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Desk Mount Articulating Dual Monitor Arm with Cable Management & Height Adjust

ARMDUAL

*actual product may vary from photos

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FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

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Product Diagram

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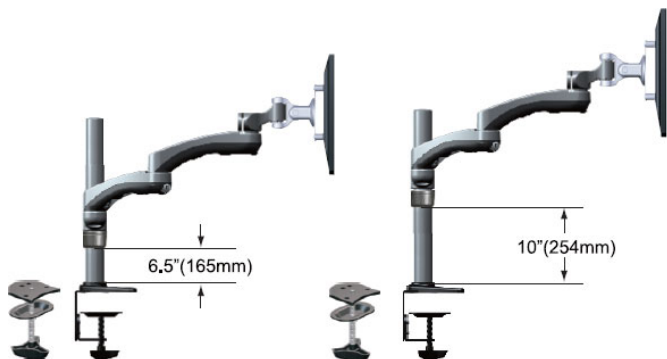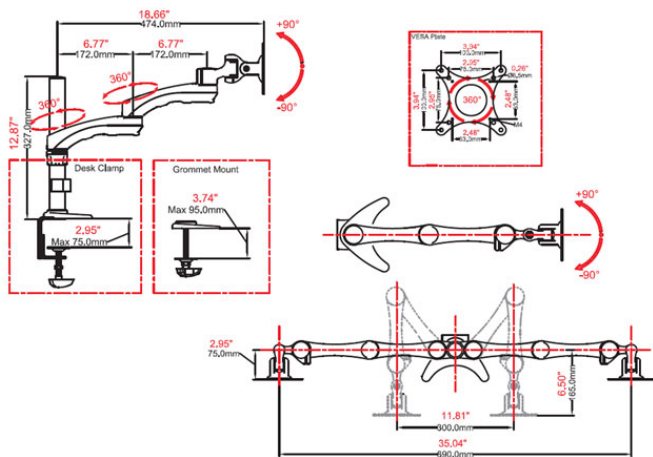
Installation

WARNING! It is the installer's responsibility to ensure that the combined weight of all components does not exceed the maximum weight capacity **13.6 kg (30 lbs)** of the mounting arm.

Converting the Desk Clamp to a Grommet Clamp

The Dual Monitor Arm can be clamped to a desk / table, or mounted through a grommet hole. The following instructions outline how to convert the default Desk Clamp setup to a Grommet Clamp.

Skip to the next section (Desk / Grommet Mounting) if you are not using the Grommet Clamp method.

1. Remove the 2 hex screws from the back of the desk clamp using the 4mm Allen Wrench **(9)** to disconnect the bottom half of the clamp.

2. Remove the 4 hex screws from the base of the pole using the 4mm Allen Wrench **(9)** to disconnect the top half of the clamp.

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3. Using the 4 hex screws removed in Step 2, install the Grommet Plate **(7)** to the base of the pole.

4. Remove the screw and 2 washers shown using a Phillips screwdriver to disconnect the threaded shaft from the base of the clamp, then slide the plate back onto the shaft.

Finished Grommet Clamp:

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Desk / Grommet Mounting

1. Adjust the height of the Desk Clamp **(3)** to fit your desk surface (if applicable).

Desk Clamp

3.0"
(75mm)
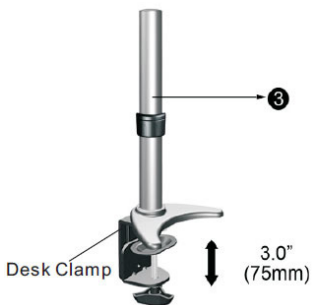
2. Place the 4 Plastic Gasket Cushions **(13)** as shown.

Detailed View

Plastic Gasket Cushion

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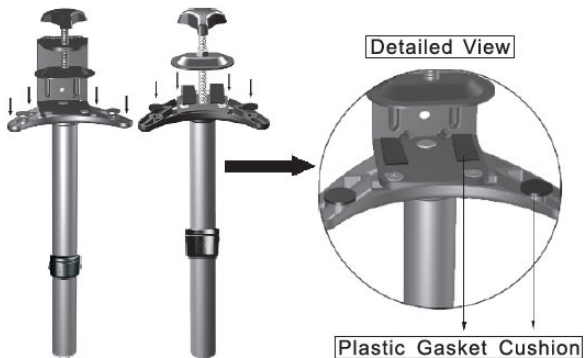
3. **Desk Clamp:** Place the Desk Clamp **(3)** opening around the edge of your desktop in your desired location and tighten by hand to secure. Ensure that the Desk Clamp is making full contact with the desk surface.
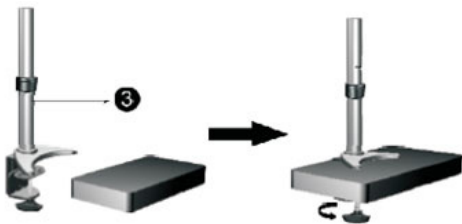
Grommet Clamp: Place the base of the unit over the grommet hole and thread the clamp into the Grommet Plate until the clamp holds firmly against the bottom of the desk.
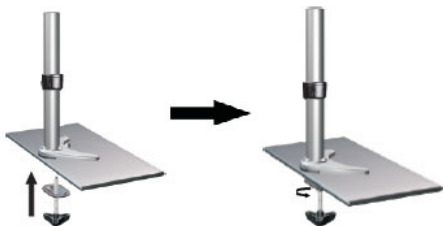
4. Loosen the collar on the support post and adjust to the desired height.

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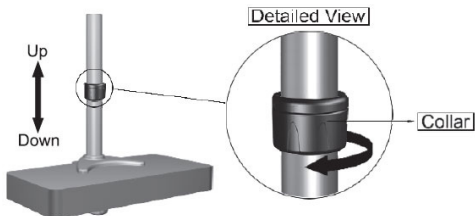
5. Slide the DEK **(12)** onto the support post so that it rests on the collar. Once adjusted to the desired height, tighten into place using the 2.5mm Allen Wrench **(10).**
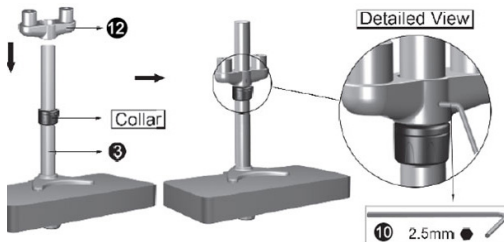
Attaching the Displays

1. Carefully place your display face down on a protective surface to access the mounting points.
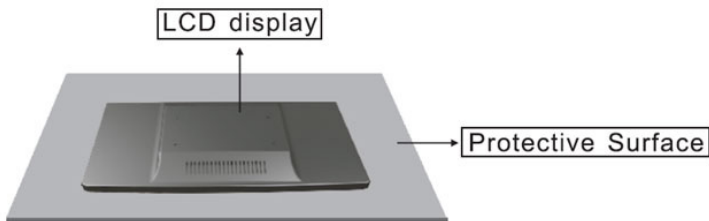
2. Depending on the depth of the mounting holes on your display, attach the display using either the M4x12mm **(5)**, or the M4x25mm **(6)** with the provided spacers **(4)**.

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Detailed View
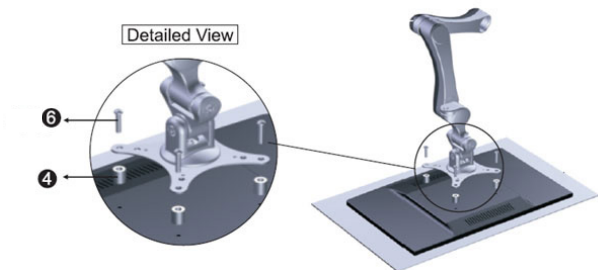
3. Using a Phillips screwdriver, tighten the screws until the bracket is firmly attached to the back of the display.

WARNING! Do not over-tighten the screws and stop immediately if you encounter resistance to avoid damage to your display. Ensure that all spacers and screws being used are the same length and thread type.

4. Repeat for the second LCD display.

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Attaching the LCD Arm Assembly

1. Slide the LCD Arm Assembly (**1** or **2**) down onto the DEK (**12**).
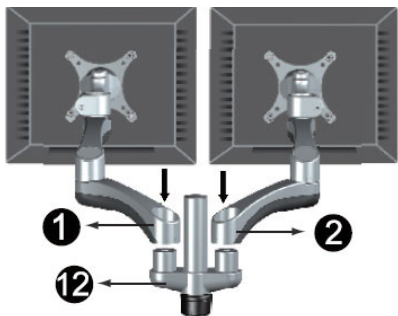
2. Tighten the set screw using the 2.5mm Allen Wrench (**10**).

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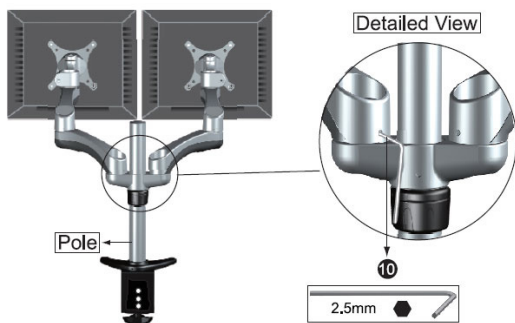
3. Place the Cover **(11)** over the mounting post and insert 1 x M6x12mm Phillips Screw **(16)** with 1 x Plastic Washer **(15)**. Tighten using a Phillips screwdriver.

Detailed View
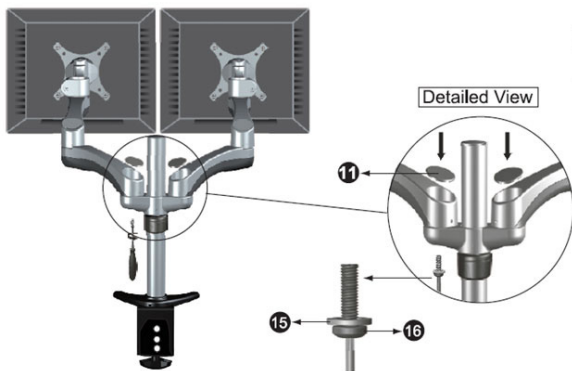
4. Repeat for the other side.

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Cable Management

Note: When attaching cables and routing through the cable management channels, ensure that you leave enough slack to avoid stretching / pulling out the cables when moving the arm.

1. Connect your cables to your displays and position the mounting arm in its fully extended position to ensure that the cables you are using are long enough to allow for proper movement.

2. Feed the cables into the cable management channels on the underside of the arms as shown.

3. Use the Cable Clip **(14)** to secure the display cables to the pole.

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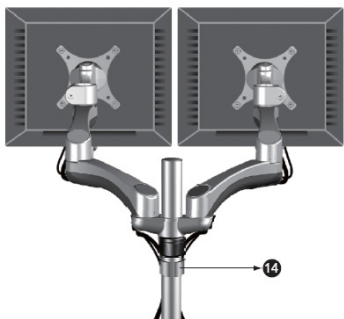
Adjusting LCD Arm Resistance

WARNING! Forced movement of the LCD Arms or Mount Brackets without loosening the screws may damage the product or the mounted displays.

Always support your display from underneath when making any adjustments to the LCD Arms or Mount Brackets to avoid damage to the display.
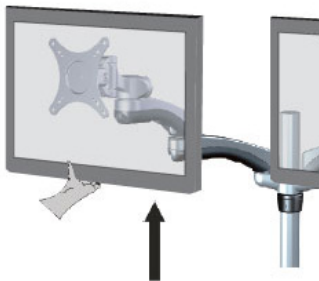
Note: For all adjustments outlined below, turning the screw clockwise will increase the resistance, while turning the screw counter-clockwise will decrease resistance.

To increase / decrease the tilt resistance, adjust the set screw located on the side of the Mount Bracket joint, using the 6mm Allen Wrench **(8).**

Mount Bracket Tilt - Forward and Backward

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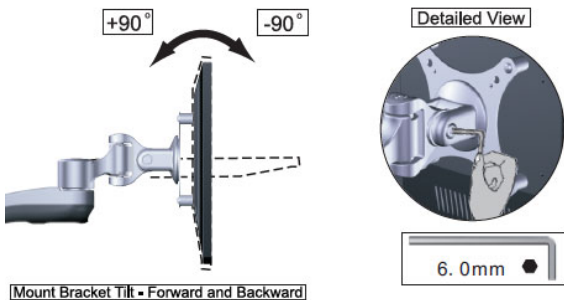
To increase / decrease the pan / swing resistance, adjust the set screw located on the top of the Mount Bracket joint, using the 4mm Allen Wrench **(9).**

Display Pan Swing - Side to Side

Detailed View

Pivot Joint

4.0mm
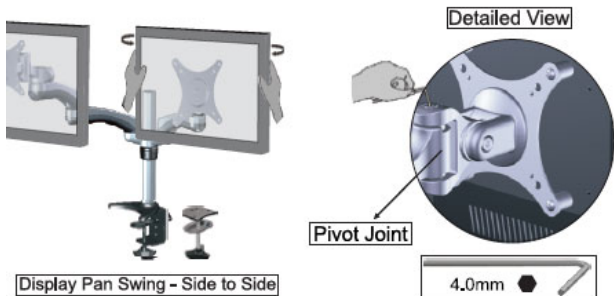
To increase / decrease the swivel resistance on either of the elbow joints of the articulating LCD Arms, adjust the set screws indicated below, using the 2.5mm Allen Wrench **(10)**

<180°

<360°

<180°

Detailed View

Detailed View

❿

2.5mm

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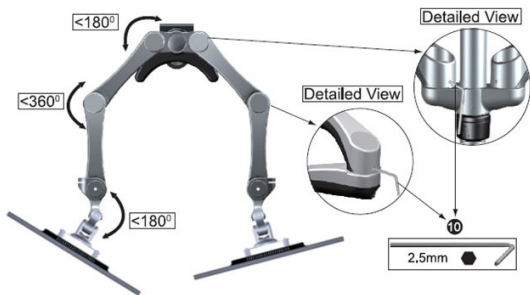
Specifications

Weight Capacity	30 lbs (13.6 kg)
Max Display Size	24"
VESA Compatibility	75x75 mm and 100x100 mm
Maximum Extension	18.66 in (474 mm)
Maximum Mounting Surface Thickness	3 in (75 mm)

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