



JPL Agora

User Guide



4K Ultra HD All-In-One Video Sound Bar with Intelligent Zoom



Unpacking

Remove your camera from its packaging and ensure you have the correct specified accessories. Retain the camera box for storage, and also in the unlikely event that it needs to be returned for servicing or repair.

Warning

Ensure that all electrical connections (including extension leads and interconnections between pieces of equipment) are properly made and in accordance with the relevant manufacturer's instructions.

- Do not continue to operate the equipment if you are in any doubt about it working normally, or if it is damaged in any way. If this is the case, disconnect from your PC equipment and consult your dealer.
- Do not allow electrical equipment to be exposed to rain or moisture.
- Never push anything into holes, slots or any other opening on your camera as this could result in a fatal electrical shock.
- Do not open the camera housing as doing so will void the warranty.
- Never guess or take chances with electrical equipment.

Safety

For your own safety, this product should only be used with UKCA, CE, FCC, and RoHS approved equipment. Using this camera with non-approved equipment can void this products warranty.

Unplug this product from the power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

Do not overload outlets and extension cords as this can result in risk of fire or electric shock.

Environmental Notice

This camera has been made to UKCA, CE, FCC, ROHS, and WEEE standards. In the interest of recycling raw materials, please do not dispose of this camera in the household waste at the end of its useful life. Disposal can take place at approved recycling or disposing locations in accordance with local regulations.

Consult your responsible authority for information about the professional and environment-friendly disposal of your device. If you want that we handle the disposal for you, you can send the device at your costs to JPL Telecom Limited.

General Limitation of Liability

The device is not designed, manufactured, or intended for use or resale, in environments that require failsafe performance, such as in the operation of life-support systems and/or nuclear facilities. The device may only be used for these purposes with prior written permission from the manufacturer in each individual case.

Declaration of Conformity

This device complies with the basic health, safety and environmental requirements in all relevant directives. You will find the Declaration of Conformity on our website. www.jpltele.com





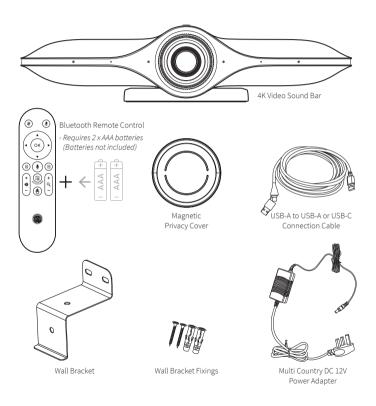
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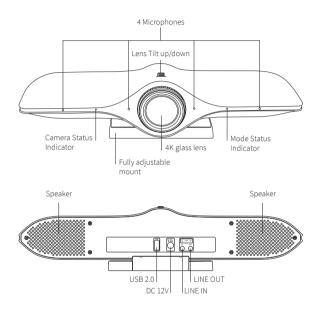
What's Included

Thank you for choosing the JPL Agora Bluetooth Conference Room Video Sound Bar.





Video Sound Bar - Overview



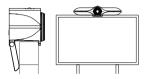


Setting up your conference room video sound bar

1. Placing your camera - Designed with a fully adjustable mount, the JPL Agora can be placed above a computer monitor, positioned on a desktop, or mounted on a wall or ceiling.

(a) Monitor Mount

Unfold the adjustable bracket and place the camera on top of your monitor, adjust the angle of the bracket so that it touches the back of the monitor.



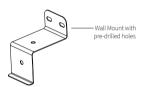
(b) Wall Mount

Drill holes in the wall that match the pre-drilled holes on the back of the mount.



Make sure to check you are not drilling into any electrical wires hidden within the wall.

Put rawl plugs into the drilled holes and then attach the mount to the wall using the screws supplied.



 Connecting your camera is a simple Plug & Play.
 No additional software or downloads are required.
 (a) Connect the 12V DC jack to the port at the back of the camera and connect the mains adapter to a wall socket.
 (b) Connect the camera to the display screen using the USB cable supplied.





Video Enhancement

To achieve the best camera performance, there are a few thing you can do:

- 1. Do not sit in front of a window or other bright light source.
- Having an uncluttered background will have your viewers concentrating on you rather than looking at what you have in the background.
- The mounting system allows for tilting and aiming the camera. Tilt and move the camera to frame up everyone around the conference table.
- 4. Visit your preferred video calling provider's website for exact information on system and requirements.
- 5. To get a smoother video, especially at high resolution, we recommend network speed above 2Mbps.

External Bluetooth Device Connection

If your PC does not support Bluetooth, then you can use the Bluetooth in the JPL Agora to connect an additional Bluetooth device, such as a speakerphone. Once paired to the PC, you can select to use the speakerphone as your preferred audio device.

To connect an external Bluetooth speaker/microphone, first make sure the external Bluetooth device is in pairing mode and at the same time, plug the JPL Agora camera into the PC.

- Turn on the Bluetooth connectivity on your PC and the device name should appear in the list, click on it to add the external speaker/microphone.



Technical Information

Camera parameters:

| Total Pixels | 8.3 million pixels - 4K |
|-------------------------|---|
| Focus Mode | Fixed Focus |
| Aperture | F/No. =2.5 ±5% |
| Image Colour | 24 Bit |
| Maximum Effective Pixel | 3840 x 2160 @30fps |
| Output Image Format | MJPG and YUY2 |
| Picture Adjustment | Brightness, Chroma, Saturation, Contrast, Sharpness |
| Field of view | D=116° H=107° V=74° |
| Pan | 0° |
| Tilt | ±15° |
| Intelligent Zoom | 16 step, 3 x digital zoom |
| Minimum Illumination | 0.5 Lux |
| Exposure | Automatic Exposure (AE) |
| AIC | Auto White Balance (AWB), Dynamic Black Level, Calibration (ABLC) |
| Resolution @ 30fps | 3840 x 2160, 1920 x 1080, 1280 x 720, 640 x 480 |
| | |

Microphone parameters:

| MIC Specification | 4 x digital microphones |
|-------------------------|-------------------------|
| SNR | ≥65.5dB |
| Sensitivity | -26dB Fs |
| Far-field voice pick-up | 0-10 metres |
| Horizontal voice pickup | Horizontal 180° |
| Communication mode | Full duplex |

Speaker parameters:

| Speaker Specification | 2 x ø40mm x H 28mm |
|-----------------------|--------------------|
| Power | 3W each |
| Impedance | 4Ω |
| Frequency Range | 20Hz~20KHz |
| Distortion | 5% Max |



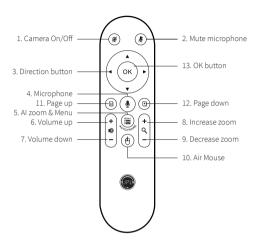
Technical Information

Bluetooth parameters:

| Bluetooth Standard | Bluetooth 4.2/EDR/BLE |
|--------------------|---|
| Frequency | 2400 ~ 2480MHz |
| TX Power | 4±1.5dBm (typical) |
| RX Sensitivity | -85dBm (typical) π/4 DQPSK |
| Operating Systems | Windows; Linux; Android |
| Operating Distance | 10 meters |
| Other parameters: | |
| Interface type | USB 2.0 Type-A or USB Type-C, Line In, |
| | Line Out, Bluetooth |
| Voltage | DC 12V < 2000mA |
| OS Support | Win 2000/XP/Vista/Win 7/ |
| | Win 8/Win 10, Win CE with |
| | UVC, Linux with UVC |
| | (above Linux - 2.6.26) |
| | Mac OS X 10.4.8 or later, |
| | Android 4.0 with UVC |
| Size | L352 x W75 x H80mm |
| Weight | 960g |
| | |



Bluetooth Remote Control





Bluetooth Remote Control

| Function | Operation |
|--------------------------------|---|
| 1. Camera On/Off [🖉] | Single press to turn the video picture on/off |
| 2. Mute Microphone [🖉] | Single press to mute / unmute camera microphone |
| 3. Direction button | Control direction movement of video picture [▲] Move up, [▼] Move down, [◀] Move left, [▶] Move right |
| 4. Microphone [🖢] | Long press without release to switch to built-in microphone of remote controller, release to switch to camera microphone |
| 5. Al zoom & Menu [🞬] | Single press to turn AI zoom on / AI zoom off |
| 6. Volume up [🐠+] | Single long press to increase volume (Synchronise volume control with PC) |
| 7. Volume down [🌒–] | Single long press to decrease volume (Synchronise volume control with PC) |
| 8. Increase zoom [Q +] | Single long press to increase the zoom |
| 9. Decrease zoom [Q-] | Single long press to decrease the zoom |
| 10. Air Mouse [🖕] | Single click to open/close Air Mouse [▲] Move up, [◀] Move down, [◀] Left click, [▶] Right click |
| 11. Page up [🛯] | For scrolling to next page when viewing multi-page documents |
| 12. Page down [🖬] | For scrolling to previous page when viewing multi-page documents |
| 13. OK button [OK] | Long press (5s) [OK] button to confirm or reset to standard settings |
| | |



Camera Settings - Remote Control - Button Combination (Step-by-Step)

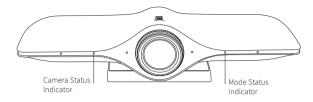
| Function | Operation |
|------------------------|--|
| Activate Settings Mode | Long press (5) AI zoom & Menu [ﷺ] for 5s and release then press any button to set video picture effect. Press (13) [OK] to confirm and exit. |

Adjustable Camera Settings - Remote Control - Button Combination (Step-by-Step)

| Function | Operation |
|---------------------------------------|--|
| Camera Brightness | Press (6) Volume up [🕪+] / (7) Volume down [🕪-] |
| Camera Contrast | Press (8) Increase zoom [q+] / (9) Decrease zoom [q-] |
| Camera Colour Saturation | Press (11) Page up [•] / (12) Page down [•] |
| Screen Mirror Effect | Press (3) Direction button [▲] Move up, [▼] Move down to mirror the screen horizontally [▲] Move left, [▶] Move right to mirror the screen vertically |
| Move the Image after Magnification | Press (12) Page down [□] and then press (3) Direction button [▲] [▼] [◀] [▶] to move the image accordingly |

Re-pairing Settings - Remote Control - Button Combination (Press at the same time)

| Function | Operation |
|---------------------------|---|
| Clear Bluetooth settings | Long press (3s), (13) [OK] and (11) Page up [🛛] together |
| Enter Pair Bluetooth mode | Long press (3s), (7) $\textbf{Volume down} \; [\ensuremath{ \P } \ensuremath{ - }]$ and (9) $\textbf{Decrease zoom} \; [\ensuremath{ \P } \ensuremath{ - }]$ together |



Camera Status Indicator

| Visual Indicator | Operation |
|-------------------------------|----------------------|
| Blue light stays on/turns off | Camera opened/closed |
| | |

Mode Status Indicator

| Visual Indicator | Operation |
|---------------------------------------|---|
| Light flashes or stays on | Camera has Power and is Active |
| Blue light flashes | Camera & Remote Control Unpaired |
| Blue light stays on | Camera & Remote Control Paired |
| Red light stays on/turns off | Microphone mute turned on/off |
| Purple light stays on | External microphone connected |
| Red and blue lights flash alternately | Long press (5) AI zoom & Menu [^{III}] on the remote control to enter into setting mode, press (13) [OK] and the flashing light will disappear |
| Purple light flashes 3 times | Long press (13) [OK] for 3s to 5s to enter RESET |



Trouble Shooting

- 1) No reaction when using the Bluetooth remote controller
- a) If you do not see a red LED light when pressing any button on the remote controller, check to see if the remote controller has batteries and that they are installed correctly.
- b) Repower the JPL Agora Camera and then press the Volume down [1]-] and Decrease zoom [2]-] at the same time for 3s.
- 2) Blue LED light flashes slowly on camera
- a) Turn off the power for 3s and then reconnect it.
- b) Press OK button [OK] and Page up [a] buttons at the same time for 3s until red LED on remote controller turns off.
- c) Press Volume down [] and Decrease zoom [Q-] at the same time for 3s.

3) Image displays abnormally

- a) Check that the lens is clean.
- b) Press OK button [OK] for 3-5s to enter RESET.

4) Microphone is not active

- a) Check to see if the JPL Agora is set as the default camera in the microphone settings on your PC.
- b) Check if the microphone has been muted by the remote controller.

5) PC fails to read this camera

Check all cables are correctly connected.

- 6) No image displayed / The image breaks frequently Check all cables are correctly connected.
- 7) The video quality is not good after accessing software Check your video quality settings on the PC.



Conditions of Warranty

- JPL Telecom Limited, Head Office: Units 1 & 2, Church Close Business Park, Church Close, Todber, Sturminster Newton, Dorset DT10 1JH, England, grants 3 year limited manufacturer's warranty* from the date of purchase, as the manufacturer of this product.
- 2. For you, as a consumer, this means: We guarantee that our devices are error-free when supplied. If a manufacturing error is identified within 36 months* of the delivery date we will repair or replace the device free of charge without you, as the consumer, having to provide the usual legally required proof that this fault was present when you received the device. We either use new parts or parts in mint condition for the repair or replacement delivery. Any parts removed from the device become our property and can be destroyed by us.
- 3. In addition to this warranty, you have the unlimited legal right to claim against the supplier on the basis of the terms of the warranty for defects on the basis of the purchase contract. However, in contrast to our Manufacturer's Warranty, the legal warranty for defects only applies to the device's state when sold.
- 4. You can only claim against this warranty if you return the faulty device to JPL Telecom Limited or our local general importer or distributor, outside England, at your own cost, with a valid proof of purchase (invoice or till receipt). When you return it to us, please provide a detailed description of the fault that has occurred, and also tell us your telephone number, in case we need to contact you. To prevent shipping damage, provide suitable transport packaging (e.g. original packaging with a secondary shipping box).
- 5. The Manufacturer's Warranty excludes damage caused by mishandling, operating errors, misuse, external influences, lightning strikes/power surges, modifications to the product and extensions. Shipping damage, consequential damage, and costs arising from down times and travel times are also excluded.
- 6. Do not open the camera housing as doing so will void the warranty. The warranty is cancelled if repairs are carried out by unauthorised agents.

*3 years limited warranty (2 years standard repair or replacement warranty plus a 3rd year cover on the camera only)



REGISTERED ADDRESS

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