



HP Stream - 11-ak0020nr (16V21UA)

Overview



Study. Stream. Share. On a single charge.

Between home, school, and work—your mobile life demands a PC that just doesn't quit. With long-lasting battery life, the HP Stream does everything your smartphone can't. Post, play, and stay productive all day with the familiarity of a Windows PC that's affordable, portable, and incredibly stylish.



Extremely portable. Expressive design.

Live your best life on-the-go and in style with a slim, expressive design. With its smooth finish, vertical brushed pattern, and multiple color options, find the HP Stream that perfectly fits your personality.



Windows you love. Office you need.

Everything you love about Windows and more. Now, you're ready to do what you love confidently with improved performance and a user-friendly interface.



More features. More value.

With an Intel® processor and long-lasting battery life, work all day or binge-watch your favorite shows—all while staying under budget. Plus, stay connected with fast Wi-Fi, plenty of storage options, and all the ports you need.

Features



Windows 10 in S Mode

Experience the most secure Windows ever built. With fast boot times, increased responsiveness, and added protection against phishing and malicious software, applications run more smoothly.^[2]



Intel® UHD Graphics 600

Smoothly stream 4K content and play your favorite games in 720p, without the need for a dedicated graphics card. With excellent Intel® UHD graphics performance, you'll see the difference in everything you do.^[4]



HP Webcam

With a great webcam it's never been easier to stay in touch and get your work done. Video chat with the family while experiencing clear, smooth quality.^[5]



Wi-Fi 5 (2x2) & Bluetooth® 5.0

Never worry about spotty Internet and weak connections. Stay powerfully connected to Wi-Fi and to Bluetooth® accessories with the latest Wi-Fi 5 (2x2) WLAN adapter and Bluetooth® 5.0.^[3]



Dual front-facing speakers

Pump up the volume to your favorite music, movie or game. When your audio is directed towards you, nothing comes between you and your entertainment.



High-definition display

See your digital world in a whole new way. Enjoy movies and photos with the great image quality and high-definition detail of 1 million pixels.^[6]

[2] Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com>. Windows 10 in S Mode works exclusively with apps from the Microsoft Store within Windows. Certain default settings, features, and apps cannot be changed. Some accessories and apps compatible with Windows 10 may not work (including some antivirus, PDF Writers, driver utilities and accessibility apps) and performance may vary, even if you switch to Windows 10 Home configuration (fee may apply). You can't switch back to Windows 10 in S Mode. Learn more at Windows.com/Windows10SFAQ.

[3] Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs.

[4] High-definition (HD) content required to view HD images. Graphics output may be limited based on the maximum resolution of the display. 4K content required to view full 4K images.

[5] Features may require software or other 3rd party applications to provide the described functionality.

[6] High-definition (HD) content is required to view HD images.

Specifications

Operating system	Windows 10 Home in S mode
Product color	Diamond white cover and base, dove silver keyboard frame
Processor family	Intel® Celeron® processor
Processor	Intel® Celeron® N4000 (1.1 GHz base frequency, up to 2.6 GHz burst frequency, 4 MB L2 cache, 2 cores) ^[6,7]
Product design	Vertical brushed pattern
Optical drive	Optical drive not included
Graphics	Integrated
Graphics (integrated)	Intel® UHD Graphics 600
Display	29.5 cm (11.6") diagonal HD SVA anti-glare WLED-backlit (1366 x 768)
Display	11.6" diagonal HD SVA anti-glare WLED-backlit (1366 x 768)
Display size (diagonal)	29.5 cm (11.6")
Display size (diagonal)	11.6"
Audio features	Dual speakers
Minimum dimensions (W x D x H)	28.15 x 19.28 x 1.68 cm <i>(Dimensions vary by configuration)</i>
Minimum dimensions (W x D x H)	11.08 x 7.59 x 0.66 in
Weight	1.05 kg <i>(Weight varies by configuration)</i>
Weight	2.3 lb
Keyboard	Full-size island-style snow white keyboard
Pointing device	HP Imagepad with multi-touch gesture support; Precision Touchpad Support
Webcam	HP Webcam with integrated digital microphone
Ports	1 USB 3.1 Gen 1 Type-C™ (Data transfer only, data 5 Gb/s signaling rate); 2 USB 3.1 Gen 1 (Data transfer only); 1 HDMI; 1 headphone/microphone combo
Expansion slots	1 microSD media card reader
Package dimensions (W x D x H)	43.5 x 6.9 x 26 cm
Package weight	1.51 kg
Wireless	Realtek Wi-Fi 5 (2x2) and Bluetooth® 5 combo
Power supply type	45 W Smart AC power adapter
Battery type	2-cell, 37.69 Wh Li-ion
Battery weight	5.99 oz
Battery weight	170 g

Energy efficiency ENERGY STAR® certified; EPEAT® Silver registered

Security management Kensington NanoSaver™ security lock support

Pre-installed software Netflix

Software included McAfee LiveSafe™

Software - Productivity & finance 1 month trial for new Microsoft Office 365 customers

Cloud service Dropbox^[1]

UPC number 195122042257

Additional specifications

Brightness	220 nits
Color gamut	45% NTSC
Datasheet photo 5	Publication photos/pc-carepack.jpg
Display	11.6" diagonal HD display
Display	29.46 cm (11.6") diagonal HD display
MDA key selling point	Windows 10 Home or other operating systems available
Package dimensions (W x D x H)	2.72 x 10.24 x 17.1 in
Package weight	3.34 lb
Processor cache	4 MB L2
Processor core	2
Processor speed	1.1 GHz
Product brand name	HP
Technology logo, print 3	Publication logos/EPEAT_silver_3C11.jpg
Technology logo, print 4	Publication logos/energy_star_logo.jpg
Technology logo, print 6	Publication logos/mcafee_logo_with_tag_new.jpg
Touchscreen	No

[1] New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at <https://www.dropbox.com/help/space/hp-promotion>. Internet service required and not included.

[6] Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

[7] Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See <http://www.intel.com/technology/turboboost/> for more information.

Accessories

Cases and Covers

★ : Recommended

Covers

HP Carry Sleeve 14	3XD33AA ★
HP Carry Sleeve 14	3XD34AA ★
HP 14 Black/Blue Neoprene Sleeve	V5C27AA
HP 14 Black/Red Neoprene Sleeve	V5C26AA
HP 15.6 Black/Red Neoprene Sleeve	V5C30AA
HP 15.6 Neoprene Sleeve	V5C31AA
HP Carry Sleeve 15	3XD35AA
HP Carry Sleeve 15	3XD36AA
HP Carry Sleeve 17	3XD37AA
HP Carry Sleeve 17	3XD38AA
HP Envy Urban 15.6 Sleeve	3KJ70AA
HP Spectre 13.3 Leather Sleeve	5WW89AA
HP Spectre Folio Sleeve	5DC30AA

Backpacks

HP 15.6 Duotone Backpack	4QF96AA
HP 15.6 Duotone Backpack	4QF97AA
HP 15.6 Odyssey Backpack	5WK92AA
HP 15.6 Odyssey Backpack	5WK93AA
HP 15.6 Odyssey Backpack	5WK94AA
HP 15.6 Odyssey Backpack	Y5Y50AA
HP 15.6 in Black Odyssey Backpack	L8J88AA
HP 15.6 in Green/Gray Odyssey Backpack	L8J89AA
HP 15.6 in Value Backpack	KOB39AA
HP 15.6 in Value Topload Case	KOB38AA
HP 17.3 in OMEN Gaming Backpack	K5Q03AA
HP Active Backpack	1LU22AA
HP Active Backpack	1LU23AA
HP Active Backpack	1LU24AA
HP Active Backpack	1MR61AA
HP Commuter Backpack	5EE91AA

HP Commuter Backpack	5EE92AA
HP Commuter Backpack	5EE94AA
HP ENVY Urban 14 Sleeve	3KJ71AA
HP ENVY Urban 14 Tote	3KJ74AA
HP ENVY Urban 15 Backpack	3KJ72AA
HP ENVY Urban 15 Briefcase	3KJ73AA
HP Pavilion Rolltop Backpack	5EE87AA
HP Pavilion Rolltop Backpack	5EE88AA
HP Pavilion Rolltop Backpack	5EE90AA
HP Pavilion Tech Backpack	5EE99AA
HP Pavilion Tech Backpack	5EF00AA
HP Pavilion Tech Backpack	5EF01AA
HP Pavilion Tech Backpack	5EF02AA
HP Pavilion Wayfarer Backpack	5EE95AA
HP Pavilion Wayfarer Backpack	5EE98AA
OMEN X by HP Transceptor Backpack	3KJ69AA
OMEN by HP Gaming Backpack	4YJ80AA

Cases

HP 15.6 Duotone Briefcase	4QF94AA
HP 15.6 Duotone Briefcase	4QF95AA
HP 17.3 Value Topload Case	TOE18AA

Keyboards/Mice and Input Devices

Mice

HP 201 Silver Wireless Mouse	3DH83AA
HP Bluetooth® Mouse Z5000	2HW67AA
HP ENVY Rechargeable Mouse 500	2LX92AA
HP ENVY Rechargeable Mouse 500	2WX69AA
HP Elite Presenter Mouse	3YF38AA
HP Pavilion Gaming Mouse 200	5JS07AA
HP Pavilion Gaming Mouse 300	4PH30AA
HP Pavilion Gaming Mouse 300	4PH31AA
HP Spectre Bluetooth Mouse 500	1AM57AA
HP Spectre Bluetooth Mouse 500	1AM58AA

HP Spectre Rechargeable Mouse 700	3NZ70AA	
HP Spectre Rechargeable Mouse 700	3NZ71AA	
HP Spectre Rechargeable Mouse 700	4YH33AA	
HP Spectre Rechargeable Mouse 700	4YH34AA	
HP Spectre Rechargeable Mouse 700	5VD59AA	
HP Wired Mouse 1000	4QM14AA	
HP Wireless Mouse 200	2HU82AA	
HP Wireless Mouse 200	2HU83AA	
HP Wireless Mouse 200	2HU84AA	
HP Wireless Mouse 200	2HU85AA	
HP Wireless Mouse 200	2VY29AA	obsolete
HP Wireless Mouse 200	2VY31AA	
HP Wireless Mouse 200	2VY32AA	obsolete
HP Wireless Mouse 200	2VY33AA	
HP Wireless Mouse 200	X6W31AA	
HP Wireless Mouse 201	3XA55AA	
HP Wireless Mouse 202	2NE06AA	
HP Wireless Mouse 220	3FV66AA	
HP Wireless Mouse 250	3FV67AA	
HP Wireless Mouse X3000	2HW68AA	
HP Wireless Mouse X3000	2HW69AA	
HP Wireless Mouse Z3700	4VY81AA	
HP Wireless Mouse Z3700	4VY82AA	
HP Wireless Mouse Z4000	2HW66AA	
HP Wireless Mouse Z4000	H5N61AA	
HP X3000 Wireless Mouse	H2C22AA	
HP X4500 Wireless (Black) Mouse	H2W16AA	
HP X4500 Wireless (Metal Black) Mouse	H2W26AA	
HP X500 Wired Mouse	E5E76AA	
HP X900 Wired Mouse	V1S46AA	
HP Z3700 Black Wireless Mouse	V0L79AA	
HP Z3700 Blue Wireless Mouse	V0L81AA	
HP Z3700 Gold Wireless Mouse	X7Q43AA	
HP Z3700 Red Wireless Mouse	V0L82AA	
HP Z3700 Silver Wireless Mouse	X7Q44AA	
HP Z3700 White Wireless Mouse	V0L80AA	

HP Z5000 Bluetooth Mouse	E5C13AA
HP Z5000 Dark Ash Silver Wireless Mouse	W2Q00AA
OMEN by HP Mouse 400	3ML38AA
OMEN by HP Mouse 600	1KF75AA
OMEN by HP Reactor Mouse	2VP02AA

Keyboards

HP Classic Wired Keyboard	WZ972AA
HP K1500 Keyboard	H3C52AA
HP K1500 Keyboard	J8F16AA
HP K2500 Wireless Keyboard	E5E77AA
HP Keyboard 100	2UN30AA
HP Pavilion Gaming Keyboard 500	3VN40AA
HP Pavilion Gaming Keyboard 800	5JS06AA
HP Pavilion Wired Keyboard 300	4CE96AA
HP Pavilion Wireless Keyboard 400	4XL88AA
HP Pavilion Wireless Keyboard 600	4CE98AA
HP Pavilion Wireless Keyboard 600	4CF02AA
HP Spectre Rechargeable Keyboard 1000	2ER92AA
OMEN by HP Keyboard 1100	1MY13AA
OMEN by HP Sequencer Keyboard	2VN99AA

Keyboard and Mouse Kits

HP Pavilion Wired Keyboard and Mouse 400	4CE97AA
HP Pavilion Wireless Keyboard and Mouse 600	3ML05AA
HP Pavilion Wireless Keyboard and Mouse 800	4CE99AA
HP Pavilion Wireless Keyboard and Mouse 800	4CF00AA
HP Wireless Keyboard and Mouse 200	Z3Q63AA
HP Wireless Keyboard and Mouse 300	3ML04AA

Audio/Multimedia and Communication Devices

Headsets

HP Bluetooth Headset 400	2ZW81AA
HP Bluetooth Headset 400	2ZW82AA
HP Boom Mic Headset 150	2EM62AA
HP Earbuds Black Headset 150	X7B04AA

HP H2800 Black Headset	J8F10AA
HP In-Ear Headphone 100	1KF54AA
HP In-Ear Headphone 100	1KF55AA
HP In-Ear Headphone 100	1KF56AA
HP In-Ear Headset 150	2AP90AA
HP In-Ear Headset 150	2AP91AA
HP In-Ear Headset 150	2AP92AA
HP In-Ear Headset 150	2AP93AA
HP On-Ear Headphone 200	2VB08AA
HP On-Ear Headphone 200	2VB09AA
HP On-Ear Headphone 200	2VB10AA
HP Pavilion Gaming Headset 400	4BX31AA
HP Pavilion Gaming Headset 600	4BX33AA
HP Stereo Headset H2800	2AP94AA
HP Stereo Headset H2800	2AP95AA
OMEN by HP Headset 800	1KF76AA

Speakers

HP S3100 Black USB Speaker	V3Y47AA
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Networking Products

Switches/Hubs/Routers/Converters/Repeaters

HP ENVY USB-C Hub	5LX63AA
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Graphics Cards

Graphics Connectors/Adapters

HP HDMI to VGA Cable Adapter	X1B84AA
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Batteries/Chargers/Adapters

Power Adapters

HP Pavilion USB-C™ to HDMI 2.0 Adapter	2PC54AA
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Cables/Cable Kits/Cable Adapters

Cable Adapters

HP Spectre USB-C Travel Dock	2SR85AA
HP USB Type-C to RJ45 Adapter	V8Y76AA
HP USB-C to Multi-port Hub	1BG94AA
HP USB-C to USB 3 Adapter	P7Z56AA
HP USB-C to USB-A Hub	Z8W90AA
HP USB-C to VGA Display Adapter	P7Z54AA

Software

Application Software

★ : Recommended

Desktop Application Software

MS Office Home and Business 2019 for PC 6MW82AA	6MW82AA
MS Office Home and Student 2019 for PC 6MW81AA	6MW81AA
Microsoft Office 365 Business Premium 6MW80AA	6MW80AA
Microsoft Office 365 Home 6MW78AA	6MW78AA
Microsoft Office 365 Personal 6MW79AA	6MW79AA

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