Jabra GN

USER MANUAL



PANACAST U30

Built for work. Designed for freedom.

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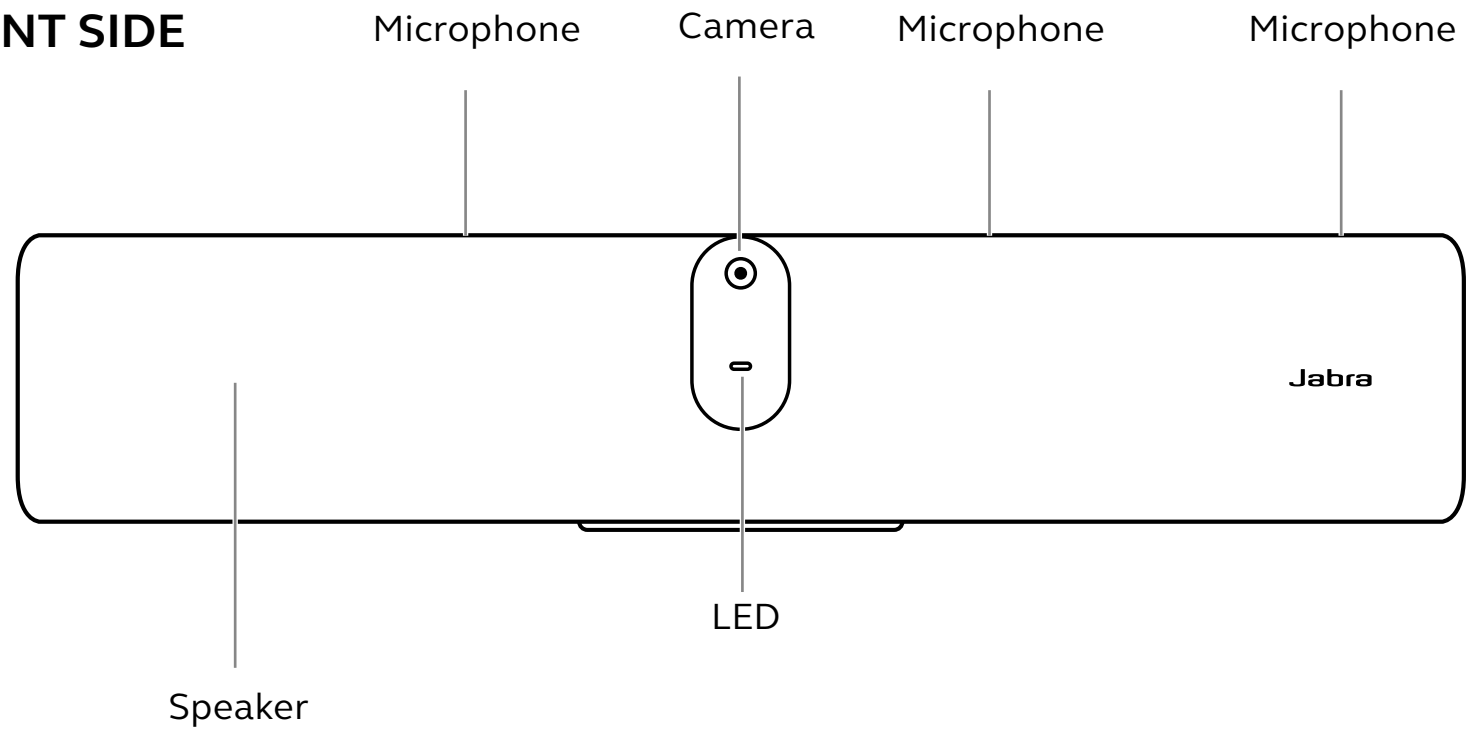
Made in Thailand
MODEL: VSM060

Declaration of Conformity can be found on www.jabra.com/doc

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1. Overview

FRONT SIDE

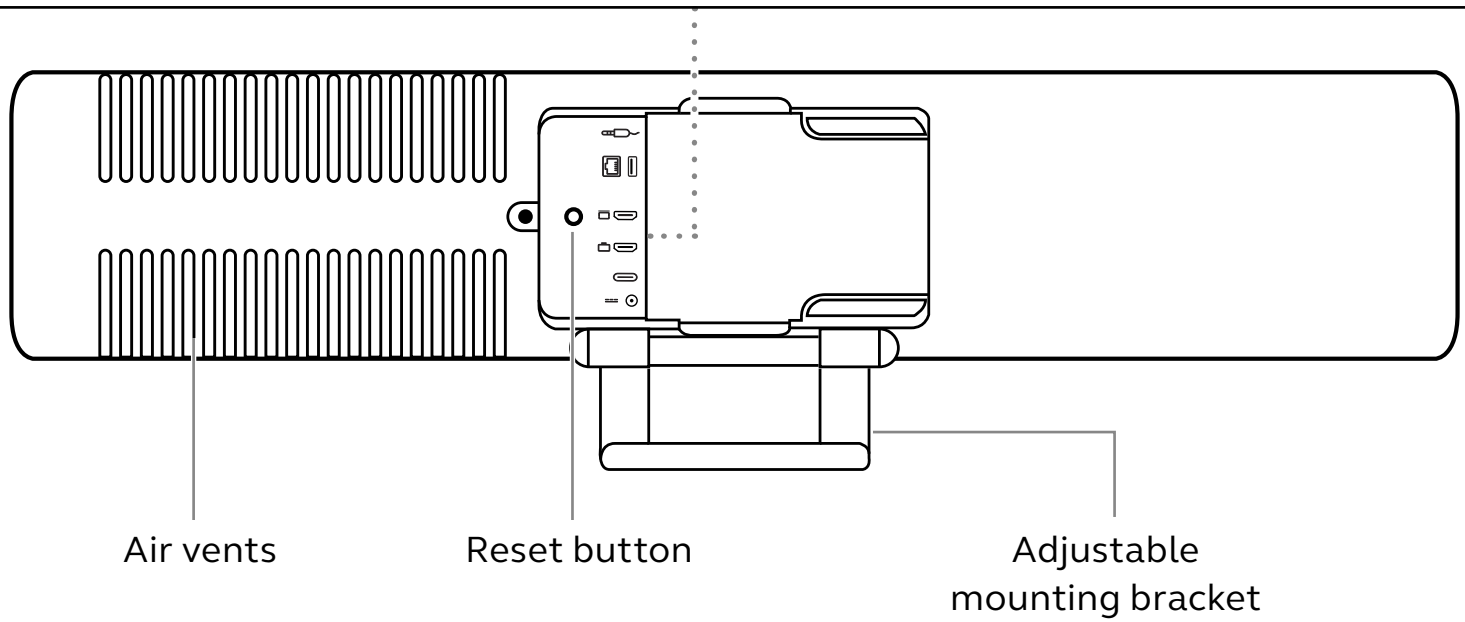


Security note: microphones and cameras can be used to record private conversations and footage.

BACK SIDE

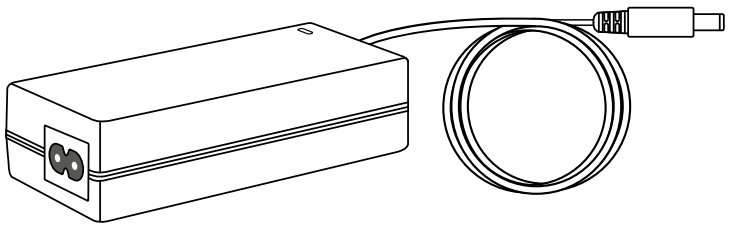
PORT CONNECTIONS

- AUX OUT for assistive listening devices
- Ethernet network
- USB-A accessories
- HDMI for wired content sharing
- HDMI OUT for monitor
- USB-C 3.2 Gen 1
- Power

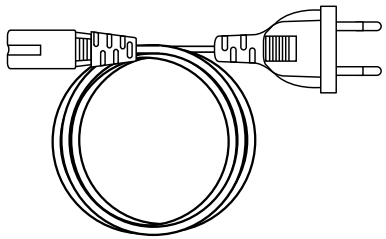


Security note: Bluetooth, Ethernet or Wi-Fi connections can potentially be used to transfer data to unauthorized devices.

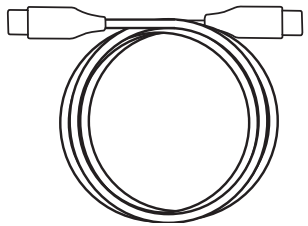
1.1 Included accessories



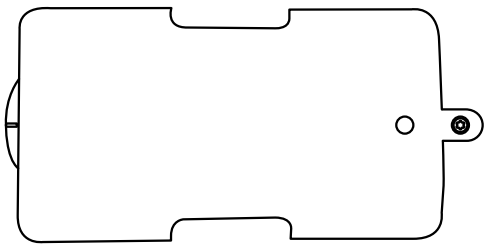
AC power adapter *(2m/6.56ft)*



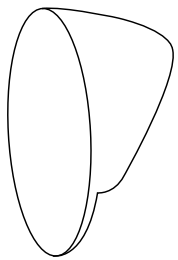
AC power cable
(1m/3.28ft)



USB-C to C 3.2 Gen 1 cable
(1.8m/5.9ft)



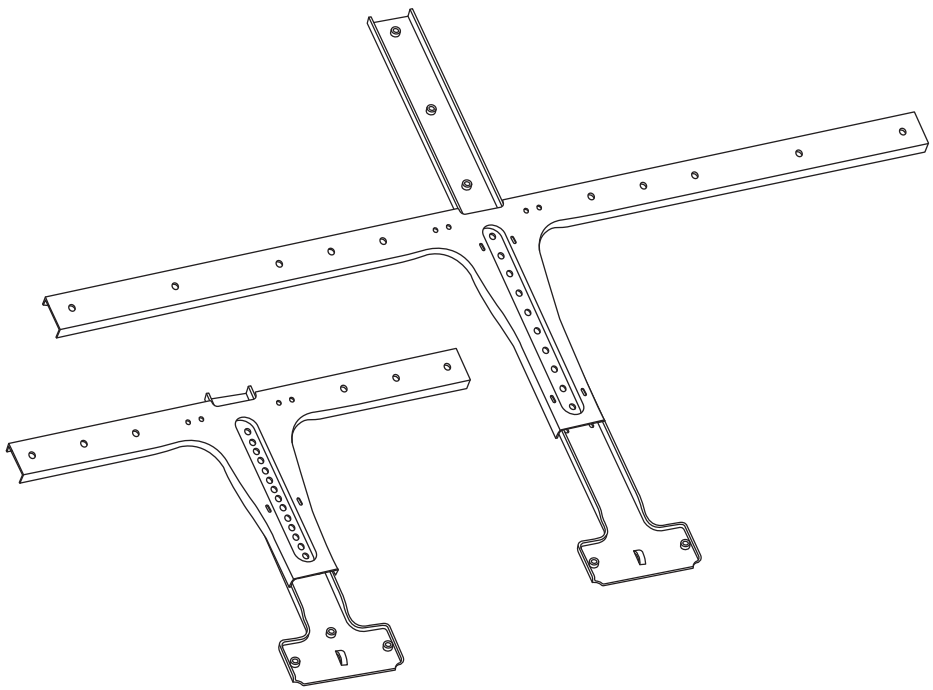
Cable compartment cover with embedded screw
(T10 torx)



Camera privacy cover

1.2 Optional accessories

Accessories can be purchased *here.*



Small or large screen mounts

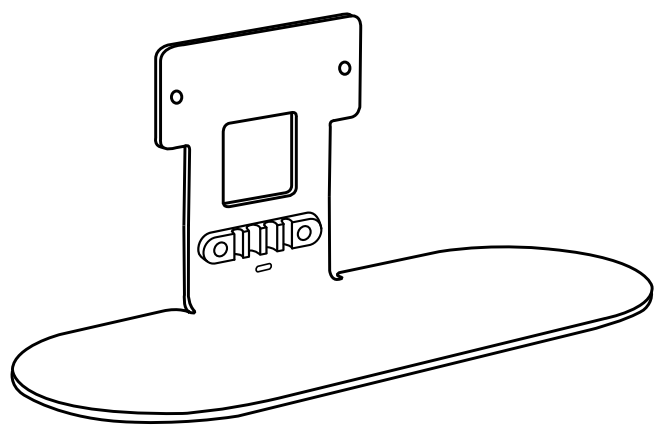
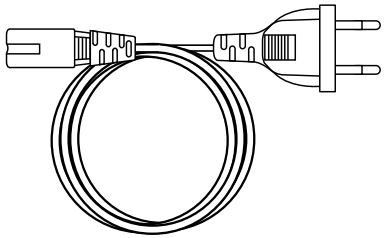
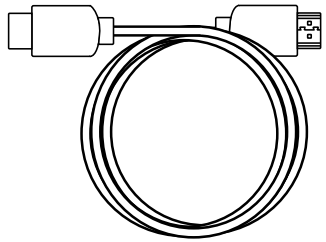


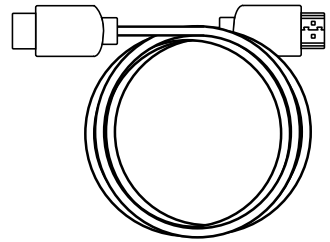
Table stand



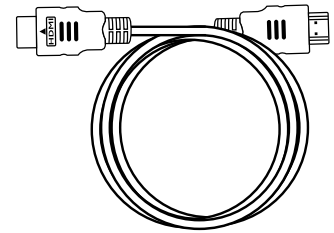
Regional power cords
(1m/3.28ft)



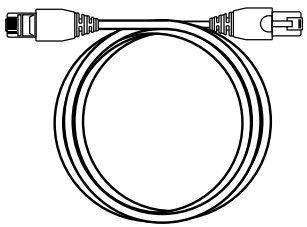
HDMI cable
(1.83m/6ft)



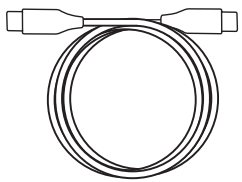
HDMI ingest cable
(4.57m/15ft)



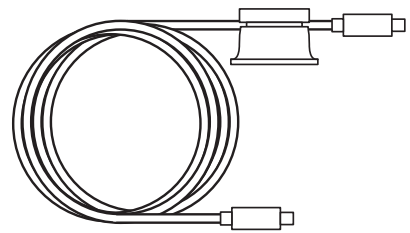
HDMI 2.0 Premium High Speed cable
(1.83m/6ft)



RJ45 Ethernet cable
(4.57m/15ft)



USB-C to C cable
(4.57m/15ft)

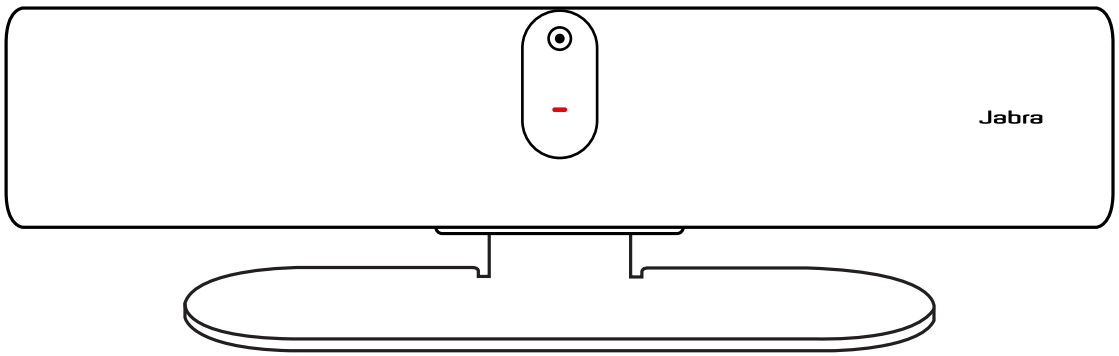


USB-C Active cable (USB-C to USB-C) 3.2 Gen 1 5M
(5m/16.4ft)



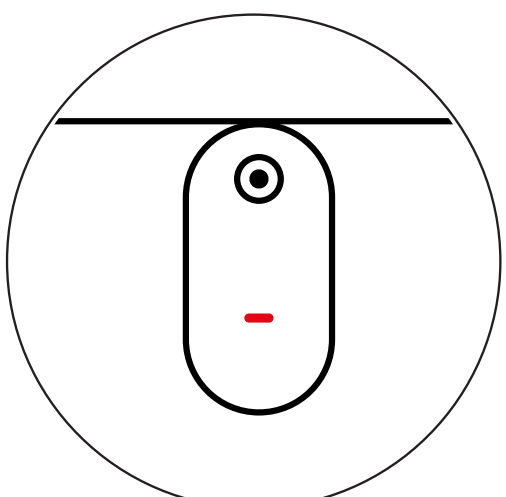
Camera tilt lock

2. Visual indicators



LED STATUS

Off or not streaming		(LED off)
Starting up	☼	(flashing white)
In call or streaming video/media	●	(solid green)
In call, audio muted	●	(solid red)
Firmware updating	✺	(fast flashing pink)

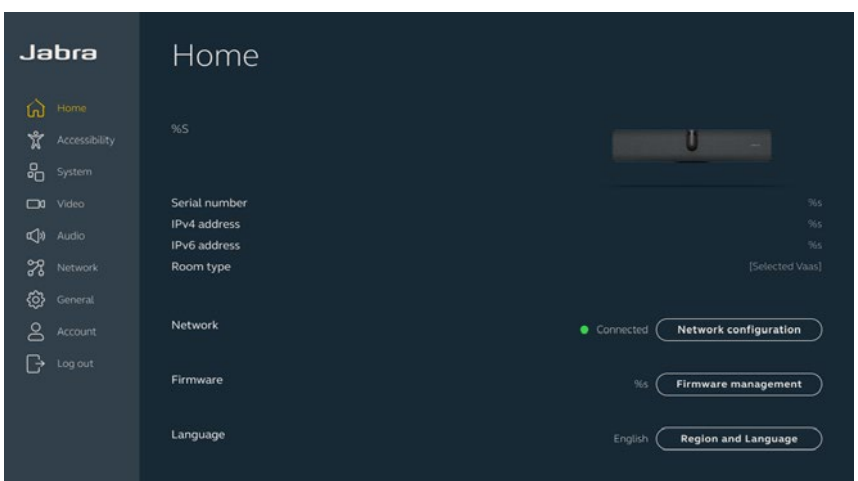


3. Settings management

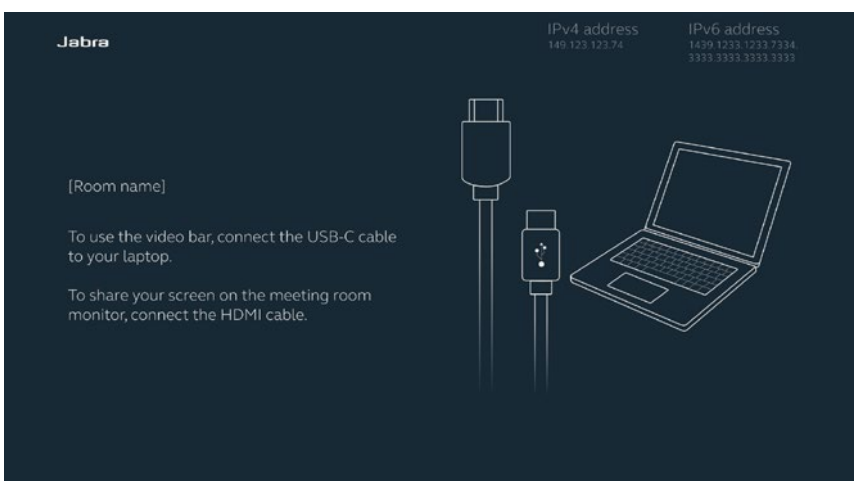
After the PanaCast U30 setup wizard is completed, the Web Console will show the **Home** page to start configuring the settings.

The room monitor will show the IP address information, as well as BYOD cabling instructions or a custom wallpaper previously configured.

Web Console



Room monitor



All PanaCast U30 settings can be configured using the Web Console or Jabra Plus Management.

To access the Web Console, enter the IP address of the video bar in a browser. The IP address information is displayed on the room monitor. If this is the first login, you must change the username and password. The default username is **admin** and the password is the **last 6 digits of the serial number of the video bar**. The IP address is also available in the **Home** page under **System>Devices.**

If there is no access to a network, connect the video bar to a computer using the USB-C cable and access the Web Console by entering the fixed IP address **https://jabra-ui.local**.

To access Jabra Plus Management, log in using your Jabra Plus Management account. Go to **Meeting rooms** > **Room inventory**, select your organization and corresponding meeting room. Select the provisioned PanaCast U30 to access its settings.

For more information go to the *Jabra Plus* support page.

3.1 Intelligent Zoom

Intelligent Zoom is a camera mode that dynamically frames all visible people in the meeting room in one view.

Only one camera mode can be active at a time. By default, the camera mode is set to Intelligent Zoom.

3.2 Virtual Director

Virtual Director is a camera mode that dynamically switches to and focuses on the person who is speaking.

3.3 Panoramic View

Panoramic View is a camera mode that displays a panoramic view of the meeting room.

3.4 Single-stream Dynamic Composition

Single-stream Dynamic Composition is an advanced camera mode that displays a tiled view of up to four speakers and a full room view. The tiled view will dynamically update to display the participants who are actively speaking.

3.5 Multi-stream Dynamic Composition for Microsoft Teams Rooms

Multi-stream Dynamic Composition for Microsoft Teams Rooms is an advanced camera mode that enables up to four video streams and a full room view. The individual streams will dynamically update to display the most recent speakers.

This camera mode supports Microsoft's Intelliframe and Microsoft's People Recognition, which needs to be enabled by an IT administrator and users must enroll their faces. For more information, refer to Microsoft's support page - *Enable Microsoft's People Recognition*.

3.6 Image quality settings

The image brightness, contrast, saturation, sharpness, and white balance can be adjusted in the Web Console or in Jabra Plus Management.

Automatic white balance is enabled by default. To manually adjust the white balance, automatic white balance must be disabled.

Image view
This setting allows you to increase the field of view of the PanaCast U30. **Max wide** will expand the view horizontally and vertically, approximately 8°, to include more of the meeting room. This may cause a slight fish-eye effect (stretched view).

3.7 Video flicker

Video flicker can occur if the PanaCast U30 is not set to the correct geographical region. If you encounter video flicker, select Auto (50Hz/60Hz) for regions that support NTSC format, or 50Hz for regions that support PAL format.

By default, Video flicker is set to Auto.

3.8 Extreme Noise Suppression

The PanaCast U30 provides noise suppression which addresses noise, echo cancellation and suppresses constant static noise, such as a fan or air conditioning.

Based on the meeting room conditions, you can enable Extreme Noise Suppression to suppress all background noise. Extreme Noise suppression may make voices sound flat.

3.9 Intelligent Meeting Space

Intelligent Meeting Space allows you to set up a customized boundary that can be applied to a meeting room. This boundary will ensure that only people within the meeting room will be considered as meeting room participants in Microsoft Teams or Zoom Rooms. This is especially useful for meeting rooms that have glass walls.

When the camera mode is set to Panoramic view, the Intelligent Meeting Space will not be active.

3.10 BYOD default screen

Customize the image displayed on the room monitor when the video bar is used in BYOD mode.

The screen can display BYOD cabling instructions using a single cable or multiple cables, or a custom wallpaper. This is configured in the Web Console or Jabra Plus Management. The custom wallpaper must be in PNG or JPG format, with a 16:9 image ratio (1920x1080 pixels) and a maximum size of 10 MB. Go to **System** > **Bring Your Own Device** > **Default screen** to upload the image.

3.11 Standby mode

This mode allows you to select how long the PanaCast U30 must be inactive before the room monitor turns off.

The PanaCast U30 camera has an integrated sensor that will automatically wake up the device when detecting movement.

3.12 Screen detection

Screen detection allows the camera to detect images of people on monitors or TVs and prevent them from being included as meeting participants.

3.13 Reflection detection

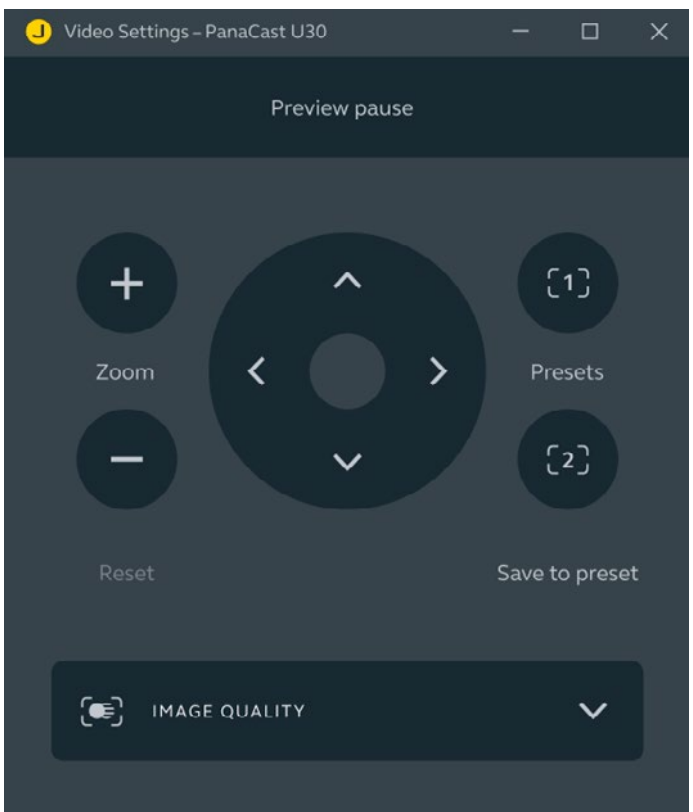
Reflection detection allows the camera to detect reflections of people in windows or mirrors and prevent them from being included as meeting participants.

4. Camera controller

The camera controller is a tool in *Jabra Direct* that enables users to remotely control a PanaCast U30 using their computer.

The camera controller allows users to:

- Adjust the camera view using Pan, Tilt, Zoom controls.
- Adjust the image quality settings (e.g. brightness, saturation, etc.).
- Select and customize Presets to suit the individual requirements.



5. Share content

5.1 Single-cable content sharing

Connect the included USB-C 3.2 Gen 1 cable from the video bar to the computer. The content from the computer will be displayed in the meeting and on the room monitor connected to the video bar.

The USB-C port on the computer must support DisplayPort Alt Mode to send both video and audio to the video bar.

A five meter Active USB-C 3.2 Gen 1 cable can be purchased at the *Jabra accessories* page.

5.2 Multiple-cable content sharing

If the computer does not support single-cable content sharing, connect an HDMI cable from the computer to the **HDMI IN** port on the back of the video bar and the included USB-C 3.2 Gen 1 cable.

The content from the computer will be displayed in the meeting and on the room monitor connected to the video bar.

An additional HDMI cable is not supplied and can be purchased at the *Jabra accessories* page.

6. Privacy cover

When the video bar is not in use, the privacy cover can be used to cover the lenses of the camera.

Remove the privacy cover when streaming video to avoid flickering, which may be triggering for photosensitive individuals.

To stop the video feed during the meeting, users can use the in-meeting controls in the video conferencing application.

7. Update firmware

Firmware updates improve performance or add new functionality to Jabra devices. It is recommended to update your Jabra device to the latest firmware available before first use. PanaCast U30 firmware updates can be done:

- Remotely using the Web Console
- Remotely using Jabra Plus Management - provision the PanaCast U30 and link it to an organization, or through a meeting-room client deployed on the room compute unit (.msi file)
- Locally using Jabra Direct

For local updates using the video bar, go to **System** > **Management** > **Manual firmware update** and select **Update**.

For remote updates using the Web Console, enter the IP address of the video bar in a browser. If this is the first time accessing the Web Console, the default username is **admin** and the password is the **last 6 digits of the serial number of the video bar**. After first login, you must change the password.

Go to **System** > **Management** > **Manual firmware update** and select **Update**.

Firmware updates in Jabra Plus Management will follow the Firmware policy assigned to the meeting room configuration.

Go to the **Meeting rooms** > **Room configurations** menu and select **Firmware policy**.

For firmware updates using an .msi file, generate and download the package from Jabra Plus Management and deploy it on the room compute unit with a USB stick. For more information, go to the *Jabra Plus* support page.

Firmware updates in Jabra Direct are done locally using a computer.

1. Download *Jabra Direct*.
2. Connect the PanaCast U30 to your computer.
3. In Jabra Direct, select your device. If a firmware update is available, this will be indicated by an **Update now** button.
4. Click the **Update now** button (or the **Updates** icon on the left menu) to open the Updates window. Next to your listed device, click **Update** to open the update dialog.
5. When the firmware has been updated successfully, follow any instructions to complete the update.

8. Restart devices

The video bar settings will remain the same when you restart it. You can restart the video bar using one of the following options:

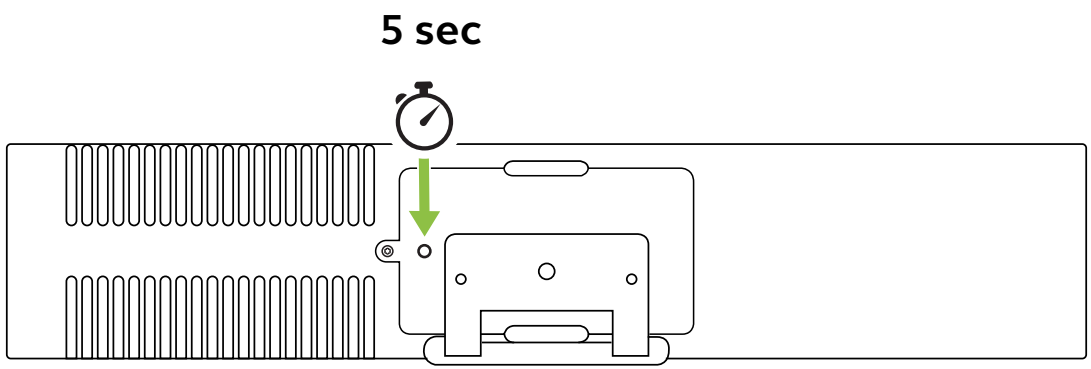
Web Console – enter the IP address of the video bar in the browser and go to the **General > System reset** menu and select **Restart connected devices**.

Jabra Plus Management – log in using your Jabra Plus Management account. Go to the **Meeting room** > **Room inventory** menu, select your organization and corresponding meeting room. Go the action menu on the PanaCast U30 video bar, and select **Reboot device**.

Manual restart

Press and hold the **Reset** button on the back of the video bar. Release the button after 5 seconds and a restart message will be displayed on the monitor.

The video bar will restart and play an audio notification when ready for use. The reboot takes approximately 1 minute.



9. Factory reset

Factory reset will restore the video bar to their factory default settings.

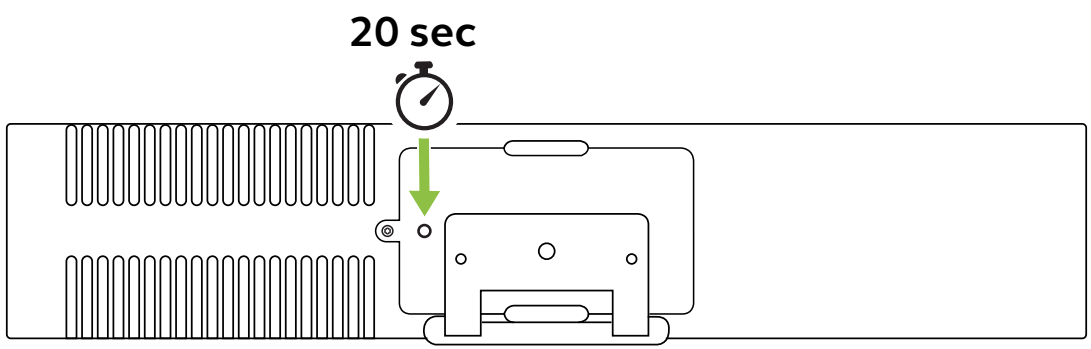
You can factory reset the video bar using the **Web Console**. Enter the IP address of the video bar in the browser and go to **General** > **System reset** and select **Factory reset**.

Manual factory reset

Manual factory reset will restore the video bar to its factory default settings.

Press and hold the **Reset** button on the back of the video bar for 20 seconds until the LED flashes pink and the factory data reset message is displayed on the monitor.

The video bar will restart and play an audio notification when ready for use. The reboot takes approximately 1 minute.



A security code can be configured to prevent users from manually factory resetting the PanaCast U30. You can configure it using the **Web Console**. Enter the IP address of the video bar in the browser. Log in as an admin and go to **Account** > **Access**.

After manually starting the factory reset of the Jabra device, the security code must be entered to complete the factory reset.

10.Support

10.1 FAQ and technical specifications

You can view the FAQ, certifications, and technical specifications on the *PanaCast U30 support page*.

10.2 How to care for your Jabra device

The PanaCast U30 is for indoor use only.

- Avoid direct sunlight and temperatures above 40°C/104°F or below 0°C/32°F.
- Do not expose the camera or cables to rain or other liquids.
- Do not position the devices near the vents of a monitor or TV as this may cause the devices to overheat and malfunction.
- Clean the surface with a cloth dampened with a mild soap solution.

Learn more about the ***PanaCast U30***