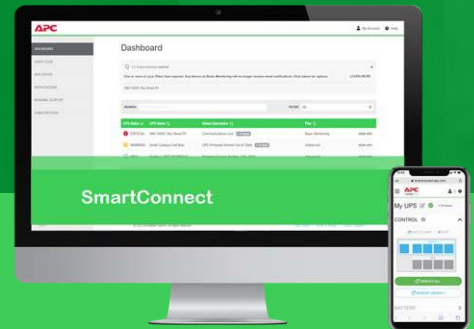




EcoStruxure™ IT SmartConnect

Improving resiliency with remote power monitoring



IT infrastructure management is getting more complex – let's make it easier. Access the leading remote power monitoring solution for small to medium businesses to improve security and resiliency. EcoStruxure IT SmartConnect embedded software provides:

Out-of-box cloud-based remote power monitoring

- UPS Firmware upgrades
- UPS and power event notifications
- Remote diagnostics
- Recommended actions

SmartConnect Ethernet Port



- Monitoring and alarming
- Wherever-you-go visibility
- Security reinforcement

What's new?

Customers with SmartConnect will experience a change in terms starting on **August 1, 2023**: The free trial period moves from warranty-based to a 6-month trial for **all newly connected** devices. Devices connected and registered from August 1, 2023 will be entitled to a 6-month trial of the Standard Plan.

- Check out details on smartconnect.apc.com/welcome
- Different plan options and per-device licensing in SmartConnect enable flexibility for customers

Impact:

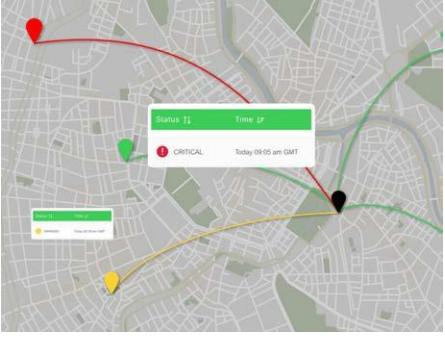
- No impact for existing connected devices, which will remain under warranty terms
- Devices connected from August 1, 2023 will get new 6-month free trial
- 1-year extra lead-acid battery warranty still awarded as a connection bonus
- Advanced Plans can continue to be purchased at any time



How APC Smart-UPS™ cloud monitoring can help you:

Utility power is the core of your uptime and availability

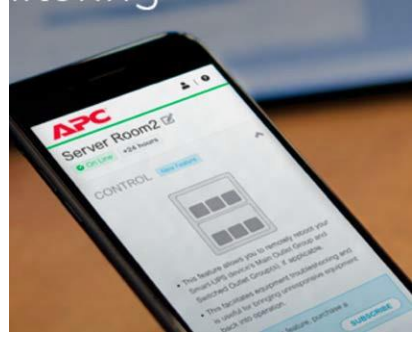
Monitors on-site power availability with outage/power restored notifications



Remote UPS firmware distribution and upgrade







Remote power-cycling of servers or routers in hard-to-reach locations









SmartConnect benefits

Creating peace of mind for IT professionals

Industry-leading remote power monitoring for small to medium businesses





 <p>Low cost of ownership</p>	<p>Dedicated SmartConnect Ethernet Port connects to Schneider Electric's Cloud Service platform for essential monitoring and maintenance. Licensing applies.</p>
 <p>Easy user experience</p>	<p>QR-code scan for asset and ownership registration. Fully pre-configured power status reporting. Features vary with terms of use.</p>
 <p>Automated distribution of firmware to the Smart-UPS</p>	<p>Background distribution of firmware upgrade to cloud-connected Smart-UPS on all plans. Keeping your Smart-UPS cloud-connected facilitates having firmware up-to-date.</p>
 <p>Innovation at the edge</p>	<p>NEW: Advanced Plan lets you power cycle equipment remotely from the cloud portal.</p>

SmartConnect features that make IT management easier

 <p>NEW: Remotely power cycle unresponsive equipment requires the Advanced Plan license</p>	 <p>Automated notifications</p>	 <p>UPS status dashboard</p>
 <p>Run UPS self-test from cloud</p>	 <p>30-day event logs for trending</p>	 <p>One-click UPS firmware upgrade</p>




Detailed SmartConnect features

SmartConnect features in detail		
	Remote power monitoring	View UPS operating and health status on the SmartConnect Dashboard. Most users monitor 1-5 devices on SmartConnect.
	Actionable advice	Customizable email notification policies for multiple recipients. Up to 30 key UPS events reported, including battery and warranty renewal needs. NEW: Integration with Slack and Teams has been released for better team notifications.
	Automated delivery of firmware to UPS	Background distribution of firmware upgrade to any cloud-connected Smart-UPS on all plans. No need to search/download appropriate firmware versions to upgrade locally as long as you stay connected. One-click, remote installation is available when your device is on Standard or Advanced plans.
	Outlet Group reboot	Advanced Plan lets you power cycle IT-equipment remotely from the cloud portal. Requires use of two-factor authentication on the user account.

Several SmartConnect plans to meet your needs

Newly registered devices include a Standard Plan trial for 6 months

SmartConnect-enabled devices registered on or after August 1, 2023.

Basic	Standard Popular	Advanced Recommended
<ul style="list-style-type: none"> ✓ Remote UPS monitoring ✓ Two-factor authentication ✓ Automated firmware distribution to your UPS – local installation via LCD 	<ul style="list-style-type: none"> ✓ All the features of the Basic Plan PLUS + ✓ One-click remote firmware upgrade via web portal + ✓ Automated email notifications + ✓ Remote self-test and audible alarm diagnostics + ✓ Event log up to 30 days + ✓ NEW: Remote adjustment of input voltage sensitivity + ✓ NEW: Slack and Microsoft Teams integrations + ✓ NEW: Downloadable asset and inventory reports 	<ul style="list-style-type: none"> ✓ All the features of Standard Plan PLUS + ✓ Remote outlet group reboot to power-cycle or reset equipment NEW: Enable Load Shedding from the web portal for one Controlled Outlet Group. + ✓ Name outlet groups to track where equipment is plugged in
<p>Connected devices without a plan are on 'Basic Monitoring'. Upgrade any time to a paid plan.</p>		 <p>Upgrade to Advanced Plan at anytime</p>

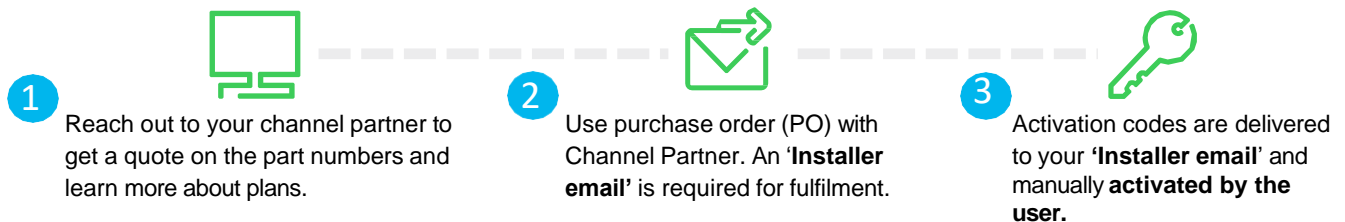
SmartConnect Licensing options

New license or renewal options:

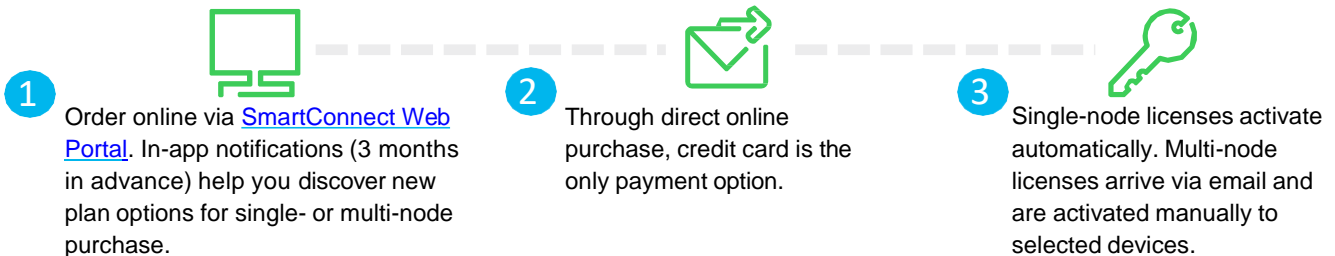
<p>When a Trial or a license is expiring:</p>	<p>Standard Plan (1Y, 3Y or 5Y) term</p> <ul style="list-style-type: none"> All monitoring features Remote firmware upgrade to UPS Notifications, Dashboard, power input <p>Extends monitoring and remote maintenance features</p>	<p>Advanced Plan (1Y, 3Y or 5Y) term</p> <ul style="list-style-type: none"> All Standard plan features included Remote outlet group reboot Outlet mapping and naming <p>This upgraded plan provides remote reboot for all UPS models.</p>	<p>Extended Warranty contracts registered after August 1, 2023 no longer extend SmartConnect monitoring features.</p> <p>See apc.com for Extended Warranty part numbers and SOW for the contracts.</p>
<p>SmartConnect Part Numbers:</p>	<p>ERWPMON1-1Y-DIGI ERWPMON1-3Y-DIGI ERWPMON1-5Y-DIGI</p>	<p>ERWPLUS1-1Y-DIGI ERWPLUS1-3Y-DIGI ERWPLUS1-5Y-DIGI</p>	

How to order

Ordering through a Channel Partner?



Buying direct online?



Learn more about what EcoStruxure IT SmartConnect can do for you.

se.com

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