



HP Device as a Service (DaaS)



Smart, simplified computing solutions for today's world.

Managing and securing multi-OS environments can be challenging

Device proliferation and the addition of personal devices entering the workplace has challenged ITDMs in maintaining a secure and manageable IT environment. Multiple operating systems on different types of devices have created new entry points for security breaches and made it more difficult to proactively manage the IT environment. HP DaaS makes it easier to manage the diversity of multi-OS desktops, workstations, and mobile devices so your business can operate at its full potential.¹



HP DaaS

Optimise your IT assets and resources with HP Device as a Service (DaaS), a complete solution that combines hardware, support, insightful analytics, proactive management, and services for every stage of the device lifecycle.¹

"From hardware refresh to software deployment, to analytics, all of these core services are done by HP DaaS. The engineers on my staff can focus on the business of filmmaking, which is where I need them to be."

– Don Hibbard, Systems Operations Director, DreamWorks Animation

The right devices for the job

Choose a device mix that's as unique as your business, with a wide selection of HP commercial notebooks, desktops, and mobile and specialised products, including HP Chrome Enterprise devices.²



Management with insight



Secure and manage multi-OS devices, and proactively identify and mitigate issues with insightful HP TechPulse analytics.^{2,3} Our Service Experts can enforce security policies and perform daily management with leading endpoint management tools.⁴



Actionable reports for more
proactive management:



Security
compliance⁵



Software
inventory



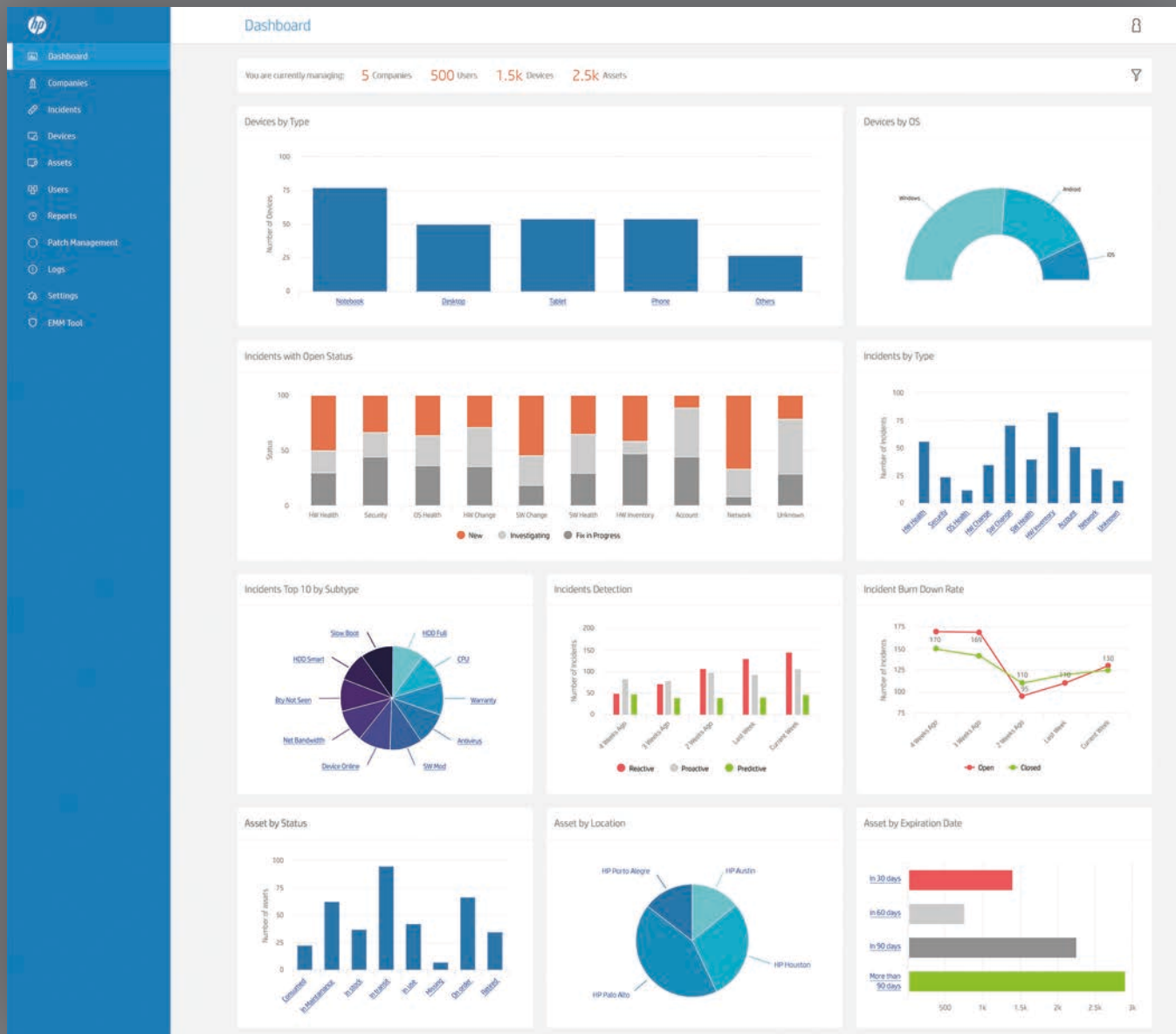
Battery
life



Hard
drive



CPU
utilisation



Proactive Management with HP TechPulse



Insightful and predictive analytics

Identify, predict, and address issues with HP TechPulse—analytics that use machine learning, preconfigured logic, and contextual data to deliver device, application, and usage insights that help you optimise your IT spending and resources.

Lighten the load on IT

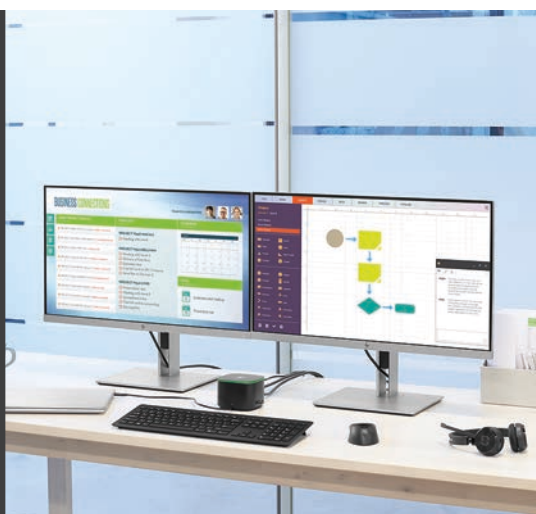
Offload a little or a lot. Our Service Experts use HP TechPulse analytics and leading cloud-based tools to manage your multi-OS environment, including your existing devices.^{2,3,4}

Flexibility for your business



Don't pay for more than you use. Tailor your solution with HP Lifecycle Services—from design to configuration, maintenance, and end of use—and financial terms to meet your needs with the convenience of a single price per device. Flex your devices and services up or down based on changing workplace or workforce needs.⁶

With
HP Device
as a Service,
you get:



A wide variety of
device choices



Enhanced
technical support



Insightful and predictive
analytics from HP TechPulse



Flexible plans with a simple,
predictable price



Proactive management and
lifecycle services

HP Device as a Service (DaaS) plans

		Standard	Enhanced	Premium
Devices	HP commercial PCs, workstations, HP Chrome Enterprise devices, and retail point of sale solutions ⁷	✓	✓	✓
Hardware support	Next business day onsite response ⁷	✓	✓	✓
	Accidental damage protection ⁷		✓	✓
	Defective media retention		✓	✓
Proactive Management delivered with HP TechPulse	Multi-vendor, multi-OS deployment and service onboarding ⁸	✓	✓	✓
	Hardware, software, and BIOS inventory	✓	✓	✓
	Device and OS health incidents and reports	✓	✓	✓
	Security incidents and reports	✓	✓	✓
	Application incidents and reports			✓
	Device and software utilisation reports	✓	✓	✓
	Predictive analytics for Windows, Chrome Enterprise, ² Android™, ⁹ and Mac devices	✓	✓	✓
	Windows 10 hardware upgrade compatibility report	✓	✓	✓
	Incident management report	✓	✓	✓
	Unified endpoint management service		✓	✓
Proactive Management performed by HP Service Experts	Monitor your multi-OS devices to maximise uptime		✓	✓
	Protect data on missing devices		✓	✓
	Implement your security policy settings	✓	✓	✓
	Initiate automatic parts replacement, including recalled batteries ¹		✓	✓
	Manage Windows OS upgrades, patches, and policy settings		✓	✓
	Provide insights and reports on the most at-risk devices		✓	✓
	Assist your IT via remote assistance		✓	✓
	Help you optimise your IT assets via quarterly reviews		✓	✓
	Deploy applications or catalogues of applications to multi-OS devices			✓
	Provision Wi-Fi to end users in a secure manner		✓	✓
	Restrict access to unapproved websites			✓
	Drive consistent processes and policies across Windows, iOS, Android™, and macOS		✓	✓

HP Proactive Security



Transform endpoints from your biggest risk to your best defence

Complement your HP DaaS plan and protect against zero-day threats and human errors with HP Proactive Security.¹⁰ The service provides real-time malware protection for computing endpoints, security and threat analytics, and specialised expertise to help you strengthen your security position.

Advanced real-time threat protection

Go beyond definition-based antivirus solutions with real-time threat isolation technology¹¹ that contains zero-day email, browser, and file attacks and helps prevent them from impacting the network.

Enhanced security intelligence

Stay informed and get a holistic view of your device protection status and detailed findings on attempted and blocked attacks with HP TechPulse—all from a one-stop dashboard.

Proactive security management

Strengthen your security position, stay ahead of attacks, and prevent negative impact on your business with our specialised Service Experts¹² who monitor reports, analyse threats, and help you plan.



HP Device as a Service

IT simplified. Resources maximised.

hp.com/go/DaaS

1. HP DaaS plans and/or included components may vary by region or by authorised HP DaaS service partner. Please contact your local HP representative or authorised HP DaaS partner for specific details in your location. HP services are governed by the applicable HP terms and conditions of service provided or indicated to the customer at the time of purchase. Customers may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP limited warranty provided with your HP product.
2. For full system requirements, please visit hpdaas.com/requirements. The HP Chromebox Enterprise G2, HP Chromebook Enterprise 14A G5, and HP Chromebook Enterprise x360 14E G1 are currently available as a service via HP DaaS.
3. HP DaaS for Apple is available in the United States and select European countries directly from HP and select partners. Other Apple® products as a service available through HP DaaS upon request. Please check with the HP representative in your area for availability.
4. HP unified endpoint management is provided by HP Service Experts in HP DaaS Enhanced or Premium plans. HP Service Experts deliver service using VMware Workspace ONE or (for Chromebook™) the Chrome Enterprise Upgrade. Customers using Microsoft Intune may have HP Service Experts manage using licenses they already have. Please check availability of options in your country.
5. Security compliance available in HP DaaS Enhanced and Premium plans.
6. Financing and service offerings available through Hewlett-Packard Financial Services Company and its subsidiaries and affiliates (collectively HPFSC) in certain countries and are subject to credit approval and execution of standard HPFSC documentation. Rates and terms are based on customer's credit rating, offering types, services and/or equipment type and options. Not all customers may qualify. Not all services or offers are available in all countries. Other restrictions may apply. HPFSC reserves the right to change or cancel this program at any time without notice.
7. Availability may vary by country.
8. For analytics on iOS devices, customer must have the Enhanced or Premium plan or an existing mobile device management solution such as VMware Workspace One. For details, see hpdaas.com/systemrequirements.
9. Predictive analytics for hard disks and batteries on Android devices.
10. System requirements for HP Proactive Security are: multi-vendor client devices running Windows 10.1703 or later with a minimum of 8GB memory and 6GB of free hard disk space to install the software client.
HP Proactive Security requires HP TechPulse, which is included in any HP DaaS or HP Proactive Management plan.
11. HP Sure Click Advanced technology is included with HP Proactive Security and requires Windows 10. Microsoft Internet Explorer, Google Chrome, and Chromium™ are supported. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files, when Microsoft Office or Adobe® Acrobat® is installed.
12. Service Experts available in the Proactive Security Enhanced plan only.

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