Poly ATA 400 1FXS Voice Port VoIP Adapter with Open SIP and Power Supply



Make any phone an IP phone

Convert analog phones to digital IP phones – easily and benefit from the sustainable and cost-effective solution that allows you to retain existing phones, streamline management and faxing. No ethernet, Wi-Fi ¹ enables VoIP access without ethernet.

Extend analog phone capability

Reutilize your analog phone with the Poly ATA 400 Series and take advantage of VoIP calling. Get the advantage of digitization, access a dial tone over the network without replacing your existing phones.

Management via PDMS-SP & APIs

The PDMS-SP cloud service lets you configure, modify, troubleshoot, and maintain all the Poly ATA 400 devices and phones they are connected to across your organization. API support enables real-time ATA status monitoring.

Featuring

One FXS port for VoIP & fax

One FXS port lets you make and receive calls and faxes over the internet using SIP-based VoIP and T.38 services. Multiple Poly ATA 400 devices can be used in a single room.

Simple deployment

Effortless deployment with Poly ATA 400: connect analog phone, power source, and internet for a seamless transition to digital IP communication. Repurpose phones in minutes with a simple setup.

Analog to digital made easy

Poly ATA 400 helps analog telephony join the digital world, transitioning from Public Switched Telephone Network (PSTN). As regions worldwide shift to digital networks, our solution keeps you connected.

Wi-Fi via USB

With a WiFi USB adapter, sold separately, you can access Wi-Fi for VoIP even when ethernet isn't available, keeping your communication flowing smoothly in any situation.

Communication platforms

The Poly ATA 400 works with your existing infrastructure. The Poly ATA is Zoom certified and Microsoft supported through Microsoft Teams SIP Gateway.

Legendary Poly audio quality

Bring clearer communication to your analog phones with high-quality sound built on Poly's decades of audio expertise.

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Specifications

Connectivity and communications

External I/O ports:

1 RJ-45 1 RJ-11

1 USB 2.0 Type-A (for media and storage applications)

Audio

Audio codecs: G.722; G.726; iLBC; OPUS; G.711 (A-law, 64 kbps); G.729

Power supply

Power features: External universal AC adapter: 5V 1A DC 100 - 240 VAC, 0.3 A, 50/60 Hz (26-34 VA)

Certifications

Certified collaboration software: Zoom¹

Environmental

Certifications and compliances: FCC part 15 (CFR 47) class

Operating humidity range: 5 to 95% Operating temperature range: 0 to 40°C Storage temperature range: -40 to 70°C



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Specifications

Management

Management software:

Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management

Security

Security management:

HTTPS secure provisioning Local Access Interface: IVR password

Telephony and call handling features

Telephony and call handling features:

Call return
Call routing rules

Network

Supported network protocols:

LLDP-MED for VLAN discovery

IPv4

TCP (RFC 793) in SSL/TLS

Domain Name System (DNS): A records (RFC 1706), SRV records (RFC 2782), RTP (RFC 1889, 1890), RFC 5966 **VoIP features**:

SIPv2 (RFC 3261, 3262, 3263, 3264)

Four (4) service provider configuration profile assignments (ITSP 1–4)

Weight and dimensions

Product Primary Color: Black

Weight: 65 g

Product dimensions: 8.8 x 8.8 x 2.6 cm

Package weight: 300 g

Package dimensions: 190 x 210 x 55 mm

Master carton quantity: 20

Master carton dimension: 24.5 x 54.5 x 22.1 cm

Master carton weight: 7.03 kg

Pallet weight: 357 kg

Pallet dimensions: 101.6 x 121.9 x 149 cm

UPC number: (ABA) 197497475821; (AC3) 197497475814

Product number: 8F3H4AA

Product name: Poly ATA 400 1FXS Voice Port VoIP Adapter

with Open SIP and Power Supply

Warranty

Poly standard one-year limited warranty

Country of origin

Country of origin: Made in China

What is in the box

Quick start guide

AC power adapter

Ethernet cable

ATA400 Voice Service Bridge and Telephone Adapter



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Footnotes

Messaging Footnotes

¹WiFi connectivity requires a Wi-Fi USB adapter, sold separately.

Technical Specifications Footnotes

¹ Additional service provider platforms are supported.

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