

WorkForce® Enterprise AM-C10000

Color Multifunction Printer



High-speed printing with precise color control and integrated workflow tools.



PRECISIONCORE
HEAT•FREE

PrecisionCore® Heat-Free technology — engineered to support dependable, long-term performance

Powerful business productivity — 100 ISO ppm (black/color)[†], fastest print speed in its class¹, fast first page out and high A3 duplex and envelope printing speeds

Engineered for reliable performance — with a recommended monthly print volume of 25,000 to 100,000 pages

Production printing features — optional Epson Edge® Print software for job and queue control with auto presets; color management for spot color, ICC and PANTONE® support

Energy efficient — delivers the lowest power consumption in its class—up to 80% lower vs. color laser printers²

Advanced finishing and expansion options — stacking, stapling and hole-punching; duplex up to SRA3; A3+ high-capacity tray; fax/multi-network options

Professional image quality — DURABrite® Pro pigment ink; fast-drying, water-resistant; vivid grayscale and crisp black text

Robust security — full suite of advanced security features

Seamless workflow integration — supports Epson Solutions Suite and industry-leading third-party solutions through Epson Open Platform

Mobile and cloud printing solutions³ — from Apple® AirPrint®, Mopria® Print Service, Mopria Scan and more



WorkForce® Enterprise AM-C10000

Print

Printing Technology PrecisionCore Heat-Free 4-color (CMYK) drop-on-demand line head inkjet technology
Maximum Print Resolution 600 x 2400 dpi
Print Speed[†] 100 ISO ppm (black/color) simplex, 100 ipm (black/color) duplex
Print Features Simplex, Duplex, Collating, Rotate-Sort, Mixed Paper Sizes, Secure Printing, Watermark, Poster Printing

Mobile Printing and Scanning

Epson Connect™ Solutions³ Epson Email Print, Epson Remote Print, Epson iPrint™ App (iOS, Android®), Epson Print and Scan App (Windows®)
Other Google Cloud Print™, Android printing, AirPrint, Amazon Fire™ OS printing⁴, Mopria Print Service⁵, Mopria Scan, Scan to Cloud⁵

Copy

Copy Speed Flatbed^{††} 100 ISO cpm (black/color)
Copy Speed ADF^{††} 100 ISO cpm
Copy Quantity 1 – 999
Maximum Copy Size 13" x 19"
Input Copy Resolution (dpi) Maximum 600 x 600
Copy Features Automatic 1-Sided to 2-Sided, Fit to Page, Automatic Reduction and Enlargement (25% – 400%), ID Copy, Adjustable Copy Density, Collate 100 Sheets, 1-Sided to 2-Sided, 2-Sided to 1-Sided, 2-Sided to 2-Sided, Adjustments—Density, Contrast, Color, Sharpness, Text Enhancement, Mixed Size Originals

Scan

Scanner Type Color flatbed/Auto 2-sided ADF
Scanner Sensor Color CIS
Optical Resolution 600 x 600 dpi
Hardware Resolution 600 x 600 dpi
Maximum Resolution 9600 dpi interpolated
Scanner Speed⁶ ADF Simplex 60 ipm/Duplex 120 ipm
Maximum Scan Bed Size 11.7" x 17"
Scan Features Scan to PC (USB and network), Scan to Cloud⁵, Scan to Email (SSL), Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, Scan to PDF, Remove Shadows/Punch Holes, Density Adjustment

Fax (Optional)

Type Walk-up black-and-white and color
Receive Memory 6MB
Speed Dial Numbers Up to 2,000
Fax Features Send, Receive, Fax to Email, Fax to Folder, Inbox, Password Delayed Send, Sharpness, Copy Ratio

Optional Finisher

Professional Compact Staple Finisher
 Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points)
Professional Staple Finisher⁹
 Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching
Professional Booklet Finisher⁹
 Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching, Folding, Saddle Stitching
⁹ Hole Punching Requires 2/3 Hole Punch Kit or 2/4 Hole Punch Kit.

Auto Document Feeder

Support Paper Thickness 38 g/m² – 128 g/m², 10 lb – 34 lb
Paper Capacity/Number of Originals 150 sheets, 80 g/m², 21 lb
Automatic 2-Sided Scan/Copy/Fax Yes

Box Function

Number of Shared Boxes 1 – 199
Maximum Number of Personal Boxes Unlimited
Maximum Storable Number of Documents 3,000
Maximum Storable Number of Pages 15,000

Connectivity

Standard Connectivity
 SuperSpeed USB 3.0, Wireless, Wi-Fi Direct⁷, Ethernet—1000Base-T/100Base-TX/10Base-T, NFC⁸
Operating Systems Windows 11, Windows 10, Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Vista[®] (32-bit, 64-bit), Windows XP[®] SP3 (32-bit), Windows XP Professional x64 Edition, Windows Server[®] 2003 SP2⁹ – Windows Server 2019⁹, Up to Mac OS X[®] 10.6.8 -MacOS[®] 13 or later¹⁰
Extended Connectivity
 Up to 2 Ethernet ports support
 Up to 3 Super G3 Fax cards support

Paper Handling

Maximum Paper Size
 Standard Cassette up to: SRA3*
 Multipurpose Tray: 13" x 47.2"
Paper Types Plain Paper, Epson Ultra Premium Presentation Paper Matte, Epson Premium Presentation Paper Matte, Epson Presentation Paper Matte, envelopes and card stock up to 350 g/m² or 92 lb
Number of Paper Trays 4 standard cassette trays and 1 multipurpose tray; 1 optional high-capacity input tray
Input Paper Capacity 2,350 sheets (550 x 4 standard trays, 150 x 1 multipurpose tray); optional high-capacity input tray: 3,000-3,200 sheets
Supported Paper Weights
 Standard Cassette Trays: up to 300 g/m² or 81 lb
 Multipurpose Tray: up to 350 g/m² or 92 lb

General

Display 10.1" color touchscreen
Temperature
 Operating: 50 °F to 95 °F (10 °C to 35 °C)
 Storage: -4 °F to 104 °F (-14 °C to 40 °C)
Relative Humidity
 Operating: 15% – 85%
 Storage: 5% – 85% (no condensation)
Noise Level Less than 60 dB
Rated Voltage AC 100 V – 240 V
Rated Frequency 50 Hz – 60 Hz
Rated Current 3.5 A – 7.3 A
Power Consumption (Approximate)
 Standalone Copy Printing: 145 W
 Ready Mode: 65 W
 Sleep Mode: 0.5 W
 TEC Rating: 0.3 kWh/week
Maximum Power Consumption 300 W approx.
Weight and Dimensions (W x D x H)
 Printer: 26.5" x 29.8" x 48.9"
 Weight: 390.4 lb (printer), 405.7 lb (printer with supplies)
 Configuration with Professional Staple Finisher:
 85.9" x 29.8" x 48.9", Weight: 684.9 lb
 * With SRA3 capability expansion purchase.

General (continued)

Weight and Dimensions (W x D x H) (continued)
 Configuration with Professional Booklet Finisher:
 93.1" x 29.8" x 48.9", Weight: 814.1 lb
 Optional High-Capacity Input Tray:
 12.6" x 24.4" x 19.8", Weight: 60.2 lb
What's Included WorkForce Enterprise AM-C10000 Color MFP, installation guide, power cord, 5x DURABrite Pro Ink cartridges (2x Black Ink cartridges and 3x color ink cartridges: 1x Cyan, 1x Magenta, 1x Yellow)
 Ink cartridges, ink packs, or bottles included with the printer are designed for printer setup not for resale. After some ink is used for priming, the variable amount remaining is available for printing
Software Available¹¹ Epson printer driver, PCL 5 driver emulation¹², PCL 6 driver emulation¹², PostScript[®] 3, Document Capture Pro
Epson Solutions Suite Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro
Warranty 90-day limited warranty; additional service options available through your reseller
Country of Origin Indonesia

Ink

Ink Epson DURABrite Pro pigment ink
Ink Cartridges 5x individual ink cartridges (1x Cyan, 1x Magenta, 1x Yellow and 2x Black)
Fade Resistance/Print Longevity¹³ Up to 400 years dark storage
Replacement Ink Cartridges¹⁴ T15Y Ultra High-capacity Ink Cartridges—Black, Cyan, Magenta, Yellow (Yield, ISO pages—Black: 57,000, Color 48,000)

Eco Features

Lowest power consumption in its class²
 Save up to 50% of your paper supply with automatic, 2-sided printing
 ENERGY STAR[®] qualified
 RoHS compliant
 Recyclable product¹⁵
 Epson America, Inc. is a SmartWay[®] Transport Partner¹⁶

Ordering Information

WorkForce Enterprise AM-C10000	C11CL56201
Professional Compact Staple Finisher	C12C937931
Professional Staple Finisher	C12C935031
Professional Booklet Finisher	C12C935061
AM High Speed Bridge Unit	C12C940101
Staple Cartridge for Side Staple	C12C935401
Staple Cartridge for Saddle Stitch	C12C935411
2/4 Hole Punch Kit	C12C935171
2/3 Hole Punch Kit	C12C935181
AM High Speed A4 High-Capacity Tray	C12C941501
AM High Speed A3 High-Capacity Tray	C12C939871
Cassette Lock	C12C933231
Gigabit Ethernet Card	C12C934471
Super G3 Fax Board	C12C935251
AM High Speed Paper Guide	C12C941551
Maintenance Box	T671300
AM High Speed SSD-P1/PR3SD1	C12C939811
AM High Speed Advanced Adjustments	C12C941381
AM High Envelope Acceleration Option	C12C941391
AM High Speed Epson Edge Print	C12C941321
Epson Print Admin Serverless	EPASERVERLESS
AM OCR Expansion Board	C12C936801
AM DEVICE SOLUTION - Print Sets	EDS0100001
AM DEVICE SOLUTION - Erase Red Color	EDS0100002
AM DEVICE SOLUTION - OCR Option	EDS0200001
AM DEVICE SOLUTION - IP-Fax	EDS0300001

[†] Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit epson.com/printspeed | ^{††} Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration and page complexity. For more information, visit epson.com/copyspeed | **1** AM-C10000 as compared to similarly featured color multifunction printers with speeds of 65 ppm or greater based on industry available data as of February 2026. Actual print times will vary based on system configuration, software and page complexity. For more information, visit epson.com/printspeed | **2** AM-C10000 as compared to similarly featured color multifunction printers with speeds of 65 ppm or greater based on industry available data as of February 2026. Actual power savings will vary depending on usage. | **3** Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit epson.com/connect | **4** Required Epson iPrint App. | **5** Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit epson.com/connect | **6** Based on 200 dpi, letter-size, in black-and-white or color. | **7** Wi-Fi CERTIFIED[®] level of performance subject to the range of the router being used. Wi-Fi Direct[®] may require printer software. | **8** NFC requires use of a device that includes NFC, and may require additional software. | **9** Only printing and scanning are supported under Windows Server OS. | **10** Some applications and/or functions may not be supported under Mac OS X – macOS 13. | **11** Internet access is required to install OS X drivers and software. | **12** Not all media types are supported for PCL printing. | **13** Display permanence based on accelerated testing of prints displayed under glass in indoor display conditions; album permanence based on accelerated testing of prints in dark storage conditions. Actual print stability will vary according to media, printed image, display conditions, light intensity, temperature, humidity and atmospheric conditions. Epson does not guarantee the longevity of prints. For maximum print life, display all prints under glass or UV filter or properly store them. | **14** Replacement cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. For details, visit epson.com/inkinfo | **15** For convenient and reasonable recycling options, visit epson.com/recycle | **16** SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

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