# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2019/2013 with regard to energy labelling of electronic displays

| | Parameter | Parameter or value and precision | Unit |
|---|---|---|---|
| 1. | Supplier's name or trademark. | ASUS | |
| | Supplier's address. | ASUS Service & Support, ASUS Computer GmbH \| Harkortstraße 21 - 23 \| 40880 Ratingen \| Germany | |
| 2. | Model identifier | VG24VQER | |
| 3. | Energy Efficiency Class for Standard Dynamic Range (SDR) | E | |
| 4. | On mode power demand in SDR | 17,0 | W |
| 5. | Energy Efficiency Class for High Dynamic Range (HDR) | n.a. | |
| 6. | On mode power demand in HDR, if implemented | n.a. | W |
| 7. | Off mode, power demand, if applicable | 0,3 | W |
| 8. | Standby mode power demand, if applicable | 0,5 | W |
| 9. | Networked standby mode power demand, if applicable | n.a. | W |
| 10. | Electronic display category | Monitor | |
| 11. | Size ratio | 16 : 9 | |
| 12. | Screen resolution | 1 920 x 1 080 | pixels |
| 13. | Screen diagonal | 59,8 | cm |
| 14. | Screen diagonal | 24 | inches |
| 15. | Visible screen area | 15,3 | $dm^2$ |
| 16. | Panel technology used | LCD | |
| 17. | Automatic Brightness Control (ABC) available | No | |
| 18. | Voice recognition sensor available | No | |
| 19. | Room presence sensor available | No | |
| 20. | Image refresh frequency rate (default) | 60 | Hz |
| 21. | Minimum guaranteed availability of software and firmware updates (from the date of end of the placement on the market) | 8 | Years |
| 22. | Minimum guaranteed availability of spare parts (from the date of end of the placement on the market) | 7 | Years |
| 23. | Minimum guaranteed product support | 7 | Years |
| | Minimum duration of the general guarantee offered by the supplier | 3 | Years |
| 24. | Power supply type | External | |
| 25. | External power supply (non standardized and included in the product box) | | |
| | *i* - | | |

| | | | | |
|---|---|---|---|---|
| | *ii* | Input voltage | 240 | V |
| | *iii* | Output voltage | 19,0 | V |
| 26. | External standardised power supply (or suitable one if not included in the product box) | | | |
| | *i* | - | | |
| | *ii* | Required output voltage | - | V |
| | *iii* | Required delivered current (minimum) | - | A |
| | *iv* | Required current frequency | - | Hz |

Model placed on the Union market from 29/04/2024

**EPREL registration number:** 1994252

https://eprel.ec.europa.eu/qr/1994252

**Supplier:** ASUS Computer GmbH (Authorised representative)

**Website:** https://www.asus.com/de/

**Customer care service:**

**Name:** ASUS Service & Support

**Website:** https://www.asus.com/de/support/

**Email:** servicecenter_emea@asus.com

**Phone:** 49(0)21025789557

**Address:**
ASUS Computer GmbH | Harkortstraße 21 - 23 | 40880 Ratingen | Germany