brother

Quick Setup Guide

DCP-J1200W

Read the *Product Safety Guide* first, then read this guide for the correct installation procedure.
Brother recommends keeping this guide next to your Brother machine for quick reference.

EN

Video setup instructions:
support.brother.com/videos

The latest manuals are available at the Brother support website:
support.brother.com/manuals

You must complete steps 1 - 5 to be able to use this machine.

1 Unpack the machine and check the components

Remove the protective tape or film covering the machine and the supplies.

* Use these inbox ink cartridges for the initial installation.

NOTE
• The components included in the box may differ depending on your country.
• Save all packing materials and the box in case you must ship your machine.
• **You must purchase the correct interface cable for the interface you want to use.**
  We recommend using a USB 2.0 cable (Type A/B) that is no more than 2 metres long.
• Brother aims to reduce waste and save the raw materials and energy required for their production. Read more about our environmental work at www.brotherearth.com.

---

2 Load plain A4 paper in the paper tray

For more information about paper handling and sizes, see the *Online User's Guide* at support.brother.com/manuals.
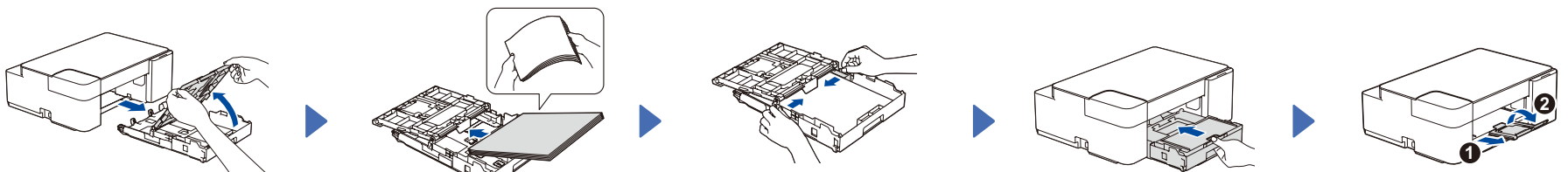
Pull the paper tray completely out of the machine, and then open the output paper tray cover.
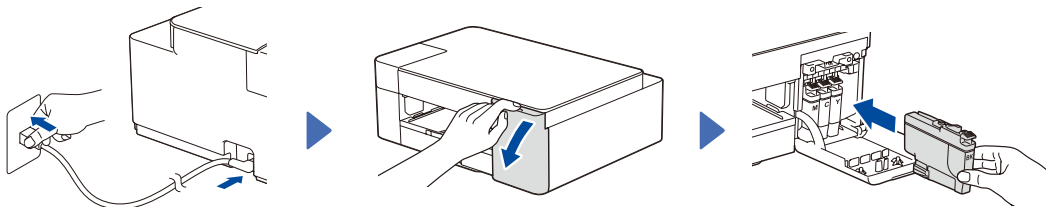
Fan the paper well and load it in the tray.

Adjust the paper guides.

Close the output paper tray cover, and then slowly push the paper tray completely into the machine.

Pull out the paper support ❶, and unfold the paper support flap ❷ so that the printed pages do not fall.

---

3 Connect the power cord and install the inbox ink cartridges

Connect the power cord.

Open the ink cartridge cover.

Unpack and install the inbox ink cartridges.

Close the ink cartridge cover. The machine will prepare the ink tube system for printing.

Wait until the machine prints the Print Quality Check Sheet and go to 4.

NOTE
The first time you install a set of ink cartridges, the machine will use an amount of ink to fill the ink delivery tubes for high-quality printouts. This process will only happen once.

---

4 Check the print quality

The machine prints the Print Quality Check Sheet.

OK   **Poor**

Check the print quality of the four colour blocks on the sheet.

If the quality of any of the four colour blocks is **Poor** (see the image on the left), we strongly recommend cleaning the print head to improve the print quality.
See the *Improve Print Quality* section in this guide.

NOTE
To change the language of the sheet, see the *Online User's Guide* at support.brother.com/manuals.

---

5 Connect your computer or mobile device to your machine
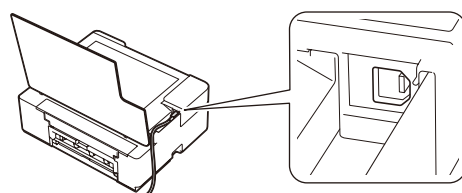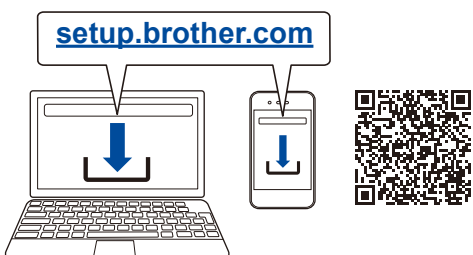
Follow these steps to complete the setup using one of the connection types available on your machine.

Visit setup.brother.com to download and install Brother software.

setup.brother.com

Follow the on-screen instructions and prompts.

NOTE
For USB Connection, locate the USB port inside the machine as shown.

Setup Finished

You can now print and scan using your machine.
To check for the latest firmware, visit support.brother.com/up7.

Important Notice for Network Security:
The default password to manage this machine's settings is located on the back of the machine and marked "Pwd". We recommend immediately changing the default password to protect your machine from unauthorised access.
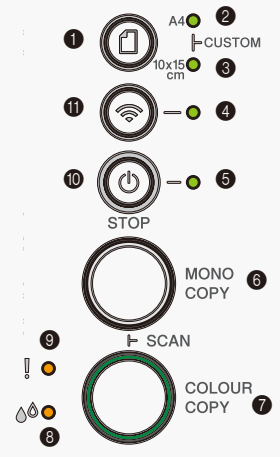
Reference and Troubleshooting

For detailed machine information and product specifications, see the *Online User's Guide* at support.brother.com/manuals. D01U0L001-00

Basic Operations

■ Change the paper settings from the control panel

You can print or copy using the following paper settings, depending on the number of times you press (❶).

Paper Button	LED Indication	Paper Settings
(Default)	A4 / CUSTOM / 10x15 cm	• Paper type: **Plain** • Paper size: **A4** (For printing standard documents)
x 1	A4 / CUSTOM / 10x15 cm	• Paper type: **Other glossy** • Paper size: **10 x 15cm** (For printing photos)
x 2	A4 / CUSTOM / 10x15 cm	**Custom** - To change these settings, access the Print menu in Web Based Management using either the Brother Mobile Connect app on your mobile device or the Brother iPrint&Scan app on your computer. For details, see the *Online User's Guide*.

■ Print

Go to your application's print dialog box, make sure your machine is selected and online, and then click **Print**. To change the print settings (for example, 2-sided printing), click the printing properties or preferences button.

■ Copy (❻/❼)

• To print a single copy, load your document, and then press ❻ or ❼ once.
• To print multiple copies, load your document, and then press ❻ or ❼ repeatedly, depending on the number of copies you want.

■ Scan

To scan a single page, load your document, and then press ❻ and ❼ simultaneously. For scanning multiple pages or other scanning features, use your preferred scanning software/application. For details, see the *Online User's Guide*.

Control Panel	
❶	Paper button
❷	A4 LED
❸	10 x 15cm LED
❹	Wi-Fi LED
❺	Power LED
❻	Mono Copy button
❼	Colour Copy button
❽	Ink LED
❾	Warning LED
❿	Power/Stop button
⓫	Wi-Fi button *

* To use your machine on a wireless network, see the *Online User's Guide*.

When copying or scanning; Place the document face down in the bottom right corner of the scanner glass.
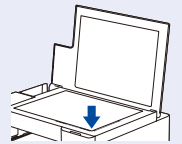
LED Indications
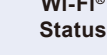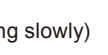
☀ Lit   ☀ Blinking   ☀ Blinking slowly and faintly

Machine Status	Ready	Busy	Sleep	Wi-Fi® Status	Connecting	Connected	Disconnected	Off
	☀	☀	☀		☀	☀	☀ (Blinking slowly)	●

Error Status					
	No Paper: Refill the paper tray, and then press **MONO COPY** or **COLOUR COPY**.			**Wrong Paper Size:** Check that the paper settings you selected using the machine's control panel match the size of the paper in the tray. After correcting the paper size, press **MONO COPY** or **COLOUR COPY**.	
	Ink Cover Open: Firmly close the ink cartridge cover until it locks into place.			**No Ink Cartridge / Cannot Detect / Monochrome Print Only:** • Reinstall the ink cartridge slowly and firmly, or replace the ink cartridge with a new one. • One or more of the colour ink cartridges need to be replaced.	
	Ink Low: Prepare to replace the ink cartridge when necessary.		**Paper Jam:** See the *Remove Jammed Paper* section below.		**Memory Full:** Cancel any operations in progress, and then try again.

For more information about troubleshooting, see the *Online User's Guide* at support.brother.com/manuals.

Improve Print Quality

Press and simultaneously.
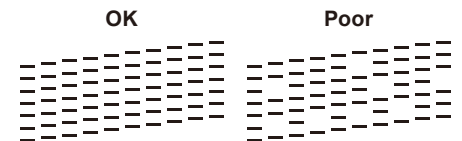
The **Ink LED** blinks.

Do one of the following:

• For cleaning only black, press **MONO COPY**.
• For cleaning all colours, press **COLOUR COPY**.

The machine cleans the print head, and then prints the Print Quality Check Sheet.
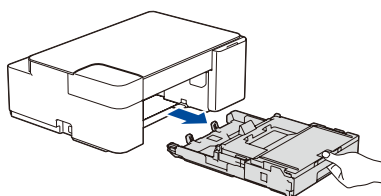
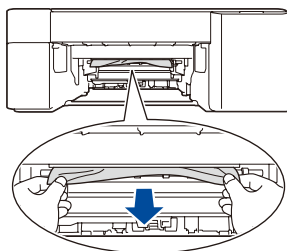Check the print quality of the four colour blocks on the sheet.

OK   **Poor**

If the print quality is still poor after cleaning several times, try the Special cleaning:

1. Press and simultaneously, and then release.
2. Press and hold **MONO COPY** and **COLOUR COPY** simultaneously for five seconds.
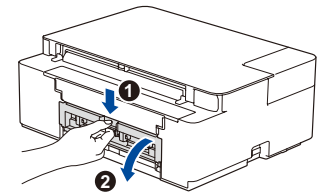

Remove Jammed Paper

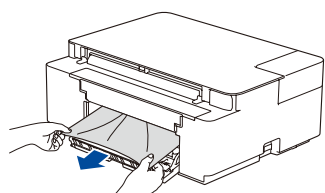Pull the paper tray completely out of the machine.

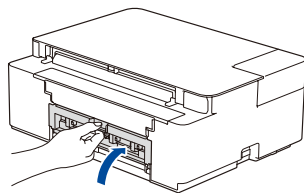Slowly pull the jammed paper out of the machine.

If ink gets on your skin or clothing, immediately wash it off with soap or detergent.
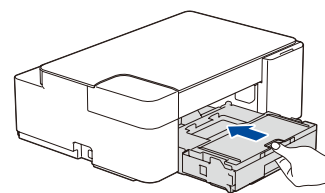
Open the Jam Clear Cover at the back of the machine.

Slowly pull the jammed paper out of the machine.

Close the Jam Clear Cover.

Push the paper tray firmly back in the machine.

Press ⏻ to clear the Paper Jam error.
If the machine has not completed a job due to the paper jam, try again.