

EPSON



IMPACT 500 Series

Designed for the demands of modern communication, IMPACT 500 ensures crystal-clear calls, lasting comfort, and focus from the first conversation to the last. With certified Microsoft Teams compatibility, IMPACT 500 gives you the best of both worlds: dongle or native Bluetooth®.



zoom



Key Features

Protects from listening fatigue

EPOS BrainAdapt™ technology protects your brain from fatigue caused by poor audio and noise, boosting your focus and productivity.

Stay in control of your environment with hybrid ANC

Effectively reduce background noise during calls and when you need to focus, ensuring you remain productive in any work environment.

Clear, natural voice with EPOS industry-leading voice pick-up

EPOS AI™ and expertly tuned microphones remove unwanted noise, making remote conversations feel as real as being there in person.

Professional performance all day long

Communicate with confidence all day with over 35 hours of talk time, talk-through mode and intuitive boom arm call control.

The best of both worlds: Dongle or Native Bluetooth®

Certified for Microsoft Teams, it enables easy connectivity, so you can stay seamlessly connected throughout your workday.

What's in the Box



Quick Guide, Safety Guide
& Compliance Sheet

Carry Pouch



IMPACT 500

BTD 900c dongle



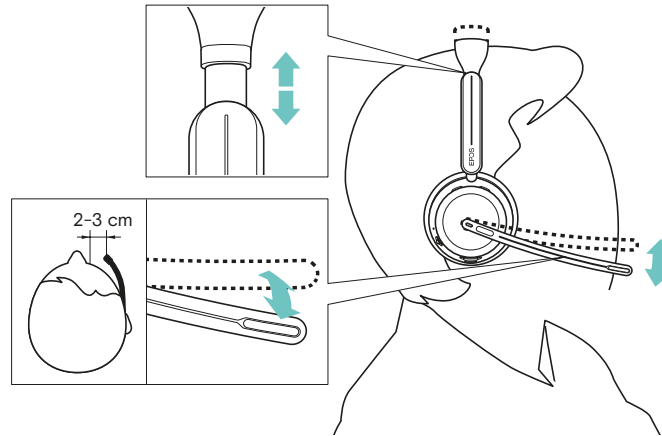
BTD C to A Adapter*

USB-C to USB-C Cable

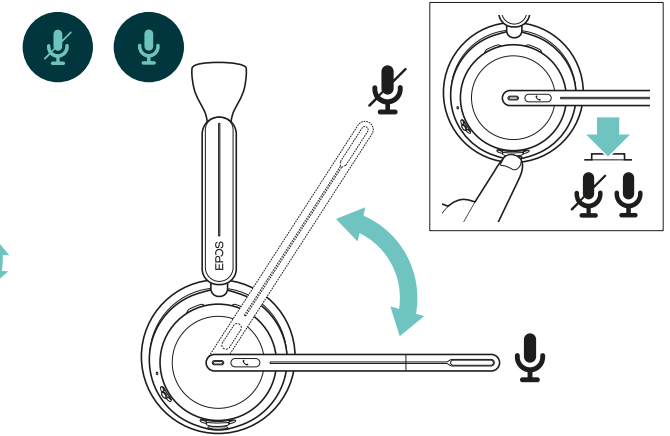


How to Use the IMPACT 500

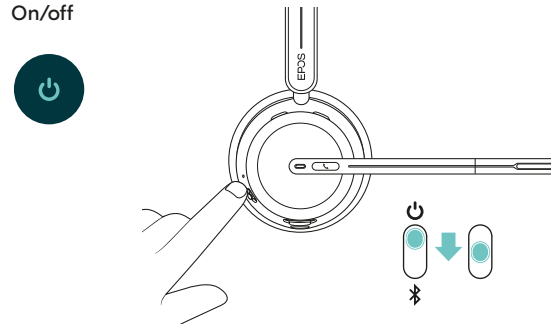
Adjusting and wearing the headset



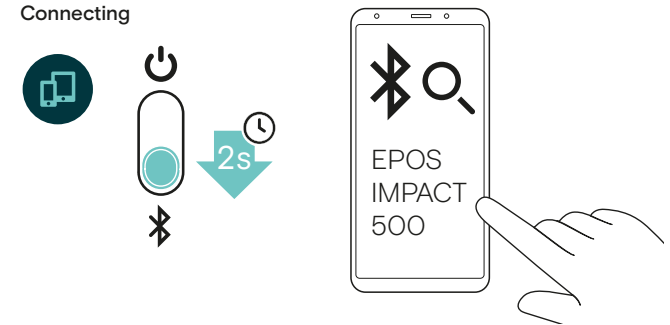
Mute/unmute



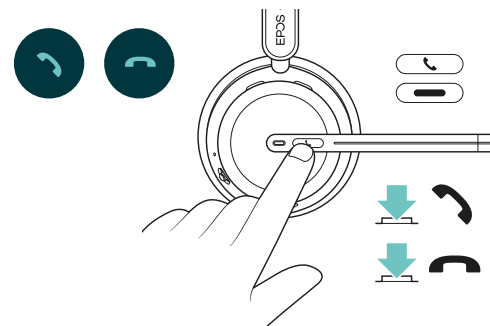
On/off



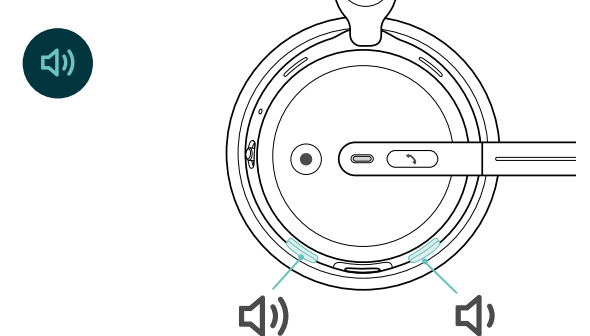
Connecting



Accept/end a call



Adjusting the volume



Additional benefits & features

**Native Bluetooth®**

The new IMPACT 500 headsets (Native Bluetooth®) is certified for Microsoft Teams and Zoom and provides an easy way to connect.

**Microsoft Teams Open Office certified**

Meets Microsoft's Open Office requirements for noise suppression and voice pick-up.

**Single-sided busy light**

Signals availability at a glance, reducing interruptions to help you stay focused.

**Intuitive boom arm call control**

Lets you manage calls with a simple gesture – lift to mute and move down to answer.

**Hook button for music control**

Play and pause directly from your headset—no need to reach for your device.

**Comfort for every call**

Breathable leatherette earpads and a super-soft padded headband.

**Microsoft Swift Pair**

Instantly pair your IMPACT 500 with Windows devices for a faster, smoother setup (When using native Bluetooth®).

**TalkThrough mode**

Makes quick conversations with colleagues effortless without removing your headset.

**Stay in control with EPOS Manager**

Free software for asset management, remote updates and adhering to company policy.

**Sustainable FSC packaging**

Plastic free packaging and materials from responsibly managed forests.

Product features

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Connectivity

Laptop, phone, tablet	Up to 30m/98 ft wireless range to a computer using the included BTD 900c dongle.
Native Bluetooth®	Connect to a computer without the use of a dongle, reducing port consumption. A future software release will add support for Teams over native Bluetooth®.
Dongle	Comes with pre-paired BTD 900c dongle including BTD USB-C to USB-A adapter
Multi-point	Connect to two Bluetooth devices at the same time, including a mobile device and computer.
Multiple device pairing	Pair with up to 8 devices.

Audio

Active noise cancellation (ANC)	Hybrid ANC tuned to suppress surrounding noise to support focus in open offices and working environments with distractions.
Talk Through	Makes brief conversations with people next to the user possible without needing to remove the headset.
EPOS ActiveGard™	Protects users against acoustic injury caused by sudden bursts on the line.
EPOS EU Noise at Work Limiter®	Enhanced audio protection that reduces the risk and severity of acoustic shock, average 85 dB over a work day
Australia G616 Acoustic Safety	Enhanced audio protection that reduces the risk and severity of acoustic shock, not exceeding 102 dB SPL
EPOS BrainAdapt™	Proven to reduce users listening effort, improve speech recognition and improve memory recall by reducing the cognitive load on the brain caused by noise or poor audio.*

*Read more about EPOS BrainAdapt™ [here](#)

Product features

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Ease of use

Mute LED on boom arm	If the user speaks while muted, the LED on the boom arm will flash to indicate that the microphone is muted.
Call control	Call control on the headset lets users manage calls directly, improving efficiency and reducing interruptions.
Busy light	A single-sided busy light indicates to colleagues when the user is in a call.
Boom arm features	Flexible boom arm allows for precise placement and 270 degrees rotation enables left or right wearing. Easily answer and mute calls by moving the boom arm to the down or upright position.
Microsoft Swift Pair	Enables faster, seamless Bluetooth pairing, reducing setup time and improving user productivity with professional headsets.

Certifications

Microsoft Teams (Native Bluetooth + Premium Microphone for Open Office) Zoom (Workplace + Native Bluetooth) Google Meet, Cisco Webex.	Ensure optimal audio quality and seamless integration with your preferred unified communications platform.
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Durability

Warranty	2 years
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Software

EPOS Connect desktop app	EPOS Connect freeware for Windows and Mac. Conduct firmware updates and configure headsets for personal audio preferences: eposaudio.com/software-epos-connect
EPOS Connect mobile app	Compatible with most iOS and Android systems and available in 7 languages including English, French, German, Spanish, Japanese, Korean and Simplified Chinese.
EPOS Connect for thin clients	Conduct firmware updates, supported by DellWyse, Linux, IGEL, eLux
EPOS Connect for web	A web-based solution to conduct firmware updates and configure headsets for personal audio preferences
EPOS Manager	Manage, update and configure EPOS audio devices from any location. For both cloud and on-premises solutions: eposaudio.com/software-epos-manager

Product features

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Product variants	What's in the box	EAN code	UPC code
IMPACT 500 MS UC ANC WL USB-C+A Art. no. 1001490	IMPACT 500 headset, BTD 900c dongle & BTD C to A adapter, USB-C to USB-C cable, carry pouch, documentation	57 14708 01311 2	8 40064 41290 2
IMPACT 500 MS UC ANC WL Art. no. 1001375	IMPACT 500 headset, USB-C to A adapter, USB-C to USB-C cable, carry pouch, documentation	57 14708 01205 4	8 40064 41185 1

Spare parts

Product	Description	EAN code	UPC code
BTD 900c Art. no. 1001149	The BTD 900c dongle provides connection to compatible Bluetooth® devices in the ADAPT and IMPACT Series.	57 14708 00951 1	8 40064 40951 3
Replacement cable USB-C to USB-C 1.2m Art. no. 1001489	Replacement cable USB-C to USB-C 1.2m	57 14708 01310 5	8 40064 41289 6
Replacement ear pads IMPACT 500 Art. no. 1001552	Set of two Leatherette ear pads	57 14708 01379 2	8 40064 41353 4
Headset Pouch 01 Art. no. 1001239	Headset Pouch Grey RPET Felt Material	57 14708 01046 3	8 40064 41046 5
Replacement BTD USB-C to USB-A Adapter Art. no. 1001589	Converts USB-C dongles to USB-A ports . Variant dependent.	57 14708 01416 4	8 40064 41390 9
Replacement USB-C to USB-A Adapter Art. no. 1001474	Converts USB-C cables to connect to USB-A ports. Variant dependent.	57 14708 01295 5	8 40064 41274 2
Spare battery 07 Art. no. 1001546	Spare battery for IMPACT 500	57 14708 01371 6	8 40064 41347 3