EcoStruxure™
Innovation At Every Level

Cloud-Based Monitoring for APC Back-UPS



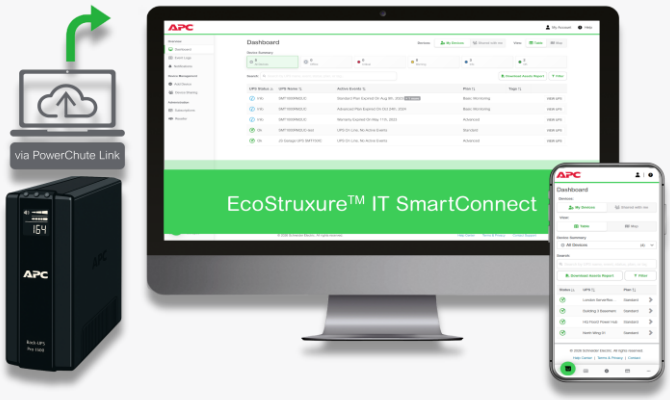
Simple, secure cloud-monitoring for APC Back-UPS for kiosks, retail, POS, petrol pumps, ATMs, etc.

Back-UPS devices are widely deployed in kiosks, self-service terminals, retail locations, and other distributed environments where reliable power protection is essential. Long runtime, maintenance reporting, and uptime tracking are critical for maintaining high availability, improving customer satisfaction, and maximizing ROI.



Many of these installations are managed locally, limiting visibility into power events, battery health, and overall operational status. This often leads to manual tracking and reactive maintenance practices that can increase operational costs and make troubleshooting more complex.

EcoStruxure™ IT SmartConnect for Back-UPS



What is it?

EcoStruxure™ IT SmartConnect extends cloud-based monitoring to APC Back-UPS devices through PowerChute™ Link, providing remote visibility into UPS health, battery status, and power events, across distributed locations.

What it does?

Monitor UPS health, battery status, power events, and operational availability across distributed sites remotely from a single dashboard. Receive automated notifications and access inventory and renewal reporting to support proactive lifecycle management for customers.

Best for?

- Retail
- Kiosks
- Security Systems
- Self Check-In/Out
- ATMs
- Fuel Stations

And more..

Key Benefits

Help maintain continuous operations by keeping critical retail and self-service infrastructure protected, visible, and easier to manage.

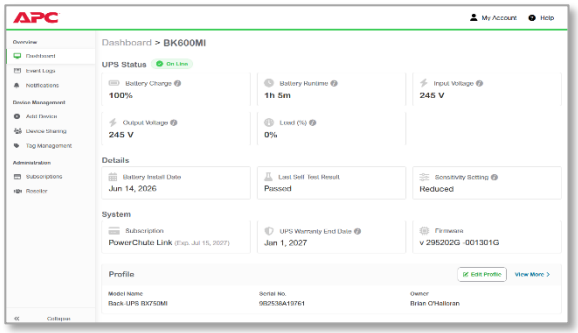
Reduce Service Costs
Minimize site visits and manage devices without being on-site through remote cloud monitoring.

Improve Responsiveness
Identify and respond to power-related issues faster with automated alerts and near real-time event visibility.

Support Business Continuity
Help keep kiosks, POS systems, and other customer-facing operations running during power disruptions.

Improve Operational Efficiency
Help IT teams streamline operations with precise insights on battery health, replacement forecasts, and lifecycle data.

EcoStruxure™ IT SmartConnect Key Features



Remote Monitoring

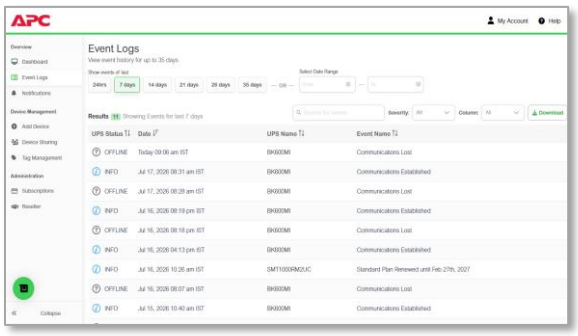
Cloud-based visibility across distributed operations

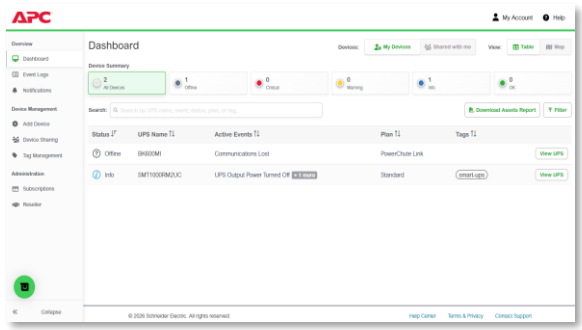
- Give IT professionals centralized visibility into UPS health, battery status, runtime, and operational availability across multiple locations through the SmartConnect dashboard.

Automated Alerts and Event Logs

Proactive insights into power events and operational uptime

- Receive automated notifications on power events and device conditions while maintaining a historical record through event logs.
- Summarized reporting helps identify problematic locations and better understand site availability.





Asset & Lifecycle Management

Battery Lifecycle Tracking & Renewal Forecasting

- Track device inventory, battery replacement needs, warranty status, and upcoming renewals through downloadable reports
- Help customers avoid downtime, improve maintenance planning, and support RBC replacement opportunities.

How does it work?

PowerChute Serial Shutdown

PowerChute Serial Shutdown is Schneider Electric's free software for graceful shutdown of business-critical equipment protected by APC Back-UPS devices. Running locally on a Windows computer connected by USB, PowerChute helps protect applications and data during power events.

Version 1.6 introduces PowerChute Link, enabling Back-UPS devices to securely connect to EcoStruxure™ IT SmartConnect for the first time.

PowerChute link to SmartConnect

EcoStruxure™ IT SmartConnect

By installing PowerChute Serial Shutdown v1.6 agent on an internet-connected Windows computer within the kiosk, POS system, or other protected installation, APC Back-UPS devices can securely connect to EcoStruxure™ IT SmartConnect through via our new PowerChute link technology. PowerChute Shutdown remains free and runs locally, while **PowerChute Link includes a 30-day SmartConnect trial before a subscription is required.**

How to set up SmartConnect for APC Back-UPS?

Step 1

Connect your Back-UPS to an internet-capable Windows machine via USB cable connection

Step 2

Log in to SmartConnect and discover PowerChute Link

Step 3

Follow Setup Wizard instructions to download PowerChute v1.6 and connect your Back-UPS

Step 4

Continue the setup steps in SmartConnect and generate verification code in SmartConnect

Step 5

Enter verification code on PowerChute and validate connection

Step 6

Monitor your Back-UPS in SmartConnect

How to Quote SmartConnect Support for Back-UPS ?

Each SmartConnect user-account can activate a 30-day remote cloud monitoring Trial for a Back-UPS device. After the free trial ends, a **PowerChute Link subscription** is required to continue using the service.

Each device requires one subscription, available in any quantity. Customers receive an Activation Code via email to unlock the required quantity of device connection code(s). PowerChute Link subscriptions are separate from SmartConnect Standard and Advanced plans.

SKU	SKU Description	Contract, from activation
SWPCLINK1-1Y-DIGI	SmartConnect, 1Y PowerChute Link	1 year
SWPCLINK1-3Y-DIGI	SmartConnect, 3Y PowerChute Link	3 years
Requires use of PowerChute Serial Shutdown v.1.6 or later. Discover the connection option in SmartConnect. EcoStruxure IT SmartConnect is a B2B application.		

Appending and stacking SmartConnect subscriptions is supported. Read more in the FAQ about how SmartConnect supports no-loss renewal. Sign-up or login to SmartConnect is required.

Geographical Availability

PowerChute Link **subscriptions** for eligible Back-UPS devices are available in selected countries and regions across Europe, the Middle East and Africa (MEA), East Asia (EA), in the Pacific and in Mexico. Availability varies by market and is not offered in all countries.

Compatibility:

Supported Back-UPS models with USB Port:

- BK series
- BR series
- BE series

Contact your reseller for availability and outlet configurations in your area.

More Information

Schneider Electric

Advancing Energy Tech

EcoStruxure™ IT SmartConnect

Business Rules and FAQ:



What is PowerChute Link for SmartConnect?

PowerChute Link connects a UPS to the SmartConnect cloud using PowerChute Serial Shutdown v1.6 or later. It lets a UPS connected by USB to a Windows computer with internet access send data via PowerChute to SmartConnect for remote monitoring. This setup works well for kiosks, POS systems, and self-service terminals that need simple, remote visibility.

What models are supported?

UPS devices (BK, BR) without a dedicated Ethernet port use a serial/USB cable to communicate locally with PowerChute Link on an internet-capable computer. UPS health and status data gets reported to SmartConnect and can be remotely viewed and used.

Why should I monitor a UPS via SmartConnect?

Some UPS models are designed to be small and cost-effective for kiosks, POS systems, and self-service machines. Minimising maintenance visits and downtime is essential to improve availability and customer satisfaction

By installing PowerChute Serial Shutdown on an internet-connected Windows computer within the kiosk, the UPS can connect to SmartConnect system through that computer's internet connection. This enables real-time remote monitoring and proactive power protection for your kiosk or self-service terminal through the SmartConnect dashboard.

If I purchase a BK, BR, or BE Back-UPS for home or personal use, can I still use SmartConnect?

SmartConnect is a business-focused (B2B) software platform and is intended for commercial and organizational use. It is not available for personal use.

Is PowerChute Serial Shutdown free? Do you offer a free Trial of the cloud monitoring feature?

PowerChute Serial Shutdown lets users manage graceful shutdown and is free. PowerChute Link is provided in v.1.6 or later. Each user can activate a 30-day free trial to discover remote monitoring for Back-UPS. To continue monitoring after the trial has expired, a subscription is required.

Does PowerChute Link enable shutdown configuration from SmartConnect?

PowerChute Link runs locally on the internet-capable computer, reporting UPS data to SmartConnect, so that you can monitor your device remotely.
To configure graceful shutdown for your UPS in the case of a local power event, you can do this from the PowerChute Serial Shutdown interface.

How do I get support for my subscription activation code?

Contact EcoITSoftwareLicense.Support@se.com for queries relating to your SmartConnect subscriptions.

What are the license terms?

Plans are 1Y, and 3Y from activation by end users in the SmartConnect web portal. Cancellation, refunds, and amendments are not supported. Each device needs its own license.

Are SmartConnect Standard and Advanced plan subscriptions interoperable with PowerChute Link?

No. PowerChute Link requires a dedicated subscription that is separate from SmartConnect Standard and SmartConnect Advanced plans. Existing Standard or Advanced subscriptions cannot be used with PowerChute Link. A PowerChute Link subscription must be purchased specifically for eligible Back-UPS devices.

SKU	Contract, from activation
SWPCLINK1-1Y-DIGI	1 year
SWPCLINK1-3Y-DIGI	3 years

se.com/smartconnect

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