

# HP Engage

## A strong hardware foundation for OEM solutions

Build your solution on the highly secure hardware foundation designed to meet the demands of challenging environments across industries.

[Learn more](#)



# Why HP Engage?

The HP Engage family of products, powered by Intel® Core™ processors, is built to delight your customers, inspire loyalty, and maximize your business potential. Adaptable to many OEM applications, this portfolio of devices and accessories offer a wide range of form factors and capabilities. HP Engage devices are designed with long lifecycles, robust performance, and industry-leading security to strengthen your solution and better address your customers' needs. And it's all backed by HP's global support network.

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## Long Lifecycle

HP provides continued service past the typical five-year device lifecycle, with up to 10 years of service life.<sup>1</sup>

- Enhanced platform consistency and stability
- Opportunity for extended five-year parts and service after discontinuation
- Track record of overlap across hardware generations
- LTSC (Long Term Service Compliance) OS

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## Functional, Flexible Designs

HP Engage devices are available in a variety of configurations and options to fit your needs and easily integrate into your solution.

- More than 10 mounting options and 150+ integrated and standalone peripherals<sup>2</sup>
- Disinfectable touchscreens (by 20+ types of medical-grade wipes)<sup>3</sup>
- Different operating systems available (including Windows 10 Pro and Windows 10 IoT) with long-term servicing
- Customization<sup>4</sup> and integration

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## Reliability and Security

**HP's stringent testing and quality requirements, along with built-in security, aim for optimal user protection and workflow operations so you can be confident in your solutions.**

- Enhanced use in extreme environments standards followed
- Certified materials and components
- Hardware-enforced security and extensively tested for reliability<sup>5</sup>
- HP's industry-leading PC security features
- Multi-tiered approach to security, including self-healing BIOS

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## Global Service Availability

HP operates in 170+ countries, helping to ensure every endpoint is taken care of. In addition, the three-year standard warranty<sup>6</sup> reduces TCO and maximizes uptime.

- Up to five years warranty and service<sup>7</sup>
- Upgrade protection length and service level through HP Care Packs<sup>8</sup>
- Global coverage, delivery service, and shipping certifications



# HP Engage Product Portfolio

Whatever application your industry demands,  
the HP Engage portfolio of devices and accessories can help you deliver.

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## All-in-One Devices

HP Engage All-in-One touch-based platforms are designed to stand the test of time.



## HP Engage One Pro

Purpose-built to meet the needs of a variety of industries with robust features like IP44 rating and an aluminum column and chassis, the HP Engage One Pro combines powerful computing and a premium anti-glare FHD touchscreen in a slim, but durable device. It is offered in three screen sizes, up to 23.8" diagonal, and features integrated peripheral options,<sup>2</sup> and hidden cable management. Multiple mounting options<sup>2</sup> help the HP Engage One Pro integrate into any solution.



## HP Engage One

Transform your business solutions with a versatile system that enhances the user experience and supports your critical computing needs. The HP Engage One combines computing and touchscreen into a slim, but powerful device with built-in security, durability, and flexibility at the core of its industry-leading design.

# HP Engage Product Portfolio

Whatever application your industry demands, the HP Engage portfolio of devices and accessories can help you deliver.



## Modular and Desktop Devices

Create the solution ideal for your environment with highly configurable and ready-to-deploy modular and desktop options.



## HP Engage Flex Pro/Pro-C

Efficiently optimize your solution with HP Engage Flex Pro devices. Long lifecycle, maximum performance, and reliability meets highly configurable connectivity and accessory options in a compact size. The petite, yet powerful HP Engage Flex Pro-C is 30% smaller than the Flex Pro. The HP Engage Flex Pro family benefits from a three-year standard onsite warranty,<sup>6</sup> and extended service contracts up to five years.



## HP MP9

From development to production of integrated solutions, space can be a challenge. The HP MP9's surprisingly small form factor fits where you need it to. Its mini-desktop configuration delivers the power and flexibility your solution needs without getting in the way.

# HP Engage Product Portfolio

Whatever application your industry demands,  
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## Mobile and Convertible Devices

Embrace new mobile workflows with a durable product built to be used wherever you need it.



## HP Engage Go

The versatile HP Engage Go can be used in a fixed mode or on the move. This durable, extended lifecycle 12" diagonal tablet with an integrated hand-strap and optional barcode scanner<sup>2</sup> combines the power of a traditional system with the agility of a mobile device. The slim tablet can be securely docked to an optional base and undocked by authorized staff only. Its incredibly resilient design and long-lasting battery are optimized for integration within your mobile solutions.

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## HP Engage Edge

Quickly tap into the full potential of sensor-based edge solutions with this software designed for HP Engage devices.

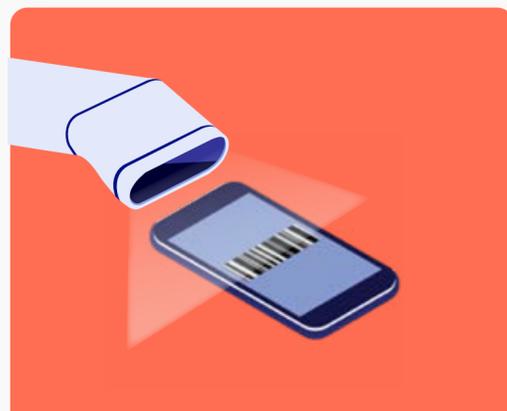


## HP Engage Edge

Accelerate your edge computing deployment with HP's first integrated hardware/software solution powered by the open-source EdgeX Foundry platform on HP Engage devices. Easily track real-time, on-premise data from integrated sensors for analytics and deep insights through HP Engage Edge. This technology opens up a variety of use cases, including inventory management, customer engagement, promotion effectiveness, and workforce management.

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### Peripherals

Expand and further customize your solution with the HP family of external, easy-to-setup peripherals<sup>2</sup> that match the look of your HP Engage device.



### Touch Displays

Share dynamic content or transaction information and easily input data through an intuitive touchscreen interface.



### 2D Barcode Scanners

Scan information efficiently by hand or in a cradle position while delivering a sleek customer experience with HP's smallest, slimmest barcode scanner.



### Thermal Printers

Create transaction records quickly and reliably with our ultracompact, durable printers that print at a speed of 114 mm per second.



### Keyboards and Mice

Give users the convenience and familiarity of inputting information with a full QWERTY keyboard and the directional input of a mouse or touchpad.

## INDUSTRY APPLICATIONS

# Healthcare and Life Sciences

### Support more efficient, reliable patient care

In their mission to help healthcare and life sciences professionals do their important work more efficiently, manufacturers face dated technology, intricate standards and certifications, and ever-evolving security threats. The adaptable HP Engage portfolio can provide support to these professionals at each stage of the patient-care pathway and during organizational operations through innovative OEM solutions.

### Equipped for optimal patient care

- Disinfectable<sup>3</sup> touchscreens
- IEC/EN certified<sup>9</sup>
- VESA mountable<sup>2</sup>

### The HP Engage advantage

HP Engage devices are easily embedded within OEM medical solutions for long lifecycles and deliver the power needed for healthcare applications with Windows 10 IoT support.



Click the numbers on the graphic to learn more.



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1

SELF CHECK-IN AND CHECK-OUT

**HP Engage One Pro (up to 23.8" diagonal)**



Admit and release patients with this All-in-One device suited for a patient admissions kiosk or patient's check-out platform.

- Easily mountable on a pole (in portrait or landscape)
- Multiple screen sizes (15.6", 19.5", 23.8" diagonal)
- Disinfectable<sup>3</sup> and responsive touchscreen
- 10-year lifecycle<sup>1</sup>
- IP44 rated



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CLINICAL LABORATORIES INSTRUMENTATION  
**HP Engage Flex Pro**



Manage microbiology or biochemistry instruments with an adapted power-to-design solution.

- Two size options
- Expansive connectivity ports
- Component stability
- 10-year lifecycle<sup>1</sup>
- Powerful processors (up to Intel® Core™ i7)
- Hardened, durable design
- A choice of operating systems (including Windows 10 IoT LTSC 2019)



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MEDICAL DEVICES FOR HEALTHCARE AND DENTAL  
**HP Engage One Pro (15.6" diagonal)**



Provides computing power for integration into your devices in the medical and dental sectors.

- Bright, disinfectable<sup>3</sup> touchscreen
- Responsive even with surgical gloves
- Integrated into your medical device
- 10-year lifecycle<sup>1</sup>
- IP44 rated
- Hardened, durable design
- A choice of operating systems (including Windows 10 IoT LTSC 2019)



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### PHARMACY AUTOMATION SYSTEMS

## HP Engage One Pro (15.6" diagonal)



Control systems for packaging and labeling, as well as drug dispensing, storage, and retrieval.

- Disinfectable<sup>3</sup> touchscreen
- Multiple screen sizes
- 10-year lifecycle<sup>1</sup>
- Reference connectivity ports
- Support for a variety of peripherals<sup>2</sup>

5





## INDUSTRY APPLICATIONS

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## 5 HP Engage Edge Use Cases

### Real-Time Staff Location

Track physicians in real time throughout the critical care environment in medical facilities by ingesting data from Bluetooth® beacons (BLE).

### Hospital Assets Tracking

Efficiently track medications and hospital equipment through ingestion of RFID tags.

### PGHD Capture and Analysis

Capture patient-generated health data (PGHD) through manual input or IoT sensors into one device for analysis and insights.

INDUSTRY APPLICATIONS

# Kiosk and Service Automation

**Deliver a smooth, highly secure user experience**

A good customer experience is essential to enhancing customer loyalty. HP Engage technology is helping businesses build loyalty by facilitating service innovation, while helping to improve accuracy, security, and customer satisfaction.

**Optimized for a seamless user experience**

- Expandable connectivity options<sup>2</sup>
- Responsive, disinfectable<sup>3</sup> touchscreens in a range of sizes
- VESA mountable and remote manageability

**The HP Engage advantage**

Use a combination of HP authentication credentials for a more secure login, and customize your HP Engage device with a choice of processors, operating systems, and form factors.<sup>2</sup>



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SELF CHECK-IN AND CHECK-OUT (AIRPORTS AND HOTELS)  
**HP Engage One Pro (19.5" diagonal)**



Ergonomic design makes for intuitive experiences, guiding users through check-in and check-out applications.

- Standalone or embedded solution
- Disinfectable<sup>3</sup> touchscreen
- Unique, sleek design
- High-brightness screen and anti-glare coating for visibility across lighting conditions



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SELF-REGISTRATION (BANKS)

**HP Engage One Pro (19.5" diagonal)**



Enhance customer experience and employee workflows.

- 10-year lifecycle<sup>1</sup>
- Optional integrated barcode scanner<sup>2</sup>
- Flexible mounting (wall, pole, etc.)<sup>2</sup>
- High-brightness screen and anti-glare coating for visibility across lighting conditions



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SELF-SERVICE POS (GROCERY)

**HP Engage One Pro (19.5" diagonal)**



High flexibility to integrate with the full ecosystem of automated grocery point of sale (POS) systems.

- Expandable connectivity ports
- Disinfectable<sup>3</sup> touchscreen
- IP44 rated
- Customizable: multiple screen sizes, processors, storage, and peripherals<sup>2</sup>
- VESA mountable for kiosk integration



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SELF-ORDERING (RESTAURANTS)

## HP Engage One Pro (23.8" diagonal)



Digitally transform the ordering and billing experience at restaurants.

- Flexible mounting (wall, pole, etc.)<sup>2</sup>
- Disinfectable<sup>3</sup> touchscreen
- 10-year lifecycle<sup>1</sup>
- IP44 rated
- High-brightness screen and anti-glare coating for visibility across lighting conditions



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### TIME AND ATTENDANCE

## HP Engage One Pro (15.6" diagonal)



Mount anywhere for easy staff access to record hours, view schedules, or modify upcoming shifts.

- Bright, disinfectable<sup>3</sup> touchscreen
- Flexible mounting (wall, pole, etc., in portrait or landscape)<sup>2</sup>
- 10-year lifecycle<sup>1</sup>
- IP44 rated
- Hardened, durable design



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### HP ENGAGE EDGE USE CASES Customer and Product Interaction

Computer vision sensor devices connected by HP Engage Edge trigger events such as user authentication or customer and product interaction with a service kiosk.

 Click the numbers on the graphic to learn more.

<sup>3</sup> Optional features and mounts sold separately or as add-on features.

INDUSTRY APPLICATIONS

# Industrial Automation

## Equip your solutions to join the fourth industrial revolution

Industry 4.0 is here, and HP's modern technology is designed for it. HP Engage devices address common factory floor challenges, including equipment maintenance and upkeep, monitoring against safety hazards, and information management. Empower your business to lead the charge in smart manufacturing and automation with HP Engage solutions.

## Built to last and support unique workstreams

- Reliability and durability
- Deployability and remote manageability
- Long Term OS

## The HP Engage advantage

HP Engage devices are designed, tested, and certified to perform in challenging industrial environments over extended use hours.



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## SECURITY SYSTEMS HP MP9



Enhanced quality and reliability for consistent security, across the utility.

- Eight-year lifecycle
- High reliability
- High performance



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FLUID CONTROLS

## HP Engage One Pro (15.6" diagonal)



Designed to manage and support controls across liquid, oil, and gas utilities.

- 10-year lifecycle<sup>1</sup>
- High reliability
- High-brightness screen and anti-glare coating for visibility across lighting conditions
- Flexible mounting (wall, pole, or cart)<sup>2</sup>



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3

PLANT CONTROLS

## HP Engage Flex Pro



Easily integrate and deploy solutions across the facility.

- 10-year lifecycle<sup>1</sup>
- High reliability
- High performance
- Flexible connectivity
- Intel® Celeron® to Intel® Core™ i7 (8th Gen)



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5

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4

ROBOTICS

## HP Engage Flex Pro



Power smart manufacturing processes with adapted solutions.

- Easy integration
- 10-year lifecycle<sup>1</sup>
- Expansive connectivity ports
- High performance



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## HP ENGAGE EDGE USE CASES Accuracy Improvement

HP Engage Edge enables machine learning to continuously retrain edge inferencing models used in industrial applications to help improve accuracy or increase capabilities.



Click the numbers on the graphic to learn more.



## INDUSTRY APPLICATIONS

# Transportation and Logistics

### Optimize your solutions to keep things moving

Transportation and logistics is a fast-moving industry, and it means keeping up with ever-changing compliance standards, security requirements, and challenging environments, along with the routine equipment maintenance to maximize uptime and ensure quality and safety. HP Engage products integrate seamlessly into control solutions for optimized processing, helping to satisfy every stage of operations.

### Enhanced for driving logistics at scale

- Reliability and durability
- Remote manageability
- A choice of operating systems (including Android & Long Term OS)

### The HP Engage advantage

HP's most advanced security features come standard on HP Engage devices, including HP BIOSphere Gen6<sup>10</sup> with automatic updates and security checks, HP Sure Start, HP Sure Run, HP Sure Click,<sup>11,12</sup> and more.



Click the numbers on the graphic to learn more.



4 HP BIOSphere Gen6 features may vary depending on the platform and configuration.  
5 HP Sure Click requires Windows 10. See [https://bit.ly/2PlT6A\\_SureClick](https://bit.ly/2PlT6A_SureClick) for complete details.  
6 HP Sure Run, Sure Recover and Sure Sense are supported on Win 10 Pro & Win 10 IoT Enterprise 2019 LTSC, but not on Win 10 IoT Enterprise 2016 LTSC.

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1

### NAVIGATION SYSTEMS HP Engage Flex Pro



Power critically important navigation systems and equipment for vehicles on land, by sea, and in the air.

- 10-year lifecycle<sup>1</sup>
- High reliability
- High performance
- Highly secure

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HP's most advanced security features come standard on HP Engage devices, including HP BIOSphere Gen6<sup>10</sup> with automatic updates and security checks, HP Sure Start, HP Sure Run, HP Sure Click,<sup>11,12</sup> and more.

 Click the numbers on the graphic to learn more.

2

### TOLL CONTROL HP Engage Flex Pro



Power essential transportation infrastructures.

- 10-year lifecycle<sup>1</sup>
- High reliability
- High performance
- Two size options

INDUSTRY APPLICATIONS

# Transportation and Logistics

## Optimize your solutions to keep things moving

Transportation and logistics is a fast-moving industry, and it means keeping up with ever-changing compliance standards, security requirements, and challenging environments, along with the routine equipment maintenance to maximize uptime and ensure quality and safety. HP Engage products integrate seamlessly into control solutions for optimized processing, helping to satisfy every stage of operations.

### Enhanced for driving logistics at scale

- Reliability and durability
- Remote manageability
- A choice of operating systems (including Android & Long Term OS)

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## INDUSTRIAL VEHICLES HP Engage Go



Easily attach to vehicles so drivers can access and share data.

- 12.3" diagonal high-resolution screen
- Up to 13-hour battery life<sup>13</sup>
- Fast-charge support
- Six-year lifecycle
- Hardened design, military standard, drop rated<sup>14</sup>
- Option to attach to a mounting arm



Click the numbers on the graphic to learn more.

## INDUSTRY APPLICATIONS

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4

### FUEL PUMP CONTROL HP Engage Flex Pro



Gain the flexibility and small form factor to control one fuel pump or entire pump controller systems.

- 10-year lifecycle<sup>1</sup>
- High reliability
- High power to drive multiple pumps
- Two size options



## INDUSTRY APPLICATIONS

# Transportation and Logistics

### Optimize your solutions to keep things moving

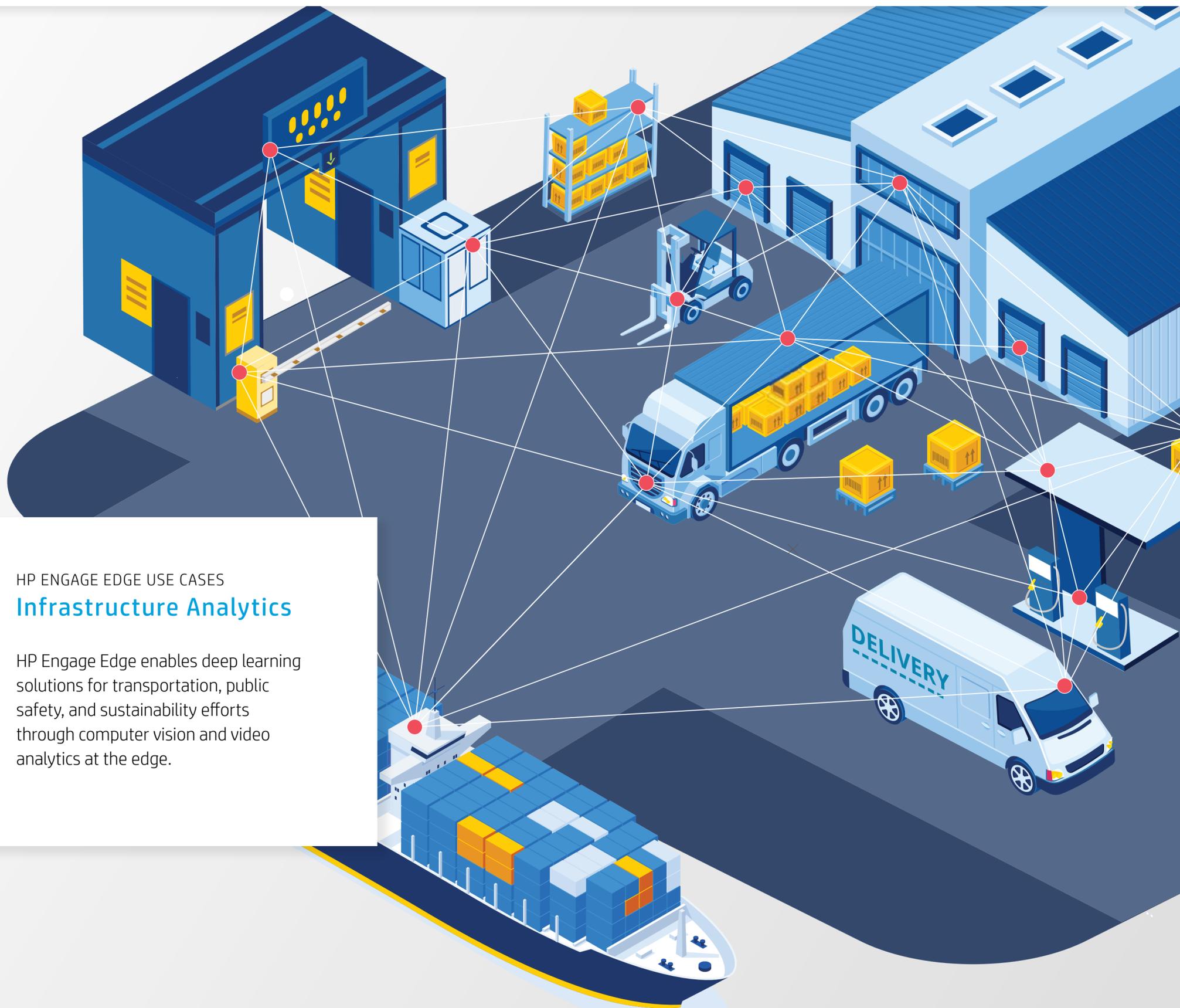
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5

### HP ENGAGE EDGE USE CASES Infrastructure Analytics

HP Engage Edge enables deep learning solutions for transportation, public safety, and sustainability efforts through computer vision and video analytics at the edge.



Click the numbers on the graphic to learn more.

4 HP BIOSphere Gen6 features may vary depending on the platform and configuration.  
5 HP Sure Click requires Windows 10. See [https://bit.ly/2PlT6A\\_SureClick](https://bit.ly/2PlT6A_SureClick) for complete details.  
6 HP Sure Run, Sure Recover and Sure Sense are supported on Win 10 Pro & Win 10 IoT Enterprise 2019 LTSC, but not on Win 10 IoT Enterprise 2016 LTSC.

# Global Warranties and Services

Protect and support your devices with HP Global Warranties<sup>6</sup> and Services<sup>7</sup>

Focus on your customers and your business, knowing HP has you covered.



## Warranties

Standard three-year next-business-day onsite warranties.<sup>6</sup>



## Parts and service

Up to five-year parts and service available with the affordable HP Care Pack.<sup>8</sup>



## Extra care

Flexible service options work around your needs.



## Custom services

Find the level of service you need with customizable service options.



## Upgradable

Select from a range of options.

# Strengthen your industry-specific solutions with the HP Engage portfolio

Whatever industry your solution targets, the HP Engage portfolio of products is the solution for long lifecycle, flexibility (hardware and software), reliability, and global support. It helps you address your customers' needs to keep their organizations up and running while helping maximize business opportunities for you.

[Learn more](#)





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<sup>1</sup> 10-year product lifecycle available on HP Engage One Pro, HP Engage Flex Pro, HP Engage Flex Pro-C, HP RP9.

<sup>2</sup> Optional features, accessories, and mounting hardware sold separately or as add-on features.

<sup>3</sup> Tested up to 10,000 wipes with select germicidal towelettes over a 3-year period. See wipe manufacturer's instructions for disinfecting and the HP cleaning guide for HP-tested wipe solutions at "[How to Sanitize Your HP Device](#)" Whitepaper.

<sup>4</sup> Factory services such as software loading, BIOS settings, and component additions are available to configure your product at time of manufacture.

<sup>5</sup> HP's total test process which includes a minimum of 120,000 hours of rigorous multi-tiered testing per computing platform. HP Total Test Process is not a guarantee of future performance under these test conditions. Accidental Damage or damage under these test conditions requires an optional HP Accidental Damage Protection Care Pack.

<sup>6</sup> Terms and conditions may vary by country. Certain restrictions and exclusions apply. Other warranty variations may be offered in your region. On-site service may be provided pursuant to a service contract between HP and an authorized HP third-party provider, and is not available in certain countries. Global service response times are based on commercially reasonable best effort and may vary by country.

<sup>7</sup> HP services are sold separately and are governed by the applicable HP terms and conditions of service provided or indicated to the Customer at the time of purchase. The Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HPLimited Warranty provided with your HP Product.

<sup>8</sup> HP Care Packs are sold separately. Service levels and response times may vary depending on your geographic location. HP services are governed by the applicable HP terms and conditions of service provided or indicated to the Customer at the time of purchase. The Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

<sup>9</sup> HP Engage Go: EMC Compliant- Certified for IEC60601-1-2, CISPR 32 (EN55032) and CISPR 35 (EN55035). HP Engage One: EN 60601-1-2:2015 Edition 4. HP Engage Flex Pro: EN 60601-1-2:2015 Edition 4. HP Engage One Pro: EN 60601-1-2:2015 Edition 4.

<sup>10</sup> HP BIOSphere Gen6 features may vary depending on the platform and configuration.

<sup>11</sup> HP Sure Click requires Windows 10. See [https://bit.ly/2PrLT6A\\_SureClick](https://bit.ly/2PrLT6A_SureClick) for complete details.

<sup>12</sup> HP Sure Run, Sure Recover, and Sure Sense are supported on Win 10 Pro & Win 10 IoT Enterprise 2019 LTSC; but not on Win 10 IoT Enterprise 2016 LTSC.

<sup>13</sup> Windows 10 MM14 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See [www.bapco.com](http://www.bapco.com) for additional details.

<sup>14</sup> MIL-STD testing is not intended to demonstrate fitness for U.S. Department of Defense contract requirements or for military use. Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Service.

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