connecting devices, be careful in holding the devices and use a grounded wrist strap to avoid static electricity.

Package Contents

Monitor	Optix G271CP (3CC3) Optix G271CQR (3CC3)		
Desumentation	User Guide (Optional)		
Documentation	Quick Start Guide		
	Stand with Screw(s)		
	Stand Base with Screw(s)		
Accessories	Screw(s) for Wall Mount Bracket(s)		
	Power Cord		
	Power Adapter (Optional)		
	DisplayPort Cable (Optional)		



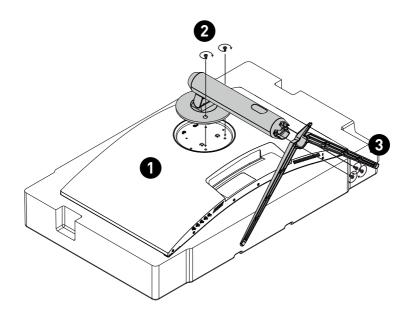
- Contact your place of purchase or local distributor if any of the items is damaged or missing.
- Package contents may vary by country.
- The included power cord is exclusively for this monitor and should not be used with other products.

Installing the Monitor Stand

- 1. Leave the monitor in its protective foam packaging. Align the stand bracket to the monitor groove.
- 2. Tighten the stand bracket with screws.
- 3. Connect the base to the stand and tighten the base screw to secure the base.
- **4.** Make sure the stand assembly is properly installed before setting the monitor upright.

Important

- Remove the screws on the monitor groove if needed before installing the stand.
- Place the monitor on a soft, protected surface to avoid scratching the display panel.
- Do not use any sharp objects on the panel.
- The groove for installing the stand bracket can also be used for wall mount. Please contact your dealer for proper wall mount kit.

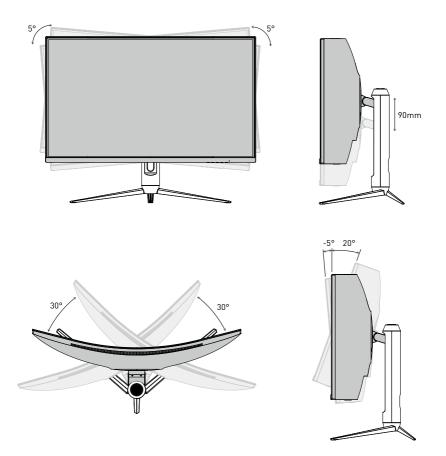


Adjusting the Monitor

This monitor is designed to maximize your viewing comfort with its adjustment capabilities.

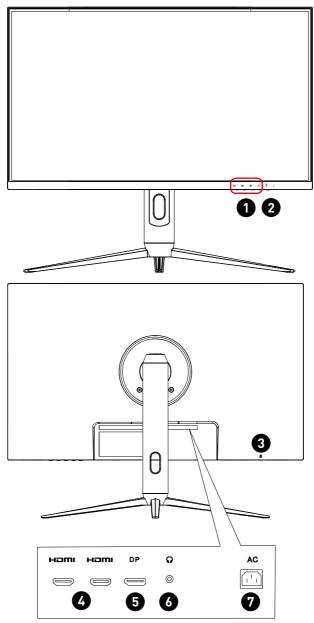
Important

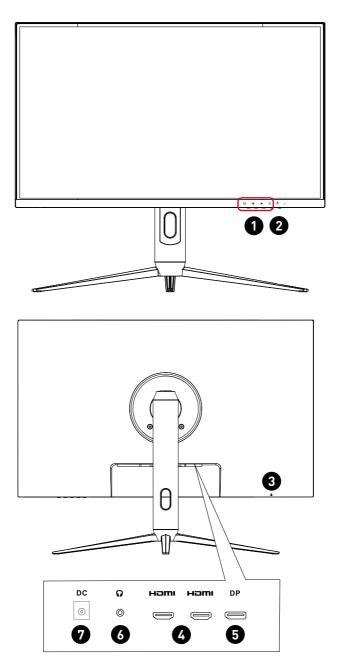
- Avoid touching the display panel when adjusting the monitor.
- Please slightly tilt the monitor backwards before pivoting it.



Monitor Overview

Optix G271CP



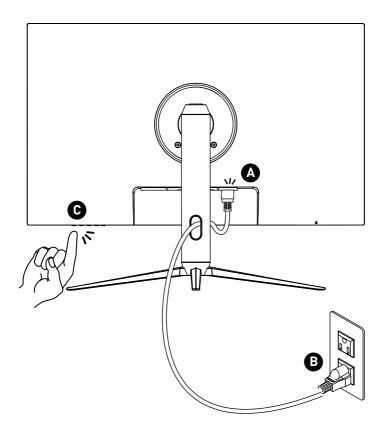


0	OSD Keys
2	Power Button / Power LED
6	Lit in white after the monitor is turned on. If no signal input, the LED will turn into orange. Lit in orange when the monitor is in Stand-by mode.
3	Kensington Lock
6	
6	DisplayPort Port
6	Headphone Jack
7	Power Jack

Connecting the Monitor to PC

- **1.** Turn off your computer.
- 2. Connect the video cable from the monitor to your computer.
- 3. Connect the power cord to the monitor power jack. (Figure A)
- 4. Plug the power cord into the electrical outlet. (Figure B)
- 5. Turn on the monitor. (Figure C)
- 6. Power on the computer and the monitor will auto detect the signal source.

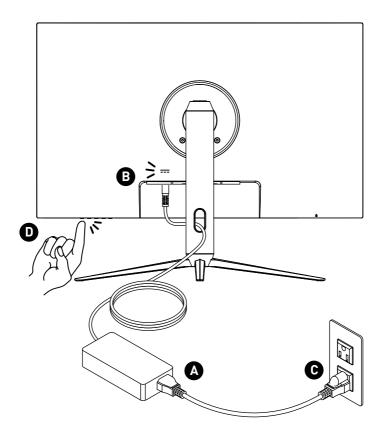
Optix G271CP



Connecting the Monitor to PC

- 1. Turn off your computer.
- 2. Connect the video cable from the monitor to your computer.
- 3. Assemble the monitor power adapter & power cord. (Figure A)
- 4. Connect the power adapter to the monitor power jack. (Figure B)
- 5. Plug the power cord into the electrical outlet. (Figure C)
- 6. Turn on the monitor. (Figure D)
- 7. Power on the computer and the monitor will auto detect the signal source.

Optix G271CQR



OSD Setup

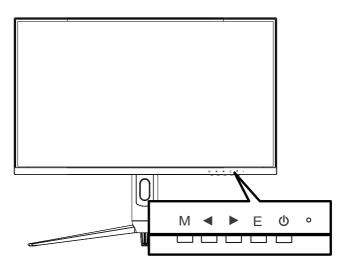
This chapter provides you with essential information on OSD Setup.



All information is subject to change without prior notice.

OSD Keys

The monitor comes with a set of OSD Keys that help to control the On-Screen Display (OSD) menu.



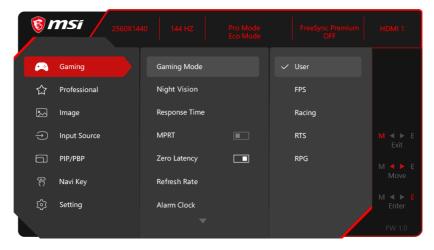
OSD Key	Hot Key (When OSD is OFF)	OSD Setup (When OSD is ON)
Μ	• Activating the OSD Main Menu	Entering the submenusConfirming a selection or setting
	• Game Mode	 Navigating through function menus and items
	Screen Assistance	 Adjusting function values
Е	Input Source	Confirming the selectionExiting the current menu

OSD Menus

Optix G271CP

8	MS I 1920 X			DP
	Gaming	Game Mode	✓ User	
☆	Professional	Night Vision	FPS	
5	Image	Response Time	Racing	
Ð	Input Source	MPRT 01	RTS	M ◀ ► E
ধ্য	Navi Key	Refresh Rate	RPG	Exit
ŝ	Setting	Alarm Clock		M M E Move
		Screen Assistance		M ◀ ► E
		•		Enter FW.007

Optix G271CQR



🚺 Important

When receiving HDR signals, Night Vision, MPRT, Low Blue Light, HDCR, Brightness, Contrast, Color Temperature and PIP/PBP will be grayed out.

Gaming

1st Level Menu	2nd/3rd Level Menu	Description
Game Mode	User	Use Up or Down Button to select and
	FPS	preview mode effects.Press the E Button to confirm and
	Racing	apply your mode type.
	RTS	
	RPG	
Night Vision	OFF	• This function optimizes background
	Normal	brightness and is recommended for FPS games.
	Strong	
	Strongest	
	A.I.	
Response Time	Normal	Response Time will be grayed out while MPRT is enabled
	Fast	while MPRT is enabled.
	Fastest	
MPRT	OFF	• When MPRT is enabled, Brightness
	ON	cannot be enabled and will be grayed out.
		 HDCR and MPRT cannot be enabled simultaneously.
		 Response time will be grayed out while MPRT is enabled.
		 MPRT is available when the refresh rate is over 85Hz.
		• MPRT has to be disabled while FreeSync Premium is set to ON.

1st Level Menu	2nd/3rd L	evel Menu	Description	
Refresh Rate	Location	Left Top	• Location is adjustable in OSD Menu.	
		Right Top	Press the E Button to confirm and apply your Refresh Rate Location.	
		Left Bottom	This monitor follows and works at the Operating System's preset Screen Refresh Rate.	
		Right Bottom		
		Customize (G271CQR)		
	OFF			
	ON			
Alarm Clock	Location	Left Top	• After setting the time, press the E	
		Right Top	Button to activate the timer.Users have to manually restore their	
			Left Bottom	preset Alarm Clock after any AC power loss and reconnection.
		Right Bottom		
		Customize (G271CQR)		
	OFF			
	15:00	00:01 ~		
	30:00	99:59		
	45:00			
	60:00			
Screen Assistance			 Users can adjust Screen Assistance in any mode. 	

1st Level Menu	2nd/3rd Level Menu	Description
FreeSync Premium	OFF ON	 FreeSync Premium prevents screen tearing. MPRT, RIP/PBP, Screen Size 1:1 will be disabled if FreeSync Premium is enabled.

Professional

1st Level Menu	2nd Level Menu	Description
Pro Mode	User	• Use Up or Down Button to select and
	Anti-Blue	preview mode effects.Press the E Button to confirm and apply
	Movie	your mode type.
	Office	
	sRGB	
	Eco	
Low Blue Light	OFF	• Low Blue Light protects your eyes against
	ON	blue light. When enabled, Low Blue Light adjusts the screen color temperature to a more yellow glow.
		 When Pro Mode is set to Anti-Blue, it is mandatory to enable Low Blue Light.
		 This monitor is a Low Blue Light monitor which will decrease the blue light emitted without adjusting the OSD settings.
HDCR	OFF	HDCR enhances image quality by
	ON	increasing the contrast of images.When HDCR is set to ON, Brightness will be grayed out.
		 HDCR and MPRT cannot be enabled simultaneously.

1st Level Menu	2nd Level Menu	Description
MPRT	OFF ON	 When MPRT is enabled, Brightness cannot be enabled and will be grayed out. HDCR and MPRT cannot be enabled simultaneously. Response time will be grayed out while MPRT is enabled. MPRT is available when the refresh rate is over 85Hz. MPRT has to be disabled while FreeSync Premium is set to ON.
lmage Enhancement	OFF Weak Medium Strong Strongest	 Image Enhancement enhances image edges to improve their acutance.

Image

1st Level Menu	2nd/3rd Level Menu	Description
Brightness	0-100	 Properly adjust Brightness according to the surrounding lighting. Brightness will be grayed out when MPRT or HDCR are enabled.
Contrast	0-100	 Properly adjust Contrast to relax your eyes.
Sharpness	0-5	 Sharpness improves clarity and details of images.

1st Level Menu	2nd/3rd Level Menu		Description
Color	Cool		Use Up or Down Button to select
Temperature	Normal		and preview mode effects.Press the E Button to confirm
	Warm		and apply your mode type.
	Customization	R (0-100)	
		G (0-100)	
		B (0-100)	
Screen Size	Auto 4:3 16:9		• Users can adjust Screen Size in
			any mode, any resolution and any screen refresh rate.
	1:1 (G271CQR)		

Input Source

1st Level Menu	2nd Level Menu	Description		
HDMI1		• Users can adjust Input Source in any mode.		
HDMI2				
DP				
Auto Scan OFF		Users can use the OSD Key to select Input Source at below status:		
	ON	 While "Auto Scan" is set to "OFF" with the monitor at power saving mode; 		
		 While "No Signal" message box is shown on the monitor. 		

PIP/PBP (G271CQR)

1st Level Menu	2nd/3rd Leve	l Menu	Description
OFF			• PIP (Picture in Picture) allows
PIP	Source	HDMI1	users to simultaneously display multiple video sources on one
		HDMI2	screen. One program is displayed
		DP	on the full screen at the same time as one or more other
	PIP Size	Small	programs are displayed in inset windows.
		Medium	PBP (Picture by Picture) is a
		Large	similar feature that displays two
	Location	Left Top	input sources side-by-side on the screen.
		Right Top	 Display Switch allows users to
		Left Bottom	switch between primary and
		Right Bottom	 secondary input sources. If there is only one signal input,
		Customize	the Display Switch and Audio Switch will be grayed out.
	Display Switch		
	Audio Switch		
РВР	Source 1	HDMI1	
		HDMI2	
		DP	
	Source 2	HDMI1	
		HDMI2	
		DP	
	Display Switch		
	Audio Switch		

Hot Key

1st Level Menu	2nd Level Menu	Description
Left / Right / Enter	OFF	• All Hot Key items can be adjusted via OSD
	Brightness	Menus.
	Game Mode	
	Screen Assistance	
	Alarm Clock	
	Input Source	
	PIP/PBP Mode (G271CQR)	
	Refresh Rate	
	Info. On Screen	
	Night Vision	

Setting

1st Level Menu	2nd Level Menu	Description
Language	繁體中文	• Users have to press the E Button to
	English	confirm and apply the Language setting.Language is an independent setting.
	Français	Users' own language setting will override the factory default. When users set Reset
	Deutsch	to Yes, Language will not be changed.
	Italiano	
	Español	
	한국어	
	日本語	
	Русский	
	Português	
	简体中文	
	Bahasa Indonesia	
	Türkçe	
	(More languages coming soon)	
Transparency	0~5	 Users can adjust Transparency in any mode.
OSD Time Out	5~30s	 Users can adjust OSD Time Out in any mode.
RGB LED	Red	
(G271CQR)	Green	
	Blue	
	White	
	Breathing	
	Marquee	
	Rainbow	
	OFF	

1st Level Menu	2nd Level Menu	Description			
Power Button	OFF	• When set to OFF, users can press the power button to turn off the monitor.			
	Standby	 When set to Standby, users can press the power button to turn off the panel and backlight. 			
Info. On Screen	OFF	• The information of the monitor status will			
	ON	be shown on the right side of the screen.Users can enable or disable the Info. On Screen.			
HDMI CEC	OFF	HDMI CEC (Consumer Electronics Control)			
	ON	supports Sony PlayStation®, Nintendo® Switch™, Xbox Series X S consoles and various audio-visual devices that are CEC- capable.			
		 If HDMI CEC is set to ON: The monitor will automatically power on when the CEC device is turned on. 			
		 The CEC device will enter power saving mode when the monitor is turned off. 			
		 When Sony PlayStation[®], Nintendo[®] Switch[™], or Xbox Series X S console is connected, Game Mode and Pro Mode will be automatically set to User mode (Default) and can be adjusted to users' preferred modes later. 			
Reset	YES	Users can Reset and restore settings to			
	NO	original OSD Default in any mode.			

Specifications

Model	Optix G271CP	Optix G271CQR			
Size	27 inch				
Curvature	R1000				
Panel Type	VA				
Resolution	1920 x 1080 @165Hz 2560 x 1440 @165Hz				
Aspect Ratio	16:9				
Brightness (nits)	300 (typ.)	250 (typ.)			
Contrast Ratio	3000:1				
Refresh Rate	165Hz				
Response Time	1ms (MPRT)				
1/0	 HDMI Port x2 DisplayPort x1 Headphone Jack x1 Power Jack x1 				
View Angles	178°(H) , 178°(V)				
DCI-P3*/ sRGB	85% / 115% 85% / 110%				
Surface Treatment	Anti-glare				
Display Colors	16.7M (8 bit)				
Monitor Power Options	100~240Vac, 50/60Hz, 1.1A	19V === 2.58A			
Power Consumption (Typical)	Power On < 48W Standby < 0.5W Power Off < 0.3W				
Power Adapter Specs		Model: ADS-65HI-19A-1 19050E			
Power Input	100~240Vac, 50~60H 1.5A max				
Power Output		19.0V === 2.58A			

Model		Optix G271CP Optix G271CQR			
Adjustment (Tilt)		-5° ~ 20°			
Adjustment (He	eight)	0 ~ 90mm			
Adjustment (Sv	vivel)	-30° ~ 30°			
Adjustment (Pi	vot)	-5° ~ 5°			
Kensington Loc	:k	Yes			
VESA Mounting		 Plate Type: 75 x 75 mm Screw Type: M4 x 10 mm Thread Diameter: 4 mm Thread Pitch: 0.7 mm Thread Length: 10 mm 			
Dimension (W x D x H)		606.50 x 482.20 x 245.60 mm	606.40 x 438.40 x 289.40 mm		
Weight		5.0 Kg (net) / 7.5 Kg (gross)	5.65 Kg (net) / 8.3 Kg (gross)		
Operating Environment		 Temperature: 0°C to 40°C Humidity: 20% to 90%, non-condensng Altitude: 0 ~ 5000m 			
	Storage	 Temperature: -20°C to 60°C Humidity: 10% to 90%, non-condensing 			

* Based on CIE1976 test standards.

Preset Display Modes

Clandard	Resolution		Optix G271CP		Optix G271CQR	
Standard	Resoll	ition	HDMI	DP	HDMI	DP
Full HD	1920x1080	@60Hz	V	V		
		@120Hz	V	V		
		@144Hz	V	V		
		@165Hz	V	V		
QHD	2560x1440	@60Hz			V	V
		@120Hz			V	V
		@144Hz			V	V
		@165Hz				V
Video 720P			V	V	V	V
Timing Resolution		@60Hz	V	V	V	V
		@120Hz	V	V	V	V
	2160P	@30Hz			V	V
	[@60Hz			V	V
PBP Mode	1280x1440@60Hz				V	V

Troubleshooting

The power LED is off.

- Press the monitor power button again.
- Check if the monitor power cable is properly connected.

No image.

- Check if the computer graphics card is properly installed.
- Check if the computer and monitor are connected to electrical outlets and are turned on.
- Check if the monitor signal cable is properly connected.
- The computer may be in Standby mode. Press any key to activate the monitor.

The screen image is not properly sized or centered.

• Refer to Preset Display Modes to set the computer to a setting suitable for the monitor to display.

No Plug & Play.

- Check if the monitor power cable is properly connected.
- Check if the monitor signal cable is properly connected.
- Check if the computer and graphics card are Plug & Play compatible.

The icons, font or screen are fuzzy, blurry or have color problems.

- Avoid using any video extension cables.
- Adjust brightness and contrast.
- Adjust RGB color or tune color temperature.
- Check if the monitor signal cable is properly connected.
- Check for bent pins on the signal cable connector.

The monitor starts flickering or shows waves.

- Change the refresh rate to match the capabilities of your monitor.
- Update your graphics card drivers.
- Keep the monitor away from electrical devices that may cause electromagnetic interference (EMI).

Safety Instructions

- Read the safety instructions carefully and thoroughly.
- All cautions and warnings on the device or User Guide should be noted.
- Refer servicing to qualified personnel only.

Power

- Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the device to the power outlet.
- If the power cord comes with a 3-pin plug, do not disable the protective earth pin from the plug. The device must be connected to an earthed mains socket-outlet.
- Please confirm the power distribution system in the installation site shall provide the circuit breaker rated 120/240V, 20A (maximum).
- Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
- Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
- If this device comes with an adapter, use only the MSI provided AC adapter approved for use with this device.

Battery

Please take special precautions if this device comes with a battery.

- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer.
- Avoid disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, which can result in an explosion.
- Avoid leaving a battery in an extremely high temperature or extremely low air pressure environment that can result in an explosion or the leakage of flammable liquid or gas.
- Do not ingest battery. If the coin/button cell battery is swallowed, it can cause severe internal burns and can lead to death. Keep new and used batteries away from children.

European Union:



Batteries, battery packs, and accumulators should not be disposed of as unsorted household waste. Please use the public collection system to return, recycle, or treat them in compliance with the local regulations.

Taiwan:



廢電池請回收

For better environmental protection, waste batteries should be collected separately for recycling or special disposal.

California, USA:



The button cell battery may contain perchlorate material and requires special handling when recycled or disposed of in California. For further information please visit: https://dtsc.ca.gov/perchlorate/

Environment

- To reduce the possibility of heat-related injuries or of overheating the device, do not place the device on a soft, unsteady surface or obstruct its air ventilators.
- Use this device only on a hard, flat and steady surface.
- To prevent the device from tipping over, secure the device to a desk, wall or fixed object with an anti-tip fastener that helps to properly support the device and keep it safe in place.
- To prevent fire or shock hazard, keep this device away from humidity and high temperature.
- Do not leave the device in an unconditioned environment with a storage temperature above 60°C or below -20°C, which may damage the device.
- The maximum operating temperature is around 40°C.
- When cleaning the device, be sure to remove the power plug. Use a piece of soft cloth rather than industrial chemical to clean the device. Never pour any liquid into the opening; that could damage the device or cause electric shock.
- Always keep strong magnetic or electrical objects away from the device.
- If any of the following situations arises, get the device checked by service personnel:
 - The power cord or plug is damaged.
 - Liquid has penetrated into the device.
 - The device has been exposed to moisture.
 - The device does not work well or you can not get it working according to the User Guide.
 - The device has dropped and damaged.
 - The device has obvious sign of breakage.

TÜV Rheinland Certification

TÜV Rheinland Low Blue Light Certification

Blue light has been shown to cause eye fatigue and discomfort. MSI now offers monitors with TÜV Rheinland Low Blue Light certification to ensure users' eye comfort and well-being. Please follow the instructions below to reduce the symptoms from extended exposure to the screen and blue light.

- Place the screen 20 28 inches (50 70 cm) away from your eyes and a little below eye level.
- Consciously blinking the eyes every now and then will help to reduce eye strain after extended screen time.
- Take breaks for 20 minutes every 2 hours.
- Look away from the screen and gaze at a distant object for at least 20 seconds during breaks.
- Make stretches to relieve body fatigue or pain during breaks.
- Use the Reader/Anti-Blue mode or turn on the optional Low Blue Light function.

TÜV Rheinland Flicker Free Certification

- TÜV Rheinland has tested this product to ascertain whether the display produces visible and invisible flicker for the human eye and therefore strains the eyes of users.
- TÜV Rheinland has defined a catalogue of tests, which sets out minimum standards at various frequency ranges. The test catalogue is based on

internationally applicable standards or standards common within the industry and exceeds these requirements.

- The product has been tested in the laboratory according to these criteria.
- The keyword "Flicker Free" confirms that the device has no visible and invisible flicker defined in this standard within the range of 0 - 3000 Hz under various brightness settings.
- The display will not support Flicker Free when Anti Motion Blur/MPRT is enabled. (The availability of Anti Motion Blur/MPRT varies by products.)





Low Blue Light (Hardware

www.tuv.com

Regulatory Notices

CE Conformity

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive

(2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment published under Directives of Official Journal of the European Union.

FCC-B Radio Frequency Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if



(F

not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed below:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Notice 1

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- **2.** This device must accept any interference received, including interference that may cause undesired operation.

MSI Computer Corp.

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WEEE Statement

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2012/19/EU, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.



Chemical Substances Information

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), MSI provides the information of chemical substances in products at: https://csr.msi.com/global/index

RoHS Statement

Japan JIS C 0950 Material Declaration

A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006.

https://csr.msi.com/global/Japan-JIS-C-0950-Material-Declarations

India RoHS

This product complies with the "India E-waste (Management and Handling) Rule 2011" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

Turkey EEE Regulation

Conforms to the EEE Regulations of the Republic Of Turkey.

Ukraine Restriction of Hazardous Substances

The equipment complies with requirements of the Technical Regulation, approved by the Resolution of Cabinet of Ministry of Ukraine as of December 3, 2008 № 1057, in terms of restrictions for the use of certain dangerous substances in electrical and electronic equipment.

Vietnam RoHS

As from December 1, 2012, all products manufactured by MSI comply with Circular 30/2011/TT-BCT temporarily regulating the permitted limits for a number of hazardous substances in electronic and electric products.

Green Product Features

- Reduced energy consumption during use and stand-by
- Limited use of substances harmful to the environment and health
- Easily dismantled and recycled
- Reduced use of natural resources by encouraging recycling
- Extended product lifetime through easy upgrades
- Reduced solid waste production through take-back policy

Environmental Policy

- The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.
- Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.
- Visit the MSI website and locate a nearby distributor for further recycling information.
- Users may also reach us at gpcontdev@msi.com for information regarding proper disposal, take-back, recycling, and disassembly of MSI products.

Warning!

Overuse of screens is likely to affect eyesight.

Recommendations:

- 1. Take a 10-minute break for every 30 minutes of screen time.
- Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

Copyright and Trademarks Notice

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Technical Support

If a problem arises with your product and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please visit https://www.msi.com/support/ for further guidance.

