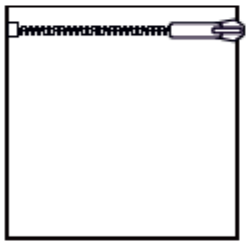
Package Contents

After opening the package, check that all the items on the list are included. If any items are missing, contact your dealer.



Headset



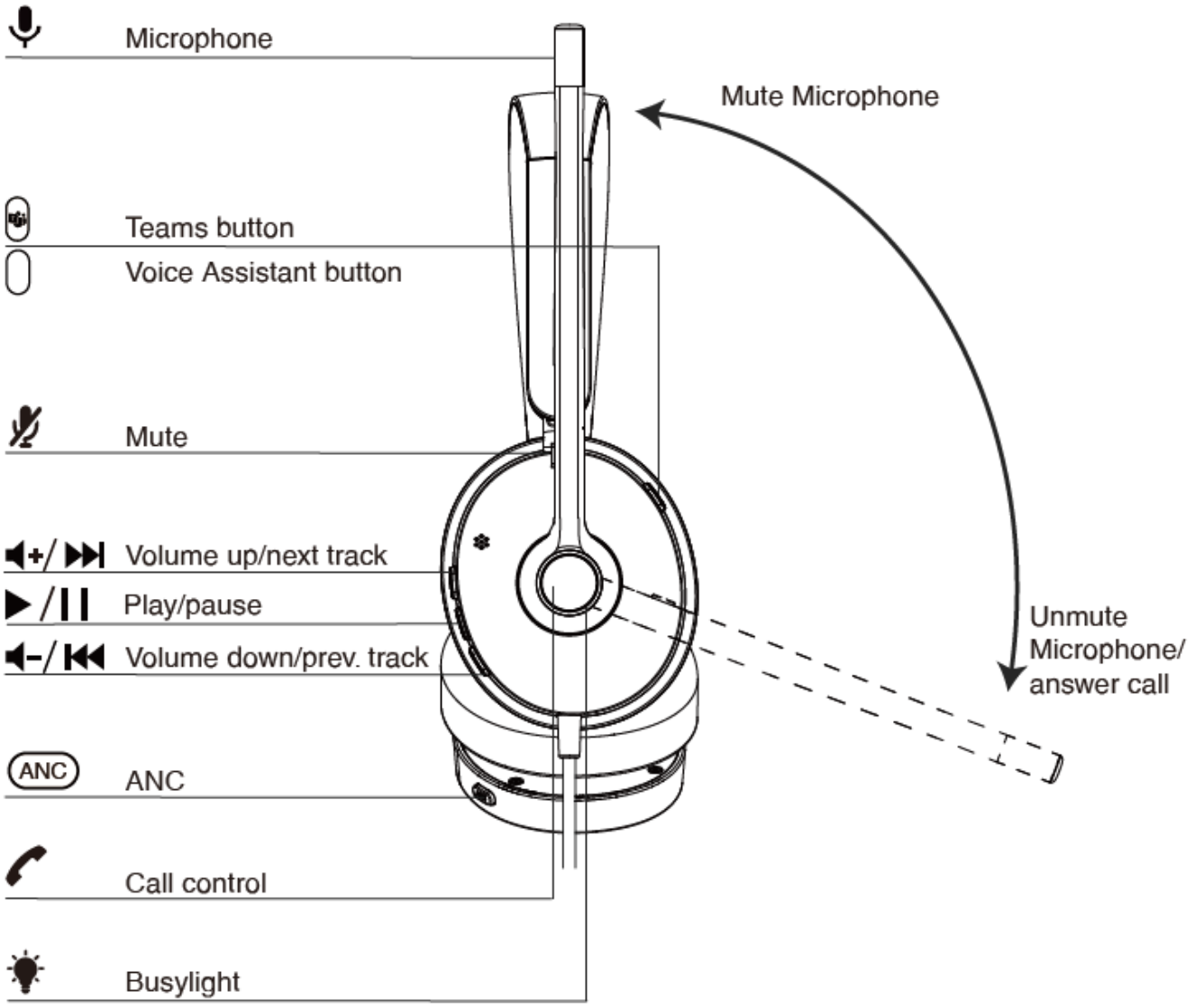
Waterproof Zipper Bag



Quick Start Guide

We recommend that you use the included accessories; other accessories may have compatibility issues that prevent them from working properly.

Overview



Item	Action & Function
Busylight LED Indicator	• Flash red: Incoming Call • Solid red: Talking • Flash purple: Connecting to Teams • Solid purple: Connected to Teams successfully
Answer/End Call Button	Press to answer, reject, or end a call.
Mute Button	Press to mute or unmute the microphone.
(Teams Edition) Teams Button	• Press and hold for 2 seconds to activate Cortana integrated in Teams (this requires Microsoft's support).

	• Press to invoke the Teams client
(UC Edition) Voice Assistant Button	Press and hold for 2 seconds to activate the voice assistant.
Volume Up/Next Track Button	Press to turn up the volume.
Volume Down/Previous Button	Press to turn down the volume.
ANC (Active Noise Cancellation) Button	Use a noise-canceling system to reduce unwanted background noise.

Before using the Teams button functions, you should install the Microsoft Teams client on your PC, smartphone, or tablet.

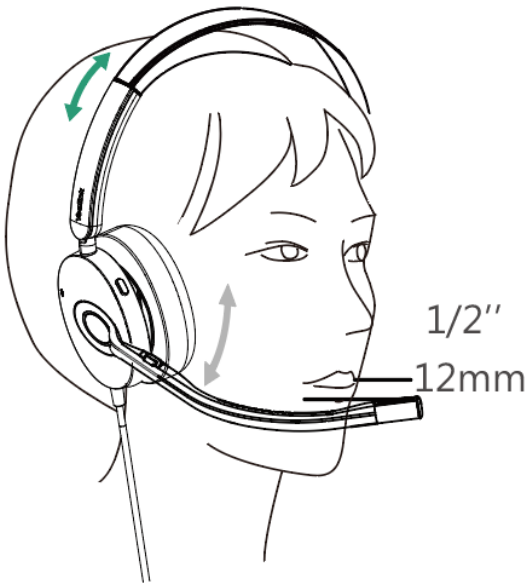
LED Indicator Status

LED Indicator	Description
Flash red	Receive an incoming call
Solid red	During a call/hold call /redial
Flash purple	Connecting to Teams
Solid purple	Connected to Teams successfully
Off	Teams disconnected

Fit

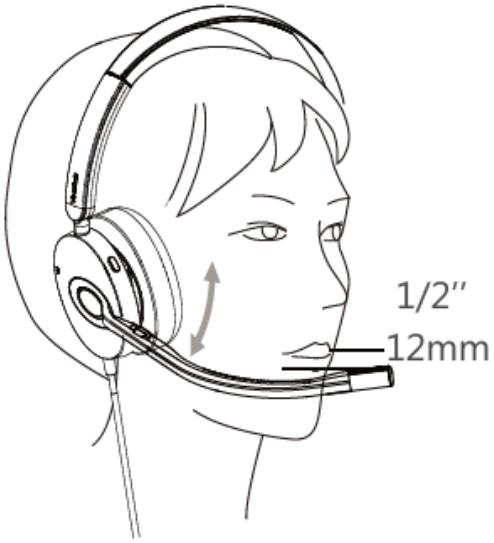
Adjust the Headband

Adjust the headband to find the most comfortable fit.

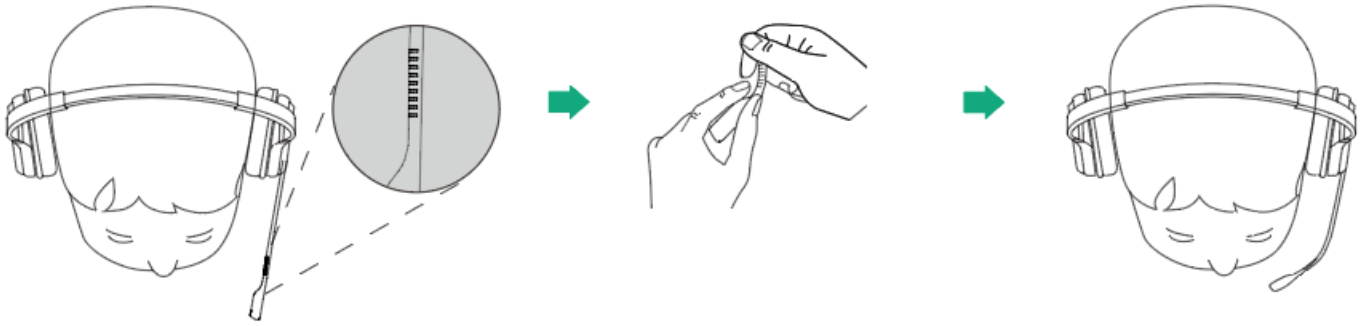


Position the Microphone

It is recommended to position the microphone close to your mouth (0.5 inches).

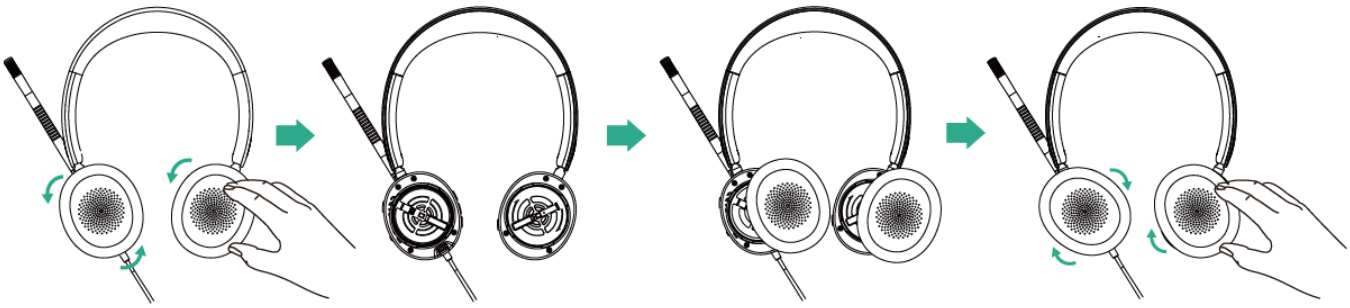


The microphone is bendable for personal preference.



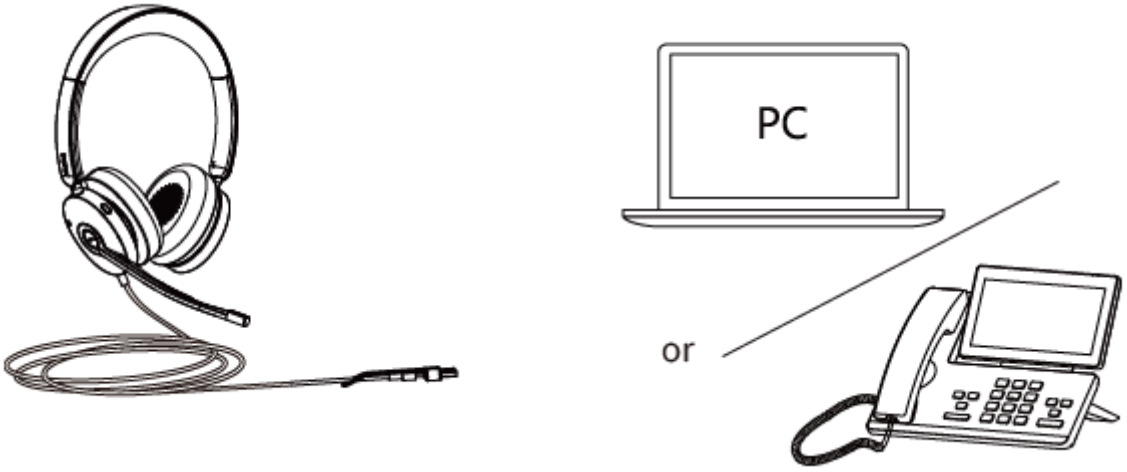
Replace Ear Cushions

Align the new cushion with the headset base and press firmly together.



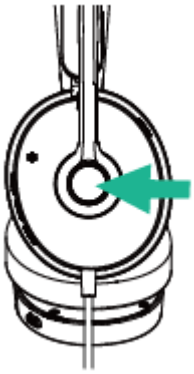
Connection

Plug the headset into either a USB-A/USB-C port on your computer/desk phone, depending on the USB variant of the headset.



Call Control

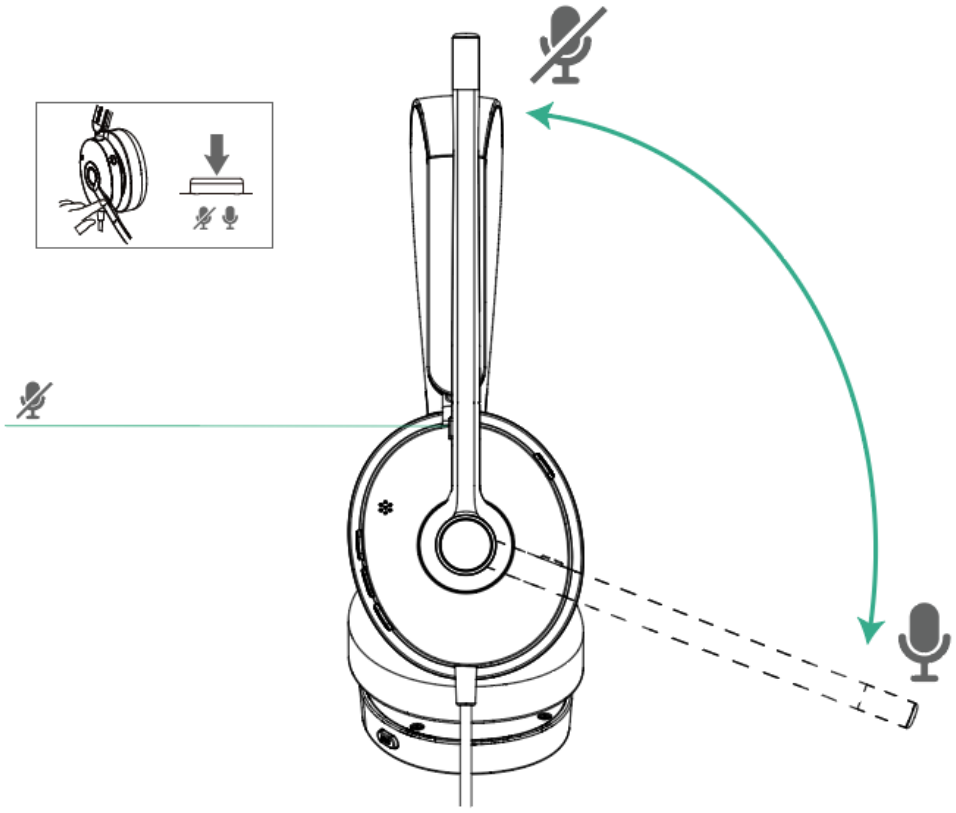
You can do the following to control UH48 headset calling.



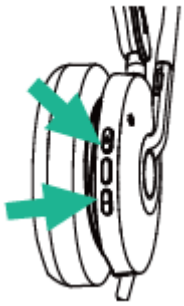
Function	Action
Press once	• Answer call • End call • Accept the incoming call and end the active call
Double-press	• Redial • Reject the incoming call and continue the active call
Hold for 2 sec	• Hold/Unhold call • Put the current call on hold and answer an incoming call • Switch between held call and active call

Mute Microphone

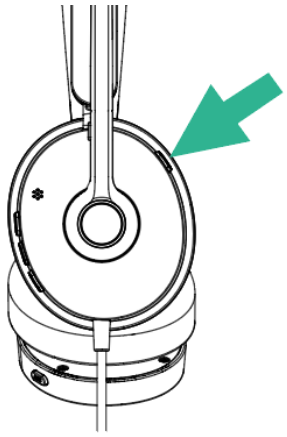
You can mute the UH48 microphone by moving the boom up or unmute it by moving it down. Or you can press the mute button directly.



Adjust Volume

Headset	Action	Fuction
	Press once	Volume up (+)/volume down (-)

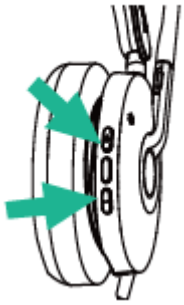
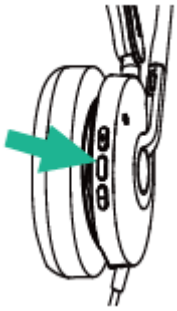
Voice Assistants



Version	Action	Function
Teams Version	Press and hold the **Teams** button for 2 seconds. (This requires Microsoft's support.)	Activate Cortana integrated in Teams
	Press the **Teams** button in the idle state.	Invoke the Teams client
UC Version	Press and hold the **Voice Assistant** button for 2 seconds.	Activate the voice assistant

Media Control

Control Music

Headset	Action	Fuction
	Hold for 1.5 sec	• Next track • Previous track
	Press once	• Play music • Pause music

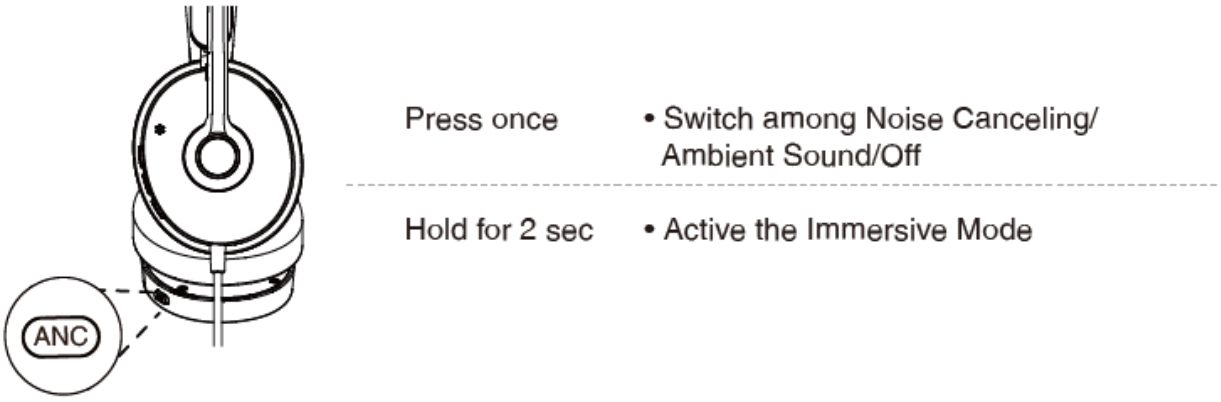
Noise Canceling

Introduction

The noise canceling function generates antiphase sound against outside surrounding noises (such as noises in vehicles or noises from air conditioners indoors) to reduce the surrounding noises by canceling them out.

- Because the noise canceling performance is automatically optimized by the ANC function according to changes in the wearing condition and usage environment, you may notice fluctuations in the noise canceling effect.
  Depending on the type of noise or if it is used in a very quiet environment, you may not feel the effect of noise canceling, or you may feel that some noise is increased.
  When you are wearing the headset, depending on how you wear the headset, the effect of noise canceling may be decreased, or a beeping sound (feedback) may be heard. In this case, please take off the headset and put it on again.
  The noise-canceling function works primarily on noise in the low-frequency band, such as vehicles and air conditioning. While noise is reduced, it is not completely canceled. When you use the headset in a car or a bus, noise may occur depending on street conditions.
  Mobile phones may cause interference and noise. Should this occur, move the headset further away from the mobile phone.
  Do not cover the microphones on the left and right units of the headset with your hand, etc. If they are covered, the effect of the noise canceling or the Ambient Sound Mode may not perform properly, or a beeping sound (feedback) may occur. If any of this is the case, remove your hands, etc., from the left and right microphones.

Use Noise Canceling



- You can set the level of noise cancellation on Yealink USB Connect (desktop client).
- If you are in noise-canceling mode, you might not hear the ambient sound. It depends on ambient conditions and the type or volume of audio playback.
- Do not use the headset in places where the inability to hear ambient sounds would be dangerous.

Update Firmware

It is applicable to UH33/UH34/UH36/UH37/YHS34/YHS headset.

What Is Firmware

Firmware is product software that controls how a device operates. To ensure your device performs optimally, we recommend updating the firmware to **the latest version**. Please go to the product support page to download the available firmware.

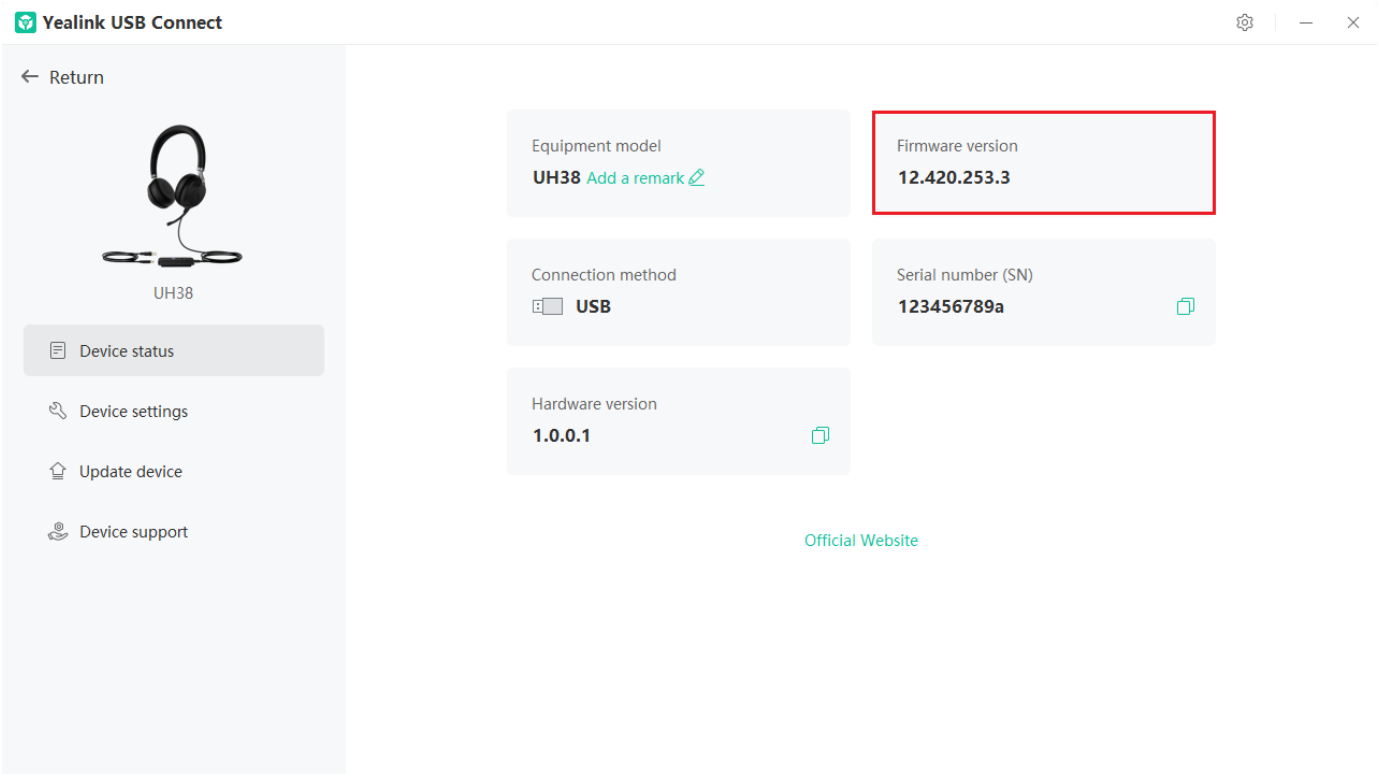
Check Firmware Version

Before You Begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Run **Yealink USB Connect**.
2. Go to **Device status** to check the firmware version.

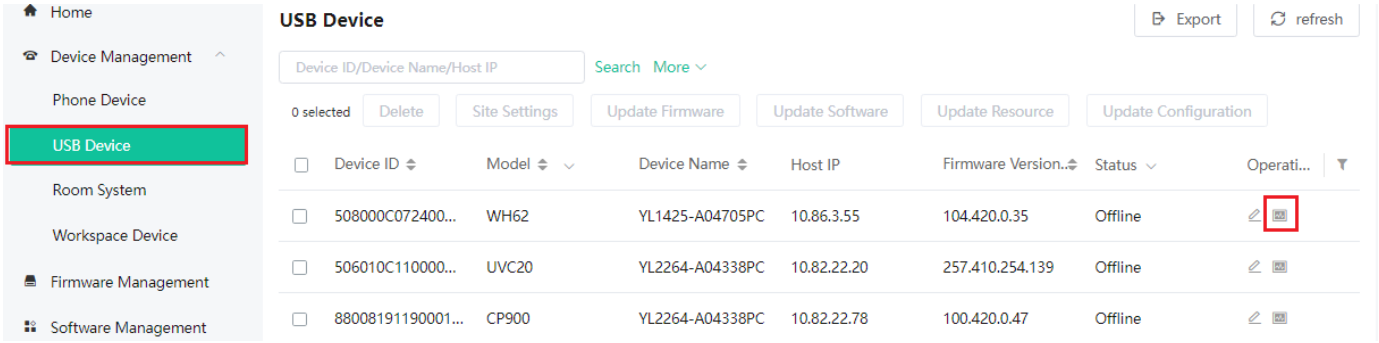


For more information on Yealink USB Connect, refer to the Yealink USB Device Manager Client User Guide.

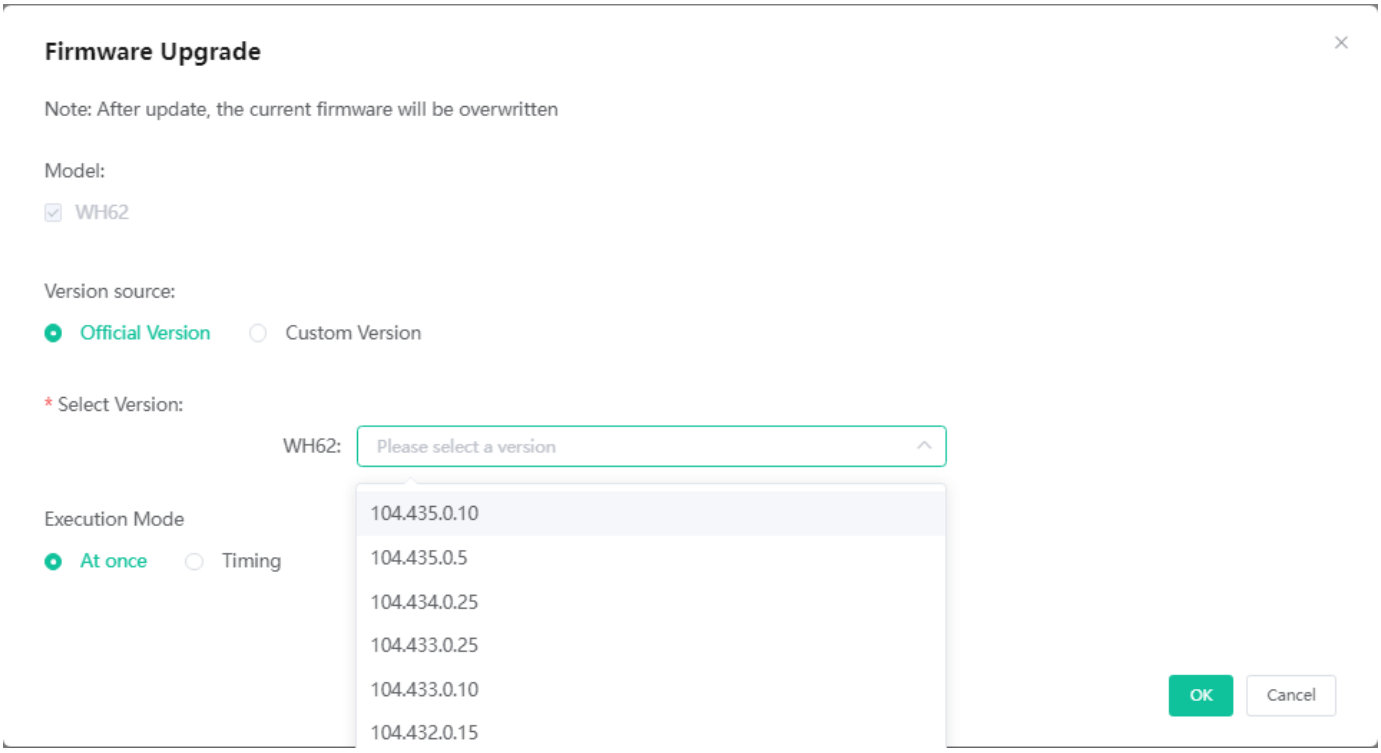
Update via YMCS/YDMP

Procedure

1. Enter the web user interface of the Yealink Management Cloud Service (YMCS)/Yealink Device Management Platform (YDMP).
2. Go to **Device Management** > **USB Device** to select the corresponding device, and click .



3. Click **Update Firmware** to select the version and execution mode.



4. Click **OK**.

Update via Yealink USB Connect

Before You Begin

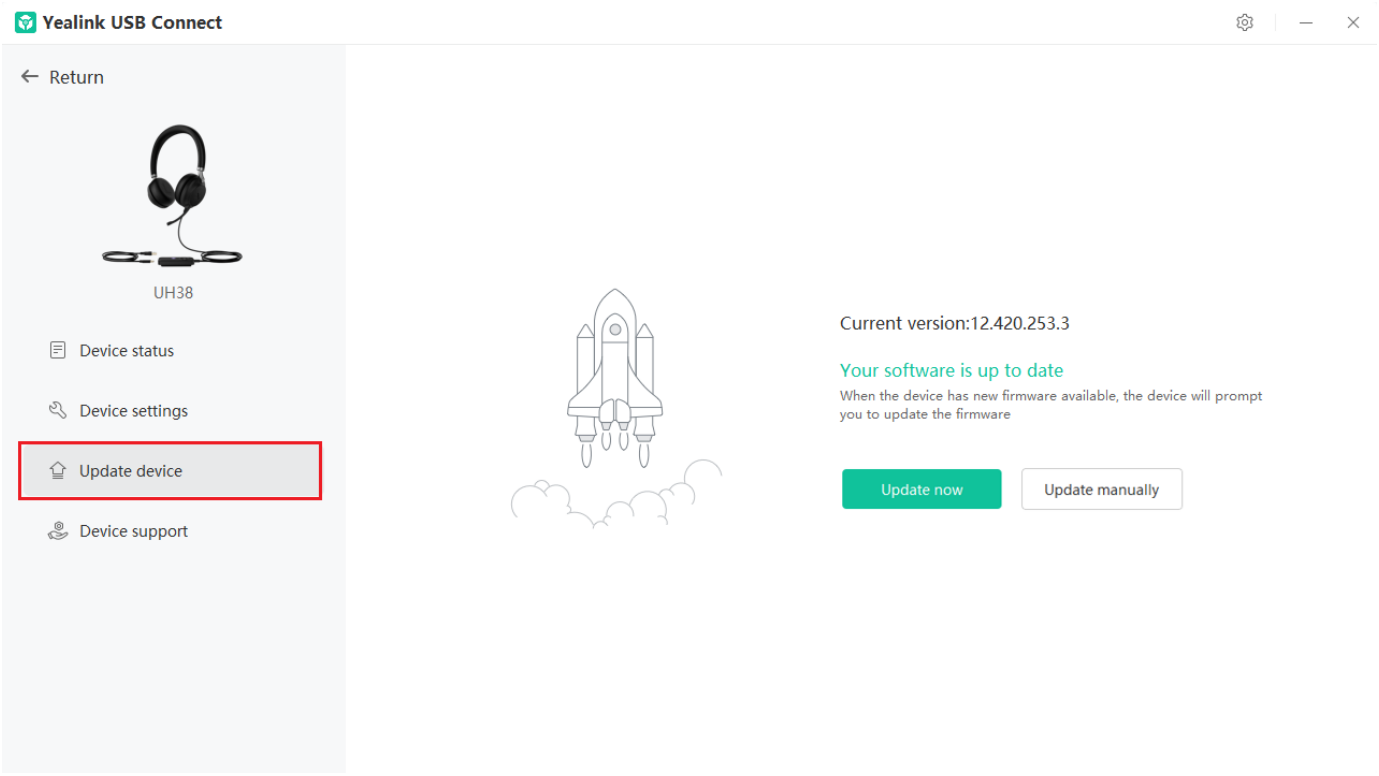
We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Connect the headset to the PC via the USB cable.
2. Run **Yealink USB Connect.**
3. Go to **Update device.**
4. Do one of the following:

- Click **Update Now** to update the firmware to the newest version automatically.
- Click **Update Manually** to update the firmware to the specific version manually.

5. Confirm the action.
6. You need to download the firmware from the product documentation page first.
7. *The following takes the UH38 headset for example*:



Update Multiple Headsets

Introduction

You can use the Yealink USB Connect to upgrade the same model of headsets in bulk. Bulk updates require at least two headsets of the same model to be connected, and up to six can be connected.

The following takes UH38 for example.

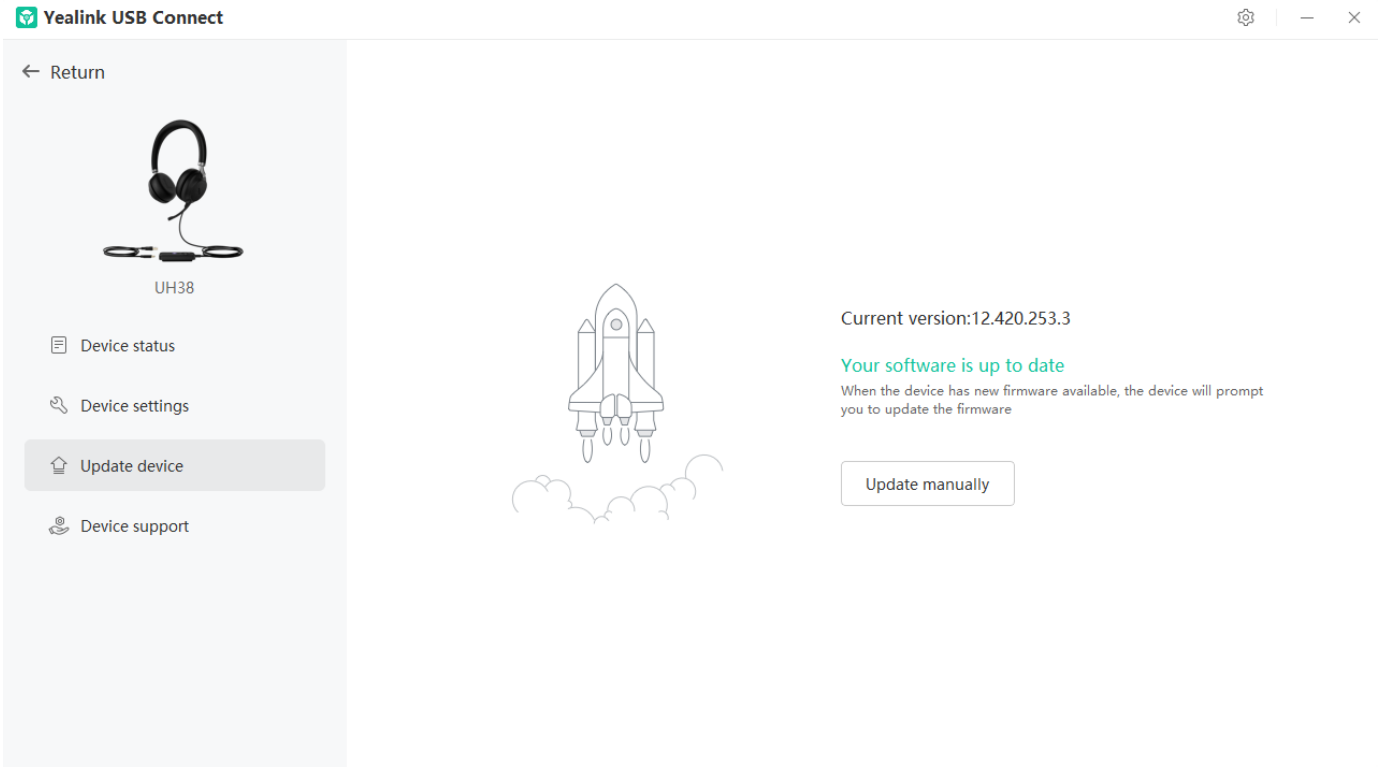
Bulk Update Headset

1. Connect more than two headsets to the PC.

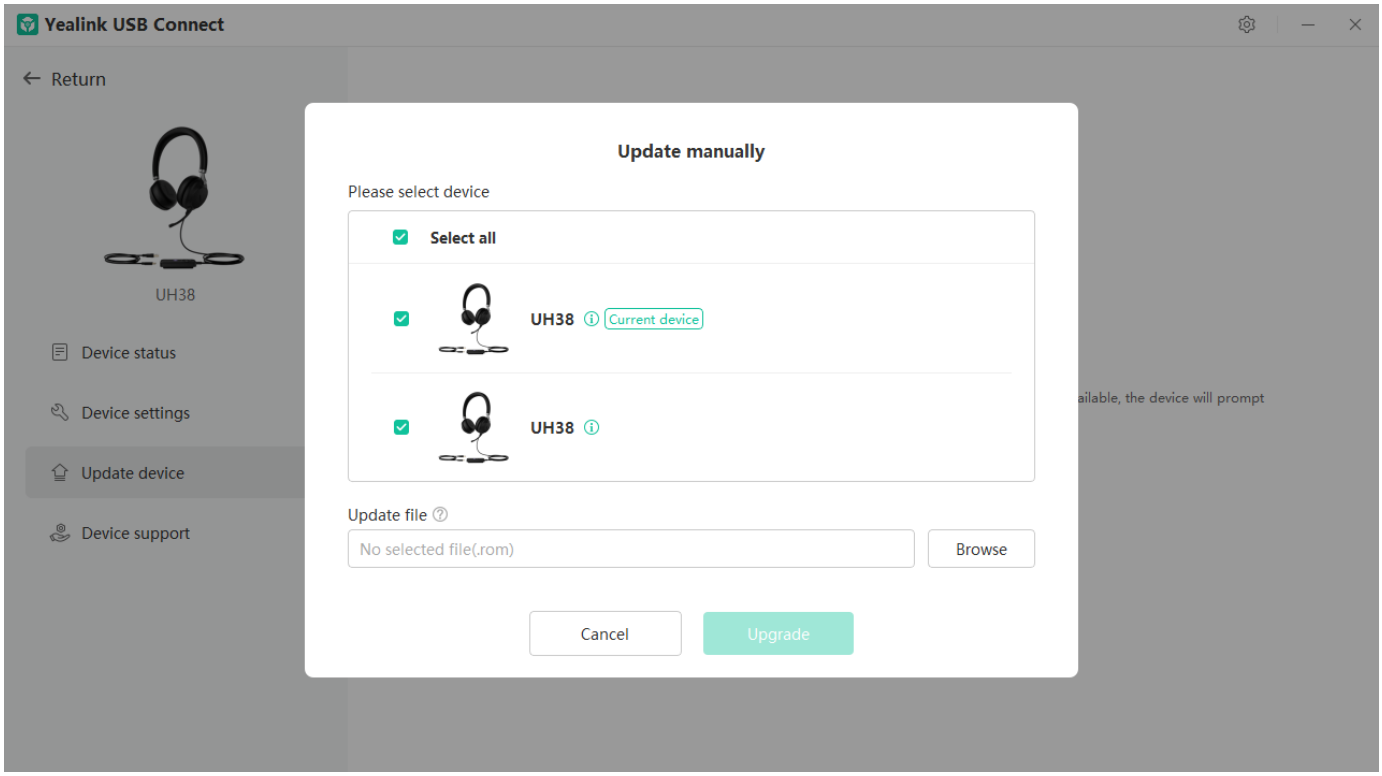
> If the PC does not have enough ports, you can use a USB extender to connect the headset to the PC.

2. Open the Yealink USB Connect software and select the desired device CARD.

3. Go to **Update device** > **Update Manually**.



4. Click **Select all** to update all devices.


Yealink USB Connect
Return
UH38
Device status
Device settings
Update device
Device support
Update manually
Please select device
Select all
UH38
Current device
UH38
ailable, the device will prompt
Update file
No selected file(.rom)
Browse
Cancel
Upgrade

Basic Settings

You can change the basic settings of the headset via the Yealink USB Connect.

Go to **Device settings** > **Basic Settings**.

General

Function	Description
Local RingTone	Set whether to play local built-in ringtones. **Default**: Enable.
Speaker Volume	Set the local default volume.

Headset Guidance

Function	Description
Voice Guidance Language	Set voice guidance language.
Keypad Tone	Set whether to play the key tone.
Status Tone Type	You can select the type of status tone.
Mute/Unmute Prompt	When you mute or unmute, you can set the prompt mode to voice, simple scale, or no prompt. • Voice • Ringtones • Off
Call Notification	When you receive a call, whether to prompt "incoming call".
MFB Button	In the idle state, select and press MFB to play/pause music or pick up the device to enter the call state. • HOOK • Play/Pause (Default)
MFB Once to Second Call	When the second call comes, you can use this configuration to define the performance of pressing the MFB button once. • Hold current call • End current call (Default)

	• End current call only

Smart Sensor

Function	Description
Boom arm-mute	Mute or unmute the microphone by moving the boom arm up or down.
Auto Answer	When there is a new call, you can answer it by putting down the microphone arm.

Headset Busylight

Function	Description
Do Not Disturb in-call	Turn on this function, and the busylight will turn on automatically during a call.
Busylight	You can use this option to manually turn the Busylight on or off.

Advanced Settings

You can change the basic settings of the headset via the Yealink USB Connect.

Go to **Device settings** > **Advanced Settings**.

Mute Reminder

Function	Description
Mute Reminder	Set whether the paired headset plays a periodic audio reminder when the microphone is muted. **Default**: Enabled.
Mute Reminder Interval	Set the interval time to play a periodic audio reminder when the microphone is muted. It appears only if **Mute Reminder** is enabled. Only when you speak continuously will the headset play the audio reminder according to this configured period.

General

Function	Description
Platform	Change the platform between UC and Teams versions.

Calling

Function	Description
Sidetone Level	You can use this setting to adjust the volume of your voice heard during a call.
Equalizer for Calls	Select an audio preference to use for all calls. - **Normal**: The bass and treble balance. - **Bass**: The bass is enhanced. - **Treble**: The treble is enhanced. **Default**: Normal.
Comfort Noise	To indicate to the other party that a call is online by adding a weak and comfortable noise.

Hearing Protection

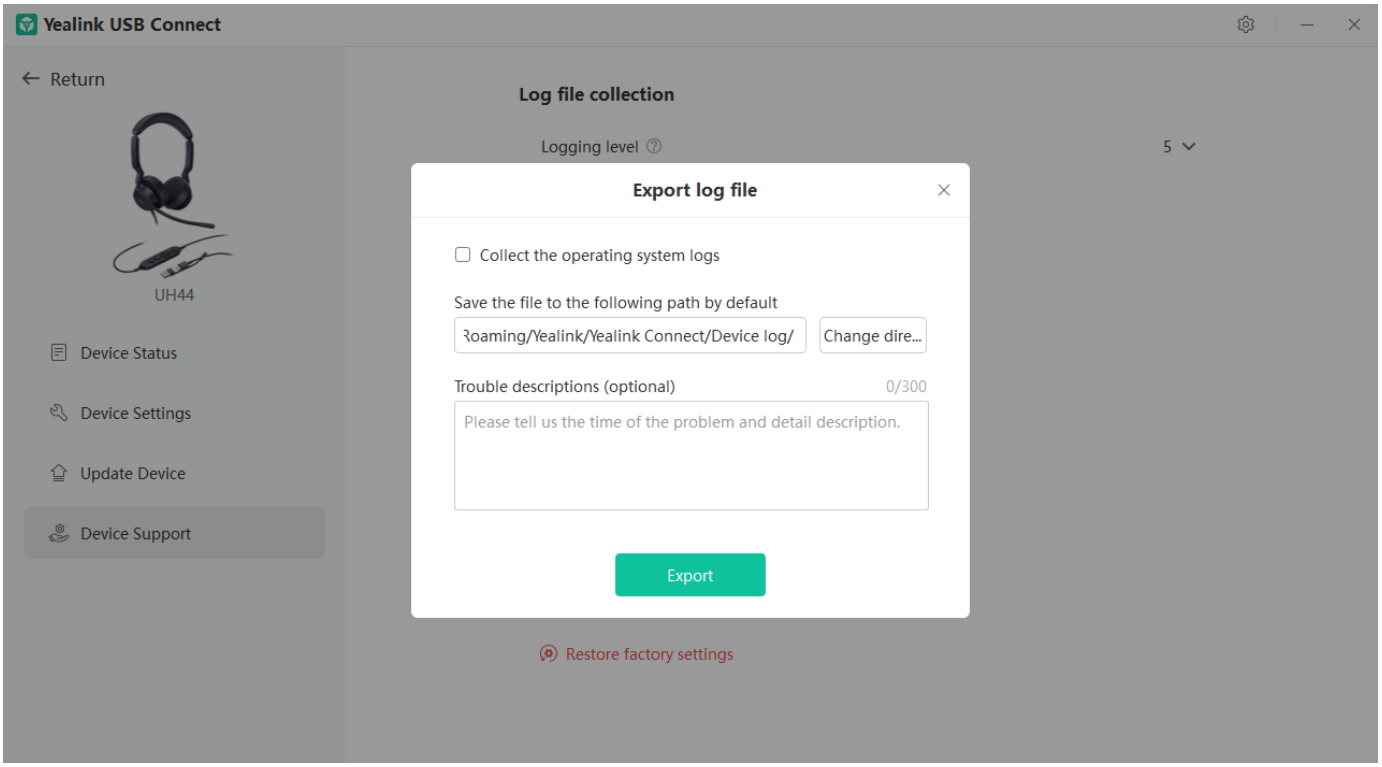
Function	Description
Anti-Startle Protection	Set which hearing protection technology to be used. - Peak Block Protection - Australian G616 Protection
Daily Noise Exposure	Select the decibel level at which the headset protects against sound spikes. - No Limiting - 80dBA - 85dBA

Parallel Listening

Function	Description
Primary Headset	To enable the function, the primary headset must match the playback device selected in the calling/music software.
Secondary Headset	Selecting the playback device signifies that you have activated Parallel listening, and you will hear the same audio as the primary headset through the secondary headset.

Export Log Files

1. Open the Yealink USB Device Management software.
2. Select UH44.
3. Go to **Device Support** > **Log file collection**.
4. Set the **Logging level** to 6.
5. Click **Log file collection**, enable **Collect the operating system logs**, and export the log files. The exported files will be in .zip or .tar format.



Factory Reset & Recovery Mode

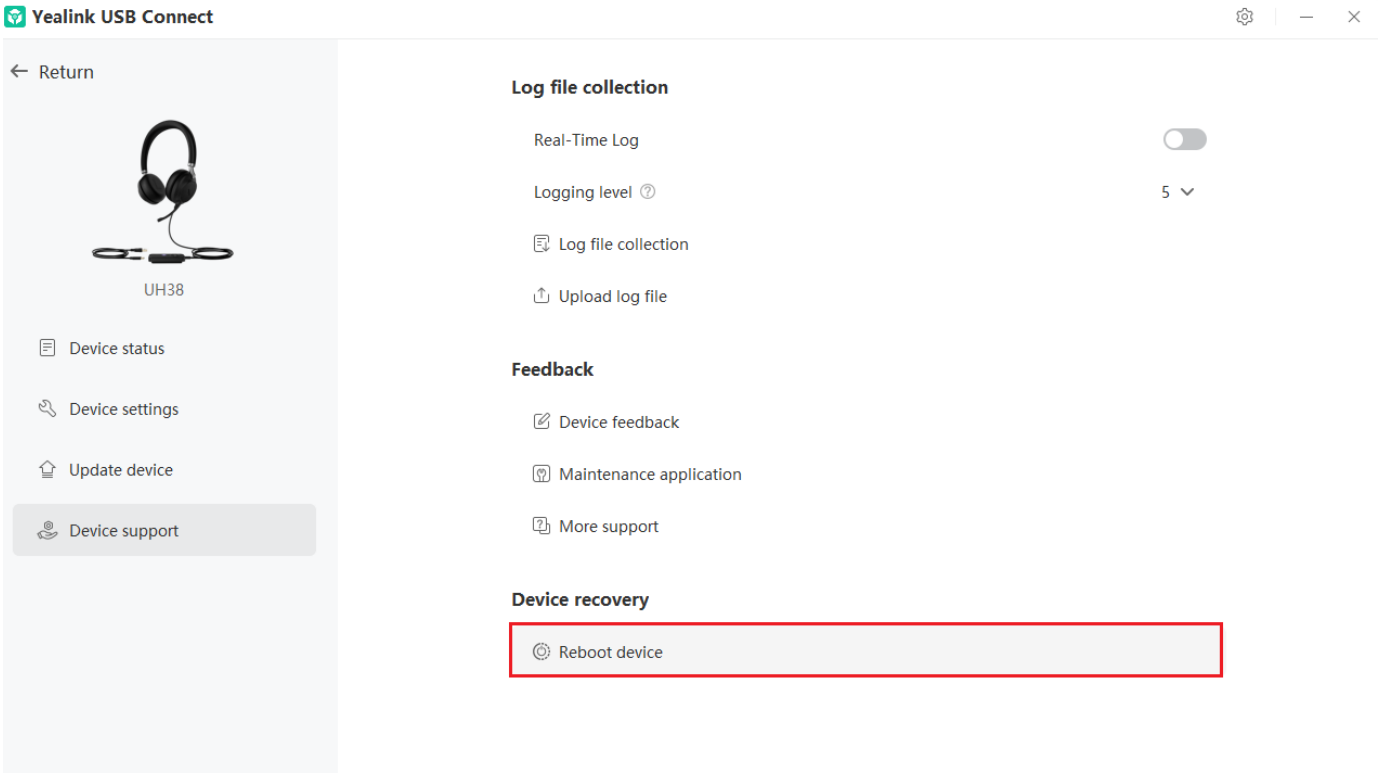
Factory Reset

Reset via Headset

Press and hold the **Teams/Voice Assist button** and **Mute button** for 6 seconds. You can hear the voice prompt "Power on".

Reset via Yealink Yealink USB Connect

1. Open the Yealink USB Connect software and select the desired device CARD.
2. Go to **Device settings** > **Device support**.
3. Select **Restore Factory Settings**.



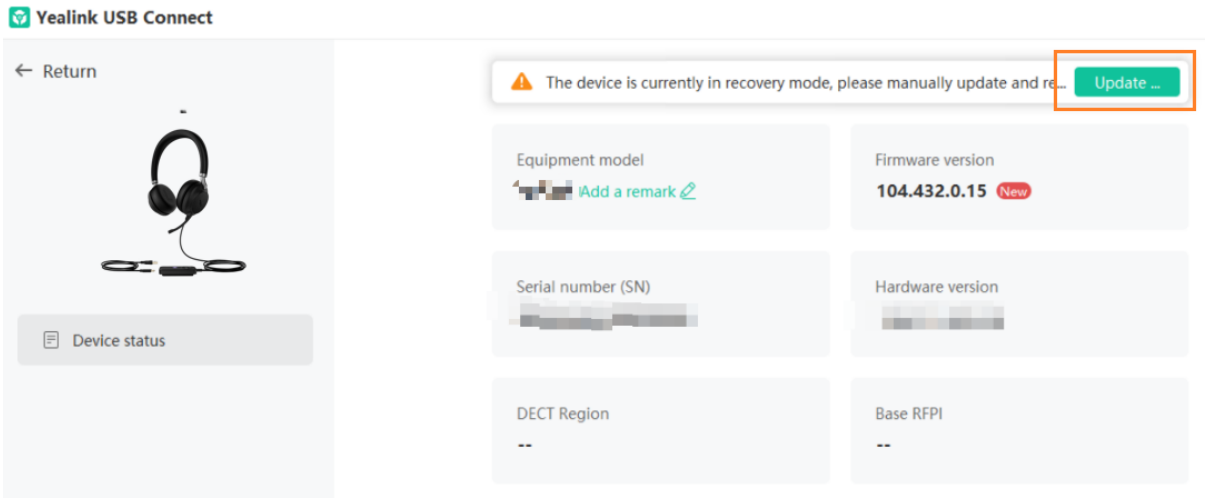
Recovery Mode

- **UH38**

  a. Connect the headset to your PC via USB

  b. Then press and hold the **Mobile** button for 1 minute

  c. Try several more times until the headset appears in the Yealink USB Connect software with a **warning icon**. [Download link: Yealink USB Connect]



d. Open the model card and manually update the firmware. (You can search for your headset`s model on Yealink Support, and download the latest firmware version).

>Note: Download the firmware to your PC without opening it. In YUC, navigate to **Update Device** to start the firmware installation.

- **UH34 / UH35 / UH36 / UH37/ UH42/ UH44/ UH46 /UH48:**

  a. Disconnect the USB headset from the computer.

  b. Reconnect the headset while **holding the following buttons**:

  - **For UH34 / UH36:** Press and hold **Mute** and **Volume Down**, then reconnect the headset to the computer.
  - **For UH35 / UH37:** Press and hold **Mute** and **Call Control**, then reconnect the headset to the computer.
  - **For UH42/ UH44/ UH46/ UH48:** Press and hold **Mute** and **Volume Up**, then reconnect the headset to the computer.

  c. Keep holding these buttons until the headset appears in the **Yealink USB Connect** software with a **warning icon**.

  d. Open the model card and **manually update** the firmware.

Bind Devices to YMCS Platform

Introduction

Yealink Management Cloud Service (YMCS) is based on cloud architecture and has various management functions. The management platform allows enterprise administrators to deploy and configure Yealink devices used in an enterprise.

Enter the address of YMCS (https://ymcs.yealink.com) in the browser. For more information, please refer to Yealink Management Cloud Service or contact Yealink technical support.

Browser Requirements

YMCS supports the following browsers:

Browser	Version
Firebox	55 or later
Chrome	55 or later
Internet Explorer	11 or later
Safari	10 or later

How to Bind

You can refer to the video to bind your devices.