

WorkForce® Pro ST-C5000

Supertank Color MFP

Print | Copy | Scan | Fax



Built for productivity, this efficient MFP helps enhance your workflow



Replacement pigment ink bottles

Up to 2 years of ink in the box¹ — includes enough ink to print up to 12,000 pages black/8,800 color²

Engineered for reliability — recommended monthly page volume of 3,300 pages

Lowest power consumption in its class³ — powered by PrecisionCore Heat-Free® technology, advanced printing technology engineered by Epson

Built for productivity — print speed of 25 ISO ppm (black/color)[†] with virtually no warmup time; fast first page out for quick and seamless printing

High performance at a great value — save up to 80 percent with replacement ink bottles; that's about 2 cents per color ISO page compared to 14 cents vs. color laser toner cartridges⁴

Enhance your workflow — large 4.3" color touchscreen for easy setup and navigation; auto 2-sided print, copy, scan and fax

Flexible, efficient media handling — load paper less often with a 500-sheet paper capacity with two front trays; rear feed included for special media

Innovative ink bottles for ease of use — uniquely keyed bottles for each color, with convenient auto-start and auto-stop

Versatile connectivity — easily print from iPad®, iPhone®, Android™ tablets and smartphones⁵; includes Wi-Fi Direct®⁶ and Ethernet networking

World-class service and support — backed by a 2-year limited warranty for added peace of mind



WorkForce® Pro ST-C5000

Print

Printing Technology PrecisionCore Heat-Free technology 4S printhead 4-color inkjet

Printer Language(s) Epson ESC/P® Raster, ESC/P-R

Maximum Print Resolution 4800 x 1200 dpi

Print Speed* Black 25 ISO ppm / Color 25 ISO ppm

Minimum Ink Droplet Size Small as 3.8 picoliters

First Page Out Time* 5.5 sec

First Set Out Time* 13 sec

Auto 2-Sided Print Speed* Black 21 ISO ppm / Color 21 ISO ppm

Monthly Duty Cycle*

Monthly: Up to 66,000 pages

Recommended Monthly Page Volume: Up to 3,300 pages

Copy

Copy Speed** Black 23 ISO ipm / Color 23 ISO ipm

First Copy Out Time* 10 sec

Copy Quality 256 gradations, 16.7 mil colors

Copy Quantity Up to 999 pages from standalone

Maximum Copy Size 8.5" x 14"

Copy Features Color, B&W, Lighter/Darker, Multipage, Color Balance, Enhancements, Remove Background, Remove Shadow, Remove Hole Punches, ID Card Copy, 1-Sided to 1-Sided, 1-Sided to 2-Sided, 2-Sided to 1-Sided, 2-Sided to 2-Sided, Copy Preview, Automatic Reduction/Enlargement (25% – 400%)

Scan

Scanner Type Color flatbed/Auto 2-Sided ADF

Photoelectric Device CIS Sensor

Scan Bed Size 8.5" x 11.7"

Optical Resolution 1200 dpi

Hardware Resolution 1200 x 2400 dpi

Maximum Resolution 9600 dpi interpolated

Scanner Bit Depth 48-bit color input / 24-bit color output

Auto Document Feeder 50 sheets (Legal 10)

Scan Features Scan to Cloud® (including email), Scan to Computer Event Manager, Scan to Memory Device (USB Host), Scan to Web Services for Devices (WSD), Password Protected PDFs

Scan File Formats PDF, JPEG, TIFF, Multi-TIFF, BMP (Win), PNG

Fax

Black-and-White and Color Modem 33.6 Kbps – as fast as 3 sec per page

Memory Up to 550 pages

Speed Dials 200 (max.)

PC-Fax Send/Receive

PC-Fax Software PC-Fax supported (transmission, reception, USB and network interface)

Connectivity

Hi-Speed USB

USB Host Supported

Wireless (802.11 b/g/n/a/ac), Wi-Fi®

Wi-Fi Direct®

Wired Ethernet (100Base-TX/10Base-T)

Network Protocols TCP/IP v4/v6

Network Printing Protocols IPP, LPD, Port 9100, WSD

Network Management Protocols SNMP, HTTP, DHCP, BOOTP, AIPAA, DDNS, mDNS, SNT, PING, SLP, WSD, LLTD

WLAN Security WEP 64-bit, WEP 128-bit, WPA-PSK (TKIP), WPA3-SAE (AES)

Operating Systems

Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8.1 (32-bit, 64-bit), Windows 8 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Vista® (32-bit, 64-bit), Windows XP SP3 or later (32-bit), Windows XP Professional x64 Edition SP2 or later, Windows Server® 2022¹⁰, Windows Server 2019¹⁰, Windows Server 2016¹⁰, Windows Server 2012 R2¹⁰, Windows Server 2012¹⁰, Windows Server 2008 R2¹⁰, Windows Server 2008¹⁰, Windows Server 2003¹⁰
Mac OS X® 10.9.5 and later¹¹

Mobile and Voice-Activated Printing¹²

Epson Connect™ Solutions Epson® Email Print, Epson iPrint™

Mobile App, Epson Remote Print™

Other Scan to Cloud®, Apple AirPrint®, Mopria® Print Service

Paper Handling

Max. Paper Size 8.5" x 236.2"

Paper Sizes 4" x 6", 5" x 7", 8" x 10", 8.5" x 13", A4, A5, A6, B5, B6, Half Letter, Legal, Letter, Executive, User Defined (2.5" x 5" – 8.5" x 236"), Oficio 9, Mexico Oficio, #10 Envelope

Paper Types Plain Paper, Ultra Premium Photo Paper Glossy, Premium Photo Paper Glossy, Premium Photo Paper Semi-Gloss, Photo Paper Glossy, Premium Presentation Paper Matte, Presentation Paper Matte, Bright White Pro Paper, Bright White Premium Paper, Multipurpose Plus Paper, Card Stock

Input Paper Capacity 500 sheets plain paper (250 sheets plain paper x 2 trays); Rear Feed: 50 sheets

Borderless Printing Up to 8.5"x14" (Legal)

General

Display 4.3" Touch LCD

Temperature

Operating: 50 °F to 95 °F (10 °C to 35 °C),

Storage: -4 °F to 104 °F (-20 °C to 40 °C)

Relative Humidity

Operating: 20% – 80%,

Storage: 5% – 85% (no condensation)

Sound Level

Power: 6.6 B(A)

Pressure: 51 dB(A)

Power Requirements AC 100 V – 240 V Universal (Automatic)

General (Continued)

Rated Frequency 50 Hz – 60 Hz

Rated Current 0.7 A – 0.4 A

Power Consumption

Standalone: Approx. 19 W (ISO 24712)

Standby: Approx. 9.8 W

Sleep: Approx. 0.8 W

Power Off: Approx. 0.15 W

Typical Energy Consumption (TEC)¹³ 0.14 kWh

Safety Approvals and EMC Standards UL-60950-1 (U.S.A.), CAN/CSA-C22.2 No.60950-1 (Canada), FCC Part 15 Subpart B Class B (U.S.A.), ICES-3 Class B (Canada)

Telecom Regulations FCC Part 15 Subpart C (U.S.A.), RSS-247 (Canada)

Weight and Dimensions (W x D x H)

Printing: 16.7" x 32.4" x 18.1"

Storage: 16.7" x 19.7" x 13.8"

Weight: 39.2 lb

Memory¹⁴ 6 MB

Warranty

2-year limited warranty in the U.S. and Canada

Epson PreferredSM Plus Extended Service Plans¹⁵

Year 2 Upgrade to Premium EPPDSKE1U

1-Year Extension - Standard EPPDSKE1R

1-Year Extension - Premium EPPDSKE1A

(Available for up to a total of 5 years of continuous coverage)

Eco Features

Lowest energy consumption in its class³

Save up to 50% of your paper supply with auto 2-sided printing/copying

ENERGY STAR® qualified

RoHS compliant

End-of-life options available¹⁶

Epson America, Inc. is a SmartWay® Transport Partner¹⁷

What's Included

WorkForce Pro ST-C5000 MFP, power cord, 8x DURABrite® ET Ink

bottles (2x Black Ink bottles and 6x Color Ink bottles: 2x Cyan, 2x

Magenta, 2x Yellow), CD-ROM for product setup

Software Available¹⁸ Epson printer driver, PC-Fax, Epson ScanSmart®

Country of Origin Indonesia

Ink

Ink Type DURABrite ET pigment ink

Replacement Ink Bottles² 542™ Black (Yield, ISO pages – Black: 7,500),

542 Cyan, Magenta, Yellow (Yield, ISO pages – Color: 6,000)

Warning – Printer designed for use with pigment inks only. Use of dye

inks may cause damage not covered by the Epson limited warranty.

Ordering Information

WorkForce Pro ST-C5000 C11CJ29203

Ink Maintenance Box C12C934591

All images simulated.

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit www.epson.com/printspeed | †† Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit www.epson.com/copyspeed | † Based on average monthly document print volumes of about 300 pages. | † Part of the ink from the included bottles is used for initial setup. Yields are lower than those of replacement ink bottles. Included and replacement ink bottle yields based on the ISO/IEC 24712 pattern with Epson's methodology. Actual ink yields will vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors must be available for printing. For more information, visit www.epson.com/inkinfo | † Actual energy savings will vary based on print task and use conditions. Compared with best-selling, similarly featured color laser printers priced at \$1,499 (USD) or less and 40 ppm or less, as of February 2023. Competitive data gathered from manufacturer websites and third-party industry sources. | † Actual savings and costs will vary considerably based on print tasks, print volumes and usage conditions. Savings and cost per ISO page are based on the cost of replacement ink bottles and the cost of enough standard-capacity color laser toner cartridges to achieve the total page yields of the ink bottles using the manufacturers' online prices and yields for the best-selling similarly featured color laser printers, available at retail, priced at \$1,499 MSRP (USD) or less with speeds of 40 ppm or less per industry available data as of February 2023. Savings of up to \$600 (USD) and cost per ISO page of about \$0.09 (USD) for XL-capacity color laser toner cartridges based on the same methodology. | † Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit www.epson.com/connect | † Wi-Fi CERTIFIED™; level of performance subject to the range of the router being used. Wi-Fi Direct® may require printer software. | † FPOT is measured on letter-size paper in accordance with ISO/IEC 17629. FSOT is measured on letter-size paper in accordance with ISO/IEC 29183 | † Monthly duty cycle is the highest duty a user could expect in a month, based on near-constant operation of a device of this kind. It is not recommended that the device be run at this duty. For best device performance, run the device at the recommended monthly page volume. | † Scan to cloud requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit www.epson.com/connect | † Only printing is supported under Windows Server OS. | † Some applications and/or functions may not be supported under Mac OS X and macOS. | † Epson Connect account and voice-activated account registration required. See www.epson.com/voice for device compatibility. | † Based on ENERGY STAR TEC measurement methodology; 288 prints/day; actual electricity consumption may vary depending on printer use. For more information, see www.energystar.gov | † RAM size definition is the total amount of RAM memory capacity inside the device, regardless of memory use. | † Product comes with a 2-year limited warranty with the option to purchase Extended Service Plans up to a total of 5 years of continuous coverage. Extended Service Plan can be purchased at any time that you are covered under an Epson limited warranty or Epson Extended Service Plan. See individual service plan for details. | † For convenient and reasonable recycling options, visit www.epson.com/recycle | † SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency. | † Internet access is required to install Mac OS X and macOS drivers and software.

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