

### Overview

## HP Engage 2x20 Customer Facing Pole Display



### Model

HP Engage 2x20 Customer Facing Pole Display

6K552AA/AT

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### Introduction

Frame easily readable price, product, and order information for customers on the HP Engage 2x20 Customer Facing Pole Display. It has three adjustable height positions, cleanable<sup>1</sup> edge-to-edge glass, and support for alphanumeric and compound characters.

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### Compatibility

HP Engage 2x20 Customer Facing Pole Display is compatible with the HP Engage One Pro, HP Engage One Essential, HP Engage Go 10 inch Mobile System, HP Engage Flex Mini, HP Engage Flex Pro and HP Engage Flex Pro-C.

**NOTE:** Not all Point of Sale system models are available in all regions.

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### Service and Support

Three (3) year limited warranty with advance exchange when purchased from HP.

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**General**

<b>Display Method</b>	LCD
<b>Brightness</b>	320 Nits
<b>Resolution</b>	320x32 Dots
<b>Display Mode</b>	Alphanumeric: 20 digits × 2 lines
<b>Character Dot Matrix</b>	16x16 dots for 2x20
<b>Dot Size (W x H)</b>	0.426(W)x0.6(H) mm
<b>Viewing Direction</b>	12 O'clock
<b>Viewing Area (W x H)</b>	144.8(W) x 22.2(H) mm
<b>Character Type</b>	Alphanumeric and Compound (2-Bytes) Words
<b>Character Size (W x H)</b>	7.12(W) x 9.9(H) mm
<b>User Define Character</b>	96 characters
<b>Language</b>	US English, Int'l English, Bosnia, Croatian, Czech, Danish, Dutch, Estonian, Faroese, Finnish, Flemish, French, Fr Canadian, German, Greek, Hebrew, Hungarian, Icelandic, Indonesian, Irish, Italian, Katakana, Latvian, Lithuanian, Norwegian, Polish, Portuguese, Romanian, Russian, Slovene, Slovak, Spanish, Swedish, Chinese (traditional & simplified), Japanese, Korean, Arabian, Hebrew

**Mechanical**

<b>Dimensions (L x W x D)</b>	Panel 163.0 x 34.9 x 5.6 mm (16.3 x 3.49 x .56 cm)
<b>Adjustable Pole</b>	355° Horizontal Max 3 section, height adjustable Ability to counter mount
<b>Viewing angle</b>	θT ∅=90°(12 O'clock): 35 degree θB ∅=270°(6 O'clock) : 20 degree θL ∅=180°(9 O'clock) : 35 degree θR ∅=0°(3 O'clock) : 35 degree
<b>Weight</b>	650g (1.43lbs)
<b>Cable length</b>	1.8 m (6 ft)
<b>Color</b>	Black

**Connection**

<b>Interface</b>	USB in 5V only
<b>Baud rate</b>	Direct connection 9600 or 19200 bps

**Power**

<b>Power Consumption</b>	5V - 200mA
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**Drivers**

Windows USB, OPOS, and JPOS drivers

**Reliability**

<b>MTBF</b>	30,000 hours
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**Operating System**

<b>Compatible with:</b>	<p><b>Windows</b> Windows 10 IoT Enterprise LTSC 1809 Windows 10 IoT Enterprise LTSC 21H2 Windows 10 Pro 20H2 and newer Windows 11 Pro 21H2 and newer</p> <p><b>Linux</b> Red Hat/CentOS 6 (32/64 bit) and newer Suse Linux Enterprise POS 11 (32/64 bit) and newer Ubuntu 12.04 (32/64 bit) and newer</p>
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**Android**

Android 11 or newer

**Agency Certifications**

FCC, CE, VCCI, RCM, KCC, ICE, CSA, EAC

**Option Kit Contents**

HP Engage 2x20 Customer Facing Pole Display, USB Cable

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Date of change:	Version History:	Description of change:
	From v1 to v2	

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