Overview

HPE Smart Array P721m Controller

The HPE Smart Array P721m is a PCI-Express (PCIe) 3.0 mezzanine card supporting direct attached and Shared SAS Storage for the HPE ProLiant Gen8 BladeSystem servers. It provides new levels of reliability, connectivity, and storage performance for HPE Gen8 Blade servers through its support of the latest SCSI technology and advanced RAID capabilities. The P721m can support up to 227 zoned direct attached SAS or SATA hard drives per controller. This controller can support tape drives, shared storage (up to 4 P2000 G3 SAS array systems), and direct attach to D2600, D2700, D6000 and MDS600.



What's New

• Support for HPE MSA2040 Storage

Models

HP Smart Array P721m/2GB FBWC 6Gb 4-ports Ext Mezzanine SAS Controller HP Smart Array P721m/512 FBWC 6Gb 4-ports Ext Mezzanine SAS Controller

650072-B21 655636-B21

NOTE: HPE Smart Array P721m/512M Controller is only for shared storage connectivity. For connecting D2600/D2700/D6000 or MDS600, one must use P721m/2G FBWC controller.

NOTE: HPE Smart Array P721m/2G FBWC controller comes with Smart Array Advanced Pack 2.0 and HPE SmartCache features enabled by default.



The Smart Array Advantage

The Hewlett Packard Enterprise innovative design and integration work within the Smart Array family of products creates customer value that is unmatched in the industry. Use of Smart Array products across multiple applications results in a much lower Total Cost of Ownership (TCO) than any other server storage RAID product. The HPE Smart Array family brings an unparalleled return on investment.

Data Compatibility. Data Compatibility with all Serial Smart Array controllers allows simple and easy upgrades any time needs for higher performance, capacity, and availability increase.

Consistent Configuration and Management Tools. All Smart Array products utilize a standard set of management and utility software. These tools minimize Total Cost of Ownership (TCO) by reducing training requirements and technical expertise necessary to install and maintain HPE server storage.

Pre-Failure Warranty. Pre-Failure Warranty means Systems Insight Manager not only reports when a drive is going to fail but allows replacement of failing drives prior to actual failure. For complete details, consult the HPE Support Center or refer to your HPE Server documentation.

Key Features

- Storage interface (SAS/SATA)
 - Eight (8) 6Gb/s SAS physical links distributed equally across 4 external 2x ports to support up to 4 6Gb/s SAS Switches
 - 6Gb/s SAS technology delivers up to 600 MB/s theoretical bandwidth per physical link.
 - o 6Gb/s SATA technology delivers up to 600 MB/s theoretical bandwidth per physical link for directly attached SATA drives.
 - o Mix-and-match SAS and SATA drives to the same controller. Deploy drive technology as needed to fit the computing environment.
 - Support for SAS tape drives, SAS tape autoloaders and SAS tape libraries.
- RAID controller features
 - o 512 MB or 2 GiBytes cache
 - o RAID 0, 1, 10, 5, 50, 6, 60, 1 ADM, 10 ADM NOTE: RAID for Shared Storage is controlled by the controller of the array.
 - o Recovery ROM protects against ROM corruption.
- Smart Array PCle mezzanine card that connects to a HPE 6Gb/s SAS BL Switch through the c-Class enclosure high-speed mid-plane supporting shared SAS storage.
- 2 GiBytes Flash Backed Write Cache (FBWC) provides read ahead caching and write back caching with indefinite write cache data retention in the case of unexpected power outage.
- Software consistency on most current shipping Smart Array family products: HPE
 SmartStorage Administrator, HPE Systems Insight Manager, and HPE Intelligent Provisioning.
 The HPE Smart Storage Administrator configures and manages a host of Smart Array
 controllers and other storage devices using a single interface. It replaces the HPE Array
 Configuration Utility (ACU) with an updated design and configuration enhancements.
- The HPE SSD Smart Path feature included in the Smart Array software stack improves SSD read performance by bypassing the Smart Array firmware for the optimal performance path to the SSD.
- The HPE SmartCache licensed feature is a controller-based read caching solution in a DAS
 environment that caches the most frequently accessed data ("hot" data) onto lower latency
 SSDs to dynamically accelerate application workloads. HPE Smart Cache license is not required
 on P721m with 2GiBytes FBWC. HPE Smart Cache requires a minimum of 1 GiByte FBWC.

Online Management Features

- Online array expansion
- Online capacity expansion
- Online logical drive extension
- Online RAID level migration
- Online stripe size migration
- Online mirror split, recombine, and rollback
- Online and high performance offline Rapid Parity Initialization (RPI)

- Unlimited global online spares assignment
- User selectable expand and rebuild priority
- User selectable RAID level and stripe size
- User selectable read and write cache sizes
- Supports Predictive Spare Activation

Performance

- Eight (8) 6Gb/s SAS physical links distributed across 4 external 2x ports which supports up to four 6Gb/s SAS Switches
- 6Gb/s SAS (600MB/s theoretical bandwidth per physical link)
- PCle 3.0
- Up to 2 GiBytes Flash Backed Write Cache

Capacity

• Dependent upon attached arrays. See drive enclosure QuickSpecs for details

Availability

Provides increased server uptime by providing advanced storage functionality:

- Online RAID level migration between any RAID levels
- Online stripe size migration
- Online capacity expansion
- Online logical drive extension
- Online active drive replacement
- Unlimited global online spare

Fault Prevention

The following features offer detection of possible failures before they occur, allowing preventive action to be taken:

- S.M.A.R.T.: Self Monitoring Analysis and Reporting Technology first developed at HPE detects possible hard disk failure before it occurs, allowing replacement of the component before failure occurs.
- Drive Parameter Tracking monitors drive operational parameters, predicting failure and notifying the administrator.
- Dynamic Sector Repairing continually performs background surface scans on the hard disk drives during inactive periods and automatically remaps bad sectors, ensuring data integrity.
- Smart Array Cache Tracking monitors integrity of controller cache, allowing pre-failure preventative maintenance.

Fault Tolerance RAID Descriptions

Keeps data available and server running while a failed drive is being replaced; two fault tolerance configurations are supported for the internal connections including:

- **RAID 6** (Advanced Data Guarding): Supported with a minimum of 4 drives. This allocates two sets of parity data across drives. This level of fault tolerance can withstand a double drive failure without downtime or data loss.
- **RAID 60**: Supported with a minimum of 8 drives. This volume is composed of two or more RAID 6 sub-volumes (parity groups) where data is striped across each parity group as if it were a single physical drive. Each RAID 6 parity group can sustain up to two drive failures without incurring data loss.
- **RAID 5** (Distributed Data Guarding): Supported with a minimum of 3 drives. This allocates one set of parity data across drives. This level of fault tolerance can withstand a single drive failure without downtime or data loss.
- RAID 50: Supported with a minimum of 6 drives. This volume is composed of two or more

RAID 5 sub-volumes (parity groups) where data is striped across each parity group as if it were a single physical drive. Each RAID 5 parity group can sustain a single drive failure without incurring data loss.

- **RAID 1 & 10** (Drive Mirroring): Supported with a minimum of 2 drives. This allocates half of the drive array to the data and the other half to the mirrored data, providing two copies of the data.
- RAID 1 ADM & 10 ADM (Advanced Data Mirroring): Supported with a minimum of 3 drives.
 RAID 1 ADM creates redundant copies of the data using 3 drives. RAID 10 ADM stripes data across two or more sets of RAID 1 ADM volumes. This level of fault tolerance can withstand a double drive failure within a RAID 1 ADM volume without downtime or data loss.

Fault Recovery

Minimizes downtime, reconstructs data, and facilitates a quick recovery from drive failure:

- Recovery ROM: This feature provides unique redundancy that protects from a ROM image corruption. A new version of firmware can be flashed to the ROM while the controller maintains the last known working version of firmware. If the firmware becomes corrupt, the controller will revert back to the previous version of firmware and continue operating. This reduces the risk of flashing firmware to the controller.
- DRAM ECC corrects against single bit data and address corruption.

Ease of Use

Consistency and upgradeability on most shipping HPE Smart Array products make them unique in the industry:

- GUI based configuration, management and diagnostic software tools
- Common data format between generations of products

HPE SmartCache

HPE SmartCache is a controller-based read caching solution in a DAS environment that caches the most frequently accessed data ("hot" data) onto lower latency SSDs to dynamically accelerate application workloads. The HPE SmartCache architecture is flexible and supports any HPE ProLiant Gen8 supported HDD for bulk storage and any HPE ProLiant Gen8 supported SSD as an accelerator.

HPE SmartCache is deployed and managed using the HPE SmartStorage Administrator (HPE SSA).

The basic HPE SmartCache architecture is comprised of the following three elements:

- Bulk storage: The first element is the bulk storage device, which is any supported HDD attached to the HPE Smart Array controller.
- Accelerator: The second element, the accelerator, is a faster/lower latency SSD device that caches data.
- Metadata: The final element is metadata, information held in a relatively small storage area that maps the location of information residing on the accelerator and bulk storage devices.

For more information please visit http://www.hp.com/go/smartcache

HPE SSD Smart Path

The HPE SSD Smart Path feature included in the Smart Array software stack improves Solid State Disk (SSD) read performance. With up to 4x better SSD read performance, HPE SSD Smart path chooses the optimum path to the SSD and accelerates reads for all RAID levels and RAID 0 writes. It is configurable through the HPE SmartStorage Administrator providing seamless management with the Smart Array architecture. HPE SSD Smart Path is ideal for read intensive workloads and is included as a base feature on HPE Smart Array P-series controllers. The following operating systems are supported by the HPE SSD Smart Path feature:

- Microsoft Windows 2008 Server
- Microsoft Windows 2008 R2 Server
- Microsoft Windows 2012 Server

Compatibility

Supported Servers

HPE ProLiant BL420c Gen8 HPE ProLiant BL460c Gen8 HPE ProLiant BL465c Gen8 HPE ProLiant BL660c Gen8

NOTE:

- For BL420c Gen8 & BL460c Gen8 P721m is a Type B mezzanine .lt can only be installed on mezzanine slot 2 which requires a second processor for functionality. The BL420c, BL465c, and BL460c Gen8 can only support one Type B mezzanine.
- For BL465 Gen8 P721m is a Type B mezzanine and can only be installed on mezzanine slot 2
- For BL660c Gen8 P721m is a Type B mezzanine. It can only be supported on mezzanine slot 2 and mezzanine slot 3. The BL660c Gen8 can support up to two Type B mezzanines.

NOTE: For more information on internal vs. external connections, please refer to proper blade QuickSpecs please visit: http://h71069.www7.hp.com/quickspecs/overview.html

Operating Systems and Virtualization Software Support for ProLiant Servers

Microsoft Windows Server 2008 with SP2

Microsoft Windows Server 2012

Microsoft Windows Server 2008 R2 with SP1 Microsoft Windows Small Business Server 2011

SLES 10 SP4 SLES 11 SP1

Red Hat Enterprise Linux 5 VMware ESX/ESXi 4.1 VMware ESXi 5.0

NOTE: For more information on Hewlett Packard Enterprise Certified and Supported ProLiant Servers for OS and Virtualization Software and latest listing of software drivers available for your server, please visit our Support Matrix at:

http://www8.hp.com/us/en/products/servers/management/operating-environments/ossupport-matrix.html

Software Suite

Most current shipping Smart Array products share a common set of configuration, management and diagnostic tools, including HPE SmartStorage Administrator and HPE Systems Insight Manager. This software consistency of tools reduces the cost of training for each successive generation of product and takes much of the guesswork out of troubleshooting field problems. These tools lower the total cost of ownership by reducing training and technical expertise necessary to install and maintain HPE server storage.

HPE Systems Insight Manager

- Powerful server and server options/storage manager tool
- Monitors over 1200 system wide parameters
- Configuration/Diagnostic Utilities

HPE SmartStorage Administrator (HPE SSA)

- Comprehensive management for HPE Smart Storage products
- Simplified and intuitive interface and functionality
- Advanced scripting and diagnostic features

For more information please visit: http://www.hp.com/go/hpssa

HPE Storage

• Initial System Configuration Wizard is the easiest and simplest

Compatibility

Management Utility

- method for configuring the storage system initially.
- Command Line Interface (CLI) for command level method of configuring and managing the storage
- Main User Interface for multi-server environments that need customization for creation of storage Luns and targets.
- P2000 G3 Arrays can be configured using Storage Management Utility (SMU) or Command Line Interface (CLI) both of which are embedded in the P2000 G3 Array controller firmware.

Service and Support

Service and Support

HPE Technology Services

Capitalizing on HPE ProLiant server and HPE BladeSystem capabilities requires a service partner who understands your increasingly complex business technology environment. That's why it makes sense to team up with the people who know Hewlett Packard Enterprise infrastructure hardware and software best - the experienced professionals at HPE Services.

Protect your business beyond warranty with HPE Pointnext operational services

When you buy HPE Options, it's also a good time to think about what level of service you may need. HPE Pointnext operational services provide total care and support expertise with committed response choices designed to meet your IT and business need.

HPE Foundation Care services offer scalable reactive support-packages for Hewlett Packard Enterprise servers and software. You can choose the type and level of service that is most suitable for your IT and business needs. HPE Proactive Care delivers high levels of system availability through proactive service management and advanced technical response.

Recommended HPE Pointnext operational services for optimal satisfaction with your HPE product

Optimized Care

3-Year HPE 6 hour Call to Repair Response, Proactive Care

Combined reactive and proactive support for hardware and software helping optimize your systems and delivering high levels of availability through proactive service management and advanced technical response. Hardware problem resolution to return the hardware in operating condition within 6 hours of the initial service request. A Technical Account Manager, as your single point of contact, will own your call or issue end to end until resolved.

https://www.hpe.com/h20195/v2/GetPDF.aspx/4AA3-8855EEE.pdf

HPE Installation of ProLiant Add On Options Service

This easy-to-buy, easy-to-use HPE Care Pack service helps ensure that your new Hewlett Packard Enterprise hardware or software is installed smoothly, efficiently, and with minimal disruption of your IT and business operations.

Standard Care 3-Year HPE 24x7 4 hour Response, Proactive Care

This service gives you combined reactive and proactive support including rapid access to our Advanced Solution Center to manage and prevent problems and a Technical Support Specialist with a broad level of technical knowledge that will engage with additional technical expertise as needed from Hewlett Packard Enterprise vast global resources.

https://www.hpe.com/h20195/v2/GetPDF.aspx/4AA3-8855EEE.pdf

HPE Installation of ProLiant Add On Options Service

This easy-to-buy, easy-to-use HPE Care Pack service helps ensure that your new Hewlett Packard Enterprise hardware or software is installed smoothly, efficiently, and with minimal disruption of your IT and business operations.

Related Services

HPE Proactive Care Personalized Support - Environmental Option

The Personalized Support option provides an assigned Account Support Manager who can bring best practices from across the industry plus extra technical skills to your IT team. This option is only available as an add-on to HPE Proactive Care Support.

HPE Proactive Select Service

Provides a flexible way to purchase HPE best-in-class consultancy and technical services. You can buy Proactive Select Service Credits when you purchase your hardware and then use the credits over the next 12 months. https://www.hpe.com/h20195/V2/GetPDF.aspx/4AA2-3842ENN.pdf

Insight Online/Insight

HPE Insight Remote Support provides 24 X 7 remote monitoring, proactive notifications, and problem

Service and Support, HPE Care Pack, and Warranty Information

Remote Support

resolution. This comes at no additional cost with your HPE solution. Learn more about Insight Remote Support http://www.hp.com/go/insightremotesupport and Insight Online

http://h18013.www1.hp.com/products/servers/management/insight-online/index.html

HPE Support Center

Personalized online support portal with access to information, tools and experts to support Hewlett Packard Enterprise business products. Submit support cases online, chat with HPE experts, access support resources or collaborate with peers. Learn more http://www.hp.com/qo/hpsc

The HPE Support Center Mobile App* allows you to resolve issues yourself or quickly connect to an agent for live support. Now, you can get access to personalized IT support anywhere, anytime. HPE Insight Remote Support and HPE Support Center are available at no additional cost with a HPE warranty, HPE Care Pack or Hewlett Packard Enterprise contractual support agreement.

NOTE: *The HPE Support Center Mobile App is subject to local availability

Parts and materials

Hewlett Packard Enterprise will provide HPE-supported replacement parts and materials necessary to maintain the covered hardware product in operating condition, including parts and materials for available and recommended engineering improvements.

Parts and components that have reached their maximum supported lifetime and/or the maximum usage limitations as set forth in the manufacturer's operating manual, product QuickSpecs, or the technical product data sheet will not be provided, repaired, or replaced as part of these services.

The defective media retention service feature option applies only to Disk or eligible SSD/Flash Drives replaced by HPE due to malfunction.

For more information

To learn more on HPE BladeSystem services, please contact your Hewlett Packard Enterprise sales representative or Hewlett Packard Enterprise Authorized ServiceOne Channel Partner. Or visit: http://www.hp.com/services/bladesystem.

Warranty

The warranty for this device is 3 years parts only.

Pre-Failure Warranty: Drives attached to the Smart Array Controller and monitored under Insight Manager are supported by a Pre-Failure (replacement) Warranty. For complete details, consult the HPE Support Center or refer to your HPE Server Documentation.

Enhancements to warranty services are available through Care Pack services.

NOTE: For more information, visit HPE Pointnext operational services at:

http://www.hp.com/services

Related Options

HPE Hard Drives	NOTE: Please see supported HPE Disk Enclosure QuickSpecs for a list of compatible hard drives. https://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04111505 (HPE D6000 Disk Enclosure) https://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04111697 (HPE D2600 and D2700 Disk Enclosure) https://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04140213 (HPE MDS600)	atible hard drives. c://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04111505 D6000 Disk Enclosure) c://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04111697 D2600 and D2700 Disk Enclosure) c://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04140213		
HPE SAS Switches	HPE 6Gb SAS Switch Single Pack for HPE BladeSystem c-Class HPE 6Gb SAS Switch Dual Pack for HPE BladeSystem c-Class NOTE: Please see the QuickSpecs for Technical Specifications and additional information at: https://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04123176 NOTE: Please note that the 6Gb SAS switch should have firmware version 3.0.8.0 or greater to enable support for P721m.			
HPE c Class Blade Enclosures	HP BLc7000 Enclosure with 1 Phase 2 Power Supply 4 Fan ROHS ICE License HP BLc7000 Enclosure with 1 Phase 6 Power Supply 10 Fan FI ROHS ICE License HP BLc7000 Enclosure with 3 Phase 6 Power Supply 10 Fan INTL ROHS ICE License HP BLc7000 Enclosure with 3 Phase 6 Power Supply 10 Fan ENG ROHS ICE License HPE BLc3000 Platinum Enclosure with 4 AC Power Supplies 6 Fans ROHS 8 Insight Control Licenses	507014-B21 507015-B21 507016-B21 507017-B21 696908-B21		
	HPE BLc3000 Platinum Enclosure with 4 AC Power Supplies 6 Fans ROHS Trial Insight Control License	696909-B21		
	HP BLc3000 Enclosure with 4 AC Power Supplies 6 Fan Full ICE License HP BLc3000 Enclosure with 4 AC Power Supplies 6 Fan Trial ICE License HP BLc3000 Enclosure with 2 AC Power Supplies 4 Fan Trial ICE License	508664-B21 508665-B21 536841-B21		
HPE Disk Enclosures	Disk Enclosures			
	HPE D2000 Disk Enclosures			
	HP D2600 Disk Enclosure	AJ940A		
	NOTE: Supports 12 LFF drives, and SAS 6Gb/s and SATA 3Gb/s. HPE D2700 Disk Enclosure NOTE: Supports 25 SFF drives, and SAS 6Gb/s and SATA 3Gb/s.	AJ941A		
	NOTE: Please see the supported Disk Enclosure QuickSpecs for a list of compatible hard drives: https://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04111697			
	(HPE D2000 Disk Enclosure) HPE D6000 Dual I/O Module Disk Enclosure NOTE:NOTE: Please see the supported Disk Enclosure QuickSpecs for a list of compatible hard drives: https://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04111505 (HPE D6000 Disk Enclosure)	QQ695A		
	HPE MSA 2040 Storage			
	HP MSA 2040 SAS Dual Controller LFF Storage HP MSA 2040 SAS Dual Controller SFF Storage NOTE: Please see the supported MSA QuickSpecs for a list of compatible hard	C8S54A C8S55A		
	drives: https://www.hpe.com/h20195/v2/GetHTML.aspx?docname=c04123144	_		
		Pane 10		

Related Options

HPE P2000 G3 Modular Smart Array Systems	P2000 G3 SAS Controller HP P2000 G3 SAS MSA Array System Controller P2000 Chassis P2000 Controller-less Chassis (AC-powered)	AW592B
	HP P2000 LFF Modular Smart Array Chassis NOTE: Will accept one or two controllers or Disk Enclosure I/O modules.	AP838B
	HP P2000 SFF Modular Smart Array Chassis NOTE: Will accept one or two controllers, not I/O modules.	AP839B
	Configured Units, 6 Gb SAS Systems	
	HP P2000 G3 SAS MSA Dual Controller LFF Array System	AW593B
	HP P2000 G3 SAS MSA Dual Controller SFF Array System Disk Enclosures	AW594B
	HP P2000 Dual I/O LFF Drive Enclosure	AP843B
	HPE P2000 LFF Drive Enclosure I/O Module NOTE: No cable included. Designed exclusively for use with the LFF chassis AP838A to create a single I/O JBOD.	AJ844B
	HPE D2700 SFF Disk Enclosure, twenty-five 2.5" drive bays NOTE: With two .5m mini-SAS to mini-SAS cables. Used with single or dual controller LFF or SFF array head.	AJ941B
HPE Tape Backup	Tape Autoloaders	
	HPE StoreEver 1/8G2 LTO-6 Ultrium 6250 SAS Tape Autoloader	COH18A
	HPE StoreEver 1/8 G2 LTO-4 Ultrium 1760 SAS Tape Autoloader	AK377B
	HPE StoreEver 1/8 G2 LTO-5 Ultrium 3000 SAS Tape Autoloader Tape Libraries	BL536B
	HPE StoreEver MSL2024 1 LTO-6 Ultrium 6250 SAS Tape Library	COH20A
	HPE StoreEver MSL2024 2 LTO-6 Ultrium 6250 SAS Tape Library	COH21A
	HP MSL2024 1 LTO-4 Ultrium 1760 SAS Tape Library	AK378B
	HPE StoreEver MSL4048 2 LTO-6 Ultrium 6250 SAS Tape Library	COH23A
	HP MSL4048 2 LTO-4 Ultrium 1760 SAS Tape Library	AK380B
	HPE StoreEver MSL4048 0-drive Tape Library	AK381A
	HPE StoreEver MSL8096 2 LTO-6 Ultrium 6250 SAS Tape Library	COH25A

Technical Specifications

Disk Drive and Enclosure SAS protocol: 6Gb/s, 3Gb/s **Protocol Support** SATA protocol: 6Gb/s,3Gb/s

SAS Connectors 4 external 2x ports to support up to 4 6Gb/s SAS Switches

SAS Port Link Rate 6Gb/s per physical link

Memory Bus Speed DDR3-1333MHz and 40-bit wide bus (512MB cache module) or 72-bit wide bus (2GB cache module)

Physical Drives

Up to 227 zoned physical drives

Supported

Logical Drives Supported 64 logical drives

Maximum Capacity Variable depending upon enclosure

64-bit, supporting servers memory space greater than 4 GiB (4.4 GB) **Memory Addressing**

RAID 6, 60 (Advanced Data Guarding) **RAID Support**

RAID 5, 50 (Distributed Data Guarding)

RAID 1, 10 (Drive Mirroring)

RAID 1 ADM, 10 ADM (Advanced Data Mirroring)

RAID 0 (Striping)

Upgradeable Firmware Flashable ROM with redundant firmware images

Environment-friendly Products and Approach and Recycling

End-of-life Management Hewlett Packard Enterprise offers end-of-life product return, trade-in, and recycling programs, in many geographic areas, for our products. Products returned to Hewlett Packard Enterprise will be recycled, recovered or disposed of in a responsible manner.

> http://www8.hp.com/us/en/hpe/hpinformation/livingprogress/environmentalprogress/productrecycling.html#.V-IPA krKiM

The EU WEEE directive (2002/95/EC) requires manufacturers to provide treatment information for each product type for use by treatment facilities. This information (product disassembly instructions) is posted on the Hewlett Packard Enterprise web site. These instructions may be used by recyclers and other WEEE treatment facilities as well as HPE OEM customers who integrate and re-sell Hewlett Packard Enterprise equipment.

http://www8.hp.com/us/en/hpe/hpinformation/livingprogress/environmentalprogress/productrecycling.html#.V-IPA_krKiM

Summary of Changes

Date	Version History	Action	Description of Change
23-Oct-2017	Version 11	Added	Care Pack naming and Service and Support- Parts and
			Materials updated.
07-Oct-2016	From Version 9 to 10	Changed	QuickSpecs was rebranded.
18-Apr-2014	From Version 8 to 9	Changed	Models and Related Options were revised.
08-Nov-2013	From Version 7 to 8	Added	HPE MSA 2040 Storage was added to HPE Disk Enclosures.
10-Sep-2013	From Version 6 to 7	Changed	Standard Features, Service and Support, HPE Care Pack, and Warranty Information, Related Options, and Technical Specifications were revised.
10-Jun-2013	From Version 5 to 6	Changed	Overview: Updated Whats New with: Up to 4x better Solid State Disk (SSD) read performance with the SSD Smart Path firmware and driver based feature for Smart Array controllers. Standard Features: Updated Key features section
			Related Options: Updated HPE SAS Switches section.
		Added	Standard Features: Added SP Smart Cache and HPE SSD Smart Path sections.
25-Feb-2013	From Version 4 to 5	Changed	Overview Section: Updated What's New and product descriptions in Models. Standard Features Section: Updated RAID Controller
			Features in Key Features. Compatibility Section: Updated NOTE in Supported Servers
			Related Options Section: Completely updated HPE Hard Drives, HPE SAS Switches, HPE c Class Blade Enclosures, HPE Disk Enclosures and HPE P2000 G# Modular Smart Array Systems
		Added	Overview Section: Added D6000 and MDS600 Compatibility Section: Added Microsoft Windows Server 2012 to Operating Systems and Virtualization Software Support for ProLiant Servers.
03-Oct-2012	From Version 3 to 4	Changed	Changes were made in Overview, Standard Features and Technical Specifications sections.
28-Sep-2012	From Version 2 to 3	Changed	Changes were made in Overview, Standard Features and Technical Specifications sections.
17-Aug-2012	From Version 1 to 2	Changed	Changes were made in Overview, Standard Features and Technical Specifications sections.

Summary of Changes





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