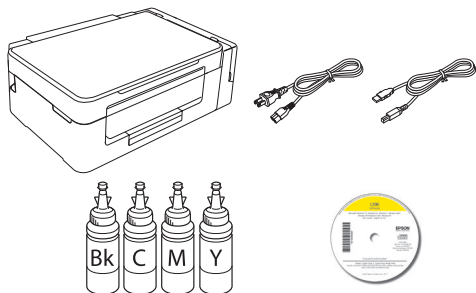


L396 Start Here

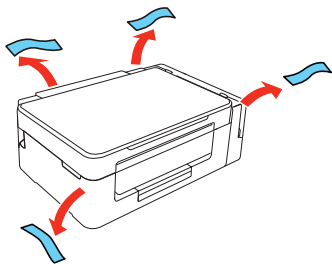
Read these instructions before using your product.

1 Unpack

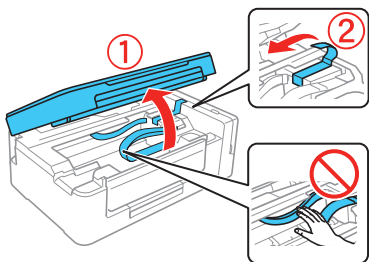


Note: Do not open the ink bottles until you are ready to fill the ink tanks. The ink bottles are vacuum packed to maintain reliability. Ink bottle design may vary.

- 1 Remove all protective materials from the product.

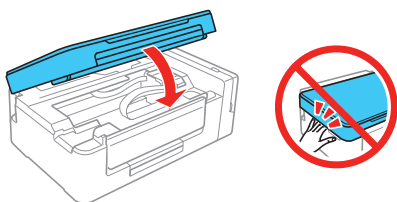


- 2 Lift up the scanner unit and remove all protective materials from inside the product.



Caution: Do not touch the flat white cable or the ink tubes and their translucent cover.

- 3 Lower the scanner unit.

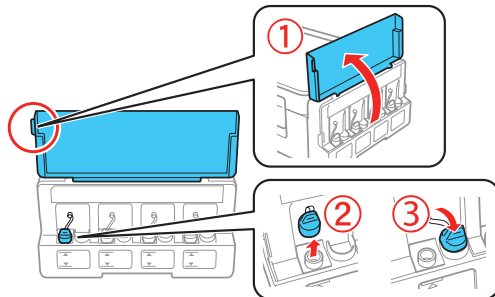


2 Fill ink tanks

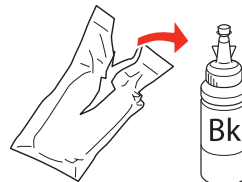
Note: This product requires careful handling of ink. If ink spills, wipe it off immediately with a damp towel to avoid permanent stains. If ink gets on your clothes or belongings, it may not come off.

Warning: Keep the ink bottles out of the reach of children and do not drink the ink.

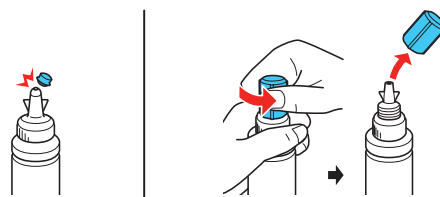
- 1 Open the ink tank cover, then remove the cap for the black ink tank and attach it to its holder.



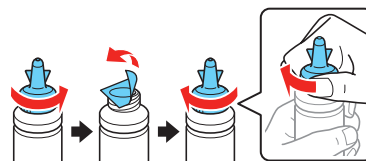
- 2 Unpack the black ink bottle.



- 3 Depending on the ink bottle included with your product, snap off the bottle tip or unscrew the lid.

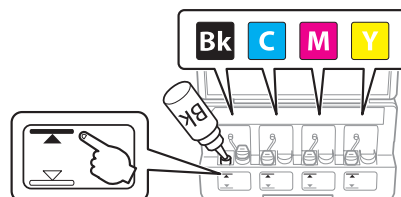


- 4 Remove the bottle cap. Carefully remove the protective seal (avoid touching the ink underneath the seal), then close the bottle cap **tightly**.



Caution: Be sure to close the bottle cap tightly, or ink may leak.

- 5 Fill the tank using all of the ink in the bottle.



Note: Refer to the color coded sticker on the ink tank to identify the color of each tank.

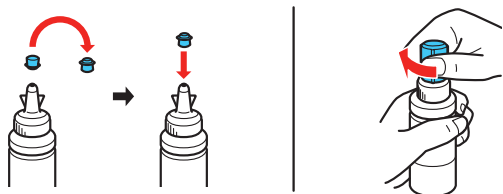
Caution: Be sure to fill each tank with the correct ink color.



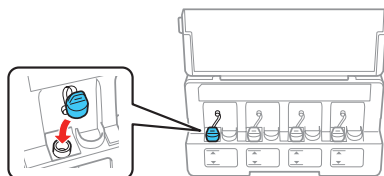
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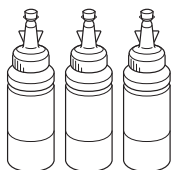
- 6** Carefully seal the bottle using the reverse side of the bottle tip or screw on the lid for proper disposal.



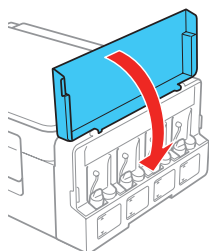
- 7** Replace the ink tank cap securely.



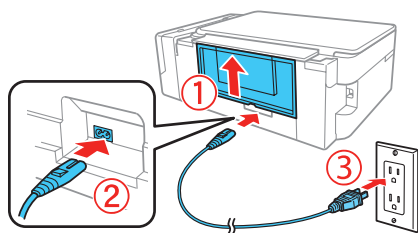
- 8** Repeat the previous steps for the remaining bottles.



- 9** Close the ink tank cover.

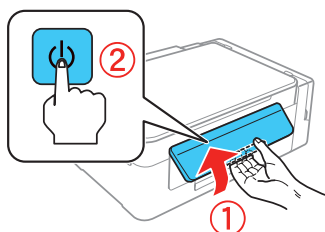


- 10** Connect the power cord to the back of the product and to an electrical outlet.



Caution: Do not connect to your computer yet.

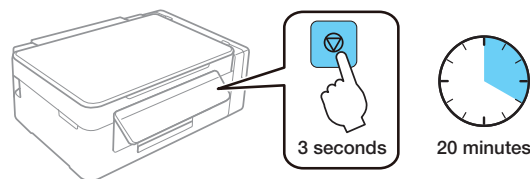
- 11** Raise the control panel and turn on the product. Wait for the power light to stop flashing, **then follow step 12 to continue ink charging.**



Note: If all the product lights are flashing, turn off the product and check that no protective material has been left inside the product.

Caution: Do not lower the control panel without first squeezing the release bar underneath or you may damage the product.

- 12** Press and hold the button for **3 seconds** until the power light starts flashing, to begin charging the ink. Ink charging takes approximately 20 minutes. Ink charging is complete when the power light stops flashing.



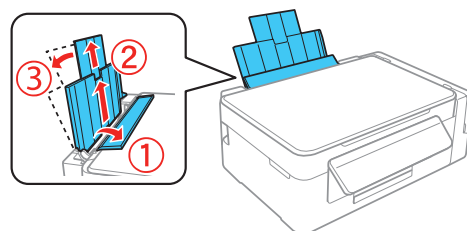
Note: The ink bottles included with the printer are designed for printer setup and not for resale. After some ink is used for charging, the rest is available for printing.

Caution: Do not turn off the product or load paper while the product is charging or you'll waste ink.

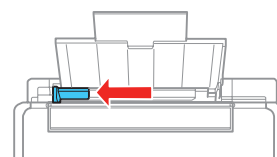
3 Load paper

See the online *User's Guide* for information about loading capacity and available paper types and sizes.

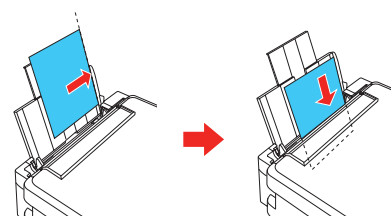
- 1** Make sure the product is not charging. Then flip the feeder guard forward, raise the paper support, and tilt it backwards slightly.



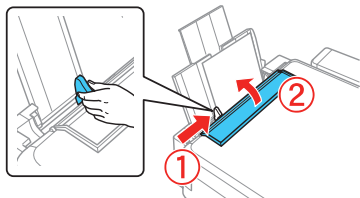
- 2** Slide the edge guide to the left.



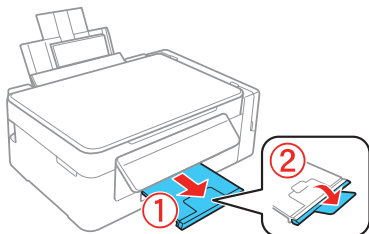
- 3** Load paper, glossy or printable side up and short edge first, against the right side of the rear paper feed slot.



- 4** Slide the edge guide against the paper, but not too tightly, and flip the feeder guard back.



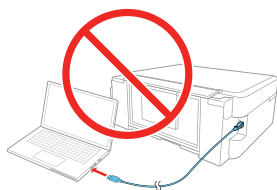
- 5** Pull out the output tray and raise the paper stopper.



4 Install software

Note: If your computer does not have a CD/DVD drive or you are using a Mac, an Internet connection is required to obtain the product software.

- 1** Make sure the product is **NOT CONNECTED** to your computer.



Windows®: If you see a Found New Hardware screen, click **Cancel** and disconnect the USB cable.

- 2** Insert the product CD or download and run your product's software package. For the latest software, visit: www.epson.com.jm/support/L396.
- 3** Follow the instructions on the computer screen to run the setup program.
- 4** When you see the Select Your Connection screen, select one of the following:

- **Wireless connection**

In most cases, the software installer automatically attempts to set up your wireless connection. If setup is unsuccessful, you may need to enter your network name (SSID) and password.

- **Direct USB connection**

Make sure you have the USB cable ready.

Mobile printing

Connect wirelessly from your smartphone, tablet, or computer. Print documents and photos from across the room or around the world:

- Print directly from a smartphone or tablet using iOS or Android™ with Epson iPrint™. Simply connect your printer and device to the same network and tap the action icon to select the print option.
- Print remotely with Epson Connect™. See your online *User's Guide* for instructions or learn more at www.epson.com.jm/connect.

Any problems?

Network setup was unsuccessful

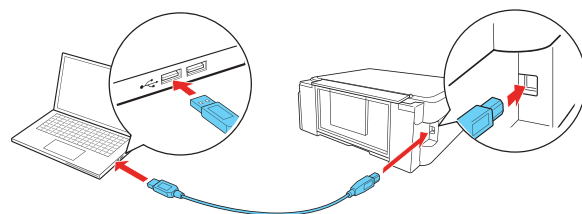
- Make sure you select the right network name (SSID).
- Restart your router (turn it off and then on), then try to connect to it again.
- The printer can only connect to a network that supports 2.4 GHz connections. If your router offers both 2.4 GHz and 5 GHz connections, make sure the 2.4 GHz network is enabled.
- If you see a firewall alert message, click **Unblock** or **Allow** to let setup continue.
- If your network has security enabled, make sure you enter your network password (WEP key or WPA passphrase) correctly. Be sure to enter your password in the correct case.

There are lines or incorrect colors in my printouts

Run a nozzle check to see if any of the print head nozzles are clogged. Then clean the print head, if necessary. See the online *User's Guide* for more information.

Setup is unable to find my product after connecting it with a USB cable

Make sure the product is on and securely connected as shown:



Error indicators

If you see one of the error indicators below, follow the steps here to proceed:



	Paper is jammed. Remove any jammed paper from inside the product or from the rear paper feed slot. Make sure your paper is loaded correctly, then press or .
	Paper is out or multiple pages have fed into the rear paper feed slot. Load paper correctly in the rear paper feed slot, then press or .
	Initial ink charging may not be complete. Be sure to complete the steps in the "Fill ink tanks" section.
	Wi-Fi connection error. Press the Wi-Fi button on the product to clear the error and try again. For detailed instructions on setting up your product on a wireless network, see the <i>Wireless Installation Guide</i> .
	Printer error. Turn off the product and check that no protective material or other foreign object has been left inside the product.

Any questions?

Wireless Installation Guide

Go to www.epson.com.jm/support/L396, click on **Manuals and Warranty** and click on **Wireless Installation Guide** to view detailed information on how to set up your product on a Wi-Fi network.

User's Guide

Windows: Click the icon on your desktop or Apps screen to access the online *User's Guide*.

Mac: Click the icon in **Applications/Epson Software/Guide** to access the online *User's Guide*.

If you don't have a User's Guide icon, go to the Epson website, as described below.

Technical support

Visit www.epson.com.jm/support/L396 to download drivers, view manuals, get FAQs, or contact Epson.

You can also speak to a service technician by calling one of these numbers:

Argentina	(54 11) 5167-0300 0800-288-37766	Honduras**	800-0122 Code: 8320
Bolivia*	800-100-116	Mexico	01-800-087-1080
Chile	(56 2) 2484-3400	Mexico City	(52 55) 1323-2052
Colombia	018000-915235	Nicaragua*	00-1-800-226-0368
Bogota	(57 1) 523-5000	Panama*	00-800-052-1376
Costa Rica	800-377-6627	Paraguay	009-800-521-0019
Dominican Republic*	1-888-760-0068	Peru	0800-10126
Ecuador*	1-800-000-044	Lima	(51 1) 418-0210
El Salvador*	800-6570	Uruguay	00040-5210067
Guatemala*	1-800-835-0358	Venezuela	(58 212) 240-1111

* Contact your local phone company to call this toll-free number from a mobile phone.

** Dial the first 7 digits, wait for a message, then enter the code.

If your country does not appear on the list, contact your nearest Epson sales office. Toll or long distance charges may apply.

Need paper and ink?

Ensure peak performance and brilliant results with Genuine Epson® Ink and specialty papers, engineered specifically for Epson printers. You can purchase them from an Epson authorized reseller. To find the nearest one, visit www.epson.com.jm or contact Epson as described in "Any questions?" on this sheet.



DESIGNED *for* EXCELLENCE™
Epson printers, ink and specialty papers.

L396 refill inks

Color	Part number
Black	664
Cyan	664
Magenta	664
Yellow	664



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