



# HP Elite x2 G4

## Dynamic mobility

Get the best of both worlds with the freedom and agility of a tablet and full PC performance. Backed by hardened security and integrated privacy the HP Elite x2 delivers the performance and versatility you need while protecting your assets.



HP recommends Windows 10 Pro.

### Designed to influence

- Meticulously crafted to exacting standards, this detachable PC is sophisticated in looks and performance. Enjoy exceptional productivity with the versatility of an x2, enterprise-friendly features, and the optional HP Rechargeable Active Pen G3.<sup>2</sup>

### Connect and collaborate

- Communicate clearly with amazing audio and advanced video conferencing from almost anywhere in the world with optional gigabit class 4G LTE<sup>3,4</sup> and a world-facing microphone for enhanced noise cancellation.

### Privacy when you need it

- Control and help protect your data with integrated security and privacy features. Swipe the HP Privacy Camera<sup>5</sup> shutter to block your cameras' view. Stop visual hacking with optional HP Sure View Gen3<sup>6,7</sup> that protects your screen from prying eyes.
- Power through your day with Windows 10 Pro and the powerful security, collaboration and connectivity features from HP.<sup>1</sup>
- Your "office" can be where you need it, letting you stay connected anywhere LTE is available with optional gigabit class 4G LTE wireless broadband technology.<sup>3,4</sup>
- Never wonder if someone is watching you with the added peace-of-mind that comes from the integrated HP Privacy Camera, with a physical shutter to protect from malicious surveillance.<sup>5</sup>
- Wrap the HP Elite x2 in the timeless fashion of the optional 100% genuine leather HP Elite x2 G4 Folio Keyboard. It provides an elegant and comfortable feel, and helps protect the device in tablet mode.<sup>6</sup>
- Pair your HP Elite x2 with the optional sleek, sophisticated, detachable HP Elite x2 G4 Collaboration Keyboard for complete content creation and one-touch collaboration features in a full-size keyboard that matches the modern lines of your device.
- Instantly block prying eyes' ability to view your screen with optional HP Sure View Gen3 that reduces visual light when the screen is viewed from the side making it appear dark and unreadable.<sup>7,8</sup>
- Malware is evolving rapidly and traditional antivirus can't always recognize new attacks. Protect your PC against never-before-seen attacks with HP Sure Sense, which uses deep learning AI to provide exceptional protection against advanced malware.<sup>9</sup>
- Combine power and speed with 8th Gen quad-core Intel® Core™ processor.<sup>10</sup>
- Get an authentic pen to paper experience with the high-pressure sensitivity and low activation force of the optional HP Rechargeable Active Pen G3. It magnetically attaches to your device and sends a proximity alert if it's left behind.<sup>2</sup>
- Get gigabit speed wireless with Wi-Fi 6 (802.11ax) on the HP Elite x2.<sup>11,12</sup>
- Advanced malware attacks can destroy your OS and disrupt your business. Optional HP Sure Recover with Embedded Reimaging Gen2 ensures fast, secure, and automated recovery - anywhere, anytime - so you can get back to business fast.<sup>13</sup>

## HP Elite x2 G4 Specifications Table



<b>Available Operating Systems</b>	Windows 10 Pro 64 <sup>1</sup> Windows 10 Pro (National Academic only) <sup>2</sup> Windows 10 Home 64 – HP recommends Windows 10 Pro. <sup>1</sup> Windows 10 Home Single Language 64 <sup>1</sup> Windows 10 Pro (Windows 10 Enterprise available with a Volume Licensing Agreement) <sup>1</sup> FreeDOS
<b>Processor family<sup>6</sup></b>	8th Generation Intel® Core™ i7 processor (i7-8565U); 8th Generation Intel® Core™ i5 processor (i5-8265U); 8th Generation Intel® Core™ i7 processor (i7-8665U); 8th Generation Intel® Core™ i5 processor (i5-8365U)
<b>Available Processors<sup>3,4,5,6,40</sup></b>	Intel® Core™ i7-8565U with Intel® UHD Graphics 620 (1.8 GHz base frequency, up to 4.6 GHz with Intel® Turbo Boost Technology, 8 MB L3 cache, 4 cores); Intel® Core™ i7 8665U vPro™ processor with Intel® UHD Graphics 620 (1.8 GHz base frequency, up to 4.8 GHz with Intel® Turbo Boost Technology, 8 MB L3 cache, 4 cores); Intel® Core™ i5-8265U with Intel® UHD Graphics 620 (1.6 GHz base frequency, up to 3.9 GHz with Intel® Turbo Boost Technology, 6 MB L3 cache, 4 cores); Intel® Core™ i5 8365U vPro™ processor with Intel® UHD Graphics 620 (1.6 GHz base frequency, up to 4.1 GHz with Intel® Turbo Boost Technology, 6 MB L3 cache, 4 cores)
<b>Display size (diagonal)</b>	13" <sup>14,15,16,17</sup>
<b>Maximum memory</b>	16 GB LPDDR3-2133 SDRAM <sup>7</sup> Memory soldered down. Supports dual channel memory.
<b>Internal storage</b>	256 GB up to 2 TB PCIe® NVMe™ M.2 SSD <sup>8</sup> up to 512 GB Intel® PCIe® NVMe™ QLC M.2 SSD <sup>8,39</sup> up to 512 GB PCIe® NVMe™ M.2 SED SSD <sup>8</sup> up to 256 GB M.2 SATA SED SSD <sup>8</sup> up to 128 GB M.2 SATA SSD <sup>8</sup>
<b>Storage acceleration</b>	32 GB PCIe® NVMe™ Intel® Optane™ Memory for storage acceleration <sup>38,39</sup>
<b>Display</b>	13" diagonal 3Kx2K IPS WLED-backlit ultra slim bent touch screen with Corning® Gorilla® Glass 5, 450 cd/m <sup>2</sup> , 100% sRGB (3000 x 2000); 13" diagonal WUXGA+ IPS eDP + PSR WLED-backlit ultra slim bent touch screen with Corning® Gorilla® Glass 5 and HP Sure View integrated privacy screen, 1000 nits, 72% NTSC (1920 x 1280); 13" diagonal WUXGA+ IPS eDP + PSR WLED-backlit ultraslim bent touch screen with Corning® Gorilla® Glass 5 and HP Sure View integrated privacy screen, 1000 nits, 72% NTSC (1920 x 1280) <sup>14,15,16,17</sup>
<b>Available Graphics</b>	Integrated: Intel® UHD Graphics 620 <sup>15</sup> (Support HD Decode, DX12, and HDMI 1.4b.)
<b>Audio</b>	Bang & Olufsen, dual stereo speakers, 3 multi array microphone
<b>Wireless technologies</b>	Intel® AX200 Wi-Fi 6 (2x2) and Bluetooth® 5 Combo, vPro™; Intel® AX200 Wi-Fi 6 (2x2) and Bluetooth® 5 Combo, non-vPro™; Intel® XMM™ 7360 LTE-Advanced Cat 9; Intel® XMM™ 7560 LTE-Advanced Pro Cat 16 <sup>9,10,11,12,13,14,40</sup> (Compatible with Miracast-certified devices.)
<b>Expansion slots</b>	1 nano SIM
<b>Ports and Connectors</b>	2 USB 3.1 Type-C™ with Thunderbolt™ support; 1 USB 3.1 Type-C™ Gen 1 (Power delivery, DisplayPort™); 1 headphone/microphone combo
<b>Input devices</b>	HP Elite x2 G4 Collaboration Keyboard; HP Elite x2 G4 Folio Keyboard <sup>14</sup> ; Touchpad with multi-touch gesture support
<b>Camera</b>	8 MP camera (rear-facing); FHD camera (user-facing), IR webcam with LED indicator <sup>15</sup>
<b>Available Software</b>	HP Connection Optimizer; HP Hotkey Support; HP Image Assistant; HP JumpStart; HP Noise Cancellation Software; HP Support Assistant; Native Miracast support; Buy Office (Sold separately) <sup>13,18</sup>
<b>Security management</b>	Absolute persistence module; HP DriveLock and Automatic DriveLock; HP Fingerprint Sensor; HP Secure Erase; Power-on authentication; Preboot authentication; TPM 2.0 embedded security chip shipped with Windows 10 (Common Criteria EAL4+ Certified); HP Sure Click; Windows Defender; HP Sure Start Gen5; HP Sure Run Gen2; HP Sure Recover Gen2; HP BIOSphere Gen5; HP Client Security Gen5; HP Sure Sense <sup>21,22,23,24,25,26,27,28,29,30,31,41</sup>
<b>Management features</b>	HP Driver Packs; HP System Software Manager (SSM); HP BIOS Config Utility (BCU); HP Client Catalog; HP Manageability Integration Kit Gen3 <sup>19,20</sup>
<b>Power</b>	HP Smart 65 W USB Type-C™ adapter; 65 W USB Type-C™ slim adapter <sup>33,34</sup>
<b>Battery type</b>	HP Long Life 2-cell, 47 Wh Li-ion polymer <sup>33</sup>
<b>Battery life</b>	Up to 12 hours and 15 minutes <sup>32</sup>
<b>Dimensions</b>	28.93 x 21.58 x 0.88 cm (tablet); 28.93 x 22.19 x 1.42 cm (tablet with keyboard)
<b>Weight</b>	Starting at 0.82 kg (tablet); Starting at 1.17 kg (tablet with keyboard) (Weight will vary by configuration.)
<b>Energy efficiency compliance</b>	ENERGY STAR® certified; EPEAT® 2019 Gold in U.S. <sup>36</sup>
<b>Environmental specifications</b>	Low halogen; TCO 5.0 Certified <sup>37</sup>
<b>Warranty</b>	HP Services offers 3-year and 1-year limited warranties and 90 day software limited warranty options depending on country. Batteries have a default one year limited warranty except for Long Life batteries which will have same 1-year or 3-year limited warranty as the platform. Refer to <a href="http://www.hp.com/support/batterywarranty/">http://www.hp.com/support/batterywarranty/</a> for additional battery information. On-site service and extended coverage is also available. HP Care Pack Services are optional extended service contracts that go beyond the standard limited warranties. To choose the right level of service for your HP product, use the HP Care Pack Services Lookup Tool at: <a href="http://www.hp.com/go/cpc">http://www.hp.com/go/cpc</a> .

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### Accessories and services (not included)

#### HP USB-C Mini Dock



Be productive on the go with streamlined, pocket-sized port expansion that's fashionable and functional. The HP USB-C™ Mini Dock has a modern, textured design and packs pass-through charging<sup>1</sup> and data, video, network, and device connectivity<sup>2</sup> into a compact, portable dock. Offering flexibility and wireless connectivity in the office and on the road. HP's extensive range of notebook PCs enable increased productivity and efficiency, by providing the perfect combination of built-in mobility features to match the particular needs of individuals from businesses large and small.

**Product number: 1PM64AA**

#### HP Elite Presenter Mouse



Run presentations and guide onscreen content with a virtual laser<sup>1</sup> from the palm of your hand, anywhere in the room, or navigate your PC's applications at your desk, with the sophisticated HP Elite Presenter Mouse. It's an ultra-modern, multi-functional accessory that's a pointer and mouse in one. Offering flexibility and wireless connectivity in the office and on the road. HP's extensive range of notebook PCs enable increased productivity and efficiency, by providing the perfect combination of built-in mobility features to match the particular needs of individuals from businesses large and small.

**Product number: 2CE30AA**

#### HP Thunderbolt Dock 120W G2



Reinvent docking and boost productivity with our most versatile Thunderbolt™ dock, the small, sophisticated HP Thunderbolt Dock G2. Designed for workspace flexibility and network manageability<sup>1</sup>, it delivers USB-C™<sup>2</sup> device connectivity and optional integrated audio.<sup>3</sup> Offering flexibility and wireless connectivity in the office and on the road. HP's extensive range of notebook PCs enable increased productivity and efficiency, by providing the perfect combination of built-in mobility features to match the particular needs of individuals from businesses large and small.

**Product number: 2UK37AA**

#### HP 65W USB-C Slim Travel Power Adapter



Use one adapter to power and charge your notebook or mobile device<sup>1</sup> and a USB accessory at the same time, in the office or on the go, with the surprisingly compact HP 65W USB-C Slim Travel Power Adapter. Offering flexibility and wireless connectivity in the office and on the road. HP's extensive range of notebook PCs enable increased productivity and efficiency, by providing the perfect combination of built-in mobility features to match the particular needs of individuals from businesses large and small.

**Product number: 3PN48AA**

#### HP Rechargeable Active Pen G3



Take your inspiration straight to your screen with the HP Rechargeable Active Pen G3<sup>1</sup>, the digital pen designed for natural onscreen note-taking, drawing, and app navigation. And it's easier than ever to keep track of, with a built-in magnetic attach capability.<sup>2</sup> Offering flexibility and wireless connectivity in the office and on the road. HP's extensive range of notebook PCs enable increased productivity and efficiency, by providing the perfect combination of built-in mobility features to match the particular needs of individuals from businesses large and small.

**Product number: 6SG43AA**

#### HP 3-year Next Business Day Onsite Notebook Only Service



HP Care Pack

Receive 3 years of next business day onsite repair from an HP-qualified technician for your computing device, if the issue cannot be solved remotely. For more information on Care Pack services, please visit [www.hp.com/go/cpc](http://www.hp.com/go/cpc).

**Product number: U7C50E**

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### Messaging Footnotes

- <sup>1</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- <sup>2</sup> Sold separately or as an optional feature.
- <sup>3</sup> Gigabit class 4G LTE module is optional and must be configured at the factory. Module designed for up to 1 Gbps download speeds as carriers deploy 5 carrier aggregation and 100MHz channel bandwidth, requires activation and separately purchased service contract. Backwards compatible to HSPA 3G technologies. Check with service provider for coverage and availability in your area. Connection, upload and download speeds will vary due to network, location, environment, network conditions, and other factors. 4G LTE not available on all products, in all regions.
- <sup>4</sup> Gigabit class 4G LTE module planned to be available in Paraguay, US, India, Ukraine and Canada in November 2018 and South Africa in January 2019. Rest of world availability at launch.
- <sup>5</sup> HP Privacy Camera only available PCs equipped with HD or IR camera and must be installed at the factory.
- <sup>6</sup> HP Elite x2 G4 Folio Keyboard is an optional feature that must be configured at the time of purchase. Product exterior and outer keyboard is 100% genuine full grain leather as of 9/18/18.
- <sup>7</sup> HP Sure View integrated privacy screen is an optional feature and requires optional 700 nit FHD screen that must be configured at purchase and is designed to function in landscape orientation.
- <sup>8</sup> HP Sure View App is available on the HP Elite x2 for HP Sure View functionality in tablet mode.
- <sup>9</sup> HP Sure Sense requires Windows 10. See product specifications for availability. On HP Elite x2 G4 units with WWAN shipping to China, HP Sure Sense is only available via Softpaq download.
- <sup>10</sup> Intel® Quad Core™ processors are optional. Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- <sup>11</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs. The specifications for Wi-Fi 6 (802.11ax) are draft and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other 802.11ax devices. Only available in countries where 802.11ax is supported.
- <sup>12</sup> Wi-Fi® supporting gigabit speeds (802.11ac) is achievable when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 160MHz channels.
- <sup>13</sup> HP Sure Recover with Embedded Reimaging Gen2 is an optional feature which must be configured at purchase. See product specifications for availability. Not available on platforms with multiple internal storage drives. You must back up important files, data, photos, videos, etc. before use to avoid loss of data. HP Sure Recover with Embedded Reimaging (Gen1) does not support platforms with Intel® Optane™.

### Technical Specifications Footnotes

- <sup>1</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- <sup>2</sup> Some devices for academic use will automatically be updated to Windows 10 Pro Education with the Windows 10 Anniversary Update. Features vary; see <https://aka.ms/ProEducation> for Windows 10 Pro Education feature information.
- <sup>3</sup> Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- <sup>4</sup> Processor speed denotes maximum performance mode; processors will run at lower speeds in battery optimization mode.
- <sup>5</sup> Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See [www.intel.com/technology/turboboost](http://www.intel.com/technology/turboboost) for more information.
- <sup>6</sup> In accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel and AMD 7th generation and forward processors or provide any Windows 8 or Windows 7 drivers on <http://www.support.hp.com>.
- <sup>7</sup> Due to the non-industry standard nature of some third-party memory modules, we recommend HP branded memory to ensure compatibility. If you mix memory speeds, the system will perform at the lower memory speed.
- <sup>8</sup> For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30 GB (for Windows 10) is reserved for system recovery software.
- <sup>9</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited.
- <sup>10</sup> Dynamic Regulatory Solution will auto-change AC WLAN to abgn by passive scan when entering Indonesia.
- <sup>11</sup> WWAN module is optional, must be configured at the factory and requires separately purchased service contract. Check with service provider for coverage and availability in your area. Connection speeds will vary due to location, environment, network conditions, and other factors. 4G LTE not available on all products, in all regions.
- <sup>12</sup> Gigabit class Category 16 4G LTE module is optional and must be configured at the factory. Module designed for up to 1 Gbps download speeds as carriers deploy 5 carrier aggregation and 100MHz channel bandwidth, requires activation and separately purchased service contract. Backwards compatible to HSPA 3G technologies. Check with service provider for coverage and availability in your area. Connection, upload and download speeds will vary due to network, location, environment, network conditions, and other factors. 4G LTE not available on all products, in all regions.
- <sup>13</sup> Miracast is a wireless technology your PC can use to project your screen to TVs, projectors, and streaming.
- <sup>14</sup> Sold separately or as an optional feature.
- <sup>15</sup> HD content required to view HD images.
- <sup>16</sup> Resolutions are dependent upon monitor capability, and resolution and color depth settings.
- <sup>17</sup> HP Sure View integrated privacy screen is an optional feature that must be configured at purchase and is designed to function in landscape orientation.
- <sup>18</sup> HP Support Assistant requires Windows and Internet access.
- <sup>19</sup> HP Driver Packs not preinstalled, however available for download at <http://www.hp.com/go/clientmanagement>.
- <sup>20</sup> HP Manageability Integration Kit can be downloaded from <http://www.hp.com/go/clientmanagement>.
- <sup>21</sup> Absolute agent is shipped turned off, and will be activated when customers activate a purchased subscription. Subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. The Absolute Recovery Guarantee is a limited warranty. Certain conditions apply. For full details visit: <http://www.absolute.com/company/legal/agreements/computrace-agreement>. Data Delete is an optional service provided by Absolute Software. If utilized, the Recovery Guarantee is null and void. In order to use the Data Delete service, customers must first sign a Pre-Authorization Agreement and either obtain a PIN or purchase one or more RSA SecurID tokens from Absolute Software.
- <sup>22</sup> HP Drive Lock & Automatic Drive Lock is not supported on NVMe drives.
- <sup>23</sup> HP Fingerprint Sensor sold separately or as an optional feature.
- <sup>24</sup> Firmware TPM is version 2.0. Hardware TPM is v1.2, which is a subset of the TPM 2.0 specification version v0.89 as implemented by Intel Platform Trust Technology (PTT).re TPM is version 2.0. Hardware TPM is v1.2, which is a subset of the TPM 2.0 specification version v0.89 as implemented by Intel Platform Trust Technology (PTT).
- <sup>25</sup> HP Sure Click is available on select HP platforms and supports Microsoft Internet Explorer, Google Chrome™, and Chromium™. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files in read only mode, when Microsoft Office or Adobe Acrobat are installed.
- <sup>26</sup> Windows Defender Opt in and internet connection required for updates.
- <sup>27</sup> HP Sure Start Gen5 is available on select HP PCs with Intel processors. See product specifications for availability.
- <sup>28</sup> HP Sure Run Gen2: See product specifications for availability.
- <sup>29</sup> HP Sure Recover Gen2: See product specifications for availability. Requires an open, wired network connection. Not available on platforms with multiple internal storage drives. You must back up important files, data, photos, videos, etc. before using HP Sure Recover to avoid loss of data. HP Sure Recover (Gen1) does not support platforms with Intel® Optane™.
- <sup>30</sup> HP BIOSphere Gen5 is available on select HP Pro and Elite PCs. See product specifications for details. Features may vary depending on the platform and configurations.
- <sup>31</sup> HP Client Security Manager Gen5 requires Windows and is available on the select HP Pro and Elite PCs. See product specifications for details.
- <sup>32</sup> Windows 10 MM14 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See [www.bapco.com](http://www.bapco.com) for additional details.
- <sup>33</sup> Recharges the battery up to 50% within 30 minutes when the system is off or in standby mode. Power adapter with a minimum capacity of 65 watts is required. After charging has reached 50% capacity, charging will return to normal. Charging time may vary +/-10% due to System tolerance.
- <sup>34</sup> Availability may vary by country.
- <sup>35</sup> HP Care Packs are sold separately. Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit [www.hp.com/go/pc](http://www.hp.com/go/pc). HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.
- <sup>36</sup> Based on US EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. Status varies by country. Visit [www.epeat.net](http://www.epeat.net) for more information.
- <sup>37</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.
- <sup>38</sup> Intel® Optane™ memory is sold separately. Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system. Available for HP commercial desktops and notebooks and for select HP workstations (HP Z240 Tower/SFF, Z2 Mini, ZBook Studio, 15 and 17 G5) and requires a SATA HDD, 7th Gen or higher Intel® Core™ processor or Intel® Xeon® processor E3-1200 V6 product family or higher, BIOS version with Intel® Optane™ supported, Windows 10 version 1703 or higher, M.2 type 2280-S1-B-M connector on a PCI Remapped PCIe Controller and Lanes in a x2 or x4 configuration with B-M keys that meet NVMe™ Spec 1.1, and an Intel® Rapid Storage Technology (Intel® RST) 15.5 driver.
- <sup>39</sup> 32 GB Intel® Optane™ memory only available for 512 GB Intel® PCIe® NVMe™ QLC M.2 SSD.
- <sup>40</sup> For full Intel® vPro™ functionality, Windows, a vPro supported processor, vPro enabled chipset, vPro enabled WLAN card and discrete TPM 2.0 are required. See <https://www.intel.com/content/www/us/en/architecture-and-technology/vpro/vpro-platform-general.html>
- <sup>41</sup> HP Sure Sense requires Windows 10. See product specifications for availability. On HP Elite x2 G4 units with WWAN shipping to China, HP Sure Sense is only available via Softpaq download.

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