

Jabra GN

USER MANUAL



PERFORM GO 4

Built for work. Designed for freedom.

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Made in Vietnam
MODEL: OTE985



 **Bluetooth®**

Declaration of Conformity can be found on
www.jabra.com/doc

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1. Welcome

Thank you for using the Jabra Perform Go 4. We hope you will enjoy it!

Jabra Perform Go 4 features:

- Up to 93% noise cancellation for clearer calls around engines, traffic and tools.
- Flip down to answer / flip up to mute boom and voice controls for true phone free call handling.
- Lightweight, behind the ear design with open ear fit for secure, all day comfort and situational awareness.
- Up to 11 hours talk time and a replaceable battery for shift long power and longer product life.

2. Overview

Multi-function button

Power on (*press*) / off (*long press*)

Pairing (*double press*)

Voice assistant
(*hold and release*)

Answer/end call (*press*)

Reject call (*hold*)

Status LED

Volume up

Volume down

USB-C charging port

Customizable button

Check battery level

Voice control (*standby*)
or Mute (*in a call*)

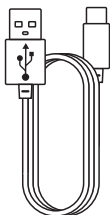
Microphones

SECURITY NOTE:

Microphones can potentially be used to record private conversations.

2.1 Included accessories

USB cable



EarGels



Small

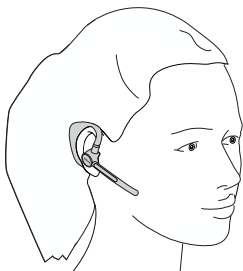


Medium
(*pre-mounted on
the headset*)

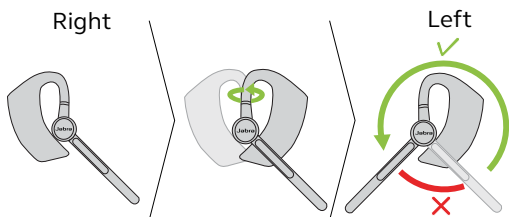


Large

3. How to wear



The headset can be worn on the left or right ear.



To wear the headset on the other ear, rotate the microphone horizontally to the other side. Then move the microphone up and over and point it towards your mouth.

SECURITY NOTE:

Microphones can potentially be used to record private conversations.

3.1 Selecting an EarGel

It is important to wear the headset with the most comfortable EarGel size for your ears. This will ensure the best audio experience.



Small



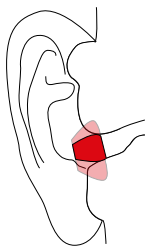
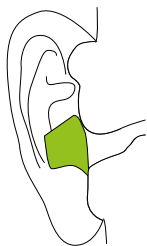
Medium



Large

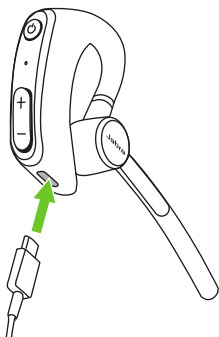
3.2 How to get the perfect fit

For the best audio quality and comfort, the EarGel should fit firmly in your ear, but should not be squeezed into your ear canal.



4. How to charge

To charge the headset, connect the USB-C charging cable to the headset's charging port. It is recommended to charge the headset using the supplied charging cable. It takes up to 120 minutes to fully charge the battery.



While charging, the LED indicator shows the charging status. Yellow indicates the headset is charging. Green indicates the headset is fully charged.

5. What the LEDs mean

STATUS LED



Charging



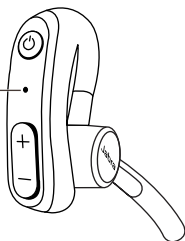
Fully charged



Pairing



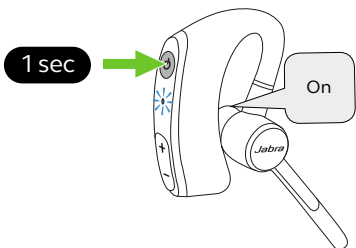
Incoming call



6. How to connect

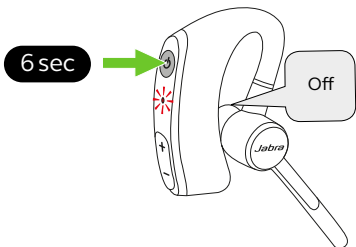
6.1 Power on

Press and hold the **Multi-function** button for 1 second until the LED flashes blue and you hear “On”.



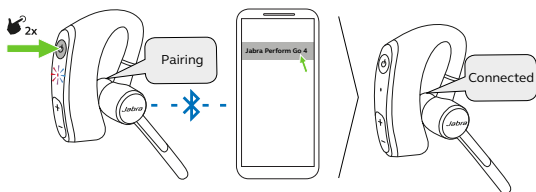
6.2 Power off

Press and hold the **Multi-function** button for 6 seconds until the LED flashes red and you hear “Off”.



6.3 Pair with your smartphone

1. Ensure the headset is powered on.
2. Double-press the **Multi-function** button until you hear "Pairing" and the LED flashes red and blue. The headset is now ready to pair.
3. Go to the Bluetooth menu on your smartphone and select the **Jabra Perform Go 4** from the list of available devices.
4. You will hear "Connected" when the headset and your smartphone are successfully connected.

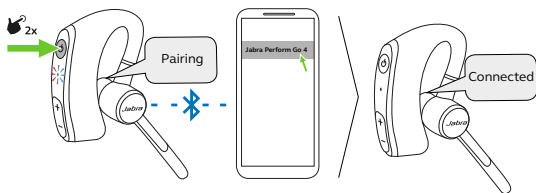


SECURITY NOTE:

The headset uses a secure Bluetooth connection with an encryption key size of 128 bits. If your Bluetooth device does not support secure connections, it will not be able to pair or connect to the headset.

6.4 Pair with smartphone using Google Fast Pair.

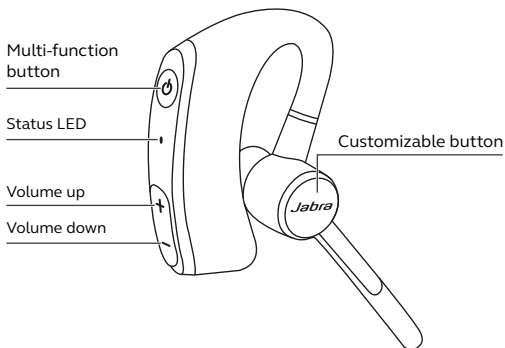
1. Ensure the headset is powered on.
2. Double-press the **Multi-function** button until you hear "Pairing" and the LED flashes red and blue. The headset is now ready to pair.
3. On your smartphone, a pop-up window will appear. Tap **Connect** on the pop-up.
4. You will hear "Connected" when the headset and your smartphone are successfully connected.




SECURITY NOTE:

The headset uses a secure Bluetooth connection with an encryption key size of 128 bits. If your Bluetooth device does not support secure connections, it will not be able to pair or connect to the headset.

7. How to use



7.1 Calls

	Answer call	Press the Multi-function button, say "Answer" or swivel the microphone down
	End call	Press the Multi-function button
	Reject call	Press and hold the Multi-function button or say "Ignore"
	Activate Voice Assistant (i.e. Siri, Google Assistant)	Hold and release the Multi-function button when not on a call



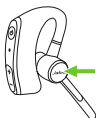
Adjust volume

Press the **Volume up** or **Volume down** button, when listening to music or on a call.



Redial last number

Press and hold the **Multi-function** button and **Volume down** button



Mute/un-mute microphone

Press the **Customizable button** when on a call.

A mute reminder tone will play approx. every 45 seconds to notify that the headset is muted.



Mute/unmute microphone during a call

Swivel the microphone up during a call to mute the microphone. Swivel the microphone down to unmute.

A mute reminder tone will play approx. every 45 seconds to notify that the headset is muted.

SECURITY NOTE:

Microphone boom arm sensors can potentially be used to detect the presence of a user.

7.2 The Customizable button

By default, the Customizable button is set to voice control in standby and mute microphone while you are on a call. However, the button can be configured for other functions, such as access second paired mobile device, check the battery level, or assign a second Multi-function button for the paired mobile devices.

To reconfigure the Customizable button, download and use Jabra Plus on iOS or Android.

7.3 Multiple call handling

The headset can accept and handle multiple calls at the same time.

Multiple call handling



End current call and answer incoming call

Press the **Multi-function** button to end the current call. Then press the **Multi-function** button to answer the incoming call

Put current call on hold and answer incoming call

Press the **Multi-function** button twice

Reject incoming call when on a call

Press and hold (2 sec) the **Multi-function** button

7.4 Voice controls

The headset recognizes English voice commands, enabling call handle without touching the headset.

Press the **Customizable** button (when not on a call) to activate the voice controls.

List of voice controls:

- “**Answer**” – answers an incoming call
- “**Ignore**” – rejects an incoming call and sends it to voicemail (if available)
- “**List commands**” – announces a list of available commands
- “**Pairing**” – puts the headset into pairing mode
- “**Connection status**” – verifies that the headset is connected to a device
- “**Battery status**” – announces battery level for the headset
- “**Cancel**” – cancels voice control

7.5 Multipoint mode

The headset can pair with 8 smartphones and connect to 2 at once.

To connect to 2 smartphones, use the normal pairing process separately for each smartphone (refer to section 5).

The Jabra Perform Go 4 will monitor both smartphones and enable you to answer a call on either one using the headset.

If you are on a call and the other smartphone receives a call, you will hear a notification in the headset.

The voice assistant will be activated on the last connected smartphone.

7.6 Update firmware

It is recommended to update your Jabra Perform Go 4 to the latest firmware available before first use.

Firmware updates improve performance or add new functionality to Jabra devices. Update your Jabra Perform Go 4 using Jabra Plus on iOS or Android.

7.7 Reset headset

The headset settings will be reset back to default and the list of paired devices will be cleared.

1. Ensure the headset is powered on.
2. Press and hold (5 sec) both the **Customizable button** and **Volume down** button until you hear "Resetting product". The LED will rapidly flash pink. The headset goes directly into pairing mode.

You will need to re-pair the headset with your smartphone.

7.8 Clear the list of paired devices

1. Ensure the headset is powered on.
2. Press and hold (6 sec) both the **Volume up** and **Volume down** buttons. The LED will rapidly flash blue. The headset goes directly into pairing mode.

You will need to re-pair the headset with your smartphone.

8. Jabra Plus

Jabra Plus is an iOS or Android app designed to support, manage and enable optimal functionality for Jabra devices.

9. Support

9.1 FAQ

View the FAQs at <https://www.jabra.com/supportpages/perform-go-4>

9.2 How to care for the headset

- To prevent the depletion of the battery lifetime or capacity, avoid storing the headset in hot or cold environments, such as a closed vehicle in summer or in winter conditions.
- For daily sanitization, 70% isopropyl alcohol wipes are recommended.
- When exposed to water, allow the headset sufficient time to dry. It may take up to one hour for the headset to dry thoroughly.
- Do not store the headset for extended periods of time without recharging it (max. three months).

9.3 How to clean the headset

1. Apply normal dish soap and water to a cloth, making sure to wring out any excess liquid so the cloth is not dripping wet. Use soap and water only; do not use strong cleaning agents.
2. Gently wipe the headset with the wet cloth, making sure the headset is clean with no layer of suds on the surface.
3. Let the headset rest for at least one minute.
4. Wipe the headset clean with a cloth dampened with water only.
5. Allow the product to dry.