Overview

HP t740 Thin Client



FRONT

- 1. Power button (with integrated power indicator)
- 2. Flash memory activity indicator
- 3. (1) USB-A 3.1 Gen 1 port
- 4. (1) USB-A 3.1 Gen 2 port
- 5. (1) USB-C[™] 3.1 Gen 2 port
- 6. 3.5 mm combo headset/audio jack
- 7. Access panel to information labels and VESA 100 mounting holes
- 8. System stand





BACK

- 1. (4) DisplayPort[™] 1.2 digital video outputs
- 2. RJ45 GbE network interface connector
- 3. 19V DC power input
- 4. Cable lock slot
- 5. Rear I/O cover removal latch
- 6. (2) USB-A 2.0 ports
- 7. (2) USB-A 3.1 Gen 1 ports
- 8. Configurable Option Port one of the following:
 - Blank; no optional configured port
 - Serial port with configurable power (shown)
 - External Wi-Fi antenna connector
- 9. PCI Express expansion slot; factory options include:
 - Discrete graphics card
 - Fiber Optic NIC interface



Overview

AT A GLANCE

- AMD Ryzen V1756B System on Chip; 3.25 3.60 GHz; 4 cores, 8 threads³
- AMD Memory Guard technology that encrypts data in main memory
- DDR4 dual-channel SDRAM system memory; up to 3200 MT/s transfer rate; two SODIMM slots

(4) DisplayPort[™] 1.2 video outputs supporting up to UHD/4K (3840 x 2160 @ 60 Hz) resolutions⁴

NOTE: DisplayPort cables and displays sold separately.

- Optional AMD Radeon E9173 PCI Express graphics card provides support for an additional 2 displays, bringing the system support total to six displays at up to UHD/4K (3840 x 2160 @ 60 Hz) resolution.⁴
- Solid-state flash memory storage; M.2 form factor modules; two slots
- All models rated for operation within an ambient operating temperature of up to 40 degree C; some models restricted to vertical orientation rated for up to 55 degree C ambient operating temperatures.
- Gigabit Ethernet (GbE) network connection; support for DASH out-of-band and remote management.
- Optional Allied Telesis PCI Express Fiber Optic NICs; Fast Ethernet (100 Mb/s) or Gigabit (1,000 Mb/s)
- Optional Intel Wireless-AC 9260 Wi-Fi/Bluetooth® adapter including antennas integrated internally in the chassis¹

NOTE: Wireless features, performance and support may vary depending on environmental variables such placement, settings and firmware of your access points. Please contact your wireless vendor for support of your wireless environment

- Optional remote external Wi-Fi antenna system
- Optional serial port
- Integrated PC speaker for basic audio playback; 3.5 mm combo headset/audio jack on front
- 90W non-PFC external power adapter
- Security features include a TCG certified TPM version 2.0 and a system UEFI (BIOS) designed to address NIST SP 800-147 BIOS protection guidelines and NIST SP800-155 BIOS integrity measurement guidelines. A cable lock slot is provided for use with a cable lock to enable the system's physical security
- Engineered with an active thermal solution including active thermal management technology that monitors the system operating temperatures, throttles SOC operation if appropriate and prevents unit thermal shutdown.
- ENERGY STAR[®] certified and EPEAT[®] Silver registered in the United States (except for some models configured with Fiber Optic NIC networking options). See http://www.epeat.net for registration status in other countries
- Post-consumer recycled plastics content greater than 25% total unit plastics (by weight)
- Low halogen² material content
- All models TAA compliant in North America

¹ Wireless access point and Internet access is required; availability of public wireless access points is limited

² This product is low halogen except for power cords, cables and peripherals, as well as the optional Fiber Optic NIC module; service parts obtained aftermarket may not be low halogen

³ Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. AMD's numbering is not a measurement of clock speed.

⁴ DisplayPort[™] cables and displays sold separately.



HP t740 Thin Client

Overview

Warranty

HP Customer Support: limited three-year hardware limited warranty in most regions; HP Care Packs are extended service contracts that go beyond your standard limited warranties; for more details visit http://www.hp.com/go/cpc

Technical Specifications

OPERATING SYSTEMS

HP ThinPro, including HP Smart Zero Core Windows 10 IoT Enterprise LTSC 2019

| PROCESSOR | | | | |
|---------------------------|---------------------------|---------------|---------------|---------------|
| Model | CPU Frequency Max/Base | Cores/Threads | GPU Туре | GPU frequency |
| AMD Ryzen Embedded V1756B | 3.60/3.25 GHz | 4/8 | Radeon Vega 8 | 1.1 GHz |

DISPLAY SUPPORT

| Number of displays supported | A maximum of 6 displays are supported. Combination: | | |
|------------------------------|---|--|--|
| | 4 x DisplayPort(onboard) | | |
| | 4 x DisplayPort(onboard) + 2 x DisplayPort(optional discrete Graphics card) | | |
| Video outputs | 4 x DisplayPort(onboard) | | |
| | 4 x DisplayPort(onboard) + 2 x DisplayPort(optional discrete Graphics card) | | |

Video Resolution Support Matrix

| Windows 10 loT Enterprise LTSC 2019 | FHD 1920 x 1080 @ 60 Hz | UHD 3840 x 2160 @ 60Hz | UHD 3840 x 2160 @ 60Hz |
|---|-------------------------|------------------------|------------------------|
| Memory configuration | Single/Dual Channel | Single Channel | Dual Channel |
| Maximum number of supported displays | 6 | 1 | 6 |
| 1080p playback | ✓ | ~ | < |
| UHD/4K video playback | ~ | | ✓ |

| Windows 10 IoT RS5 | ≤6 x FHD 1920 X 1080 @ 60Hz | 1 x UHD/4K 3840 x 2160 @ 60Hz | 4 x UHD/4K 3840 x 2160 @ 60Hz (2 x 4G RAM or above) | 6 x UHD/4K 3840 x 2160 @ 60Hz (2 x 4G RAM or above) |
|----------------------------|-----------------------------------|-------------------------------------|---|---|
| Static screen (no video) | < | ✓ | ✓ | ✓ |
| 1080 60fps(or below) video | ~ | ✓ | ✓ | ✓ |
| 4K 30fps video | ✓ | ✓ | ✓ | ✓ |
| 4K 60fps video | ✓ | ✓ | ✓ | ✓ |



Technical Specifications

| Thinpro 7.1+SP8 | ≤6 x FHD | 1 x UHD/4K | 4 x UHD/4K | 6 x UHD/4K |
|--------------------------|---------------|---------------|-----------------------|-----------------------|
| | 1920 X 1080 @ | 3840 x 2160 @ | 3840 x 2160 @ 60Hz | 3840 x 2160 @ 60Hz |
| | 60Hz | 60Hz | (2 x 4G RAM or above) | (2 x 4G RAM or above) |
| Static screen (no video) | < | ✓ | ✓ | ✓ |

NOTE: HP highly recommends configuring the HP t740 Thin Client with dual channel memory for optimized video performance. UHD/4K video playback results may vary based on hardware configuration and installed applications.

SYSTEM MEMORY

Type: DDR4 dual channel SDRAM

Data Transfer Rate: Up to 3,200 MT/s

Peak Transfer Rate: Up to 25,600 MB/s

Number of Slots 2 x SODIMM

Capacities: 4, 8, 16 and 32 GB

NOTES:

- The actual transfer rates will be dependent upon the specification of the SODIMM modules used
- The Graphics Processing Unit (GPU) uses part of the total system memory. System memory dedicated to graphics performance is not available for use by other programs
- HP recommends dual channel memory (two SODIMMs) configurations for optimal system performance



Technical Specifications

UEFI

| VEII | |
|-------------------------------------|--|
| UEFI Specification Revision: | 2.3.1 |
| TPM 2.0: | Meets requirements for Common Criteria, an independent third-party certification of trustworthiness |
| | Meets requirements for FIPS 140-2, a standard for cryptographic integrity |
| Security features: | System UEFI designed to address NIST SP 800-147 BIOS protection guidelines and NIST SP800-155 BIOS integrity measurement guidelines |
| | |

STORAGE

| Туре: | NAND flash memory; non-volatile | | |
|--------------------|---|--|--|
| Number of Sockets: | 1 x M.2 supporting eMMC and NVMe flash memory modules 1 x M.2 supporting SATA memory modules | | |
| Capacities: | 16 GB M.2 eMMC flash module 32 GB M.2 eMMC flash module 64 GB M.2 eMMC flash module 128 GB M.2 SATA flash module 256 GB M.2 NVMe flash module 512 GB M.2 NVMe flash module | | |

Input/Output

| USB Interfaces: | Front access: Rear access: | (1) USB-A 3.1 Gen 1 port (1) USB-A 3.1 Gen 2 port (1) USB-C[™] 3.1 Gen 2 port (2) USB-A 2.0 ports (2) USB-A 3.1 Gen 1 ports |
|-----------------|---|--|
| Video Outputs: | Standard: With optional graphics card: | (4) DisplayPort™ 1.2 digital outputs (6) DisplayPort™ 1.2 digital outputs |
| | with optional graphics card. | |
| I/O Interfaces: | Standard: | RJ45 network interface 3.5 mm combo headset/audio jack |
| | Option Port: | Blank; no optional port Serial port with configurable power External Wi-Fi antenna connector |

AUDIO/VIDEO

| Audio Subsystem | • | Internal amplified speaker system for basic audio playback 3.5 mm combo headset/headphone/analog microphone audio jack (front access) |
|-----------------|---|--|
| Audio CODECs | • | MP3 AAC Stereo |

- HE AAC
- Includes hardware acceleration support



Technical Specifications

•

Video CODECs

- MPEG-4 part 2 (DivX, Xvid)
 - MPEG-4 part 10 (H.264, AVC), Advanced Video Coding (AVC) (H.264 encode & decode)
- MPEG-H part 2, High Efficiency Video Coding (HEVC, available with Windows 10 IoT Only) H.265 (8-bit / 10-bit) decode & (8-bit) encoding
- WMV 7/8/9 VC-1 & ASF Demuxer
- Includes hardware acceleration support

NETWORKING

| Local Area Networking: | Realtek RTL8111EPH-CG Gigabit Ethernet (GbE) Controller with support for DASH out-of-band remote | | |
|------------------------|--|--|--|
| | management | | |
| Wi-Fi Networking: | Intel® Wireless-AC 9260 Wi-Fi/Bluetooth® combo; 2x2 802.11ac Wi-Fi and Bluetooth 5 | | |

NOTE:

- Wireless access point and Internet access required. Availability of public wireless access points limited.
- Wireless features, performance and support may vary depending on environmental variables such placement, settings and firmware of your access points. Please contact your wireless vendor for support of your wireless environment

FIBER OPTIC NETWORKING

Allied Telesis 2711 Series

AT-2711FX/ SC

PCI Express Fast Ethernet Fiber Adapter

•

- Key Features:
- IEEE 802.1x flow control
- IEEE 802.1p-based traffic prioritization
- TCP checksum RX/TX supported

PCIe (PCI-Express) x1 interface

- Wake-on-LAN (WoL) supported (enabled by default, utility to disable available in firmware)
- Audio/Video Bridging (AVB)
- Jumbo frame up to 9.6KB
- Receive-Side Scaling (RSS)
- MSI and MSI-x
- RoHS compliant
- IPv6
- Compliant with Trade Agreement Act

SNMP

Allied Telesis 2914 Series

AT-2914 SX/SC or LC

PCI Express Gigabit Fiber Adapter

Key Features:

- Jumbo frames up to 9.6KB
 Smart Load Balancing (SLB) and failover
- Link aggregation (IEEE 802.3ad)
- Generic trunking (FEC/GEC) / IEEE 802.3ad-draft static
- UEFI network boot



HP t740 Thin Client

Technical Specifications

SOFTWARE SUPPORT

| Host Environment | Protocol | HP | Microsoft |
|-----------------------------|---------------------------|---------|--------------------------------|
| HOSt Environment | | ThinPro | Windows 10 IoT Enterprise 2019 |
| Remote Desktop Services | Remote FX (RFX), RDP | ~ | ✓ |
| Citrix® | ICA, HDX | ~ | ✓ |
| VMware [®] Horizon | RDP, PCoIP, Blast Extreme | ~ | ✓ |

| Produced Climits | НР | Microsoft |
|---|------------|--------------------------------|
| Protocol Clients | ThinPro | Windows 10 IoT Enterprise 2019 |
| Citrix [®] Workspace app | ~ | ✓ |
| Microsoft Remote Desktop Client | | ✓ |
| Free Remote Desktop Client | ✓ | |
| VMware™ Horizon View™ Client | ~ | ✓ |
| HP Remote Graphics Software (RGS) | via add-on | ✓ |
| Turbosoft TTerm for Linux® Terminal emulation Software | via add-on | |
| Turbosoft TTWin Terminal emulation software | | via add-on |

| Province Current | HP | Microsoft |
|-------------------|---------|--------------------------------|
| Browser Support | ThinPro | Windows 10 IoT Enterprise 2019 |
| Mozilla Firefox | ✓ | |
| Internet Explorer | | ✓ |

| Convitu | HP | Microsoft | |
|----------------------------|---------|---|--|
| Security | ThinPro | Windows 10 IoT Enterprise 2019 | |
| Smart Card | ~ | ✓ | |
| Log-on Manager | ~ | ✓ | |
| Read only Operating System | ~ | ✓ | |
| 802.1x | ~ | Image: A state of the state of | |
| Microsoft Firewall | | < | |
| HP Write Manager | | ✓ | |



HP t740 Thin Client

Technical Specifications

| Microsoft Unified Write Filter | | ✓ |
|---|--|---|
| NOTE: the HP Write Manager is the default active write filter. The Microsoft Unified Write Filter is disabled by default but can be | | |
| enabled by the user if required. | | |

| Management Table | HP | Microsoft |
|-------------------------------|---------|--------------------------------|
| Management Tools | ThinPro | Windows 10 IoT Enterprise 2019 |
| HP Device Manager | ~ | ✓ |
| HP ThinUpdate | | ✓ |
| HP Easy Tools | ~ | |
| HP Smart Zero Client Services | ~ | |
| Microsoft SCCM/EDM agent | | ✓ |
| HP USB Port Manager | | ✓ |

| Addisional Windows Components | HP | Microsoft |
|-------------------------------|---------|--------------------------------|
| Additional Windows Components | ThinPro | Windows 10 IoT Enterprise 2019 |
| HP Easy Shell | | ✓ |
| Windows Media Player | | ✓ |
| Microsoft Direct Access | | ✓ |
| Microsoft BranchCache | | ✓ |
| Microsoft AppLocker | | ✓ |
| Microsoft Sideloading | | ✓ |
| CyberLink | | ✓ |

NOTE: Other add-on software available (see: http://www.hp.com/support for latest list of available add-ons). Software performance and support may vary depending on customer environment and backend.

| | HP | Microsoft |
|-----------------------|---------|--------------------------------|
| Audio/Video CODECs | ThinPro | Windows 10 IoT Enterprise 2019 |
| MP3 | ✓ | ✓ |
| WMA stereo | ✓ | ✓ |
| AAC stereo & HE AAC | ✓ | |
| Microsoft AC3 encoder | | ✓ |
| MPEG-1 | ✓ | |

Technical Specifications

| MPEG-4 part 2 (DivX, Xvid, H.263) | ✓ | ✓ |
|-----------------------------------|---|---|
| MPEG-4 part 10 (H.264, AVC) | ✓ | ✓ |
| WMV 7/8/9/ VC-1 & ASF Demuxer | ✓ | ✓ |

WEIGHTS & DIMENSIONS

| W x D x H: (vertical orientation) | 50 x 210 x 210 mm |
|--------------------------------------|-------------------|
| Volume: | 2.2 liter |
| System Weight (unit with stand) | 1323g |
| Shipping Weight | 3798g |

NOTE: All measurements are approximate; the addition of optional modules will increase the weight

EXTERNAL POWER SUPPLY

90W non-PFC Smart external power adapter

Worldwide auto-sensing 100-240 VAC; nominal voltage is 120 VAC; 50-60 Hz

Energy saving automatic power-down; surge tolerant

1.8m output cable

External power adapters are sourced from several suppliers in order to ensure adequate supply and availability is maintained. The actual dimensions of the power brick will vary by supplier.

| HP P/N | Vendor | Dimensions |
|------------|---------|------------------|
| L31819-002 | Chicony | 127 x 51 x 30 mm |
| L31819-003 | Delta | 126 x 51 x 30 mm |



Technical Specifications

COMPLIANCE/CERTIFICATIONS

| Accessibility: | Section 508 Accessibility. VPAT report available |
|-----------------------------------|--|
| Environmental Stewardship: | Worldwide (ENERGY STAR®, EPEAT 2.0, RoHS2, ERP, TCO, CECP& SEPA, HP GSE, WEEE, Low Halogen, etc.) |
| Product Safety: | Worldwide (UL, CB, GS, CCC, BSMI, etc.) |
| Electromagnetic Compliance (EMC): | Worldwide (FCC/CISPR/EN/VCCI/ICES/AS/NZS/CNS/KCC) "Class B" EMI regulations |

ENVIRONMENTAL

| Operating Temperature Range: | Standard: (any orientation and configured options) Advanced: (vertical orientation with empty PCIe slot) | 50 deg to 104 deg F 10 deg to 40 deg C 50 deg to 122 deg F 10 deg to 50 deg C |
|-------------------------------------|---|--|
| Non-operating Temperature Range: | -22 deg to 140 deg F -30 deg to 60 deg C | |
| Humidity: | Condensing: | 20% to 80% |
| | Non-condensing: | 10% to 90% |

NOTE: Specifications are at sea level with altitude derating of 1° C/300m (1.8° F/1000ft) to a maximum of 3 Km (10,000 ft), with no direct, sustained sunlight. Upper limit may be limited by the type and number of options installed.

Basic Configuration (does not include a fiber optic NIC):

| Energy Consumption (in accordance with US ENERGY STAR® test method) | 115 V ac, 60 Hz | 230 V ac, 50 Hz | 100 V ac, 60 Hz |
|---|-----------------|-----------------|-----------------|
| Normal Operation (Short idle) | 16.57 W | 16.68 W | 16.64 W |
| Normal Operation (Long idle) | 16.22 W | 16.29 W | 16.24 W |
| Sleep | 1.47 W | 1.61 W | 1.43 W |
| Off | 1.32 W | 1.32 W | 1.31 W |
| Heat Dissipation* | 115 V ac, 60 Hz | 230 V ac, 50 Hz | 100 V ac, 60 Hz |
| Normal Operation (Short idle) | 57 BTU/hr | 57 BTU/hr | 57 BTU/hr |
| Normal Operation (Long idle) | 55 BTU/hr | 56 BTU/hr | 55 BTU/hr |
| Sleep | 5 BTU/hr | 5 BTU/hr | 5 BTU/hr |
| Off | 5 BTU/hr | 5 BTU/hr | 4 BTU/hr |

NOTE:Heat dissipation is calculated based on the measured watts, assuming the service level is attained for one hour.

System configuration includes: HP Thin Pro 64bit operating system, 128 GB storage, 32 GB of system memory, USB keyboard & USB mouse

| Optional Configuration (includes a fiber optic NIC): | | | |
|---|-----------------|-----------------|-----------------|
| Energy Consumption (in accordance with US ENERGY STAR® test method) | 115 V ac, 60 Hz | 230 V ac, 50 Hz | 100 V ac, 60 Hz |



Technical Specifications

| Normal Operation (Short idle) | 18.21 W | TBD | TBD |
|--|-------------------------------------|-------------------------------|-------------------------------|
| Normal Operation (Long idle) | 17.78 W | TBD | TBD |
| Sleep | 2.45 W | TBD | TBD |
| Off | 1.32 W | TBD | TBD |
| | | | |
| | | | |
| Heat Dissipation* | 115 V ac, 60 Hz | 230 V ac, 50 Hz | 100 V ac, 60 Hz |
| Heat Dissipation* Normal Operation (Short idle) | 115 V ac, 60 Hz 62 BTU/hr | 230 V ac, 50 Hz TBD | 100 V ac, 60 Hz TBD |
| • | | | • |
| Normal Operation (Short idle) | 62 BTU/hr | TBD | TBD |

NOTE:Heat dissipation is calculated based on the measured watts, assuming the service level is attained for one hour.

System configuration includes: HP Thin Pro 64bit operating system, 128 GB storage, 32 GB of system memory, USB keyboard & USB mouse

| Acoustic Noise Emission De | claration | | | | | |
|--|---|------------------------------|---|-----------------------|------------------------------|---------------------------|
| Measurement and | ISO 7779: Acoustics – Measurement of airborne noise emitted by information technology and | | | | | |
| declaration standards: | telecommunications equipment | | | | | |
| | ISO 9296: Acoustics – Declared noise emission values of computer and business equipment | | | | | |
| | | | | | | |
| Declared Noise Emission Va | alues in accor | dance with ISO 929 | 5 | | | |
| | Declared Sound Power Level, L _{Wad} Bels | | Declared Sound Pressure Level, L _{pAm} dBA | | | |
| Product Configuration or Operating Mode # | | | Tested on ISO Table | | | |
| | Idle | Operating | | Idle | Operating | |
| (see section below for | ECMA-74 | ECMA-74 | ECMA-74 | ECMA-74 | ECMA-74 | ECMA-74 |
| description) | C.15.3.2 Idle Mode | C.9.3.2 Drive Random Seek | C.15.3.3 g Active Mode | C.15.3.2 Idle Mode | C.9.3.2 Drive Random Seek | C.15.3.3 g Active Mode |
| Vertical | 2.6 | 2.7 | 3.8 | 14.8 | 14.9 | 25.5 |
| Horizontal | 2.7 | 2.7 | 3.7 | N/A | N/A | N/A |
| | • | | | · | | |
| | | | | TCO | | |
| The Product meets the acoustic noise limits of these voluntary Eco labels: | | | | | | |
| The Product meets the aco | usuic noise ili | | di y ECO labels. | Nordic Swa | an | |
| | | | | EU Flower | | |
| NOTE: Measured under ISO |) 7779 and IS | 0 9296 measureme | nt and declaration | on standards. | | |



Summary of Changes

| Date of change: | Version History: | Type of change | Description of change: |
|--------------------|------------------|----------------|---|
| September 10, 2019 | From v1 to v2 | Added | Acoustic Noise Emission Declaration section |
| | | Changed | Format page 2, changed DISPLAY SUPPORT, Graphics, Memory, UEFI, WEIGHTS & DIMENSIONS and ENVIRONMENTAL sections |
| April 28, 2020 | From v2 to v3 | Changed | DISPLAY SUPPORT section |
| May 18, 2020 | From v3 to v4 | Changed | AUDIO/VIDEO section |



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