

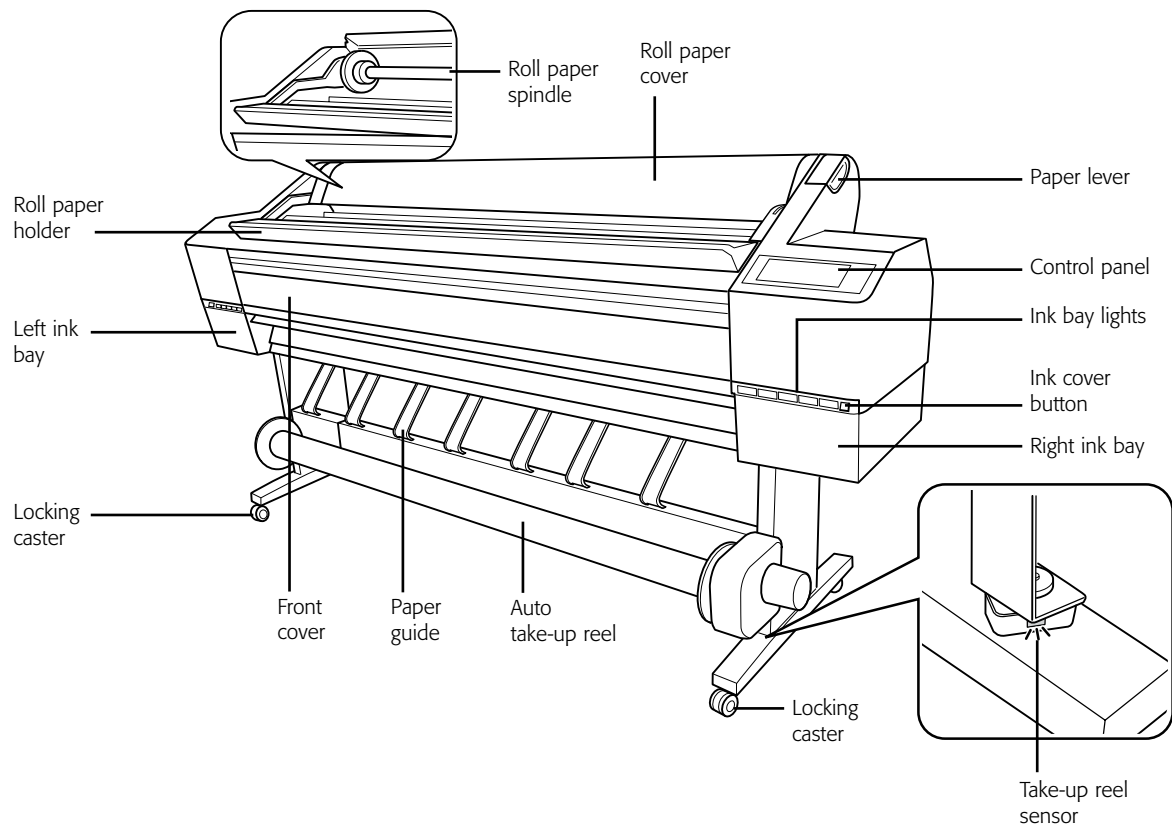


# Epson Stylus® Pro 11880

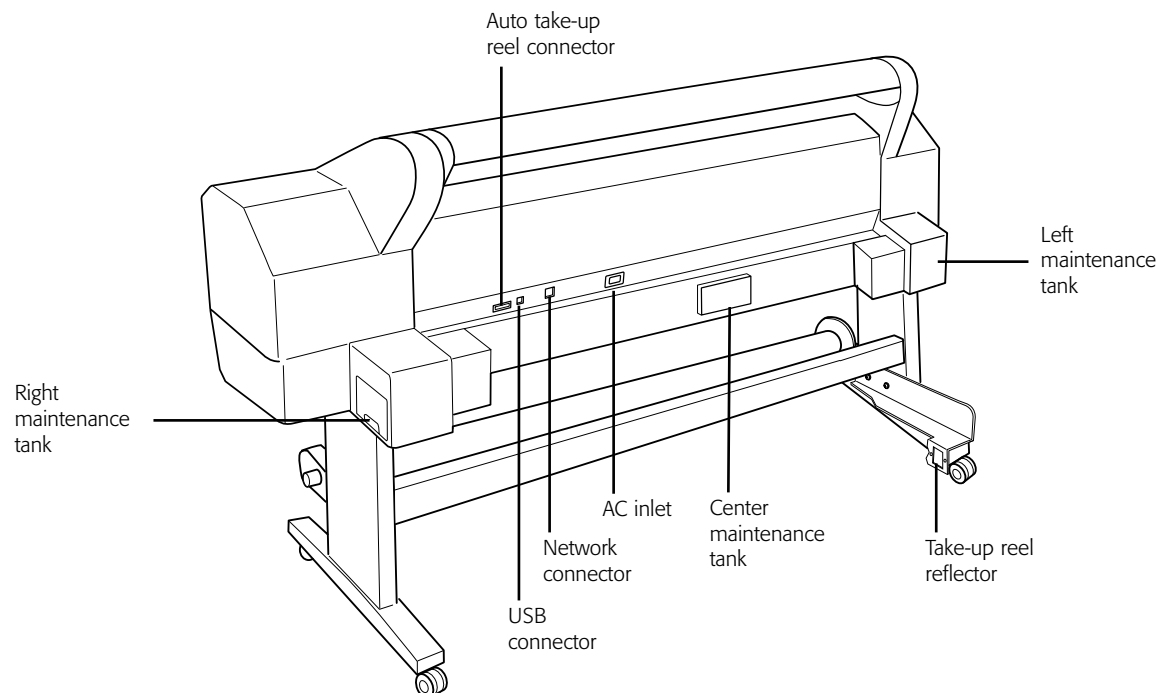
QUICK REFERENCE GUIDE

# Printer Parts

## Front

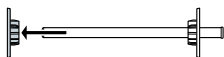


## Back



# Loading Roll Paper

- 1 Slide the black paper stop off the end of the spindle.

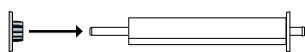


**Note:** To use paper with a 3-inch core, attach the gray adapters to the paper stops at each end. See your *Printer Guide* for details.

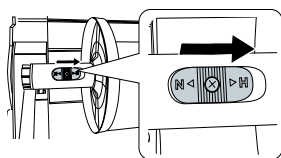
- 2 Position the roll as shown, then slide the spindle into the roll.



- 3 Slide the black paper stop back onto the spindle and insert it firmly into the end of the roll.

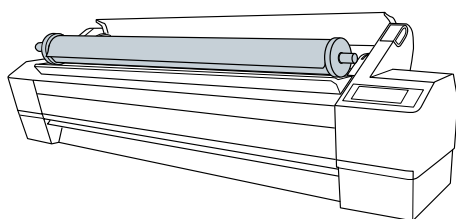


- 4 To adjust the tension, slide the switch to **H** for high tension (for most fine art papers) or **N** for normal.

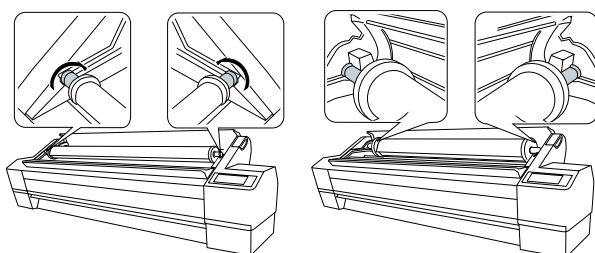


- 5 Open the roll paper cover.

- 6 Place the roll paper in the printer as shown. (The black end of the spindle goes on the left.)

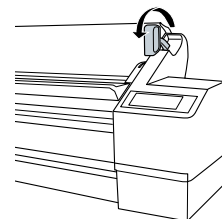


- 7 Align the roll with the rails on both sides, and roll it onto the mounting brackets.

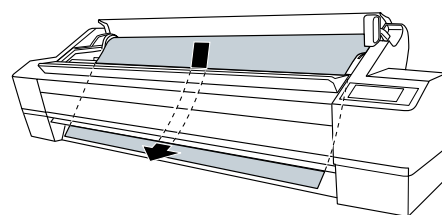


- 8 Make sure the printer is turned on, then press the ◀ Paper Source button until the □ or □\* icon appears.

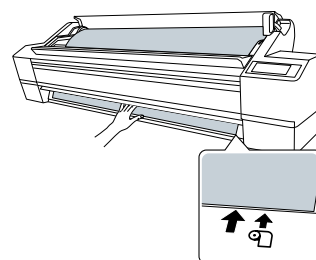
- 9 Release the paper lever. If the lever is locked, press and hold the ◀ button for 3 seconds to unlock it.



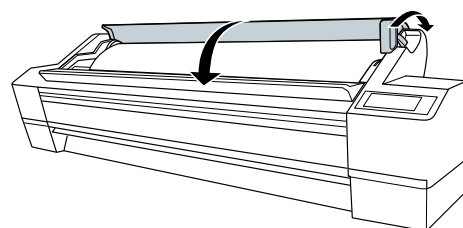
- 10 Feed the paper into the slot and pull it all the way through.



- 11 Turn the roll back to remove any slack. Then align the bottom edge with the horizontal and vertical lines.



- 12 Return the paper lever to the locked position. Then close the roll paper cover.

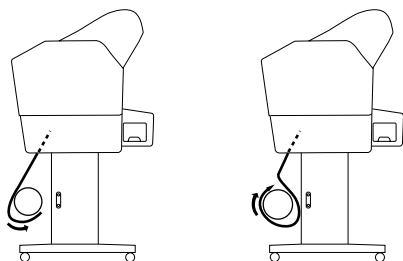


- 13 Press the ■ Pause button. The paper feeds into printing position.

- 14 Check the printer's control panel and select the correct media type.

# Using the Auto Take-Up Reel

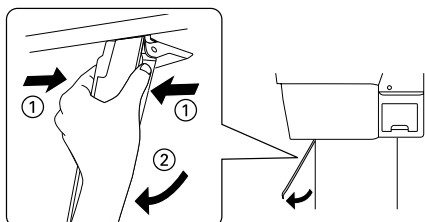
You can wind paper forward or backward.



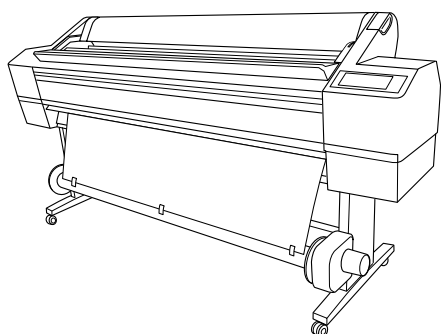
Before you print, make sure you press ◀ and select 𐀀.

## Winding Paper Forward

- 1 Set the paper guides to the forward position.



- 2 Align the edge of the paper with the horizontal line. Then press the ▼ button to feed the paper.
- 3 Use three pieces of tape to attach the paper to the take-up reel core.

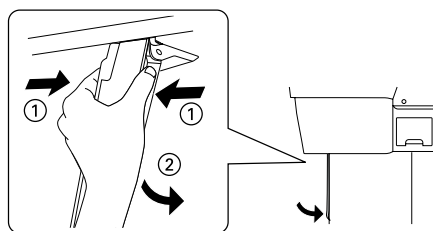


- 4 Press the ▼ button to feed the paper and create some slack.
- 5 Press the ◀ button until 𐀀 appears on the LCD.

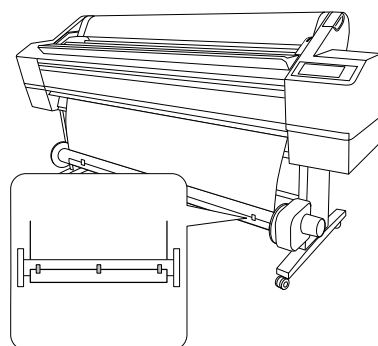
- 6 Hold down the **Auto Forward** button on the control panel to rotate the take-up reel and wind a small length of paper.
- 7 When you're ready to print, make sure Auto Cut is set to **Off** in the printer driver.

## Winding Paper Backward

- 1 Set the paper guides to the vertical position.



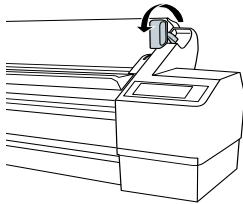
- 2 Align the edge of the paper with the horizontal and vertical lines. Then press the ▼ button to feed the paper.
- 3 Pull the paper around the back of the take-up reel core and use three pieces of tape to attach the paper to the core.



- 4 Press the ▼ button to feed the paper and create some slack.
- 5 Hold down the **Auto Backward** button on the control panel to rotate the take-up reel and wind a small length of paper.
- 6 When you're ready to print, make sure Auto Cut is set to **Off** in the printer driver. Then send your print job to the printer.

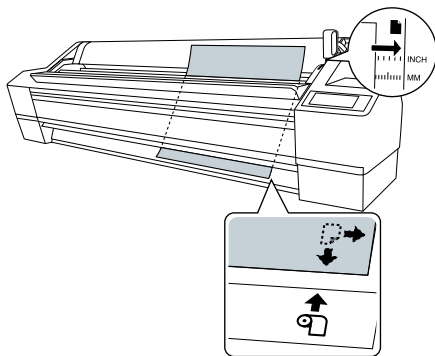
# Loading and Using Cut Sheet Paper

- 1 Remove any roll paper from the paper path. Make sure the printer is on and the roll paper cover is closed.
- 2 Press the ◀ Paper Source button until the □ icon appears on the LCD.
- 3 Release the paper lever. If the lever is locked, press and hold the ⇐ button for 3 seconds to unlock it.



**Note:** If you're printing on small sheets or fine art paper, do not release the paper lever.

- 4 Feed the sheet into the paper slot until it meets resistance. Make sure the right and bottom edges of the paper are straight and aligned with the horizontal and vertical lines on the printer.



- 5 If you released the paper lever, return it to the locked position.
- 6 Press the ■ Pause button. The sheet feeds into the printing position automatically.

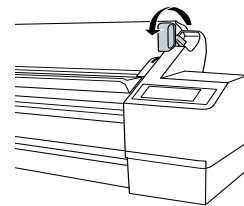
**Caution:** To avoid damaging the printer, never move the paper lever during printing, or while the Power or Pause light is flashing.

- 7 Print your page. After it is finished, the sheet stays in the printer.
- 8 To remove your print, press the ▼ button.

## Printing on Posterboard

When you print on posterboard or other thick media (more than 19 mil thick), you should open the front cover before loading as described below.

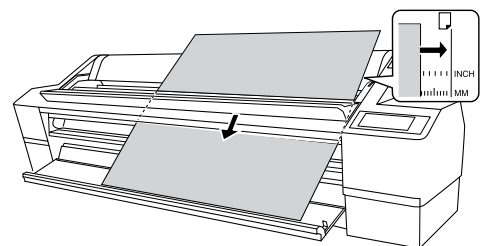
- 1 Make sure the printer is on and the roll paper cover is closed.
- 2 Press the ◀ Paper Source button until the □ icon appears on the LCD.
- 3 Release the paper lever. If the lever is locked, press and hold the ⇐ button for 3 seconds to unlock it.



- 4 Open the front cover. (The cover has a lip that acts as a paper support when the cover is open.)

- 5 Feed the posterboard into the paper slot until it meets resistance.

- 6 Align the board with the scale on the roll paper cover.



- 7 Return the paper lever to the locked position. Then close the front cover.
- 8 Press the ■ Pause button. The board feeds into the printing position automatically.
- 9 Run your print job. After it is finished, the posterboard stays in the printer.
- 10 To remove the print, hold it and release the paper lever.

# Checking, Cleaning, and Aligning the Print Head

## Automatically Checking and Cleaning the Print Head

The printer automatically checks the nozzles and cleans them if necessary. You can specify how often you want this to happen.

- 1 Press the **Menu** button. **PRINTER SETUP** is highlighted. Press **Menu** again.
- 2 Press **▼** until **AUTO NOZZLE CHECK** is highlighted, then press **Menu**.
- 3 Select one of the following, then press **↵**:
  - **ON: PERIODICALLY**—The printer periodically checks its nozzles and runs a cleaning cycle if necessary (default settings).
  - **ON: EVERY JOB**—The printer automatically checks its nozzles and runs a cleaning cycle if necessary before each print job. This process uses a very small amount of ink (and no paper) and is useful if you are running large print jobs unattended.
  - **OFF**

To clean the print head manually, press the **Menu** button and hold it for 3 seconds.

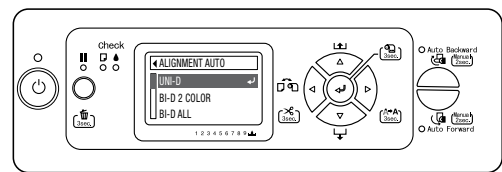
**Note:** You can also run nozzle checks and head cleaning cycles from your computer using the Epson Printer Utility 2 (Macintosh) or the Utility tab in your printer driver (Windows). See your *Printer Guide* for more information.

## Aligning the Print Head

If your prints look grainy or blurry, or you see misregistration or “ghosting,” you need to align the print head.

- 1 Make sure the printer is turned on. Load Epson Doubleweight Matte, Ultra Premium Presentation Paper Matte, Enhanced Matte, Ultra Premium Photo Paper Luster, or Premium Luster Photo Paper.
- 2 Press the **Menu** button.
- 3 Press the **▲** or **▼** button until **HEAD ALIGNMENT** is highlighted. Then press **Menu**.
- 4 Press **▶**, select the paper you loaded, then press the **↵** button to save the setting.
- 5 Press **◀** twice to back up.

- 6 Press **▼** to highlight **SELECT THICKNESS**, then press **Menu**.
- 7 Select the thickness (0.2 mm or 8 mil for most Epson® papers), press **↵**, then press **◀** twice to back up.
- 8 Press **▼** to highlight **ALIGNMENT**.
- 9 Press the **Menu** button to highlight **AUTO**, then press **Menu** again. **UNI-D** (uni-directional) is highlighted. This is the type of alignment to start with.



- 10 Press the **↵** button to start the alignment process. Each head alignment takes about 7 minutes.

**Caution:** Make sure you don't open the front cover or turn off the printer during the alignment process.

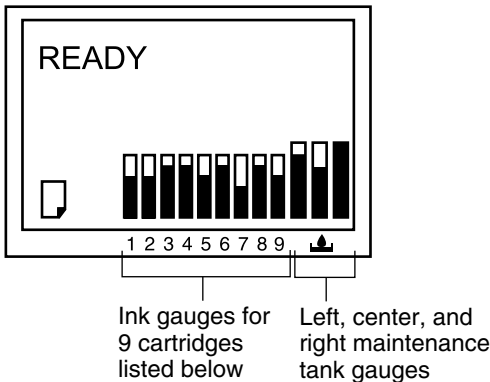
- 11 When the uni-directional alignment is finished, press the **▼** button until **BI-D 2-COLOR** is highlighted. Then press **↵** again to start the bi-directional black alignment.
- 12 When the bi-directional black alignment is finished, press the **▼** button until **BI-D ALL** is highlighted. Then press **↵**.
- 13 When the final alignment is finished, press the **||** Pause button.

# Checking Ink Levels and Replacing Ink Cartridges

Before you begin a large print job, you should check your ink levels. If one of your cartridges is low, you can replace it before you start. Or you can wait until the ink runs out, replace the cartridge, and then continue the job.

## Checking Ink and Maintenance Tank Levels

The easiest way to check ink levels is from the control panel. The numbers below the ink cartridge icons correspond to the 9 cartridge slots in the printer.

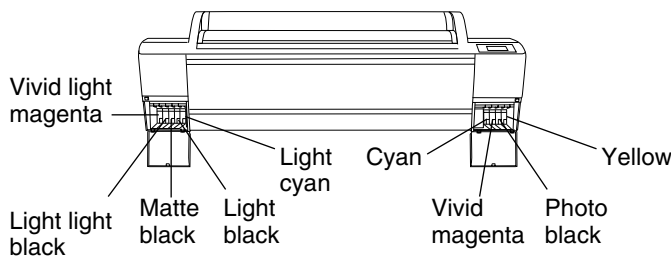


## Replacing Ink Cartridges

When one of the ink bay lights flashes, and **INK LOW** is displayed on the LCD, the cartridge is nearly expended. Check the LCD to see which cartridge is low, and make sure you have the correct replacement cartridge.

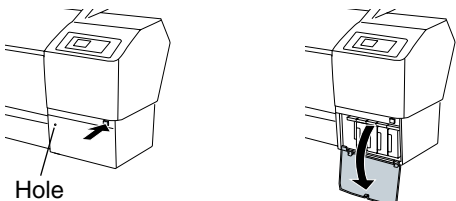
*Epson UltraChrome K3™ ink cartridges*

Slot no.	Ink color	Part number
1	Vivid Light Magenta	T591600
2	Light Light Black	T591900
3	Matte Black	T591800
4	Light Black	T591700
5	Light Cyan	T591500
6	Cyan	T591200
7	Vivid Magenta	T591300
8	Photo Black	T591100
9	Yellow	T591400



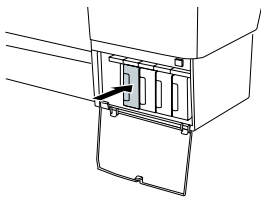
When one of the icons is blank and **NOT ENOUGH INK** is displayed, the cartridge is expended. To replace the cartridge, first make sure the printer is on.

- 1 Press the ink cover button to unlock the cover, then open it.

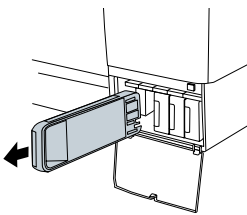


**Note:** If the ink cover doesn't open when you press the button, insert the end of a paper clip in the small hole on the upper left corner.

- 2 Push in the expended cartridge to release it.

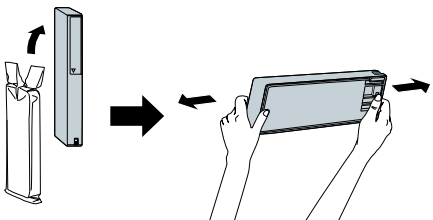


- 3 Remove the expended ink cartridge from the printer.



**Warning:** Do not shake the expended cartridge, or ink may leak. If ink gets on your hands, wash them thoroughly with soap and water. If ink gets in your eyes, flush them immediately with water.


- 4 Make sure the replacement cartridge is the correct color, and remove it from its package. Gently shake the cartridge before installing it.

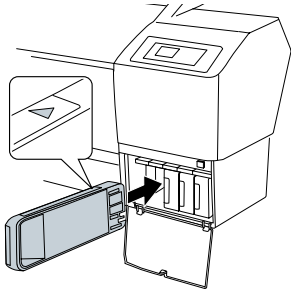


Continue ►

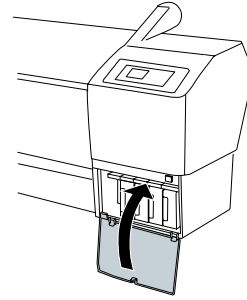
## Replacing Ink Cartridges (continued)

- 5** Hold the cartridge with the arrow mark pointing toward the printer. Then insert the cartridge into the slot. Don't force it.

**Note:** If you can't insert the cartridge smoothly, you may have the wrong cartridge. Check the package and product code. If the  Ink light remains on after installing the cartridge, try removing and then reinserting it.



- 6** Close the ink bay cover.





## Replacing Printer Parts


### Replacing the Printer Cutter Blade

If you notice that the paper isn't cut cleanly, you may need to replace the cutter blade (part # C12C815291).

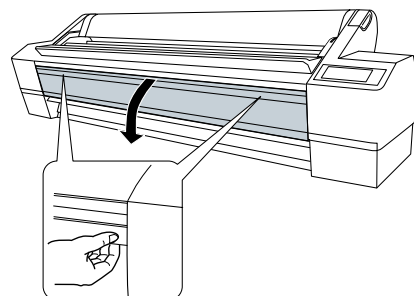
Cutting the following media may shorten the cutter's life and is not recommended:

- Fine art paper (such as Epson UltraSmooth<sup>®</sup>, Textured, or Velvet)
- Canvas
- Vinyl

- 1** Press the **Menu** button on the printer, then press  until **MAINTENANCE** is highlighted.
- 2** Press the **Menu** button. Press  to highlight **CUTTER REPLACEMENT**.

- 3** Press **Menu** to display **EXECUTE**, then press . The paper cutter holder moves to the replacement position.

- 4** Open the front cover.



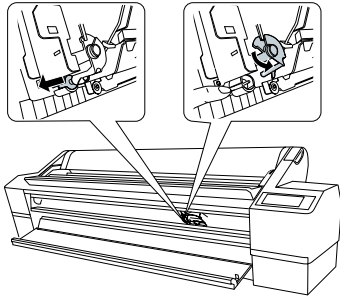
- 5** Locate the cutter assembly with a blue plastic cover.

Continue 

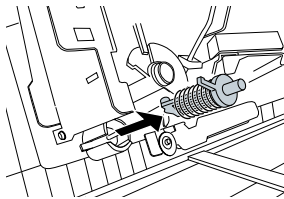


## Replacing Printer Parts (continued)

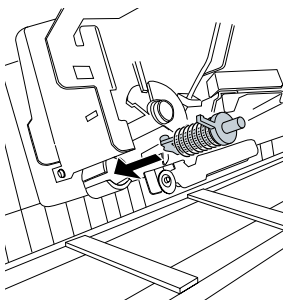
- 6** Hold down the side pin, as shown, then turn the latch to the right.



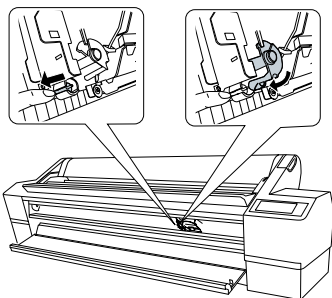
- 7** Release the side pin and carefully remove the cutter blade.



- 8** Insert the new cutter blade.



- 9** Hold down the side pin while turning the latch to the left.

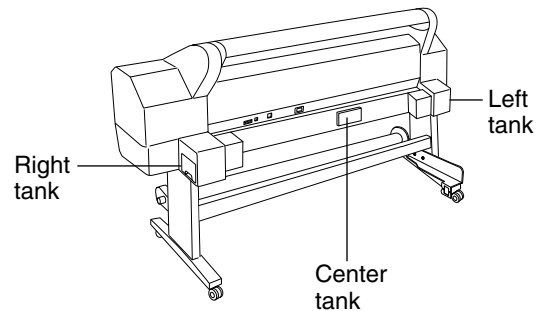


- 10** Close the front cover. The cutter returns to the home position.

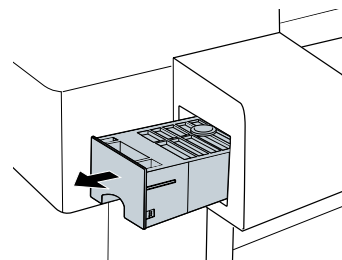
## Replacing the Maintenance Tank

You need to replace one of the maintenance tanks (part # C12C890191) when you see **MAINT TANK FULL** on the LCD, along with an indication of which tank is full.

- 1** Check the LCD to determine which tank needs to be replaced.



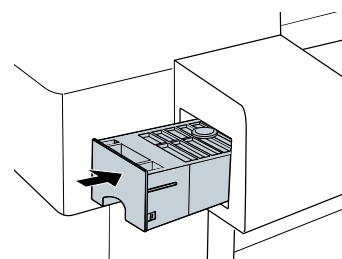
- 2** Make sure the printer is on, and pull out the maintenance tank as shown.



**Caution:** Do not tip the tank, or ink may spill out.

- 3** Place the used tank in the plastic bag included with the new tank.

- 4** Insert the new tank.



# Control Panel Menus

**Boldface** type indicates the default setting. Press the ► Menu button to access the menus.

Menu	Item	Settings / Explanation
PRINTER SETUP	PLATEN GAP	<b>STANDARD</b> , NARROW, WIDE, WIDER, WIDEST
	PAGE LINE	<b>ON</b> , OFF
	ROLL PAPER MARGIN	<b>DEFAULT</b> , TOP/BOTTOM15mm, TOP 35/BOTTOM15mm, 15mm, 3mm
	PAPER SIZE CHECK	<b>ON</b> , OFF
	PAPER SKEW CHECK	<b>ON</b> , OFF
	REFRESH MARGIN	<b>ON</b> , OFF
	AUTO NOZZLE CHECK	<b>ON: PERIODICALLY</b> , ON: EVERY JOB, OFF
	PRINT NOZZLE PATTERN	<b>OFF</b> , ON: EVERY PAGE, ON: EVERY 10 PAGES
	INITIALIZE SETTINGS	Restores default settings

TEST PRINT	NOZZLE CHECK	Shows clogged or deflected nozzles
	STATUS SHEET	Ink, paper, and maintenance tank capacity remaining
	NETWORK STATUS SHEET	Shows network settings
	JOB INFORMATION	Ink and paper used for the last 10 jobs; most recent job is number 0
	CUSTOM PAPER	Information about registered paper configurations

MAINTENANCE	CUTTER ADJUSTMENT	Adjusts cutter position
	CUTTER REPLACEMENT	Moves the cutter to the replacement position
	POWER CLEANING	Use if normal cleaning cycles are not sufficient
	CLEAN EACH COLOR	Cleans specific nozzles only
	CLOCK SETTING	MM/DD/YY HH:MM
	CONTRAST ADJUSTMENT	Adjusts the contrast of the LCD display

PRINTER STATUS	VERSION	Current firmware version
	PRINTABLE PAGES	For the amount of ink remaining in each cartridge
	INK LEVEL	Percentage of ink remaining in each cartridge
	MAINTENANCE TANK	Percentage of capacity remaining in each maintenance tank
	USAGE COUNT	Ink in milliliters, paper in square centimeters
	CLEAR USAGE COUNT	EXECUTE
	JOB HISTORY	Ink in milliliters and paper in square centimeters for each saved job; most recent job is number 0
	TOTAL PRINTS	Number of pages printed
	EDM STATUS	If Epson Device Management is enabled, shows date of last upload (future enhancement)

Continue ►

## Control Panel Menus (continued)

PAPER SETUP	PAPERTYPE	Media type loaded in the printer
	ROLL PAPER REMAINING	Setting appears only when no paper is loaded
	REMAINING PPR SETUP	<b>OFF</b> , ON:PRINT EVERY PAGE, ON:AT ROLL EXCHANGE
	ROLL PAPER LENGTH	From 15 to 300 ft
	ROLL LENGTH ALERT	From 3 to 50 ft
	CUSTOM PAPER	Paper No 1 to 10
	PAPERTYPE	Photo, Proofing, Fine Art, Matte, Plain, Others
	PLATEN GAP	<b>STANDARD</b> , NARROW, WIDE, WIDER, WIDEST
	THICKNESS PATTERN	PRINT
	CUT METHOD	<b>STANDARD</b> , THIN PAPER, THICK PAPER FAST, THICK PAPER SLOW
	PAPER FEED ADJUST	-0.70% to 0.70%
	DRYINGTIME	0.0 sec. to 10.0 sec.
	PAPER SUCTION	<b>STANDARD</b> , -1, -2, -3, -4

HEAD ALIGNMENT	PAPER THICKNESS	
	SELECT PAPER TYPE	
	SELECT THICKNESS	<b>8 mil (0.2mm)</b> , 4 mil to 60 mil (0.1 to 1.5 mm)
	ALIGNMENT	
	AUTO	UNI-D, BI-D 2-COLOR, BI-D ALL, BI-D #1, BI-D #2, BI-D #3, BI-D #4
	MANUAL	UNI-D, BI-D 2-COLOR, BI-D ALL
NETWORK SETUP	NETWORK SETUP	<b>DISABLE</b> , ENABLE
	IP ADDRESS SETTING	AUTO, PANEL
	IP, SM, DG SETTING	IP address, subnet mask, default gateway
	BONJOUR	<b>ON</b> , OFF
	INIT NETWORK SETTING	Resets all network settings

## Where To Get Help

Service	Access
Telephone support	Call (888) 377-6611. Make sure you have your Unit ID number.  If you experience any difficulty with the toll-free number or your Unit ID number, call (562) 276-1305.
World Wide Web	Go to <a href="http://epson.com/support">epson.com/support</a> to download drivers and firmware, access product documentation and troubleshooting, and get technical advice through e-mail.
Support for non-Epson RIP	Contact the RIP manufacturer.

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Epson Preferred<sup>SM</sup> Unit ID number

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Date of purchase

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Serial number

# Control Panel Lights and Buttons

