



HP Renew Services

Maximize device lifecycles and support sustainability efforts—all within your budget.

Drive sustainable and financial impact

In today's business landscape, balancing financial efficiency with sustainability is crucial. HP addresses this challenge with services that maximize technology ROI while minimizing environmental impact. Through optimized design, extended product lifespan and implementing responsible end-of-life practices, HP Renew Services help companies achieve their financial goals while making meaningful strides towards a more sustainable future.

Reduce both the TCO and impact of your technology



IT Asset Disposition

Give end-of-use technology a new purpose with the HP IT Asset Disposition Service,³ providing secure and responsible processing of hardware assets.



Carbon Neutral Services

Be confident your partnership with HP will help reduce your technology impact with new and refurbished PCs delivered carbon neutral.^{5,6}



HP Support Services for Certified

Go beyond standard device warranties extending them with Offsite or enhancing them with Onsite support up to 3 years, helping maximize employee productivity while reducing IT's burden on device maintenance.

Learn more at hp.com/renew

³ Fair market value will be assessed based on the age and condition of the recovered device. If a device does not have any residual value, HP will responsibly recycle it through HP's approved partners.

⁵ There are two offset options available: HP's Carbon Neutral to the Door option covers carbon offsetting of material extraction, component and product manufacturing, and product logistics. HP's Lifecycle option covers everything in the Carbon Neutral to the Door option plus device usage based on a four-year lifecycle for commercial HP notebooks and mobile workstations, and a five-year lifecycle for commercial HP desktops, displays, and workstations, and end-of-service.

⁶ Lifecycle assessments (LCA) are validated by a third-party to conform to ISO 14040 and ISO 14044 and are used by HP to understand the total carbon footprint for HP personal systems products. Using this data, along with the information unique to each customer (e.g., product ship-to location, product portfolio), we calculate the total carbon emissions for a customer's fleet. HP then purchases and retires carbon offsets, procured through Climate Impact Partners who certifies HP's Carbon Neutral Computing Services in accordance with its Carbon Neutral Protocol (<https://www.carbonneutral.com/the-carbonneutral-protocol>). Please review this document for complete details (<https://www8.hp.com/h20195/v2/GetDocument.aspx?docname=c08430102>)