SAMSUNG

Galaxy Buds4 | Buds4 Pro



User guide

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Getting started

Galaxy Buds4

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Galaxy Buds4





Devices and software are constantly evolving — illustrations are for reference only.

Galaxy Buds4 Pro



Devices and software are constantly evolving — illustrations are for reference only.

Set up your device

Learn more about your device hardware, assembling and charging, and how to get started using your new device.

Charge the battery | Maintaining water and dust resistance | Check the charge status | Wireless power sharing | Choose ear tips | Wear the earbuds | Coupling earbuds

Charge the battery

Your device case is also the charger.



1. Place the earbuds into the charging case. Do not insert earbuds in the charging case if they are wet or dirty.
2. Close the charging case and either connect a USB-C cable as shown, or place the charging case on a wireless charger. The earbuds and charging case are charged simultaneously.

CAUTION The USB-C cable and power adapter are not included. Use only Samsung charging devices rated with an output voltage of 5 V and an output current of over 150 mA (sold separately). Samsung accessories are designed for your device to maximize battery life. Using other accessories may cause damage, and damage may not be covered by warranty.

While charging, the device and the charger may become hot. This does not affect the device's lifespan or performance and is in the device's normal range of operation.

Remove the device from the charger and wait for the device to cool down.

Learn more: **samsung.com/us/support/answer/ANS10002887**

NOTE Do not disassemble, modify, or repair your device. Placing objects, such as magnetic stripe cards, including credit cards, phone cards, passbooks, and boarding passes, next to the device or charger may cause damage from the charger or device's magnetic field.

Maintaining water and dust resistance

The Galaxy Buds4 is rated IP54: Dust-resistant; protects against splashed water.

The Galaxy Buds4 Pro is rated IP57: Dust-protected. Tested for submersion in up to 3 feet of fresh water for up to 30 minutes.

The charging case is not water-resistant.

Devices with IP ratings have been tested in controlled environments and certified to be water- and/or dust-resistant to the device rating specified under testing conditions.

Use your device in a manner consistent with the IP rating of your device. Failure to do so may result in damage to your device.
Learn more: **samsung.com/us/support/legal/mobile**

The device is not impervious to dust and water damage in any situation. It is important that all compartments are closed tightly. Any device which uses accessible compartments or ports that can be opened should have these sealed or closed tightly.

The suggestions below will help you maintain your device's performance and fulfill any warranty obligations.

- If your device is exposed to liquids other than fresh water (such as saltwater), rinse your device with fresh water dry it with a clean, soft cloth, and shake it to remove any excess water.
- If the device is dropped or receives an impact that causes physical damage to the device, the water and dust-resistant features of the device may be affected. If you suspect your device has been damaged because of a fall or impact, take it to a Samsung-authorized service center for inspection.
- Make sure to allow the device to dry before attempting to charge.
- If the device has been immersed in water or the microphone or speaker is wet, sound may not be heard clearly during a call while the device is immersed or the microphone or speaker is wet.
- If your device is exposed to dust, wipe it with a soft, lint-free cloth to remove dust buildup.
- Do not put your device into a washer or dryer.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean your device.
- Do not place any paint or painting materials (liquids) onto the device.
- Do not expose the device to water at high pressure.

Check the charge status

When you connect the earbuds and the charger case the LED indicators flash certain colors to indicate the battery status. You can display the battery indicator light by pressing the Connect button on the bottom of the case, or by opening or closing the charging case.



Color	Status
Solid green	The earbuds (if inserted) and charging case are fully charged.
Solid red	The earbuds (if inserted) and charging case are charging.
Flashing red	Charging error. Check for obstructions on the charging contacts of the earbuds or the case.
Flashing red (without earbuds)	Charging case battery power is below 10%.
Solid red (without earbuds)	Charging case battery power is between 10% and 29%.
Solid yellow (without earbuds)	Charging case battery power is between 30% and 59%.
Solid green (without earbuds)	Charging case battery power is 60% or above.

NOTE You can check the battery level for the case and earbuds in the Galaxy Wearable app. Learn more: Battery level

Wireless power sharing

Wirelessly charge your device using a supported Samsung mobile device. Some features are not available while sharing power.



1. From your mobile device, enable the Wireless power sharing feature.
2. With the mobile device face down, place the compatible device on the back of the mobile device to charge. A notification sound or vibration occurs when charging begins.

NOTE Wireless power sharing works with most Qi-Certified devices. Requires minimum 30% battery to share. Speed and power efficiency of charge varies by device. May not work with some accessories, covers, or other manufacturer's devices. If you have trouble connecting or charging is slow, remove any cover from each device.

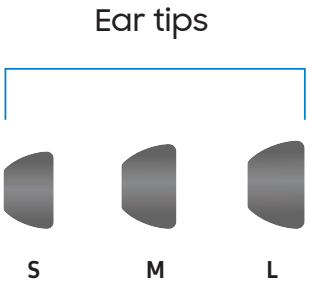
For best results when using Wireless power sharing, please note:

- Remove any accessories or cover before using the feature. Depending on the type of accessory or cover, Wireless power sharing may not work properly.
- The location of the wireless charging coil may vary by device, so you may need to adjust the placement to make a connection. When charging starts, a notification or vibration will occur, so the notification will help you know you've made a connection. During charging, do not move or use either device.
- Call reception or data services may be affected, depending on your network environment.
- Charging speed or efficiency can vary depending on device condition or surrounding environment.
- Do not use headphones.

Choose ear tips

Your Galaxy Buds4 Pro comes with the medium ear tips attached. There are additional ear tips in different sizes provided inside the box.

NOTE: This feature is only available on the Galaxy Buds4 Pro.



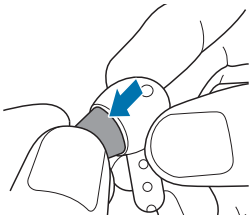
Ear tip precautions

- Do not use your fingernails when attaching or detaching the ear tips from the earbuds. Doing so may cause the tips to tear.
- Do not forcefully press or twist the ear tips, and do not forcefully pull off the ear tips. This may cause them to tear.
- If an ear tip gets caught in the gap on the earbud exterior while attaching it, remove the tip and try again.
- Do not wear the earbuds without the ear tips attached, as this may cause injury to your ears.

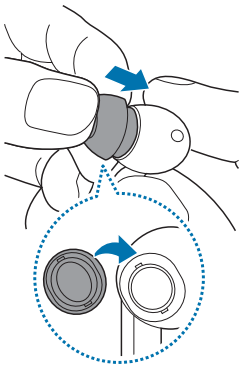
Change the ear tip

Follow the steps below to change the ear tip on your earbuds.
Learn more: **samsung.com/us/support/answer/ANS10003496**

1. Hold the main body of the earbud with one hand and invert the ear tip using your other hand.



2. Carefully grip the ear tip and pull it out to detach.
3. Choose a new ear tip that fits your ear. Align the earbud speaker with the little groove on the inside of the ear tip and push it in until it clicks into place.



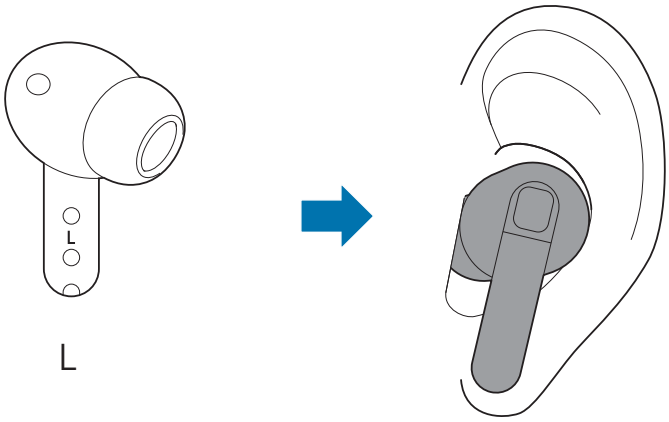
4. Repeat these steps for the second ear tip.

NOTE Make sure the edges of the ear tips are attached securely. If not, remove the ear tips and reattach them.

Wear the earbuds

Check the bottom of the earbuds for directional marks. Left is marked with "L", and right is marked with "R."

1. Insert the right earbud into your right ear with the "R" facing you.
2. Insert the left earbud into your left ear with the "L" facing you.
3. Angle the blade so that the microphone on the bottom is pointing towards your mouth (rather than straight down).
4. Rotate the earbuds forwards and backwards until the fit feels right.



NOTE You can optimize your earbud fit in the Galaxy Wearable app.
Learn more: Earbud fit test

Coupling earbuds

Should you lose one of the earbuds, you can buy a replacement and couple the old and new earbuds together.

1. Insert the earbuds into the charging case.
2. Press and hold the **Connect** button on the case for seven seconds or more. When the earbuds are coupled, the battery indicator light flashes blue and turns off.



Start using your device

Connect the earbuds to your mobile device | Pair for the first time | Use earbud controls | Music features | Call features

Connect the earbuds to your mobile device

Use your mobile device to manage the earbuds. Devices with One UI 8.0 and above use the device's Settings menu. Devices with earlier One UI versions or other Android devices manage the earbuds advanced features with the Wearable app.
Learn more: **smsng.us/galaxywearable**

TIP For non-Samsung mobile phones the earbuds can connect using bluetooth, but to access the earbud's advanced features you will need to download the Wearable app.

To check which UI version your mobile device has:

- From Settings, tap **About phone** > **Software information** > **One UI version.**

NOTE: If your paired mobile device receives an upgrade to One UI 8.0 or above, earbud features will move from the Wearable app to the mobile device's Settings.

Pair for the first time

To begin pairing, put your mobile device in pairing mode.

1. Put the earbuds in the case and then open and close the case.
2. Follow the prompts on your mobile device to complete pairing.

NOTE Mobile devices that are Bluetooth enabled may automatically detect the earbuds and prompt for pairing.

Connect to a different device

Use the Connect button to put the device into pairing mode so that it can pair to another device.



1. Put the earbuds in the case and then open the case.
2. Press the **Connect** button for 3 seconds.

NOTE When connecting earbuds with a mobile device that has a Samsung account, the earbud pairing information will be synced to other devices that use the same Samsung account.

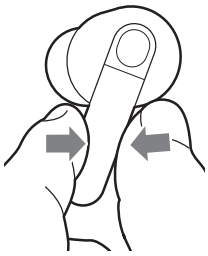
Disconnect

To disconnect the earbuds from your mobile device:

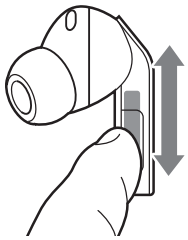
1. From Settings, tap **Connections** > **Bluetooth**.
2. Tap the earbuds to disconnect it from the mobile device.

Use earbud controls

Use the touch pad on the earbuds to control your music, phone calls, and other useful shortcuts without getting out your phone.



Pinch both sides of the earbud blade with two fingers.



Swipe up or down on the touch pad.

Pinch	Play or pause a track Answer or end a call
Double pinch	Play the next track
Triple pinch	Play previous track (if done in the first three seconds of a track) Start the current track over at the beginning (if done after the first three seconds of a track)
Pinch and hold	Activate a custom shortcut. Learn more: Customize the pinch and hold shortcuts Decline incoming calls
Swipe	Swipe up to turn the volume up Swipe down to turn the volume down

Music features

Once connected to your mobile device, when you play music, videos, or other audio files the sound will come through your earbuds. You can use the touch pad on the earbuds to control how the audio is played.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To enable Audio:

- Tap **Manage connections** > **Audio**.

Playback controls

Navigate your playlist using the touch pad on your earbuds.

Pinch	Play or pause
Double pinch	Next track
Triple pinch	Previous track
Swipe	Adjust the volume up or down

Call features

Answer and control calls using your earbuds.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To enable calls:

- Tap **Manage connections** > **Calls**.

Phone controls

Manage calls using the touch pad on your earbuds.

Pinch	Answer or end a call
Pinch and hold	Decline incoming calls

Call waiting

If you receive an incoming call while already on a call, the earbuds will emit a sound.

- To reject the incoming call and stay on the current call, pinch and hold the touch pad.
- To answer the incoming call and place the current call on hold, pinch the touch pad.
- To switch between the current call and one placed on hold, pinch the touch pad.

TIP The Galaxy Buds4 Pro, when connected to a device with One UI 8.0 or higher, can also use head gestures to accept or decline calls.
Learn more: Head gestures.

Features

Access the Buds features

Controls

Sound quality and effects

Manage connections

Advanced features

Accessibility

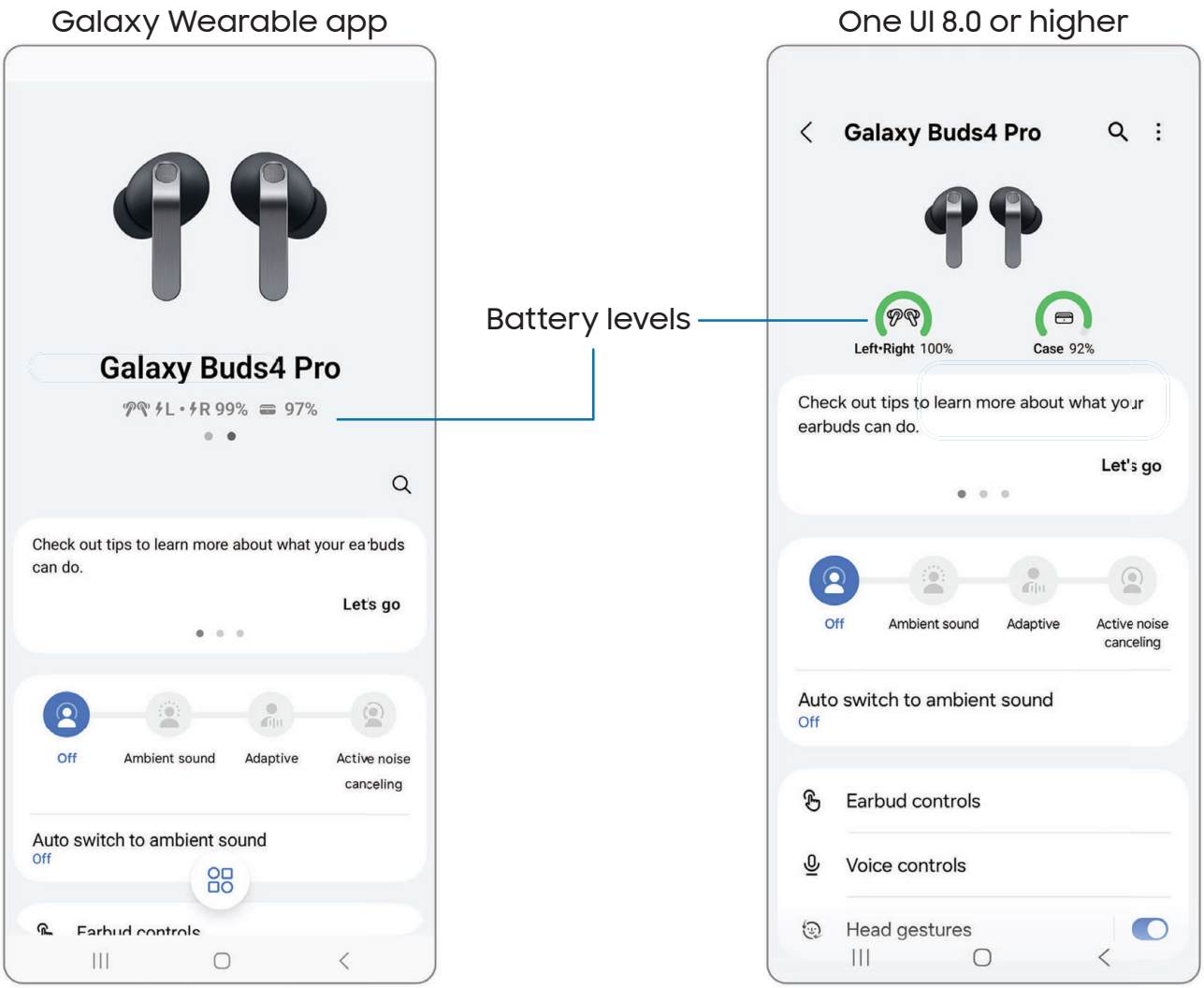
Earbud management



Access the Buds features

The location of the features on your mobile device depends on the One UI version installed.

- If your device has One UI 8.0 or higher, tap **Settings** > **[Your earbuds]**.
- Otherwise, tap **Galaxy Wearable**.



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Battery level

Use your smartphone to view the battery level for both the earbuds and case at the top of the screen. When the battery is low a notification is displayed on your mobile device.

To check the battery percentage on your mobile device:

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

Controls

Customize how you control your Buds.

Noise controls | Earbud controls | Voice controls | Head gestures

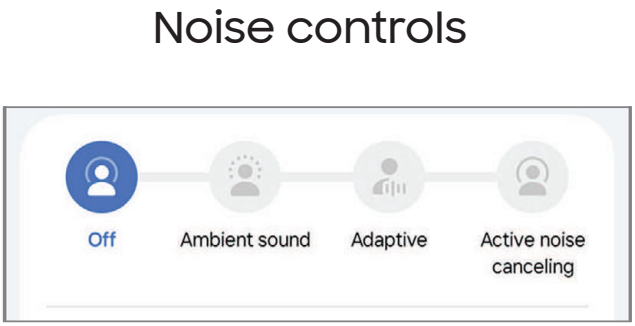
Noise controls

Use intelligent noise controls to enhance your listening experience. Change your noise control settings using your mobile device or by using the touch pad on your earbuds.

TIP To avoid feedback when noise controls are activated, make sure the microphone area of the earbuds are not covered.

Switch noise controls

Your features page provides shortcuts to different noise controls.



- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

Tap an option to switch noise controls:

- **Off**: Disable all noise canceling and ambient sound features.
- **Ambient sound**: Allow background sounds
  - Drag the **Ambient sound volume** slider to adjust the volume (Galaxy Buds4 Pro only).
  - Tap **Auto switch to Ambient sound** to automatically turn on the feature when you start speaking (Galaxy Buds4 Pro only).
  - Tap **Use Ambient sound during calls** to automatically turn on when you are on a phone call (Galaxy Buds4 only).
- **Adaptive**: Make calls or play media with optimized sound quality.
- **Active noise canceling**: Quiet unwanted background noise and ambient sounds.
  - Drag the **Active noise canceling level** slider to adjust.
  - Tap **Auto switch to Ambient sound** to automatically turn on the feature when you start speaking (Galaxy Buds4 Pro only).

Earbud controls

Use the touch pad on your earbuds to activate different controls.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Earbud controls:

1. Tap **Earbud controls**.
2. Tap an option to enable the earbud control feature and customize options.
   - Media controls
   - Left (Pinch and hold controls)
   - Right (Pinch and hold controls)
   - Answer call or end call
   - Decline call

Customize the pinch and hold shortcuts

The left and right earbuds can be assigned different shortcuts.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Earbud controls:

1. Tap **Earbud controls**.
2. Tap **Left** or **Right** under Pinch and hold controls, and tap an option to set a shortcut:
   - **Switch noise controls** (default): Customize the noise canceling and ambient sound features. Learn more: Noise controls
   - **Digital assistant**: Activate the assistant through your Google Account (One UI 8.0 only).
   - **Bixby**: Activate the Bixby feature.
   - **Apps**: Choose an app to launch.
   - **Interpreter**: Launch the Interpreter feature (Galaxy Wearable app only).

- **Mindfulness**: Resume playing whatever was last played in the Mindfulness section of Samsung Health (Galaxy Wearable app only).
- **Spotify**: Launch the Spotify app (Galaxy Wearable app only).

Voice controls

Activate Bixby by saying "Hi Bixby" while wearing your earbuds. Not all Bixby functions are available. This option is available only when connected to Bixby-enabled Samsung phones.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Voice controls:

1. Tap **Voice controls**.
2. Tap a feature to customize:
   - **Set up Google digital assistant**: Talk to your digital assistant on your Buds (One UI 8.0 only).
   - **Voice wake-up**: Choose which AI assistants to wake up with your voice.
   - **Voice commands**: Use voice commands to control music, adjust the volume and answer or reject phone calls (Galaxy Buds4 Pro only).

Head gestures

Nod or shake your head to accept or decline incoming calls. When talking to Bixby, you can also use these gestures to answer yes-or-no questions or end the conversation.

NOTE This option is only available when connected to a device with One UI 8.0 or higher.

1. From **Settings**, tap **[Your earbuds]** > **Head gestures**.
2. Tap to enable the feature:
   - **Yes or accept**: Choose to nod or shake your head to accept.
   - **No or decline**: Choose to nod or shake your head to decline.

Sound quality and effects

Customize sound effects for all apps or set custom sound effects for each app.

360 audio | Equalizer | Loudness normalization | App sound settings | Adjust sound to fit | Advanced quality options | Earbud fit test | Adapt sound

360 audio

Hear vivid, immersive sound coming from all directions so you feel like you are right in the action when you watch videos or listen to music.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access 360 audio:

- Tap **Sound quality and effects** > **360 audio**.

Equalizer

Select from several different equalizer presets for a unique sound.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Equalizer:

1. Tap **Sound quality and effects** > **Equalizer**.
2. Choose an available option to change the sound settings.

Loudness normalization

Adjust the recording based on perceived loudness. Normalization adjusts the gain by a constant value.

NOTE This option is only available when connected to a device with One UI 8.0 or higher.

1. From **Settings**, tap > **[Your earbuds]** > **Sound quality and effects.**
2. Tap **Loudness normalization** to enable the feature.

App sound settings

When a media app is playing sound, you can press and hold the volume slider in the Quick panel to open a window that allows you to customize sound settings for that app. Those settings are saved and applied the next time you use that app. You can review those settings in App sound settings.

NOTE This option is only available when connected to a device with One UI 8.0 or higher.

1. From **Settings**, tap > **[Your earbuds]** > **Sound quality and effects.**
2. Tap **App sound settings** to review the settings for each app.

Adjust sound to fit

Adjust sound automatically to deliver the best audio based on your ear shape and how you're wearing your earbuds. Works best when both earbuds are in your ears with a consistent fit.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Adjust sound to fit:

- Tap **Sound quality and effects** > **Adjust sound to fit** to enable the feature.

Advanced quality options

Your earbuds have advanced sound quality options.

NOTE This option is only available when connected to a device with One UI 8.0 or higher.

1. From **Settings**, tap > **[Your earbuds]** > **Sound quality and effects.**
2. Tap **Advanced quality options** to enable a feature:
   - **Ultra high quality (UHQ) audio:** Get professional-level audio playback with up to 96 kHz sample rate. Sounds response may lag in some apps.
   - **Super wide band speech:** Get clearer sound on calls with 16 kHz bandwidth.

Earbud fit test

Check your earbud fit to make sure you are getting the best sound and active noise canceling (Galaxy Buds4 Pro only).

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds].**
- Otherwise: Tap **Galaxy Wearable.**

To access Earbud fit test:

1. Tap **Sound quality and effects** > **Earbud fit test.**
2. Tap **Start** to begin and follow the prompts.

Adapt sound

Configure the sound quality so that it is optimized for calls and media.

NOTE This option is only available on the Galaxy Buds4 Pro.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds].**
- Otherwise: Tap **Galaxy Wearable.**

To access Adapt sound:

- Tap **Adapt sound** > **Start** to configure.

Manage connections

Customize how your Buds connect to other devices.

Calls and Audio | Seamless earbud connection | Auto switch Buds | Reset

Calls and Audio

Switch to nearby devices without disconnecting your earbuds or turning on pairing mode. This works with any nearby device that's signed in to your Samsung account, even if it has never paired with your earbuds before.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To enable Calls and Audio:

- Tap **Manage connections**, and tap an option:
  - **Calls**: Use your Buds for incoming and outgoing calls while connected.
  - **Audio**: Use your Buds for all audio playing from your connected device.

Seamless earbud connection

Switch to nearby devices without disconnecting your earbuds or turning on pairing mode. This works with any nearby device that's signed in to your Samsung account, even if it has never paired with your earbuds before.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Seamless earbud connection:

1. Tap **Manage connections** > **Seamless earbud connection**.
2. Tap to enable the feature.

Auto switch Buds

Automatically switch your Galaxy Buds from another device to this phone when you make a call, answer a call, or play media.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Auto switch Buds:

1. Tap **Manage connections** > **Auto switch to Buds**.
2. Tap next to the Buds you want to enable.

Reset

Reset settings to their factory default values and delete all data.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Reset:

1. Tap **Manage connections** > **Reset**.
2. Tap **Reset** to confirm.

Advanced features

Customize the sound accessibility features of your device.

Read notifications aloud | In-ear detection | Neck stretch reminders | Labs

Read notifications aloud

Have text notifications from your phone read aloud on your earbuds.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Read notifications aloud:

1. Tap **Advanced features** > **Read notifications aloud**.
2. Tap to enable the feature.
   - To receive notifications from your phone on your earbuds, even while using your phone, tap **Read aloud while using phone**.
   - To choose which app notifications are read aloud, tap an app in the list.

In-ear detection

Play calls through your earbuds when they are in your ears and through your phone when they are not. Turn this off to play calls through your earbuds even when they are not in your ears.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access In-ear detection:

1. Tap **Advanced features** > **In-ear detection**.
2. Tap to enable the feature.

Neck stretch reminders

Your earbuds can detect your head position and notify you when you have bent your head down for ten minutes.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access In-ear detection:

1. Tap **Advanced features** > **Neck stretch reminders**.
2. Tap to enable the feature and follow the prompts to calibrate your earbuds.

Labs

Explore the earbud's experimental features.

Gaming mode

Minimize the audio delay for vivid, synchronized gaming sound. For the best experience, keep your earbuds near your mobile device.

NOTE This option is only available when connected with a Samsung mobile device.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Gaming mode:

1. Tap **Advanced features** > **Labs**.
2. Tap **Gaming mode**, then tap to enable the feature.

Accessibility

Customize the sound accessibility features of your device.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Accessibility:

1. Tap **Accessibility**.
2. Tap an option to customize:
   - Drag the slider to customize the right and left sound balance.
   - **Noise controls with one earbud**: Use noise controls like ambient sound and noise canceling when only wearing one earbud.
   - **Hearing enhancements for ambient sound**: Adjust the ambient sound volume and tone. You can also boost voices in front of you (Galaxy Buds4 Pro only).
   - **Adapt sound**: Adjust the sound quality so that it is optimized for calls and media (Galaxy Buds4 Pro only).

Earbud management

Check for updated software, find your lost earbuds, and more.

Find my Earbuds | Diagnostics | Listen to audio broadcast | Earbuds software update | Tips and user manual | About earbuds

Find my Earbuds

If you misplace your earbuds, your mobile device can help you find them.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Find my earbuds:

- Tap **Find my Earbuds**.

Diagnostics

Access the Samsung Members support page for your device.

NOTE This option is only available when connected to a device through the Galaxy Wearable app.

- Tap **Galaxy Wearable** > **Diagnostics**.

Listen to audio broadcast

Listen or share audio broadcasts nearby.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Audio broadcast:

- Tap **Listen to audio broadcast**.
  - **Share:** Customize options for sharing your media or voice. This option is only available when connected to a device with One UI 8.0.
  - **Listen:** Listen to nearby audio streams.

Earbuds software update

Update your earbud's software for the latest features.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Earbuds software update:

- Tap **Earbuds software update** to automatically check if your software is up to date.

Tips and user manual

Learn useful tips to get the most out of your device, and access the user guide.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access Tips and user guide:

- Tap **Tips and user manual**.
  - Tap a tip for more details.
  - Tap **User guide** to open the guide.

About earbuds

View information about the earbuds.

- One UI 8.0 or higher: Tap **Settings** > **[Your earbuds]**.
- Otherwise: Tap **Galaxy Wearable**.

To access About earbuds:

- Tap **About earbuds** for the following information:
  - Product name, model, and serial number
  - Legal information
  - Software information
  - Battery information

Learn more

Videos

youtube.com/samsungcare

Samsung Care

samsung.com/us/support

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Contact us on Facebook Messenger: **m.me/samsungsupport**

Find us on Facebook: **facebook.com/samsungsupport**

Follow us on X (formerly Twitter): **x.com/samsungsupport**

Legal information

READ THIS INFORMATION BEFORE USING YOUR MOBILE DEVICE.

Dispute Resolution Agreement - This Product is subject to a binding dispute resolution agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. ("Samsung"). You can opt out of the agreement within 30 calendar days of the first consumer purchase by emailing optout@sea.samsung.com or calling 1-800-SAMSUNG (726-7864) and providing the applicable information.

The full Dispute Resolution Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and Health & Safety Information for your device are available online at **https://www.samsung.com/us/Legal/Gear-HSGuide**.

Restricting children's access to your mobile device

Your device is not a toy. Do not allow children to play with it because they could hurt themselves and others, or damage the device, or make calls that increase your device bill. Keep the device and all its parts and accessories out of the reach of small children.

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Some multimedia (audio/video) files contain Digital Rights Management (DRM) technology to verify you have the right to use the files. Preloaded apps on your device may not be compatible with DRM-protected files.

Screen images are simulated. Appearance of device may vary.

Descriptions are based on the device's default settings. Some content may differ depending on carrier, model, or software.

The actual available capacity of the internal storage is less than the specified capacity because the operating system and default applications occupy part of the storage. The available capacity may change when you upgrade the device.

Please check with your service provider to verify qualifying services/features.