



RhythmConnect™ Link

Actionable Intelligence for Mixed Fleets

RhythmConnect Link gives IT teams the power of mixed fleet intelligence all under one unified software platform. Locate and manage every asset in the system for visibility of underused and overextended assets, so you can redeploy them to meet current needs without buying new equipment. RhythmConnect Link reporting also shows workstation usage patterns, battery health trends, declining runtime signals and more to proactively identify issues before they cause mid-shift failures.

RhythmConnect Link is compatible with powered mobile workstations from manufacturers using smart U1 battery technology.

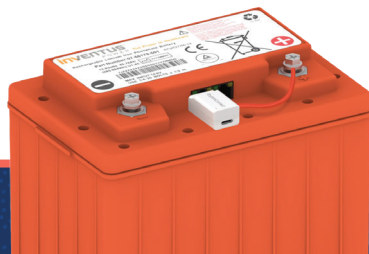
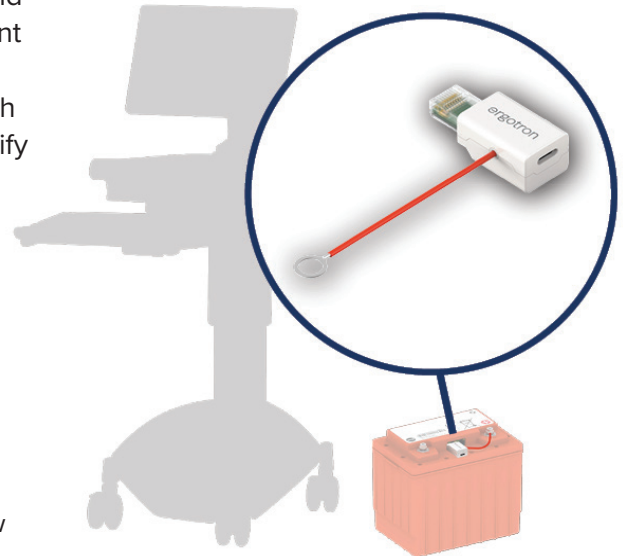
Why Teams Choose RhythmConnect Link

Simplify your fleet, simplify your day. One adaptable software platform that can be deployed within mixed fleets, so you can standardize with confidence.

Consolidated visibility. The power to locate workstations and fix issues without chasing assets. Issues are surfaced in real time and IT can remotely diagnose and reboot PCs. Less downtime, faster recovery.

Spend more time on patients, less on tech. Accelerate resolution and reduce workflow disruption for clinical teams.

Trusted security. RhythmConnect software is FIPS 140-3 validated, achieving the highest security standard mandated by the U.S. government.



RhythmConnect Link is compatible with hardware using smart U1 battery technology



Reporting intelligence includes fleet visibility & operational readiness, plus battery & lifecycle optimization



RhythmConnect software is FIPS 140-3 validated for trusted security

RhythmConnect Link

Capability	Intelligence Generated	Operational Impact
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Fleet Visibility and Operational Readiness

System-Wide Readiness Monitoring	Fleet Overview Dashboard: Consolidated fleet health view combining availability, battery, usage, and error data	See overall readiness at a glance and prioritize intervention where risk is emerging
Asset Readiness Detail View	Drill-down asset list view behind dashboard alerts	Pinpoint affected devices and resolve issues faster
Location Tracking	Location details, plus drift and abandoned asset reports	Redeploy and recover missing assets; defer unnecessary capital spend
On-Cart Geo-Fence Exit Warning	Real-time device alert when a cart exits a defined zone (RhythmConnect Link device alerts, not cart)	Deter unauthorized zone exit to prevent permanent asset loss
Usage Monitoring	Usage history details	Right-size the fleet and protect critical assets; defer unnecessary capital purchases

Remote Control & IT Efficiency

Remote Battery Management	Remote battery reboot	Allows IT teams to remotely reboot to address restart-resolvable events
ITSM Integration (optional add-on*)	Automated ITSM ticket creation and workflow triggers for battery incidents	Standardize response processes and reduce manual administrative effort
User-Initiated & Issue Reporting	Issue logs with ticket and order tracking	Accelerate resolution and reduce workflow disruption for clinical teams

Battery Intelligence & Lifecycle Optimization

Battery Runtime Monitoring	Battery runtime, session behavior, and inefficiency reporting	Prevent mid-shift depletion; improve operational reliability
Battery Lifecycle & Degradation Monitoring	Short-cycle and degradation reports	Extend battery life, retrain charging behaviors, and reduce premature replacements
Predictive Battery Modeling	Battery planning calendar with forward-looking health projections	Plan replacements proactively and align capital budgets with actual need
Battery-Only Diagnostics	Battery alerts and degradation signals	Service or replace batteries before they disrupt care delivery

*IT Service Management integration requires an additional fee.

Discover RhythmConnect



go.ergotron.com/rhythmconnect-intro-video

Work Better.

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