

Poly EncorePro 320 Stereo USB-C Headset TAA

Comfort. Reliability. Value.

Make the most of every call. The EncorePro 300 Series, contact center headsets, are good for workers, callers, and your bottom line. Long-lasting comfort. Total reliability. Noise canceling so customers hear clearly. And exceptional value.



*Product image may differ from actual product

Get top quality audio

Give your teams and customers the quality audio you expect from Poly, with a flexible noise-canceling microphone to tune out background buzz and chatty neighbors.

Make conversations clear

Better understanding leads to better outcomes, and happier customers. That's why we use voice-optimized frequency response to make conversations clearer – and more accurate.

Flexible microphone boom

Give your teams and customers quality audio with a flexible noise-canceling microphone.

Acoustic protection

SoundGuard Digital uses sophisticated algorithms to provide additional acoustic protection, above and beyond the protection of SoundGuard while it maintains natural-sounding speech.

Inline call controls

Make every call productive, with inline call control for easy volume adjustment and muting (USB versions only).¹

Voice-optimized frequency

Create clearer and better conversations with voice-optimized frequency response.

Datasheet

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Specifications



Compatible with

Compatible operating systems: Windows 10; macOS

Connectivity and communications

Connection type: Wired USB Type-A

Ear cushions: Artificial leather (surface material)

Headphone type: On-ear (monoaural)

User interface features

Button user controls: Call answer/end; Mute; Volume +/-

Audio

Audio features:

Noise and echo reduction

Microphone type: Omnidirectional

Microphone bandwidth: 35 Hz to 21 kHz

Speaker bandwidth: 20 Hz to 10 kHz

Speaker size: 5.6 mm

Signal-to-noise ratio: >53 dB

Frequency response (microphone): 200 Hz to 6.8 kHz

Sensitivity (microphone): -38 +/-3 dB

Battery

Impedance: 32 ohms

Certifications

Certified collaboration software: Works With Chromebook Certified

Special features: UC certified

Environmental

Certifications and compliances: CE

Acoustic protection technology: SoundGuard Digital^{1,2}

Applications supported

Management software:

Poly Lens

Minimum system requirements

USB Type-A port

Weight and dimensions

Product Primary Color: Black

Weight (metric): 0.07 kg

Product Dimensions (metric): 111 x 14.9 x 6.7 cm

Package dimensions (metric): 14.2 x 17.7 x 5.5 cm

Package Weight (metric): 0.15 kg

Cable length (metric): 2190 mm

Product number: 767F9AA

Warranty

Poly standard two-year limited warranty

What is in the box

User guide

Headset

Key Selling Points Footnotes

¹EncorePro 300 USB models only.

Technical Specifications Footnotes

¹SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA). ² Requires Poly Lens Desktop App to enable SoundGuard Digital features.