

# OWNER'S MANUAL

# LG Digital Signage (MONITOR SIGNAGE)

Please read this manual carefully before operating your set and retain it for future reference.

55TR3DK-B	55TR3DK-I
65TR3DK-B	65TR3DK-I
75TR3DK-B	75TR3DK-I
86TR3DK-B	86TR3DK-I

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**WARNING** - This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.

# Getting to Know the Product

# **Checking Components**

An electronic blackboard is a display product that can be used by touching the screen. A touch pen, remote control and others are provided with the product. If any of the listed components are missing, contact customer support. LG Electronics also sells optional components that can help you use the product more effectively as separate purchases.

Product specifications or components may change without prior notice according to the quality improvements or feature upgrades.

# A Caution

- To ensure user safety and product longevity, do not use counterfeit products. If the product is damaged as a result of using counterfeits, the warranty does not apply. In such cases, the user cannot be compensated even if injured.
- If the product is used in an environment with excessive dust, the warranty does not apply.

#### Note

- Remove all tapes attached to the front before connecting the product to power.
- · Cables used when connecting to external devices must be purchased separately.
- · Keep the product box and do not discard it. It can be used when moving the product.

#### **Checking Components**



#### Note

- **•**: Depending on country
- The components provided in the box may vary depending on the region and model.
- Component images shown in the owner's manual are for the user's understanding and may differ from actual components.

#### **Checking Optional Components**

## **Checking Optional Components**

Optional components may change without prior notice to improve product performance. New components may be added.

#### Note

- All optional components are separate purchases. Contact LG Electronics if you wish to purchase them.
- Component images shown in the owner's manual are for the user's understanding and may differ from actual components.



# **Installing the Product**

## **Installing on Wall**

The electronic blackboard can be used in a wall-mounted format by securing it to a wall. To install it on a wall, first attach a wall mount support (optional) to the back of the product body.

The wall mount support is a separate purchase and can be purchased from a nearby dealer. For more information on installing a wall mount support, see the installation guide provided with your wall mount support purchase.

### **Checking Wall Mount Support Specifications**

When installing a wall mount support, you must use screws and brackets that comply with VESA (Video Electronics Standards Association) standard specifications.



Model Name	VESA Dimensions (A x B) (mm)	Screw Specifications	Maximum Length (mm)	Quantity
55TR3DK-B 55TR3DK-I	400 x 200	M8	25	4
65TR3DK-B 65TR3DK-I	600 x 400	M8	25	4
75TR3DK-B 75TR3DK-I	800 x 400	M8	25	4
86TR3DK-B 86TR3DK-I 800 x 600		M8	25	4

# 

- Disconnect the power cord first before moving or installing the product. There is risk of electric shock.
- Do not install the product on a ceiling or sloped wall. There is a risk of falling and injury.
- If you tighten the screws too tightly and damage the product, the warranty may not apply.
- Use screws and brackets for wall mounting that meet the VESA standard specifications. The warranty does
  not apply to the breakage or personal injury due to the use of incorrect components.
- Using screws longer than VESA standard specifications when installing a wall mount support may damage the interior of the product. In such cases, we do not take responsibility for any damage or issues that may arise with the product.

### **Installing the Product**

Allow at least 10 cm of clearance from the wall for ventilation, and install the product with care to prevent it from falling. When purchasing a wall mount support, the installation guide and all necessary parts are included. A wall mount support can be purchased separately from a nearby dealer.



### **Connecting to Power**



1 Connect the power cable provided as a component to the power terminal at the bottom of the product.



2 Press the power switch on the front of the product or next to the power terminal to turn the power on.

#### Note

• The screen may flicker if the product is turned on when it is cold. This is normal, so there is no need to worry.

# Exploring the Product

## Names of Each Part

#### Front



No.	Name	Explanation	
01	Touch screen	Screen that displays the contents of the electronic blackboard and can be operated by touching it with your hand or with a touch pen.	
02	Speaker	Outputs the sound.	
03	Touch Pen Holder	Holds a touch pen by attaching it magnetically.	
	Front Cable Terminal	Terminals that allow you to connect each of the external devices of the following specifications.	
04		USB Type-C     HDMI 3	
		• TOUCH 2	
		• USB 3.0	

#### Names of Each Part

## Back



No.	Name	Explanation
01	Handle for Transportation	Used for moving the electronic blackboard.
02	Screw Holes	Used for mounting the electronic blackboard on a stand or installing it on a wall with a wall mount.
03	Power Cable Terminal	Connects the power cord.
04	Power Sources	Turns the power on or off.

### Side



No.	Name	Explanation	
01	Handle for Transportation	Used for moving the electronic blackboard.	
02	Built-in PC (OPS) Slot	Inserts the built-in PC (OPS).	
03	Side Cable Terminal	<ul> <li>Terminals that allow you to connect each of the external devices of the following specifications.</li> <li>RS232C</li> <li>LAN</li> <li>USB 3.0</li> <li>TOUCH 1</li> <li>HDMI 1</li> <li>HDMI 2</li> <li>HDMI OUT</li> <li>USB 2.0</li> </ul>	

# Checking the Input/Output Terminals

Check the location and function of the input/output terminals for connecting external devices to the electronic blackboard.

### Front Cable Terminal



No.	Name	Explanation
01	Power Sources	Turns the power on or off.
02	USB Type-C	Used to connect external devices with a USB Type-C cable.
03	HDMI 3	Used to connect external devices with an HDMI cable.
04	TOUCH 2	Used for touch control of the PC screen input through the HDMI 3 terminal. Used to connect the electronic blackboard's TOUCH 2 terminal and PC with a TOUCH cable.
05	USB 3.0	Used for data transfer or connecting USB devices such as a mouse or keyboard with a USB cable.

No.	Name	Explanation
01	RS232C	Used to connect an RS232C cable.
02	LAN	Used for wired internet connection.
03	USB 3.0	Used for data transfer or connecting USB devices such as a mouse or keyboard with a USB cable.
04	TOUCH 1	Used for touch control of the PC screen input through the HDMI 1 terminal. Used to connect the TOUCH 1 terminal and PC with a TOUCH cable.
05	HDMI 1	Used to connect external devices with an HDMI cable.
06	HDMI 2	
07	HDMI OUT	Used to export the screen to an external device with an HDMI cable.
08	USB 2.0	Used for data transfer or connecting USB devices such as a mouse or keyboard with a USB cable.



### Side Cable Terminal

### **Bottom Cable Terminal**



No.	Name	Explanation
01	SPDIF	Used to output audio to an external device with a SPDIF cable.
02	AUDIO IN	Used to input audio from an external device.
03	AUDIO OUT	Used to output audio to an external device.
04	VGA	Used to connect external devices with a VGA cable.

## Using the Touch Pen

The touch pen can be used for various purposes, such as touching the screen to launch menus or to take notes, annotate, and draw on data.

#### Getting to Know the Touch Pen Functions

Two pens can be used simultaneously to write or draw together. Different colours can be assigned to each pen. A pen has a 3 mm and 8 mm tip at each end, allowing you to use two modes separately with one pen.



#### Note

If you press the pen on the screen for about 2 seconds and release it after you open a built-in PC (OPS), PDF viewer, or Word document, the same pop-up menu as when you right-click on the mouse will appear.

#### Using the Touch Pen

### Storing the Pen

The touch pen can be attached to the magnetic touch pen holder to keep it in place, so you don't lose it.



### **Replacing the Pen Tip**

If the touch pen tip is worn or damaged, it must be replaced with a new tip.

- 1 Remove the old tip by pulling on the end with tools such as tweezers.
- 2 Slide the new tip into the pen body.



#### Note

• To purchase additional touch pens or spare tips, contact LG Electronics.

# **Precautions for Use**

### Dust

The warranty will not cover any damage caused by using the product in an excessively dusty environment.

## Afterimage

- · After-image appears when the product is turned off.
  - Pixels may be damaged rapidly if a still image is displayed on the screen for a long period of time. Use the screen-saver function.
  - Switching from a screen with high differences in luminance (black and white or grey) to a darker screen may cause an afterimage. This is normal due to the display characteristics of this product.
- When the LCD screen is in a still pattern for extended periods of use, a slight voltage difference may occur between the electrodes that operate the liquid crystal (LC). The voltage difference between the electrodes increases over time and tends to keep the liquid crystal aligned in one direction. At this time, the previous image remains, which is called an afterimage.
- Afterimages do not occur when continuously changing images are used but take place when a certain screen is fixed for a long time. The following are operational recommendations for reducing the occurrence of afterimages when using a fixed screen. The maximum recommended time for switching the screen is 12 hours. Shorter cycles are better for preventing afterimages.

#### Afterimage

#### **Recommended Usage Condition**

- 1 Change the background colour and text colour at equal intervals.
  - Afterimages occur less when the colours to be changed are complementary to one another.



ITO or MoTi Pixel Layer

- 2 Switch the screen at equal time intervals.
  - Take caution, and ensure that text or images from before the screen change are not left in the same location after the screen change.



# **Product Specifications**

Without prior notice, all product information and specifications contained in this manual are subject to change to improve the performance of the product.

The  $\sim$  symbol means alternating current, and the symbol  $\overline{\dots}$  means direct current.

Input/Output Ports	HDMI IN 1, HDMI IN 2, HDMI IN 3, VGA IN, USB 3.0 IN, USB 2.0 IN, LAN, AUDIO IN/OUT, RS-232C IN, TOUCH USB, OPS, SPDIF, HDMI OUT, USB 3.1 IN (USB Type-C)			
Embedded Battery	Applied	Applied		
<b>B</b>	Recommended Resolution	VGA: 1920 x 1080 @ 60 Hz		
Resolution	Max Resolution	HDMI1 / HDMI2 / HDMI3: 3840 x 2160 @ 60 Hz - This may not be supported on some OS or graphics card type		
	Operating Temperature	0 °C to 40 °C		
Environmental				
Conditions				
	Storage Humidity	10 % to 90 % (Condition for preventing condensation) <ul> <li>Product box packaging storage conditions</li> </ul>		

### **Touch screen**

OS	Windows 10 / Windows 8 / Windows 7 / Android / Linux / macOS (Linux / macOS are supported with the 1 Point touch function.)	40 Points
05	Chrome OS	16 Points
	Spacing between touches: at least 25 mm	

## Speaker

\* Applicable only to speaker-supporting models.

	RMS audio output	15 W + 15 W (R + L)
Audio	Input Sensitivity	0.2 ~ 2 Vrms
	Speaker impedance	6 Ω

# Specifications by Model

55TR3DK-B 55TR3DK-I			
Power	Power Voltage	100-240 V~ 50/60 Hz 3.5 A	
Dimensions (Width x Height x Depth) / Weight	1271 mm x 774 mm x 87 mm / 26.1 kg		

65TR3DK-B 65TR3DK-I			
Power	Power Voltage	100-240 V~ 50/60 Hz 4.0 A	
Dimensions (Width x Height x Depth) / Weight	1488 mm x 897 mm x 88 mm / 34.95 kg		

75TR3DK-B 75TR3DK-I				
Power	Power Voltage	100-240 V~ 50/60 Hz 4.0 A		
Dimensions (Width x Height x Depth) / Weight	1709 mm x 1020 mm x 88 mm / 47.3 kg			

86TR3DK-B 86TR3DK-I				
Power	Power Voltage	100-240 V~ 50/60 Hz 5.5 A		
Dimensions (Width x Height x Depth) / Weight	1957 mm x 1160 mm x 100 mm / 58.55 kg			

### Resolution

#### Note

- Vertical Frequency: The monitor screen functions by the screen image changing dozens of times every second like a fluorescent lamp.

  The vertical foreverse screen functions is the surplus of times of times are screen of the second like a fluorescent lamp.
  - The vertical frequency or refresh rate is the number of image displays per second. The unit is Hz.
- Horizontal Frequency: The horizontal interval is the time taken to display one horizontal line. When one
  is divided by the horizontal interval, the number of horizontal lines displayed every
  second is the horizontal frequency. The unit is kHz.

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
720 x 400 / 70 Hz	31.788	70
640 x 480 / 60 Hz	31.469	59.94
800 x 600 / 56 Hz	35.156	56.25
800 x 600 / 60 Hz	37.879	60.317
1024 x 768 / 60 Hz	48.363	60.004
1280 x 768 / 60 Hz (RB)	47.396	59.995
1280 x 768 / 60 Hz	47.776	59.87
1280 x 800 / 60 Hz	49.702	59.81
1280 x 960 / 60 Hz	60	60
1280 x 1024 / 60 Hz	63.981	60.002
1360 x 768 / 60 Hz	47.712	60.015
1440 x 900 / 60 Hz (RB)	55.469	59.901
1440 x 900 / 60 Hz	55.935	59.887
1680 x 1050 / 60 Hz	65.29	59.954
1920 x 1080 / 60 Hz	67.5	60

### VGA (PC) Support Mode

# USB Type-C Supported Mode

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	
640 x 480 / 60 Hz	31.469	59.94	
800 x 600 / 56 Hz	35.156	56.25	
800 x 600 / 60 Hz	37.879	60.317	
1024 x 768 / 60 Hz	48.363	60.004	
1280 x 768 / 60 Hz (RB)	47.396	59.995	
1280 x 768 / 60 Hz	47.776	59.87	
1280 x 800 / 60 Hz	49.702	59.81	
1280 x 960 / 60 Hz	60	60	
1280 x 1024 / 60 Hz	63.981	60.002	
1360 x 768 / 60 Hz	47.712	60.015	
1440 x 900 / 60 Hz (RB)	55.469	59.901	
1440 x 900 / 60 Hz	55.935	59.887	
1680 x 1050 / 60 Hz	65.29	59.954	
1920 x 1080 / 60 Hz	67.5	60	
640 x 480P / 59 Hz 4:3	31.469	59.94	
640 x 480P / 60 Hz 4:3	31.5	60	
720 x 480P / 60 Hz 4:3	31.5	60	
720 x 480P / 60 Hz 16:9	31.5	60	
1280 x 720P / 59 Hz 16:9	44.955	59.939	
1280 x 720P / 60 Hz 16:9	45	60	
1440 x 480P / 60 Hz 4:3	31.5	60	
1440 x 480P / 59 Hz 16:9	31.469	59.94	
1440 x 480P / 60 Hz 16:9	31.5	60	
1920 x 1080P / 59 Hz 16:9	67.432	59.939	
1920 x 1080P / 60 Hz 16:9	67.5	60	

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
720 x 576P / 50 Hz 4:3	31.25	50
720 x 576P / 50 Hz 16:9	31.25	50
1280 x 720P / 50 Hz 16:9	37.5	50
1440 x 576P / 50 Hz 16:9	31.25	50
1920 x 1080P / 50 Hz 16:9	56.25	50
1920 x 1080P / 23 Hz 16:9	26.973	23.976
1920 x 1080P / 24 Hz 16:9	27	24
1920 x 1080P / 25 Hz 16:9	28.125	25
1920 x 1080P / 29 Hz 16:9	33.716	29.97
1920 x 1080P / 30 Hz 16:9	33.75	30
3840 x 2160 / 60 Hz	135	60
3840 x 2160 / 50 Hz	112.5	50
3840 x 2160 / 30 Hz	67.5	29.97
3840 x 2160 / 25 Hz	56.25	25
3840 x 2160 / 24 Hz	54	23.982

## HDMI / OPS Supported Mode

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
640 x 480 / 60 Hz	31.469	59.94
800 x 600 / 60 Hz	37.879	60.317
1024 x 768 / 60 Hz	48.363	60.004
1280 x 768 / 60 Hz (RB)	47.396	59.995
1280 x 768 / 60 Hz	47.776	59.87
1280 x 800 / 60 Hz	49.702	59.81
1280 x 960 / 60 Hz	60	60
1280 x 1024 / 60 Hz	63.981	60.002
1360 x 768 / 60 Hz	47.712	60.015
1440 x 900 / 60 Hz (RB)	55.469	59.901
1440 x 900 / 60 Hz	55.935	59.887
1680 x 1050 / 60 Hz	65.29	59.954
1920 x 1080 / 60 Hz	67.5	60
720 (1440) x 480i	15.734	59.939
480p / 59 Hz	31.469	59.94
480p / 60 Hz	31.5	60
720 (1440) x 576i	15.625	50
576p / 50 Hz	31.25	50
720p / 60 Hz	45	60
720p / 59 Hz	44.955	59.94
720p / 50 Hz	37.5	50

Resolution	Horizontal Frequency (kHz)	Vertical Frequency (Hz)
1080i / 60 Hz	33.75	60
1080i / 59 Hz	33.716	59.94
1080i / 50 Hz	28.125	50
1080p / 60 Hz	67.5	60
1080p / 50 Hz	56.25	50
1080p / 30 Hz	33.75	30
1080p / 29 Hz	33.716	29.97
1080p / 25 Hz	28.125	25
1080p / 24 Hz	27	24
1080p / 23 Hz	26.973	23.976
3840 x 2160 / 60 Hz	135	60
3840 x 2160 / 50 Hz	112.5	50
3840 x 2160 / 30 Hz	67.5	29.97
3840 x 2160 / 25 Hz	56.25	25
3840 x 2160 / 24 Hz	54	23.982

# Licence

Supported licenses may differ by model. Visit www.lg.com for more information on licenses.



The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.



The model and serial number of the product are located on the back and on one side of the product. Record them below in case you ever need service.

MODEL

SERIAL NO.

Temporary noise is normal when powering ON or OFF this device.