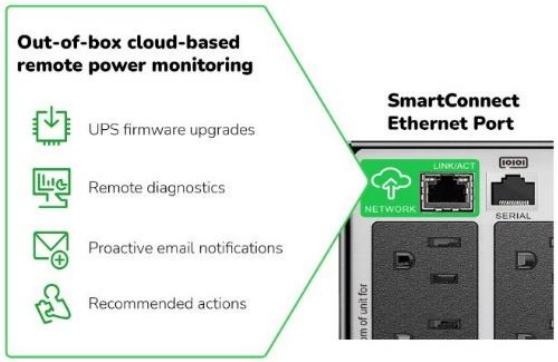


EcoStruxure™ IT SmartConnect



Improving resiliency with remote power monitoring for Smart-UPS

IT infrastructure management is getting more complex – let's make it easier. Discover the leading remote power-monitoring solution for small to medium businesses that improves security, system resiliency and availability.
EcoStruxure™ IT SmartConnect provides:



What's new in SmartConnect?

- **Enhanced visibility:**
  Maps view and location coordinates
- **Simplified device management:**
  Device tags to label per customer, department or function
- **Understand your power availability:**
  Power Summary turns your event history to clear insights

Monitoring and alarming

Wherever-you-go visibility

Security reinforcement

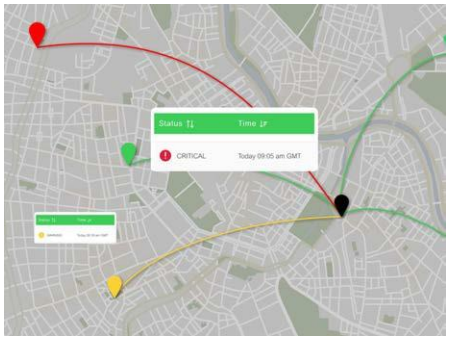
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How APC Smart-UPS™ cloud monitoring can help you:

Utility power is the core of your **uptime** and **availability**

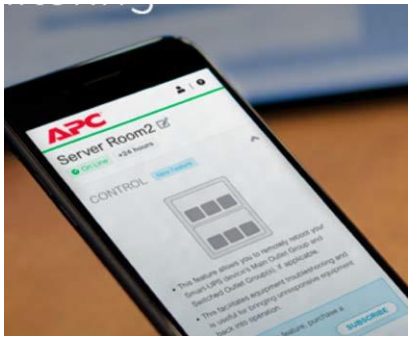
Monitors on-site **power availability** with outage/power restored notifications



Remote **UPS firmware distribution** and upgrade



Remote power-cycling of servers or routers in hard-to-reach locations



SmartConnect benefits

Creating peace of mind for IT professionals

Industry-leading remote power monitoring for small to medium businesses	
Low cost of ownership	Out-of-box cloud-enabled power monitoring through a dedicated Ethernet port. No additional accessory needed. 6 months free Trial for all Smart-UPS devices.
Easy user experience	Identify and respond to power-related issues quickly with automated alerts and notifications. View devices in List or Map views for a modernized user-experience.
Automated distribution of firmware to the Smart-UPS	Minimize site visits by managing devices via the cloud interface. Manage UPS firmware upgrades and toggle device settings remotely.
Innovation at the edge	Retrieve asset health and inventory reports from SmartConnect. Pull lifecycle reports with insights on battery health and replacement forecasts to plan for upgrades.

SmartConnect features that make IT management easier

Remotely power cycle unresponsive equipment (Advanced Plan)

Automated Notifications

UPS status dashboard

Run UPS self-test from cloud

Power Summary Reports

One-click UPS firmware upgrade



Detailed SmartConnect features

SmartConnect features in detail	
Remote Power Monitoring	View UPS operating and health status on the SmartConnect Dashboard. Most users monitor 1-15 devices on SmartConnect, but far more devices can be added to each user account.
Actionable advice	Customizable email notification policies for multiple recipients. Up to 30 key UPS events reported, including battery and warranty renewal needs.Integration with Slack and Teams released for better team notifications.
Automated delivery of firmware to UPS	The appropriate firmware is downloaded in the background to devices on Standard or Advanced plan, avoiding the need to search for the right version or access hard-to-reach ports on an installed UPS.
Outlet group reboot	Advanced Plan lets you power cycle IT-equipment remotely from the cloud portal. Requires use of two-factor authentication on the user account.

SmartConnect plans meet your needs:

Newly registered devices include a Standard Plan trial for 6 months
(SmartConnect-enabled devices registered on or after August 1, 2023)

Standard
Popular

- One-click remote firmware upgrade via web portal
- Automated email notifications
- Remote self-test and audible alarm diagnostics
- Event log up to 30 days
- **NEW:** Remote adjustment of input voltage sensitivity
- **NEW:** Slack and Microsoft Teams integrations
- **NEW:** Downloadable asset and inventory reports

Advanced
Recommended

- All features of Standard Plan PLUS
- Remote outlet group reboot to power-cycle or reset equipment
- Pre-set load shedding to preserve runtime for critical loads
- Name outlet groups to track where equipment is plugged in

Upgrade to Advanced Plan at anytime

SmartConnect Subscription options

SmartConnect subscription or renewal options:			
When a trial or subscription period is expiring.	**Standard Plan (1Y or 3Y)** • All monitoring features Extends monitoring and remote maintenance features	**Advanced Plan (1Y or 3Y)** • Remote outlet group reboot • Outlet mapping and naming • All monitoring features Upsell recommended upgrade plan anytime for all enterprise devices	Extended Warranty contracts registered after from August 1, 2023 no longer extends SmartConnect monitoring features See apc.com for Extended Warranty part numbers
Global part numbers	ERWPMON1-1Y-DIGI ERWPMON1-3Y-DIGI ERWPMON1-5Y-DIGI	ERWPLUS1-1Y-DIGI ERWPLUS1-3Y-DIGI ERWPLUS1-5Y-DIGI	

How to Buy?

Ordering through a Channel Partner?



1. Reach out to your channel partner to get a quote and learn more about plans.



2. Use purchase order (PO) with Channel Partner. An '**Installer email**' is required for fulfilment.



3. Activation codes are delivered to your '**Installer email**' and **activated by the user.**

Buying direct?



1. Buy In-App through SmartConnect Web App. In-app notifications and lifecycle emails help you discover all plan options.



2. Pay for In-App purchases by credit card. Single- and multi-node options are available.



3. Single-node subscriptions auto-activate. Multi-node subscriptions arrive via email and are activated manually to selected devices.

Learn more about what EcoStruxure IT SmartConnect can do for you.

se.com/smartconnect

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