

# QUICK SPECS

Compaq ActiveAnswers™ for  
AXENT Raptor Firewall with  
VPN

## Overview

Compaq ActiveAnswers for AXENT Raptor Firewall with VPN is a set of information and methodologies for planning, deploying, and operating a virtual private network (VPN) within the comprehensive security architecture that is possible using AXENT Raptor Firewall on Compaq ProLiant servers as the foundation. ActiveAnswers for AXENT Raptor Firewall with VPN addresses the most time consuming and complex issues that impact customers' ability to rapidly and effectively implement a VPN solution utilizing AXENT Raptor Firewall on Compaq servers.

## BENEFITS

### Reduced Time to Solution

Compaq ActiveAnswers for AXENT Raptor Firewall with VPN includes proven methods for planning, deploying and operating a VPN solution. Examples of the enablers provided in the solution include a VPN Primer, which discusses the essential technology at beginner and intermediate levels, and the Web-based interactive Sizer that provides the tools to determine the most appropriate size and scope of solution for a customer's requirements. Together, these methodologies and tools can significantly reduce the time and resources that an integrator or customer has to expend to validate a VPN solution. By reducing implementation time and eliminating costly guesswork, users can gain and sustain a competitive advantage.

### Increased Confidence

The recommendations and best-practices offered in ActiveAnswers for AXENT Raptor Firewall with VPN are based on extensive integration and performance characterization testing by Compaq in collaboration with AXENT. Included are proven methods for implementing VPNs within an overall security architecture. These methods reduce the risks associated with trial and error implementation. Compaq solution providers and customers can move ahead with increased confidence knowing AXENT Raptor Firewall with VPN is securing their Internet communications.

## ACTIVE ANSWERS ENABLERS

The planning, deployment and operations enablers within the ActiveAnswers for AXENT Raptor Firewall with VPN solution provide details specific to implementing the AXENT Raptor Firewall with VPN running on Compaq ProLiant servers.

### Planning Enablers

Planning a successful VPN solution requires assessing a company's requirements for VPN communications – encryption levels, number and types of connections, authentication and authorization protocols – and understanding how the VPN solution should fit within an overall security architecture. A sample of the ActiveAnswers documents to support this process include:

- The VPN Primer, which explains the basics of virtual private networking and the nature of the decisions that a customer or integrator must make in order to get to a complete solution, allowing the reader to employ the technology to its best advantage in their environment.
- A Web-based interactive Sizer gives the user the power, simply by answering a series of questions, to determine the most appropriate hardware combination for the job at hand. This sizer is the result of extensive Compaq testing, and bases its output on the customer's encryption needs, number of tunnels and likely traffic levels.
- Performance guides provide the user with a detailed look into the performance of the VPN solution under a variety of conditions, enabling them to fine-tune the solution.

### Deployment Enablers

To simplify the deployment of a VPN solution, ActiveAnswers provides:

- An installation guide to help ensure against vulnerabilities caused by misconfiguration.
- The Inter-operability guide shows how this solution works with VPNs from other vendors. This is vital for the company that plans to mesh its VPN with a customer's or vendor's VPN.
- The PPTP Implementation guide gives directions to the customer who is starting a VPN installation based on a Microsoft-only solution.

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## ACTIVEANSWERS ENABLERS *(continued)*

### Operations Enablers

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Effective operations of the firewall solution is critical to the long-term security of the network it protects. A sample of the operations enablers included are:

- References to AXENT's hot fixes and updates, to keep software current and simplify the operations process.
- Links to Compaq server management resources

## SOLUTION FULFILLMENT

Compaq products can be purchased through your existing Compaq Authorized Channel. AXENT Raptor Firewall with VPN software can be purchased through your existing method of procurement.

Compaq Authorized Solution Providers and Compaq Services can help you implement a solution based on ActiveAnswers for AXENT Raptor Firewall with VPN. For more information, contact your local Compaq authorized reseller or visit [www.compaq.com/services](http://www.compaq.com/services).

## CONTENT SUPPORT

### Content & Accessibility Support

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Compaq will provide content and website accessibility support to ActiveAnswers users worldwide. The key components of Compaq ActiveAnswers support structure include:

- Self-help FAQs
  - Provides quick help on common questions
- Internet messaging for all users
  - Establishes a single point of contact within Compaq
  - Registered Users
    - Can send inquiries on content or accessibility
    - Can provide feedback
    - Receive prioritized response within 1 business day (M-F)
    - Can set their inquiries' level of urgency
  - Visitors
    - Can provide unidirectional feedback to Compaq

ActiveAnswers Content Support addresses specific questions pertaining to the usage of content in the delivery of the solution. Typical questions may include:

- Tool usage
- Sizer and configuration output
- Content errors or omissions

ActiveAnswers Accessibility Support addresses general website inquiries pertaining to:

- Page links
- Web response times
- Password administration
- Site availability

## HOW TO PURCHASE

Compaq ActiveAnswers provides online tools and technical information to plan, deploy and operate business solutions. Register at no charge at [www.compaq.com/activeanswers](http://www.compaq.com/activeanswers).