

### Overview

**Shape the Future of QuickSpecs – Your Input Matters**

### HPE Zerto Software

HPE Zerto Software, empowers customers to run an always-on business by simplifying the protection, recovery, and mobility of on-premises and cloud applications. HPE Zerto reduces the risk and complexity of modernization and cloud adoption across private, public, and hybrid deployments. The simple, software-only solution uses continuous data protection at scale to solve for ransomware resilience, disaster recovery, and multi-cloud mobility.

HPE Zerto helps over 9,500 customers accelerate IT transformation by reducing the risk and complexity of modernization and cloud adoption. By replacing multiple legacy solutions with a single platform, HPE Zerto is changing the way disaster recovery, data protection and cloud are managed. At enterprise scale, HPE Zerto delivers continuous data protection (CDP) for an always-on customer experience while simplifying multi-cloud mobility to protect, recover and move applications freely across hybrid and multi-clouds.

#### Minimize downtime and data loss

Recover everything from files and folders, applications, or entire sites quickly with HPE Zerto's ability to deliver RTOs of minutes and RPOs of just seconds. Whether a disruption is planned or unplanned, HPE Zerto enables organizations to resume business and operations quickly, at scale, and across multiple sites, both on-premises and in the cloud.

#### Become ransomware resilient

Unlike other disruptions, cyberattacks such as ransomware can intentionally target your ability to recover. With HPE Zerto, being resilient goes beyond RTOs and RPOs with real-time encryption detection, secure on-premises immutable extended journal copies, and the Zerto Cyber Resilience Vault for all levels of recovery protection.

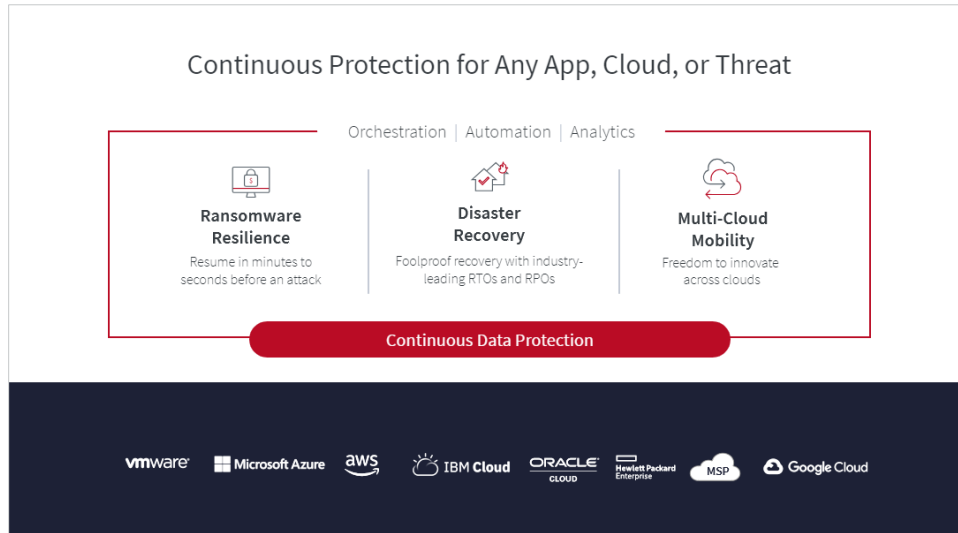
#### Achieve multi-cloud mobility

Whether looking to permanently migrate workloads or just recover them temporarily from on premises-to-cloud, cloud-to-cloud, or cloud-to-on premises, HPE Zerto enables organizations to unlock their multi-cloud and hybrid-cloud strategies. Supporting both VMware on cloud and native cloud infrastructure as a service (IaaS), HPE Zerto allows movement of workloads and their applications to, from, and within the cloud with only a few minutes of downtime.

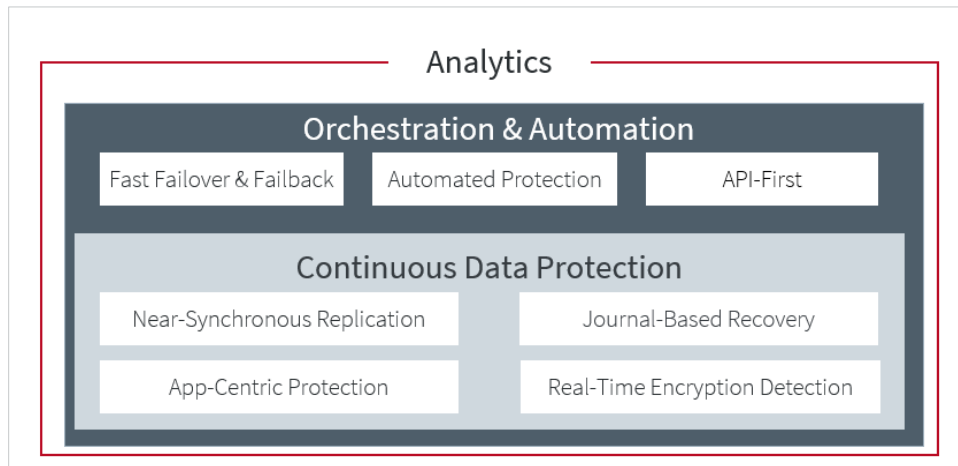
#### Optimize with orchestration and automation

HPE Zerto combines an API-first software strategy with built-in automation and orchestration to scale protection quickly and easily for tens to thousands of virtual machines across multiple sites. From ease of deployment to ease of integration to ease of management HPE Zerto enables protection of entire sites and recovery across sites at enterprise scale while supporting RPOs of seconds and RTOs of minutes.

Overview



Continuous Data Protection (CDP)



HPE Zerto Analytics

Models

Hewlett Packard Enterprise is making the following HPE Zerto Software SKUs available:

**HPE Zerto Advanced Resilience Edition**

**Description**

HPE Zerto Software Advanced Resilience Edition 1 Virtual Machine E-LTU

**SKU**  
S4X74AAE

HPE Zerto Software Enterprise Cloud Edition to Advanced Resilience Edition Upgrade 1 VM E-LTU

S4X76AAE



## Overview

### HPE Zerto Enterprise Cloud Edition

#### Description

	<b>SKU</b>
HPE Zerto Software Enterprise Replication 1 Virtual Machine E-LTU	S4X72AAE
HPE Zerto Software Enterprise Replication Offline E-LTU	S5U32AAE

### HPE Zerto Enterprise Cloud Edition Premium Maintenance

HPE Zerto Software Enterprise Replication 1 VM 1-year Subscription E-LTU	S6J46AAE
HPE Zerto Software Enterprise Replication 1 VM 3-year Subscription E-LTU	S6J47AAE
HPE Zerto Software Enterprise Replication 1 VM 5-year Subscription E-LTU	S6J48AAE
HPE Zerto Software Enterprise Replication 1 VM 1-year Subscription Offline E-LTU	S6J49AAE
HPE Zerto Software Enterprise Replication 1 VM 3-year Subscription Offline E-LTU	S6J50AAE
HPE Zerto Software Enterprise Replication 1 VM 5-year Subscription Offline E-LTU	S6J51AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 1-year Subscription E-LTU	S6J52AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 3-year Subscription E-LTU	S6J53AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 5-year Subscription E-LTU	S6J54AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 1-year Subscription Offline E-LTU	S6J55AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 3-year Subscription Offline E-LTU	S6J56AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 5-year Subscription Offline E-LTU	S6J57AAE

### HPE Zerto Migration / Upgrade Software

HPE Zerto Software Enterprise Migration 1 Virtual Machine E-LTU	S4X73AAE
HPE Zerto Software Virtual Replicator to Enterprise Upgrade 1 Virtual Machine E-LTU	S4X75AAE
HPE Zerto Software Data Protection to Enterprise Upgrade E-LTU	S4X77AAE

### Zerto for Managed Service Providers (MSPs)

HPE Zerto Software MSP E-LTU	S5E66AAE
HPE Zerto Software MSP End Customer Special Pricing E-LTU	S5E67AAE
HPE Zerto Software MSP Affiliate Special Pricing E-LTU	S5E68AAE
HPE Zerto Software MSP Dark Site E-LTU	S5F85AAE
HPE Zerto Software MSP Affiliate Provisioning E-LTU	S5E44AAE

### HPE Zerto Professional Services

HPE Zerto Quick Start Remote SVC	H36NMA1
HPE Zerto Quick Cloud Remote SVC	H36NLA1
HPE Zerto Quick Migration Remote SVC	H36NNA1
HPE Zerto Quick Upgrade Remote SVC	H36NVA1
HPE Zerto Quick Automation Remote SVC	H36NXA1



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## Overview

### Description

	SKU
HPE Zerto Quick Advisor Remote SVC	H36NPA1
HPE Zerto Full-Day Training Remote SVC	H36NYA1
HPE Zerto Half-Day Training Remote SVC	H36NZA1
HPE Zerto Health Check per Site SVC	H36NSA1
HPE Zerto Virtual TAM 1mo 8x5 Remote SVC	H36PBA1
HPE Zerto Virtual TAM 3mo 8x5 Remote SVC	H36PCA1
HPE Zerto Virtual TAM 6mo 8x5 Remote SVC	H36PDA1
HPE Zerto Virtual TAM 1yr 8x5 Remote SVC	H36NRA1
HPE Zerto Strud TAM 1yr 12x5 Remote SVC	H36NQA1
HPE Zerto Custom UoS SVC	H36NTA1

### HPE Zerto Education Services

<https://education.hpe.com/ww/en/training/portfolio/zerto.html>

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## Standard Features

### Key Features

**Continuous Data Protection (CDP):** Keep all your applications running 24/7 using HPE Zerto's CDP technology that delivers RPOs of seconds and the fastest RTOs in the industry for all applications. Unlock:

- **Always-on replication** - Say goodbye to periodic backups and snapshots with HPE Zerto's near-synchronous replication. Create thousands of recovery checkpoints, seconds apart.
- **Journal-based recovery** - Every change made is automatically written into a journal with a granularity of seconds, so you can rewind to a point in time seconds before an incident.
- **Application-centric protection** - Quickly and consistently recover multi-VM applications as one entity to accelerate your RTOs.
- **Ransomware resilience** - With Zerto, being ransomware resilient goes beyond RTOs and RPOs with real-time encryption detection, secure on-premises immutable extended journal copies, and more.

### Multi-Cloud Mobility and Migrations

- **Total infrastructure flexibility** - Easily move and protect your applications on-premises, in the public cloud, to or from a managed service provider, or even within a multi-cloud environment.
- **Hybrid and multi-cloud agility** - Create seamless recovery, consolidation, and migration experiences in four easy clicks. Migrate to and from the cloud, and even across hypervisors.
- **Data center consolidations and modernizations** - Quickly migrate entire data centers for consolidation projects without any impact to your production environment.

### Orchestration, Analytics, and more

- **Non-disruptive testing** - Validate recoverability, perform a migration dry-run, or test against production replicas, all with no production or protection impact.
- **Flexible REST APIs** - Fully automate deployment & VM protection using ready-made examples. **Built-in analytics** - Provide unparalleled multi-site, multi-cloud visibility, including a mobile app for monitoring SLAs from anywhere.
- **Compliance reporting** - Pass audits and stay in compliance with built-in reporting and hassle-free testing.
- **Security** - Rapid recovery from ransomware and visibility/scanning capabilities so you can remain proactive and alert.

### HPE Zerto Software Product Portfolio – Offered in Perpetual and Subscription licensing models

- **Advanced Resilience Edition (ARE) includes all the features and functionality of ECE plus new functionality for use offline in an HPE Storage Cyber Resilience Vault.**
- **Enterprise Cloud Edition (ECE)** - ECE offers enterprise-class ransomware resilience, disaster recovery, and multi-cloud mobility. HPE Zerto's VM product offers functionality developed over 10+ years. ECE uses near-synchronous, continuous replication of workloads in virtualized environments. **Migration License** - The HPE Zerto Migration license delivers workload mobility for cloud migration, infrastructure modernization, and data center refreshes. This time-limited license enables migrations within a fixed six-month period, and it allows customers to make an easy upgrade to ECE afterward as needed.
- **Managed Service Provider (MSP)** - offers multi-tenancy capabilities, connect and manage multiple customers utilizing the same Zerto backend infrastructure. Self-Service Portal provides secure, policy-based access to HPE Zerto Software



## Standard Features

### How HPE Zerto Works

#### Continuous Data Protection (CDP)

CDP is HPE Zerto's technology foundation that enables your organization to keep applications running 24/7 even when facing disruptions or threats. CDP helps you say goodbye to periodic, snapshot-based backups, to deliver always-on replication for disaster recovery and data protection with industry-leading RTOs and RPOs.

- Thousands of restore and recovery points, seconds apart, to recover enterprise applications without using snapshot copies that are up to 24-hours out of date.
- Application-centric recovery for accelerated RTOs with quick and consistent recovery of complex multi-VM applications.
- Instant journal-based recovery for a simple, granular recovery experience that doesn't impact production systems.

#### Orchestration and Automation

Gain easier management of workloads at scale with minimal touch so IT can shift resources to focus on greater innovation and efficiency.

- Full orchestration and automation removes manual processes and takes the pain out of even the most complex disaster recovery, data protection, cloud migration, and infrastructure modernization projects.
- An easy-to-use interface offers centralized management and one experience, whether on-premises or in the cloud
- Flexible REST APIs fully automate deployment and VM protection using ready-made examples.
- Non-disruptive testing to validate recoverability, perform a migration dry-run, or test against production replicas, with no production or protection impact.

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### HPE Zerto Analytics

Gain built-in analytics for visibility of your on-premises and cloud environments from wherever you are.

- Built-in dashboards and reporting, access from desktop, tablet or mobile device for monitoring SLAs from anywhere
- Forecast future infrastructure needs with HPE Zerto Resource Planner. Perform accurate infrastructure planning using your own real-world application data to predict and size your protection needs for both protected and unprotected VMs
- Gain insights & reporting across all resources to ensure you have the right data, right when you need it, whether for compliance and auditing or performance analysis.

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### Licensing Guide and SKUs

HPE Zerto ECE is priced per protected VM and offers convenient options to purchase in volume-based license packs or on a per VM basis.

HPE Zerto Advanced Resilience Edition (ARE) is priced per protected VM

HPE Zerto Migration License is per protected VM. Migration licenses are valid for 6 months from date of order fulfillment.

Maintenance and support are required for all perpetual licenses. Premium support is standard, which provides 24x7 access to a dedicated support specialist, or standard which provides 9 am - 5 pm phone and email support. Additionally, multi-year discounting is available for customers looking for more than a single-year term. Please refer to the full Support Services guide for complete terms.

Zerto MSP licenses are priced per VM and have minimum VM quantity commitment and volume discounts. HPE Tech Care Service is included in the MSP license.



## Service and Support

### HPE Tech Care Service

HPE Tech Care Service is the new operational service experience for HPE products. Tech Care goes beyond traditional support by providing access to product-specific experts, an AI-driven digital experience, and general technical guidance to not only reduce risk, but constantly search for ways to do things better.

HPE Tech Care Service has been reimaged from the ground up to support a customer-centric, AI-driven, and digitally-enabled customer experience to move your business forward.

For HPE Zerto Software products, HPE Tech Care Service Essential support packaging is available to order 24x7 reactive support. Service and support for HPE Zerto products are provided directly by the myZerto interface. For details regarding HPE Tech Care Service and HPE Zerto Software support, go to: <https://www.hpe.com/psnow/doc/a50006580enw>

Tech Care Support Level	Tech Care Base SKU ("x" is for 1, 3, 4, or 5 years)
Tech Care Basic Service	HU4B2Ax
Tech Care Basic wDMR Service	HU4B3Ax
Tech Care Basic wCDMR Service	HU4B4Ax
Tech Care Essential Service	HU4A6Ax
Tech Care Essential wDMR Service	HU4A7Ax
Tech Care Essential wCDMR Service	HU4A8Ax
Tech Care Critical Service	HU4A3Ax
Tech Care Critical wDMR Service	HU4A4Ax
Tech Care Critical wCDMR Service	HU4A5Ax

Product SKU	Product Description	Support Band
S4X72AAE	HPE Zerto SW Ent Rep 1VM E-LTU	00AF
S4X75AAE	HPE Zerto SW VR/Ent Upg 1VM E-LTU	00AT
S4X77AAE	HPE Zerto SW DP/Ent Upg E-LTU	00AR
S4X74AAE	HPE Zerto SW Adv Resil Ed 1VM E-LTU	0C4A
S4X76AAE	HPE Zerto SW Ent Cld/Adv Resil Upg E-LTU	0C4B
S4X77AAE	HPE Zerto SW DP/Ent Upg E-LTU	00AR
S4X73AAE	HPE Zerto SW Ent Mig 1VM E-LTU	#699
S5U32AAE	HPE Zerto SW Ent Rep Off E-LTU	0C46

**Service and Support for HPE Zerto Software products are provided directly by the Zerto interface.**

### Opening a Support Case

- You get open a support case directly with Zerto by:
  - Creating a case in the self-service MyZerto portal at <https://www.zerto.com/myzerto/support/>
  - Open a case with with a Zerto support representative via telephone using local numbers available at: <http://www.zerto.com/myzerto/support/support-options/>

### Self-Service on myZerto

- Simply go to <http://www.zerto.com/myzerto>

The myZerto portal is the hub for all things HPE Zerto. Via myZerto, Support cases may be opened/monitored, and users added or removed. MyZerto is the authoritative source for all HPE Zerto technical documentation and knowledge base articles.-



## Service and Support

### Case Escalation Guidelines

**Option 1:** Call the HPE Zerto Support line directly to speak in real time with a Customer Support Representative.

**Option 2:** Email [support@zerto.com](mailto:support@zerto.com) and CC your Zerto Account Team members to receive a response within 30 minutes.

**In your conversation or email,** please be prepared to discuss the following:

- Case number
- Reason for escalation
- Detailed symptoms and problems you are experiencing

Zerto Licensors' service delivery organizations are responsible for responding to and assigning severity levels to calls and determining the service Severity Level acceptable to the Hewlett Packard Enterprise customer.

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### Return Policy for Resellers

The stocking of Zerto products is not recommended. Please purchase only the accurate quantity required to fulfil the customer order.

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## Configuration Information

### HPE Zerto Software configurations are as follows

Choose the License type that fits the deployed environment from these listed:

- HPE Zerto Enterprise Cloud Edition (steps 1a, 1b and 1c)
- HPE Zerto Advanced Resilience Edition (ARE) (steps 1a, 1b (no Subscription option))
- HPE Zerto Migration License & Upgrade Licenses to move from one Zerto VM-Based Platform to another (steps 2 and 2a, 2b, 2c, and 2d)
- HPE Zerto Professional Services – Step 3
- Zerto (HPE) Education Services – Step 4

### Ordering Guidelines

A license is required for every protected VM in the enterprise.

For perpetual licenses, a minimum of one year of Tech Care is required with the initial order. Additional years of Tech Care can be ordered for up to 5 years using the relevant SKUs.

HPE Zerto Enterprise Cloud Edition (ECE) licenses are perpetual (Tech Care is required) or subscription (Tech Care is included),

Choose a license and maintenance as required for the number of VMs in the enterprise.

## Step-1

### Step-1a

Select License Perpetual Zerto Enterprise Cloud Edition (ECE) “or ARE”. For MSP skip to step 1d and select SKU.

**Notes:** Zerto Virtual Enterprise Cloud Edition Software, select based on the number of VMs to be protected. Note that Tech Care, step 1b, is required

#### Description

	<b>SKU</b>
HPE Zerto Software Enterprise Replication 1 Virtual Machine E-LTU	S4X72AAE
HPE Zerto Software Advanced Resilience Edition 1 Virtual Machine E-LTU	S4X74AAE
HPE Zerto Software Enterprise Replication Offline E-LTU	S5U32AAE

**Notes:** HPE Zerto Cyber Resilience Vault Solution Tracking SKU S3T71AAE should be included to indicate a customer has purchased a HPE Zerto CRV with ARE.

### Step-1b

Select relevant Tech Care SKUs for ARE or ECE Support

### Step-1c

Select Virtual Enterprise Cloud (ECE) “or ARE” Subscription SKUs

**Notes:** HPE Zerto Enterprise Cloud Edition Subscription SKUs come with Tech Care included, select based on the number of VMs to be protected and number of years desired (1, 3 or 5 years)

#### Description

	<b>SKU</b>
HPE Zerto Software Enterprise Replication 1 VM 1-year Subscription E-LTU	S6J46AAE
HPE Zerto Software Enterprise Replication 1 VM 3-year Subscription E-LTU	S6J47AAE
HPE Zerto Software Enterprise Replication 1 VM 5-year Subscription E-LTU	S6J48AAE
HPE Zerto Software Enterprise Replication 1 VM 1-year Subscription Offline E-LTU	S6J49AAE
HPE Zerto Software Enterprise Replication 1 VM 3-year Subscription Offline E-LTU	S6J50AAE



## Configuration Information

### Description

	<b>SKU</b>
HPE Zerto Software Enterprise Replication 1 VM 5-year Subscription Offline E-LTU	S6J51AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 1-year Subscription E-LTU	S6J52AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 3-year Subscription E-LTU	S6J53AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 5-year Subscription E-LTU	S6J54AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 1-year Subscription Offline E-LTU	S6J55AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 3-year Subscription Offline E-LTU	S6J56AAE
HPE Zerto Software Advanced Resilience Edition 1 VM 5-year Subscription Offline E-LTU	S6J57AAE

### Step-1d

Select MSP SKUs

### Zerto for Managed Service Providers (MSPs)

#### Description

	<b>SKU</b>
HPE Zerto Software MSP E-LTU	S5E66AAE
HPE Zerto Software MSP End Customer Special Pricing E-LTU	S5E67AAE
HPE Zerto Software MSP Affiliate Special Pricing E-LTU	S5E68AAE
HPE Zerto Software MSP Dark Site E-LTU	S5F85AAE
HPE Zerto Software MSP Affiliate Provisioning E-LTU	S5E44AAE

## Step 2 HPE Zerto Software Migration and Upgrade License Options

### Step-2a Select HPE Zerto Migration Software

**Notes:** HPE Zerto Migration License is per protected VM. Migration licenses are valid for 6 months from date of order fulfillment.

#### Description

	<b>SKU</b>
HPE Zerto Software Enterprise Migration 1 Virtual Machine E-LTU	S4X73AAE

### Step-2b Select HPE Zerto Upgrade License ZVR to ECE

**Notes:** HPE Zerto Virtual Replication (ZVR) to HPE Zerto Enterprise Cloud Edition (ECE) Upgrade license is per protected VM. This is a perpetual upgrade and the appropriate Tech Care option must be selected.

#### Description

	<b>SKU</b>
HPE Zerto Software Virtual Replicator to Enterprise Upgrade 1 Virtual Machine E-LTU	S4X75AAE

### Step-2c Select Zerto Maintenance Upgrade ZVR to ECE

**Notes:** If less than one year remains, then the ECE Maintenance must be selected. Refer to Step 1b for the appropriate SKU.

### Step-2d Select Zerto Upgrade License ZDP to ECE

**Notes:** Zerto Data Protection (ZDP) to Zerto Enterprise Cloud Edition (ECE) Upgrade license is per protected VM. This is a Perpetual upgrade, and the appropriate Tech Care option must be selected.

#### Description

	<b>SKU</b>
HPE Zerto Software Data Protection to Enterprise Upgrade E-LTU	S4X77AAE



## Configuration Information

### Step-2e Select Zerto Upgrade License ECE to ARE

**Notes:** Zerto Enterprise Cloud Edition (ECE) to **Zerto Advanced Resilience Edition (ARE)** Upgrade license is per protected VM. This is a Perpetual upgrade, and the appropriate Tech Care option must be selected.

#### Description

HPE Zerto Software Enterprise Cloud Edition to Advanced Resilience Edition Upgrade 1 VM E-LTU

#### SKU

S4X76AAE

### Step 3

Optional Zerto Professional Services – For all current Zerto versions. Zerto versions passed their EOSL date require liability release.

Zerto provides a set of Professional Services that are focused to help optimize the users' environment through training, guidance, health checks and access to subject matter experts.

HPE SKU	HPE SKU Description	Additional Details
H36NMA1	Zerto Quick Start Service	Remote guidance, direction and knowledge transfer for customers new to Zerto.
H36NKA1	Zerto Quick Backup Service	Remote guidance, direction and knowledge transfer for customers using Zerto for backup.
H36NJA1	Zerto Quick LTR Service	Remote guidance, direction and knowledge transfer for customers using Zerto for long term retention.
H36NLA1	Zerto Quick Cloud Service	Remote guidance, direction and knowledge transfer for customers using Zerto in the cloud.
H36NNA1	Zerto Quick Migration Service	Remote guidance, direction and knowledge transfer for customers using Zerto for migrations.
H36NVA1	Zerto Quick Upgrade Service	Remote guidance, direction and knowledge transfer for customers upgrading Zerto.
H36NXA1	Zerto Quick Automation Service	Remote guidance, direction and knowledge transfer for customers using Zerto APIs and cmdlets.
H36NPA1	Zerto Quick Advisor Service	Remote access to a Zerto technical expert, for general guidance and direction, over a three-month period.
H36NYA1	Zerto Full-Day Training Service	Remote 8-hour instructor led, custom training curriculum, recorded for an unlimited number of participants.
H36NZA1	Zerto Half-Day Training Service	Remote 4-hour instructor led, custom training curriculum, recorded for an unlimited number of participants.
H36NSA1	Zerto Health Check Service	Remote engagement to identify issues that can create risk to Zerto operation. (1) Zerto protected site per order.
H36PBA1	Zerto Virtual TAM Service - 1 month	1mo 8x5 access to technical SME, proactive insight, guidance and direction for improved operational efficiency and risk mitigation. No on-site visits.
H36PCA1	Zerto Virtual TAM Service - 3 months	3mo 8x5 access to technical SME, proactive insight, guidance and direction for improved operational efficiency and risk mitigation. No on-site visits.
H36PDA1	Zerto Virtual TAM Service - 6 months	6mo 8x5 access to technical SME, proactive insight, guidance and direction for improved operational efficiency and risk mitigation. No on-site visits.
H36NRA1	Zerto Virtual TAM Service - 12 months	1yr 8x5 access to technical SME, proactive insight, guidance and direction for improved operational efficiency and risk mitigation. No on-site visits.
H36NQA1	Zerto Structured TAM Service	1yr, 12x5 access to technical SME, proactive insight, guidance and direction for improved operational efficiency and risk mitigation. On-site quarterly.
H36NTA1	Zerto Custom Service	Specialized engagement for expedited benefit realization, mitigation of operational risk and education across expanded Zerto use cases. SoW required.

## Configuration Information

### Step 4

Recommended – HPE Education Services for all new Zerto customers

#### HPE Education Services

HPE Education Services is the exclusive provider of HPE Zerto instructor-led training for all audiences. The two-day class, “Managing HPE Zerto Software: Setup, Protection, and Recovery” (ID #H61K2S) is ideal for new or intermediate HPE Zerto Software users. HPE Education provides superior high-quality delivery coupled with extended hands-on remote access to our virtual lab systems for learning enhancement on HPE systems.

#### HPE Education Services for Zerto (web site)

HPE training credits offer flexibility and ease of purchase for training courses providing flexible consumption over the term of the training agreement (typically 12 months). Learn more at <http://www.hpe.com/us/training/credits> or contact your authorized HPE reseller for more information.

Training credits for HPE Education Services may be included up-front with the software and hardware solution, included with a support agreement, or ad-hoc from HPE or HPE resellers.

- Training Credits for up-front purchase: SKU HF383A1 ([solution brief](#))
  - Typical quantity of 2-credits per learner, where 1-credit is needed per training day.
  - HPE Zerto Software courses are 2-days in duration.

Course	HPE Course ID	Duration	Training Credits
Managing HPE Zerto Software: Setup, Protection, and Recovery	H61K2S	2-days	2-credits

- Training Credits for HPE support agreements: SKU HA167AC ([solution brief](#))

Contact your HPE support specialist for more information.

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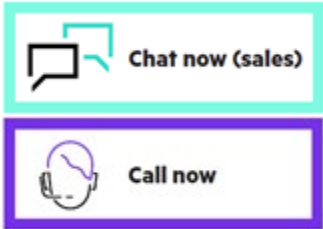
## Summary of Changes

Date	Version History	Action	Description of Change
13-Aug-2025	<b><u>Version 2</u></b>	Changed	Service and Support section was updated – Contact and support information was updated.
04-Aug-2025	<b><u>Version 1</u></b>	New	New QuickSpecs



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