

Advocate for a low-carbon future – starting with your HP PCs.

Invest in services that support your corporate sustainability goals and help drive towards a low-carbon future. HP Carbon Neutral Computing Services¹ enable businesses to offset the end-to-end carbon footprint of HP PCs.^{2,3}



PCS DELIVERED CARBON NEUTRAL

From product manufacturing to the usage of HP PCs, we are integrating carbon offsets^{2,3} into each device, making it easier for you to support your sustainability goals.



IMPACT YOU CAN SEE FOR YOURSELF

HP offers a Sustainability Benefit Report⁴ that displays the service benefits, giving you transparency into the sustainable impact across your purchased HP PCs.^{2,3}



A PARTNER YOU CAN COUNT ON

HP invests in high-quality offsets and rigorous lifecycle assessment methodologies³ so you can find comfort in partnering with HP to advance your climate initiatives.

What are HP Carbon Neutral Computing Services?

HP Carbon Neutral Computing Services¹ are a set of services that allow you to offset the carbon footprint of eligible commercial HP computer systems.^{2,3}

Service Overview

HP assesses the footprint of eligible commercial HP devices using rigorous lifecycle assessment methodologies,³ invests in high-quality carbon offset projects that meet global standards,³ attains certification by a third party, and delivers carbon neutral computer systems.

Customers can choose to offset the carbon footprint from product manufacturing, assembly, and transportation, as well as offset the carbon footprint of the device's end-to-end lifecycle by applying carbon offsets.

Choose between two offerings:

TO THE DOOR

An offering that allows eligible HP PCs to be delivered carbon neutral to the customer. It is an offset that can be attached to commercial HP PCs on the backend. It covers the carbon footprint of the raw material extraction, manufacturing, assembly, and transportation.

LIFECYCLE

An offering that allows HP PCs to remain carbon neutral through the devices' expected lifecycle. It includes the To the Door offering, plus offsets the carbon footprint of the products' anticipated power use and end-of-service processes.

Delivery Specifications

Upon request, HP offers a Sustainability Benefit Report⁴ displaying the service benefits, giving you transparency into the sustainable impact across your purchased HP PCs.^{2,3}

Service Limitations

SERVICE ELIGIBILITY

HP Carbon Neutral Computing Services are available for new commercial system purchases only and must be made at the time of a new purchase. New purchases include commercial HP notebooks, desktops, displays, mobile workstations, and workstations.

GEOGRAPHIC COVERAGE

Currently, HP Carbon Neutral Computing Services is available worldwide. Please contact your local HP sales representative for country-specific coverage or limitations.

Terms and Conditions

See complete [HP Care Pack terms and conditions](#).

More Information

Please visit hp.com/renew or contact your local HP sales representative for more information.

1. HP Services are sold separately. HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service, or the HP Limited Warranty provided with your HP Product.
2. There are two offset options available: HP's Carbon Neutral to the Door option covers carbon offsetting of material extraction, component and product manufacturing, and product logistics. HP's Lifecycle option covers everything in the Carbon Neutral to the Door option plus device usage based on a four-year lifecycle for commercial HP notebooks and mobile workstations, and a five-year lifecycle for commercial HP desktops, displays, and workstations, and end-of-service.
3. Lifecycle assessments (LCA) are validated by a third-party to conform to ISO 14040 and ISO 14044 and are used by HP to understand the total carbon footprint for HP personal systems products. Using this data, along with the information unique to each customer (e.g., product ship-to location, product portfolio), we calculate the total carbon emissions for a customer's fleet. HP then purchases and retires carbon offsets, procured through Climate Impact Partners who certifies HP's Carbon Neutral Computing Services in accordance with its Carbon Neutral Protocol (<https://www.carbonneutral.com/the-carbonneutral-protocol>). Please review this document for complete details (<https://www8.hp.com/h20195/v2/GetDocument.aspx?docname=c08430102>).
4. Sustainability benefit report is available upon request.

© Copyright 2022 HP Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services.
Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

