WorkForce® Pro ST-C5500

Supertank Color MFP

Print | Copy | Scan | Fax

PRECISIONCORE
HEAT·FREE®

Replacement pigment ink bottles

Built for productivity, this efficient MFP with PCL[1]/PS support helps enhance your workflow

Up to 2 years of ink in the box[2] — includes enough ink to print up to 12,000 pages black/8,800 color[3]

Engineered for reliability — recommended monthly page volume of 3,300 pages

Lowest power consumption in its class[4] — powered by PrecisionCore Heat-Free® technology, advanced printing technology engineered by Epson

Built for productivity — print speed of 25 ISO ppm (black/color)[†] with virtually no warmup time; fast first page out for quick and seamless printing

High performance at a great value — save up to 80 percent with replacement ink bottles; that's about 2 cents per color ISO page compared to 14 cents vs. color laser toner cartridges[5]

Enhance your workflow — includes PCL[1] and PostScript® 3™ support; large 4.3" color touchscreen for easy setup and navigation; auto 2-sided print, copy, scan and fax

Flexible, efficient media handling — load paper less often with a 500-sheet paper capacity with two front trays; rear feed included for special media

Innovative ink bottles for ease of use — uniquely keyed bottles for each color, with convenient auto-start and auto-stop

Versatile connectivity — easily print from iPad®, iPhone®, Android™ tablets and smartphones[6]; includes Wi-Fi Direct®[7] and Ethernet networking

World-class service and support — backed by a 2-year limited warranty for added peace of mind

EPSON®

WorkForce® Pro ST-C5500

Print

Printing Technology PrecisionCore Heat-Free technology 4S printhead 4-color inkjet
Printer Language(s) Epson ESC/P® Raster, ESC/P-R, PCL 5 emulation[1], PCL 6 emulation[1], PostScript 3 emulation
Maximum Print Resolution 4800 x 1200 dpi
Print Speed† Black 25 ISO ppm / Color 25 ISO ppm
Minimum Ink Droplet Size Small as 3.8 picoliters
First Page Out Time⁸ 5.5 sec
First Set Out Time⁸ 13 sec
Auto 2-Sided Print Speed† Black 21 ISO ppm / Color 21 ISO ppm
Monthly Duty Cycle⁹
Monthly: Up to 66,000 pages
Recommended Monthly Page Volume: Up to 3,300 pages

Copy

Copy Speed†† Black 23 ISO ipm / Color 23 ISO ipm
First Copy Out Time⁸ 10 sec
Copy Quality 256 gradations, 16.7 mil colors
Copy Quantity Up to 999 pages from standalone
Maximum Copy Size 8.5" x 14"
Copy Features Color, B&W, Lighter/Darker, Multipage, Color Balance, Enhancements, Remove Background, Remove Shadow, Remove Hole Punches, ID Card Copy, 1-Sided to 1-Sided, 1-Sided to 2-Sided, 2-Sided to 1-Sided, 2-Sided to 2-Sided, Copy Preview, Automatic Reduction/Enlargement (25% – 400%)

Scan

Scanner Type Color flatbed/Auto 2-Sided ADF
Photoelectric Device CIS Sensor
Scan Bed Size 8.5" x 11.7"
Optical Resolution 1200 dpi
Hardware Resolution 1200 x 2400 dpi
Maximum Resolution 9600 dpi interpolated
Scanner Bit Depth 48-bit color input / 24-bit color output
Auto Document Feeder 50 sheets (Legal 10)
Scan Features Scan to Cloud[10] (including email), Scan to Computer Event Manager, Scan to Memory Device (USB Host), Scan to Web Services for Devices (WSD), Password Protected PDFs
Scan File Formats PDF, JPEG, TIFF, Multi-TIFF, BMP (Win), PNG

Fax

Black-and-White and Color Modem 33.6 Kbps – as fast as 3 sec per page
Memory Up to 550 pages
Speed Dials 200 (max.)
PC-Fax Send/Receive
PC-Fax Software PC-Fax supported (transmission, reception, USB and network interface)

Connectivity

Hi-Speed USB
USB Host Supported
Wireless (802.11 b/g/n/a/ac), Wi-Fi®[7]
Wi-Fi Direct[7]
Wired Ethernet (100Base-TX/10Base-T)
Network Protocols TCP/IP v4/v6
Network Printing Protocols IPP, LPD, Port 9100, WSD
Network Management Protocols SNMP, HTTP, DHCP, BOOTP, APIPA, DDNS, mDNS, SNTP, PING, SLP, WSD, LLTD
WLAN Security WEP 64-bit, WEP 128-bit, WPA-PSK (TKIP), WPA3-SAE (AES)

Operating Systems

Windows® 11 (64-bit), Windows 10 (32-bit, 64-bit), Windows 8.1 (32-bit, 64-bit), Windows 8 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Vista® (32-bit, 64-bit), Windows XP SP3 or later (32-bit), Windows XP Professional x64 Edition SP2 or later, Windows Server® 2022[11], Windows Server 2019[11], Windows Server 2016[11], Windows Server 2012 R2[11], Windows Server 2012[11], Windows Server 2008 R2[11], Windows Server 2008[11], Windows Server 2003[11]
Mac OS X® 10.9.5 and later[12]

Mobile and Voice-Activated Printing[13]

Epson Connect™ Solutions⁶ Epson® Email Print, Epson iPrint™ Mobile App, Epson Remote Print™
Other Scan to Cloud[10], Apple AirPrint®, Mopria® Print Service

Paper Handling

Max. Paper Size 8.5" x 236.2"
Paper Sizes 4" x 6", 5" x 7", 8" x 10", 8.5" x 13", A4, A5, A6, B5, B6, Half letter, Legal, Letter, Executive, User Defined (2.5" x 5" – 8.5" x 236"), Oficio 9, Mexico Oficio, #10 Envelope
Paper Types Plain Paper, Ultra Premium Photo Paper Glossy, Premium Photo Paper Glossy, Premium Photo Paper Semi-Gloss, Photo Paper Glossy, Premium Presentation Paper Matte, Presentation Paper Matte, Bright White Pro Paper, Bright White Premium Paper, Multipurpose Plus Paper, Card Stock
Input Paper Capacity 500 sheets plain paper (250 sheets plain paper x 2 trays); Rear Feed: 50 sheets
Borderless Printing Up to 8.5"x14" (Legal)

General

Display 4.3" Touch LCD
Temperature
Operating: 50 °F to 95 °F (10 °C to 35 °C),
Storage: -4 °F to 104 °F (-20 °C to 40 °C)
Relative Humidity
Operating: 20% – 80%,
Storage: 5% – 85% (no condensation)
Sound Level
Power: 6.6 B(A)
Pressure: 51 dB(A)
Power Requirements AC 100 V – 240 V Universal (Automatic)
Rated Frequency 50 Hz – 60 Hz
Rated Current 0.7 A – 0.4 A

General (Continued)

Power Consumption
Standalone: Approx. 19 W (ISO 24712)
Standby: Approx. 9.8 W
Sleep: Approx. 0.8 W
Power Off: Approx. 0.15 W
Typical Energy Consumption (TEC)¹⁴ 0.14 kWh
Safety Approvals and EMC Standards UL-60950-1 (U.S.A.), CAN/CSA-C22.2 No.60950-1 (Canada), FCC Part 15 Subpart B Class B (U.S.A.), ICES-3 Class B (Canada)
Telecom Regulations FCC Part 15 Subpart C (U.S.A.), RSS-247 (Canada)
Weight and Dimensions (W x D x H)
Printing: 16.7" x 32.4" x 18.1"
Storage: 16.7" x 19.7" x 13.8"
Weight: 39.2 lb
Memory¹⁵ 6 MB

Warranty

2-year limited warranty in the U.S. and Canada

Epson Preferred℠ Plus Extended Service Plans¹⁶

Year 2 Upgrade to Premium	EPPDSKE1U
1-Year Extension - Standard	EPPDSKE1R
1-Year Extension - Premium	EPPDSKE1A

(Available for up to a total of 5 years of continuous coverage)

Eco Features

Lowest energy consumption in its class⁴
Save up to 50% of your paper supply with auto 2-sided printing/copying
ENERGY STAR® qualified
RoHS complaint
End-of-life options available¹⁷
Epson America. Inc. is a SmartWay® Transport Partner¹⁸

What's Included

WorkForce Pro ST-C5500 MFP, power cord, 8x DURABrite® ET Ink bottles (2x Black Ink bottles and 6x Color Ink bottles: 2x Cyan, 2x Magenta, 2x Yellow), CD-ROM for product setup
Software Available¹⁹ Epson printer driver, PC-Fax, Epson ScanSmart®
Country of Origin Indonesia

Ink

Ink Type DURABrite ET pigment ink
Replacement Ink Bottles³ 542™ Black (Yield, ISO pages – Black: 7,500), 542 Cyan, Magenta, Yellow (Yield, ISO pages – Color: 6,000)
Warning – Printer designed for use with pigment inks only. Use of dye inks may cause damage not covered by the Epson limited warranty.

Ordering Information

WorkForce Pro ST-C5500	C11CJ28202
Ink Maintenance Box	C12C934591

All images simulated.

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit www.epson.com/printspeed | †† Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration, and page complexity. For more information, visit www.epson.com/copyspeed | **1** Not all media types are supported for PCL printing. | **2** Based on average monthly document print volumes of about 300 pages. | **3** Part of the ink from the included bottles is used for initial setup. Yields are lower than those of replacement ink bottles. Included and replacement ink bottle yields based on the ISO/IEC 24712 pattern with Epson's methodology. Actual ink yields will vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors must be available for printing. For more information, visit www.epson.com/inkinfo | **4** Actual energy savings will vary based on print task and use conditions. Compared with best-selling, similarly featured color laser printers priced at $1,499 (USD) or less and 40 ppm or less, as of February 2023. Competitive data gathered from manufacturer websites and third-party industry sources. | **5** Actual savings and costs will vary considerably based on print tasks, print volumes and usage conditions. Savings and cost per ISO page are based on the cost of replacement ink bottles and the cost of enough standard-capacity color laser toner cartridges to achieve the total page yields of the ink bottles using the manufacturers' online prices and yields for the best-selling similarly featured color laser printers, available at retail, priced at $1,499 MSRP (USD) or less with speeds of 40 ppm or less per industry available data as of February 2023. Savings of up to $600 (USD) and cost per ISO page of about $0.09 (USD) for XL-capacity color laser toner cartridges based on the same methodology. | **6** Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit www.epson.com/connect | **7** Wi-Fi CERTIFIED™; level of performance subject to the range of the router being used. Wi-Fi Direct® may require printer software. | **8** FPOT is measured on letter-size paper in accordance with ISO/IEC 17629. FSOT is measured on letter-size paper in accordance with ISO/IEC 24735. FCOT is measured on letter-size paper in accordance with ISO/IEC 29183 | **9** Monthly duty cycle is the highest duty a user could expect in a month, based on near-constant operation of a device of this kind. It is not recommended that the device be run at this duty. For best device performance, run the device at the recommended monthly page volume. | **10** Scan to cloud requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit www.epson.com/connect | **11** Only printing is supported under Windows Server OS. | **12** Some applications and/or functions may not be supported under Mac OS X and macOS. | **13** Epson Connect account and voice-activated account registration required. See www.epson.com/voice for device compatibility. | **14** Based on ENERGY STAR TEC measurement methodology; 288 prints/day; actual electricity consumption may vary depending on printer use. For more information, see www.energystar.gov | **15** RAM size definition is the total amount of RAM memory capacity inside the device, regardless of memory use. | **16** Product comes with a 2-year limited warranty with the option to purchase Extended Service Plans up to a total of 5 years of continuous coverage. Extended Service Plan can be purchased at any time that you are covered under an Epson limited warranty or Epson Extended Service Plan. See individual service plan for details. | **17** For convenient and reasonable recycling options, visit www.epson.com/recycle | **18** SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency. | **19** Internet access is required to install Mac OS X and macOS drivers and software.

See the latest innovations from Epson Business Solutions at **www.epson.com/forbusiness**

Contact: