

HPE Complete Care Service — Assigned Technology Specialist

HPE Contractual Support Services

Service overview

This addendum to the HPE Complete Care Service — Assigned Technology Specialist (ATS) service data sheet defines the HPE technologies that can be supported by the ATS service.

Table 1. ATS supported technologies

Compute	Storage	HPC	
Compute Cloudline	Storage MSA	HPE Apollo servers/HPE Cray XD (2000 and 6500 only)	
Compute Edge	Storage NAS/HPE StoreEasy	IPE StoreEasy HPE Solutions for Microsoft Azure Stack HCI	
Compute Converged System	HPE SimpliVity	Compute MCS (Includes BCS blades and HPE Superdome)	
HPE Synergy	Storage Nearline		
Compute Core Compute x86	HPE XP Storage		
Compute c-Class — blades	HPE 3PAR, HPE Alletra 9000, HPE Primera		
	Storage Networking		
	HPE StoreOnce and VSA (virtual storage appliance)		

Support matrix

Table 2. ATS excluded technologies

Compute	Storage	HPC	Networking
HPE NonStop	HPE Nimble Storage — including dHCl and HPE Alletra 6000	HPE Platforms that use HPE Cray GRS	HPE Aruba Networking
		Compute HPE Cray — HPE Slingshot	
		HPE Cray EX/supercomputers	
		E1000/Cray ClusterStor	
		 HPFS and DMF (caution — could be part of an HPE Apollo solution) 	
		CSM and HPCM software	

Note: These details are subject to change without notice. Contact your Hewlett Packard Enterprise sales representative for more information.

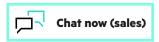
More information about the ATS service and deliverables:

Contractual: HPE Complete Care Service — Assigned Technology Specialist

Packaged: HPE Complete Care Service — Assigned Technology Specialist

Learn more at

HPE.com/services/completecare





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